



PLAN AND MANAGE TO DELIVER

Project Management Workshop

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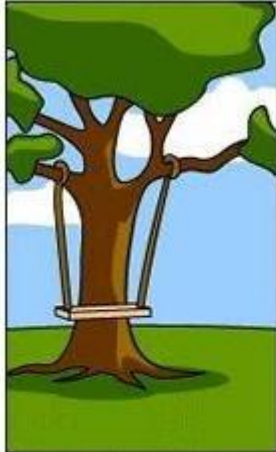


Pick a Square: Name, Location, Fun Fact

Laura Neenah, WI I love Musicals	Jenn	Tabitha	Tanya
Ken	Jennifer	Amanda	Tara



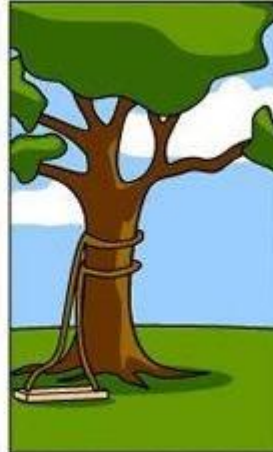
How the customer explained it



How the Project Leader understood it



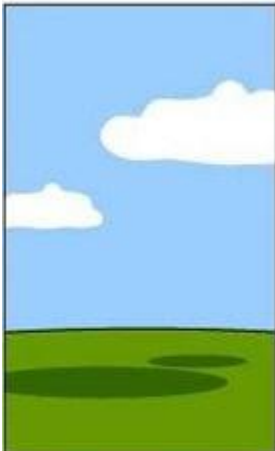
How the Analyst designed it



How the Programmer wrote it



How the Business Consultant described it



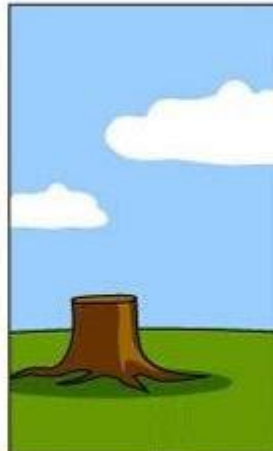
How the project was documented



What operations installed



How the customer was billed



How it was supported



What the customer really needed

PRIOR KNOWLEDGE OF PROJECT MANAGEMENT (Poll)

- I am very familiar with the concept of project management and currently work as a project manager.
- I am familiar with the concept of project management and have worked on projects.
- I am familiar with the concept of project management.
- I have never heard of project management before this workshop.

WHAT IS PROJECT MANAGEMENT?

DEFINITIONS USED IN PROJECT MANAGEMENT

Project

A temporary effort to create a unique product or service. Projects usually include constraints and risks regarding cost, schedule or performance outcome.

Project Management A set of principles, practices and techniques that is applied to lead project teams and to control the project schedule, cost and performance risks.

Purpose of Project Management: Satisfy stakeholders by supporting goal attainment through planning, organizing and controlling activities so that projects are completed successfully in spite of risks.

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A PROJECT CAN CREATE:

A product (component of another item or end item)

A service (a business function to support production or logistics)

A result (an outcome or document such as R&D. Project develops knowledge)



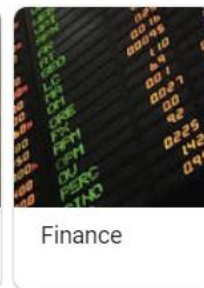
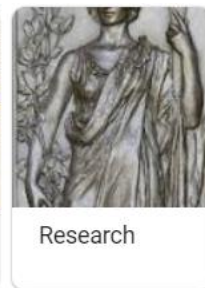
Please Share in Chat

What is a project that you have worked on, are working on, or will work on in the future that meets the definition that we just discussed.

What is the project?

What are you creating?

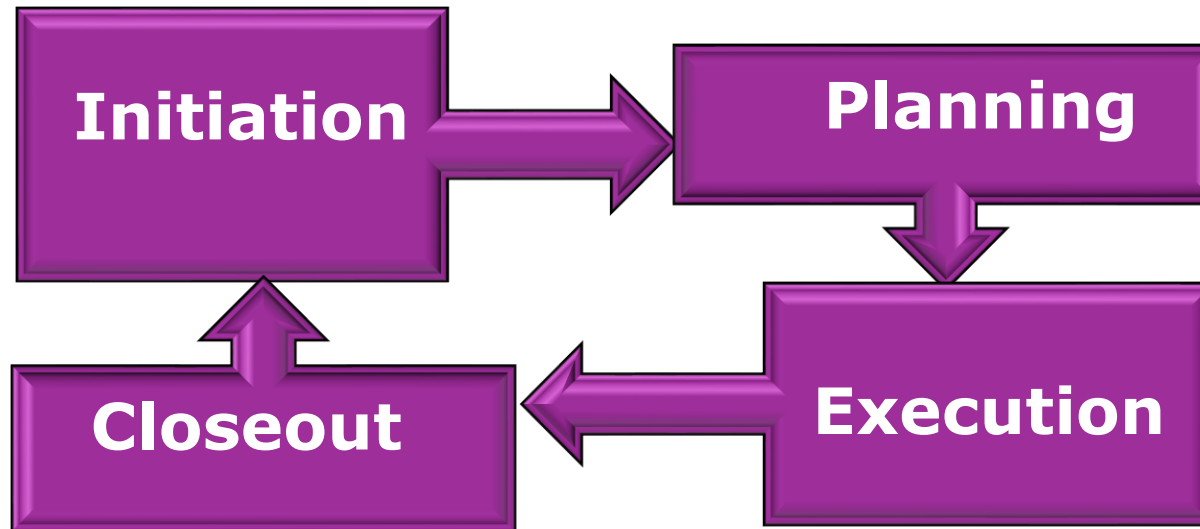
What field is it in?



PROJECT LIFECYCLE

- Review, select and approve projects
- Develop and evaluate a project charter

- Determine what needs to happen during the project
- Form a team, distribute work, set a schedule, consider "risk"



- Write reports
- Fill out documents to close the project

- Most of the work is carried out
- Risks are managed
- Deliverables are completed

Different Approaches to Project Management



Waterfall

Fixed
Requirements



Estimated
Resources

Estimated
Time



Agile

Fixed
Resources

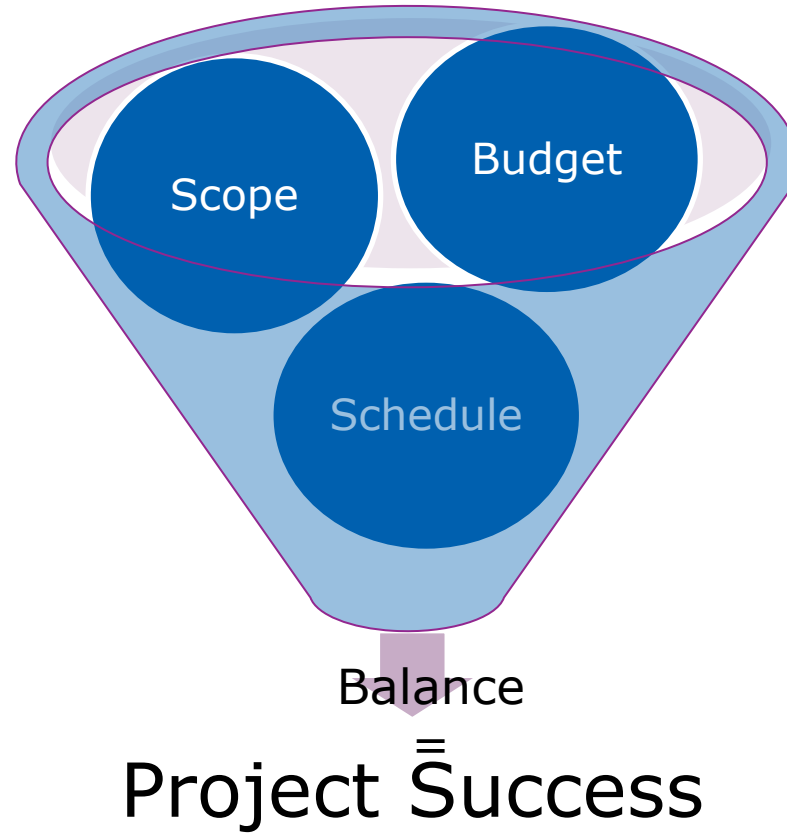
Fixed
Time



Estimated
Features

Opposite
Approaches

TRIPLE CONSTRAINTS



TRIPLE CONSTRAINTS





SCOPE CREEP

PROJECT MANAGEMENT KNOWLEDGE AREAS

- Integration
- Scope
- Time
- Cost
- Quality
- Human resources
- Communications
- Risk
- Procurement

Project Management institute (PMI):
<http://pmi.org>

COMMUNICATION

COMMUNICATION MODEL

Communicator sends a message

Listener receives a message



Feedback

Communicator confirms listener understood message.

COMMUNICATION MODEL

Communicator sends a message

Chooses intent, words, tone, medium/location

Listener receives a message



"Hears"
based on
the last
exchange
you had
with them

Feedback

Communicator confirms listener understood message.

**Communication does not
happen when the message is
sent...**

**Communication happens
when the listener
understands the meaning of
the message.**

Please share in chat!

What is your best Project Management Communication Tip?



**THANK YOU FOR
TAKING THIS
COURSE**