OUR MISSION

To facilitate change through skills training and work opportunities.

OUR VISION

All people are living their full potential and capable of contributing to their community.

OUR VALUES

Accountability - Innovation

Our Focus



OUR TEAM

Be an "employer of choice" by fostering an innovative and learning culture that develops our employees.

Increase learning and development opportunities for Goodwill employees.

Foster a mission-centric culture and value based work environment.

Attract, hire and retain talent.

OUR COMMUNITY

Improve Goodwill's impact, reputation and presence in the community.

Create, expand and improve services to the community.

Improve brand and mission awareness.

Strengthen Goodwill's presence in the community.



Integrity - Respect Service - Empowerment

OUR GROWTH

Strengthen Goodwill's financial position and ensure operational excellence.

Invest in infrastructure.

Diversify revenue.

Improve donor acquisition.

2020-2022 STRATEGIC PLAN

