

# THE GOLDLAW REPORT

## Practice Area Spotlight: **INADEQUATE SECURITY**

Business owners have a responsibility to provide a safe environment to the public by providing crime prevention measures. **Pg. 9**

## **GOLDLAW: CELEBRATING 20 YEARS, 3 MOVES, AND FINALLY, A PERFECT HOME**

GOLDLAW's new home, The EcoPlex building, provides a world-class working environment, and plenty of room for further expansion. **Pg. 10**

## MICHELLE WINFREE **CHIEF PEOPLE OFFICER**

GOLDLAW's Employee Spotlight. **Pg. 8**





# WE HOLD ACCOUNTABLE THOSE WHO HURT OTHERS.™

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## *Our Mission Statement:*

*When the unforeseen becomes a reality, our mission is to provide hope, compassion, and guidance as your partners in recovery.*

## *Core Values*

**The Gold Standard.** We strive for excellence in everything we do. We have resources to fight the insurance companies. We run a well-organized and stable practice that has given back to the community for more than 20 years.

**Integrity.** We conduct ourselves with professionalism in the office and in the community. We have strong moral principles. We are trustworthy and ethical.

**Compassion.** We are sensitive to the trauma our clients have suffered, which drives our commitment to help them recover. We provide support during a difficult time. We practice compassion with our clients, our team, and our community.

**Respect.** We value our clients' time, respond to their needs, and diligently pursue their case. We support our coworkers, enjoy working together, and celebrate the successes of our teams.

**Innovative.** We've reinvented the practice of personal injury law. We empower our team to develop new ways to serve our clients. We pursue cutting-edge technologies to get the best results.

**Successful.** We have a strong record of winning. Our clients benefit due to our dynamic working environment and dedicated, long-term employees. Our leaders support and develop our teams.

FOR A FREE  
CONSULTATION CALL  
**561.222.2222**

 **GOLDLAW™**  
LAW OFFICES OF CRAIG GOLDENFARB, P.A.



A man in a blue suit stands with his arms crossed in front of a modern building entrance. The building has large glass windows and a covered entrance area. Two palm trees are visible on either side of the entrance. The background is slightly faded to highlight the text.

# TABLE OF CONTENTS

- 04. **A LETTER FROM CRAIG**
- 06. **FIRM HAPPENINGS**
- 07. **PRACTICE AREA SPOTLIGHT: INADEQUATE SECURITY**
- 08. **EMPLOYEE SPOTLIGHT: MICHELLE WINFREE**
- 10. **GOLDLAW: CELEBRATING 20 YEARS, 3 MOVES, AND  
FINALLY, A PERFECT HOME**
- 12. **FEATURED ATTORNEY: JORGE L. MAXION, ESQ.**
- 14. **PERSONAL INJURY CASE TIMELINE**

# A LETTER FROM CRAIG

*A New Home + Highly Motivated Team = Big Expectations for 2023!*

What a year! And I mean that in a good way. While 2022 was a fantastic year at GOLDLAW, 2023 looks even brighter.

Here are some of the reasons why:

## “The Move”

It finally happened! After 20 years in business, our firm made its third headquarters transition when we moved to the beautiful EcoPlex building. The move was needed for many reasons, and it was no small undertaking. First and foremost, we needed more space! With 10 attorneys and a support staff of more than 60, we were bursting at the seams. And, I can say with ALL confidence, that the staff is thrilled! Our new home on two floors is beautiful, functional, and provides our team with an environment that allows maximum production and maximum perks.

Here are a few of the perks at The EcoPlex:

- It's a high-performance green building that is LEED Gold Certified by the U.S. Green Building Council.
- Designed to withstand CAT 4 hurricanes.
- Has three 100% backup generators, allowing the facility to run at full capacity for up to seven days.
- On-site, fully-equipped fitness center.
- Attached five-story parking garage for employee and visitor safety.

We are beyond excited to be working out of our new digs! I would like to extend a personal invitation to you to stop by our offices and see why we are so thrilled to be there. It is truly empowering to see such modern technology in our new office space here in West Palm Beach.

✓ 1960 - Craig Goldenfarb's mom becomes the first female adjunct professor at Harvard Law School.

✓ 2002 - After cutting his teeth as a litigator, Craig opens GOLDLAW on September 12th, 2002.

✓ 1995 - Inspired by his mother's gifts in the courtroom, Craig graduates from the University of Florida School of Law.

## GOLDLAW TIMELINE



**CRAIG M. GOLDENFARB, ESQ.**

Founder / Principal Attorney

Duke University  
Bachelor of Arts - 1992University of Florida  
Doctorate of Jurisprudence - 1995**Our Amazing Team**

If there's one thing I've learned in 20 years of running a business, it's the importance of the team around you. Our firm is only as good as our newest hire. And, I can say with all honesty that we continue to hire some of the best and brightest within our industry. Our team is experienced, passionate, and dedicated to serving clients in the most effective way possible. I can't say enough about each and every employee at GOLDLAW. They take care of business because they know that as long as they are doing that, the business will continue to take care of them and their families.

As we continue to grow, I want to send a special thank you to the GOLDLAW staff. Without their dedication, being in business 20 years never would have been possible. Clearly, our family of clients feels the same way. I encourage you to check out the abundance of 5-Star Google reviews our team has received due to a "client-first" mindset, and the results we have produced for our clients.

**Looking Toward A Great 2023**

We are now a few months into the new year, and the entire staff continues to look forward to what it will bring! We're introducing a number of new initiatives in 2023 that will prove beneficial to the way that GOLDLAW conducts our business. As the new policies are unveiled, the improved direction we are headed in will become clear. It's an exciting time, and we can't wait to see what the future will bring!

Friends, that's all for now. As we continue to navigate 2023, I encourage everyone to step back and think about where you've been and where you are going. Rejoice in family and friends, and the time spent with them. Most importantly, smile, be kind to others, and do what you can to make a difference in your community. If we all can do just a little, the results will be tremendous.

**Craig M. Goldenfarb, Esq.**

Founder / Principal Attorney

✓ **2012** - The firm focuses on re-staffing and prioritizes maximizing the client experience.

✓ **2007** - The Law Offices of Craig Goldenfarb gains notoriety for handling several multi-million dollar cases.

✓ **2022** - GOLDLAW made the move to its new office space at The EcoPlex.





# FIRM HAPPENINGS



## WINTERFEST CARNIVAL FOR SPEAK UP FOR KIDS

December 2022

A big GOLDLAW crew turned out to support local child advocacy group Speak Up for Kids! In conjunction with PBSO, the staff maintained the sports area, entertaining dozens of smiling kids all day long!



## FIESTA DE PUEBLO

January 2023

We sponsored Fiesta de Pueblo, the largest Hispanic multi-cultural and art festival in Palm Beach County. The event featured games, arts, regional foods, and live entertainment. GOLDLAW makes it a priority to support community events and looks forward to being back in 2024!



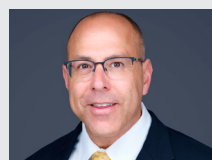
## SOUTH FLORIDA FAIR

January 2023

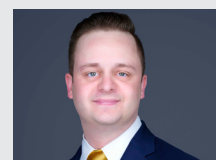
GOLDLAW gave away tons of swag to thousands of fairgoers who visited our booth! Solina the T-Rex, a 51", jumbo plush dinosaur was our Grand Prize for 2023's "Dino-Myte" themed fair!

## WELCOME OUR NEW ATTORNEYS

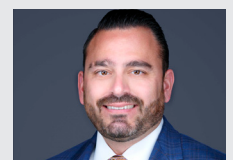
GOLDLAW welcomed three new attorneys to the litigation team! Tim Kenison, Paul McBride, and Paul Shalhoub all bring exceptional experience and excellent track records in personal injury law. We are excited to have them aboard!



**TIMOTHY  
KENISON, ESQ.**  
Civil Trial Attorney



**PAUL M.  
MCBRIDE, ESQ.**  
Civil Trial Attorney



**PAUL  
SHALHOUB, ESQ.**  
Civil Trial Attorney



## PRACTICE AREA SPOTLIGHT: INADEQUATE SECURITY

Businesses in Florida, such as apartment complexes, retail stores, and restaurants/bars, have a legal responsibility to provide reasonably safe premises. While businesses can't guarantee crimes will not occur on their property, Florida law requires that they consider various factors in deciding what types of security measures they should implement.

Under Florida premises liability law, business owners have a duty to reduce the opportunity for criminals to engage in violent acts such as shootings, robberies, rape, or murder. When they fail to do so, and a violent act occurs that results in severe injury or death, the victim(s) or surviving family members may be able to file a civil liability claim against the property owner or management company for inadequate security.

To alleviate potential liability, property owners have many choices for providing security. These include the use of security cameras/closed-circuit TV, fences, and employing on-premise security personnel, in addition to having alert and attentive premises managers and workers. When an act of violence happens, there may be some responsibility on the premises owner, because they failed to secure the property adequately.



A number of scientific studies, including ones done by organizations like the National Institutes of Health, the Department of Justice, and the Urban Institute, have supported the fact that implementing security measures play a role in helping to reduce crime. Some of the top deterrents include:

- Public surveillance cameras
- Neighborhood Watch Groups
- Armed Private Security Guards
- Security fencing and gates

An injury that is the result of inadequate security can have a serious impact on your life or the life of a loved one. That is why property and business owners have a responsibility to ensure their property is maintained and kept reasonably safe. If they fail to secure the premises, they are liable for any bodily injury that takes place as a result of their negligence. If you, a relative, or acquaintance have been the victim of a crime at a public or private establishment, call **GOLDLAW** at **561.222.2222** for a **COMPLIMENTARY consultation to see if you have a case for monetary damages.**



review us  
on Google



### SHARE YOUR EXPERIENCE WITH OUR TEAM!



#### JASMINE CUSANO

FEBRUARY 2023

The office was caring, empathetic, accommodating and excellent in their work! Diana was so amazing – she was always a pleasure to talk to. I would definitely recommend this office for help with your legal matters.



#### MELANIE RAE

DECEMBER 2022

The GOLDLAW team is absolutely amazing! We put our trust in them to handle not one but two cases we had and they did not disappoint. They truly made us feel like family! Shout out to Jeff, Emily, Maddy and Jorge! Thank you for everything!



#### VICKI WEBER

JANUARY 2023

I felt respected and supported by my attorney and his staff. I was not expecting to receive the amount I did and was grateful for the efforts made to mediate and settle the case. I am more than pleased with the firm and appreciate all of you.



# EMPLOYEE SPOTLIGHT

## MICHELLE WINFREE

Chief People Officer

**This edition, we catch up with Michelle Winfree, Chief People Officer at GOLDLAW. She recently celebrated her 10th Anniversary at the firm.**

Besides Founder/CEO Craig Goldenfarb, no other law firm team member has as much daily impact on the lives of the GOLDLAW staff than Michelle Winfree. As Chief People Officer, she is responsible for recruiting, training and development; diversity and inclusion efforts; and the overall work culture at the firm. It's a responsibility she doesn't take lightly.

"The main priority during my time at GOLDLAW has never changed," Winfree said. "I am passionate about creating and maintaining a work environment that our team members look forward to experiencing every day, that also helps to meet needs in their personal lives."

Many who work in the HR industry are often the first to say that the term "work-life balance" is overused. Although that may be the case, Winfree still thinks the concept holds tremendous value. "Employees want to work for companies that prioritize their well-being, and creating an all-inclusive work environment with open-door transparency is a key to providing that," Winfree said. "By creating a safe, stable atmosphere, a company builds trust among its employees, which is a crucial factor in helping to maintain confidence and loyalty."

The HR team at GOLDLAW plays a crucial role in helping Winfree maintain staff happiness, and she's quick to recognize their contributions. "Working with the HR team is the best part of my job," Winfree says. "We all understand our mission, and work in unison to solve problems and reach goals. I couldn't do what I



do without them. It makes coming to work pure joy – exactly how it should be."

Together, the Chief People Officer and HR Department strive to find ways to make GOLDLAW a place where employees are seen as an asset, valued, and look forward to coming to work every day.

"You're going to spend so much of your life working," she explains, "that there's no reason why you shouldn't be at a job with people you like, in a work culture that's warm and welcoming. We don't ever want anyone on our team to dread coming to work in the morning. At the end of the day, we all have to pay bills. So why not do it in a job where you feel comfortable, have great relationships, and look forward to the challenges our work brings on a daily basis?"

This unique approach may be among the reasons that GOLDLAW was named the Top Workplace in South Florida in 2018 by the South Florida Sun-Sentinel. The firm received the Overall #1 Ranking in the Small Employer category, beating out more than 40 other South Florida Businesses. Rankings were determined based on employee sentiment collected via surveys and analyzed by a top HR firm. Winfree is proud to acknowledge that some initiatives she created including an employee "Quiet Room," scheduled

social outings, and the ability to give back to the local community via volunteering opportunities, helped play a role in the decision.

When she's not busy upgrading the work experience at GOLDLAW, Michelle can be found at home taking care of the greatest priority in her life, her 14-year old daughter, Lauren. The 8th grader is as busy as her mom, juggling an intensive class schedule, as well as participating in sports - she's a volleyball player - and the arts - singing is her thing. When not working, Michelle is enjoying all the activities Lauren is involved in. Winfree loves being a "homebody," entertaining family, gardening, and socializing with friends. Also an avid traveler, Michelle and her daughter are excited to be checking off a "bucket list" item for both later this spring, when they take their first overseas excursion to Iceland.

The well-deserved family vacation comes on the heels of completing one of the biggest challenges in her ten years with the firm. After 20 years, GOLDLAW had grown into a firm with 10 attorneys and more than 60 support staff, and as a result had outgrown the office space it had called home since 2014. Tasked with finding a new space that could house the firm and accommodate plans for continued growth, Winfree researched and visited a number of potential buildings in the West Palm Beach area. The search was far from easy.

"Finding a new home was a long, laborious process," laughed Winfree. "Most of our staff was working a



*For ten years, Michelle has been the perfect embodiment of our law firm's Mission Statement and Core Values. She is a passionate advocate for our employees, both in the office and in the community. Michelle has the amazingly rare ability to balance the needs of our staff with the needs of our Executive Leadership team. I could not be more grateful for Michelle's long-term commitment to GOLDLAW. I am proud to have her as part of my life and as an integral part of the foundation of our company.*

*– Craig Goldenfarb, Esq.*

hybrid schedule, three days at the office, and two at home. When they did come in, it was a desk-share situation which nobody cared for, for obvious reasons. It became clear that the majority of the staff wanted to be in the office full-time, so we focused on finding a space that could accommodate the entire team. Ultimately, we found the EcoPlex building, just across the street from our old space, which has turned out to be everything we were looking for and more."

With that major project completed, Michelle is focused on the future. Along with the rest of the Executive Team, she continues to brainstorm and implement new initiatives to make GOLDLAW not only the premier law firm to work at in South Florida, but one of the premier businesses of any type. With that, Winfree breathes a sigh of relief. "The team loves the new home, and it goes without saying that we are primed for continued growth. It's an exiting time to be at GOLDLAW."



# GOLDLAW: CELEBRATING 20 YEARS, 3 MOVES, AND FINALLY, A PERFECT HOME

There's nothing tougher or more intimidating than venturing out on your own. But Craig Goldenfarb knew it was time to put it all on the line and start his own practice. On September 3, 2002, Craig and his one employee opened up shop in West Palm Beach at the Colonial Bank Building on Palm Beach Lakes Boulevard. However, growth came quickly.

"It was a short stay, but it was a good thing," chuckled Goldenfarb. "I had to break the lease after six months because I hired two additional attorneys, and we needed more space! We then moved to a bigger office suite and stayed there for several years. There were a lot of great memories created there, and significant growth for the firm. It was a great start."

During the years at the Colonial Bank Building, the Law Offices of Craig Goldenfarb established itself as a major player in Florida's personal injury legal community. As the cases continued to roll in, more attorneys and support staff had to be hired. By early 2014, it was clear that it was time to move again.

## THE BUILDING WITH THE GOLD WINDOWS

After scouring West Palm Beach office listings for a suitable space, the firm's second home was found in August of 2014. The move was made to Gold Commerce - now known as Commerce Point - and for years, the firm thrived. There was ample space for the new staff who would come aboard and plenty of storage. But as time went by, challenges arose.

"Initially, it was a great space," says Craig. "We nicknamed it 'The Building with the Gold Windows,' because of the funky coloration of the huge glass sheets. But, as time went on, those windows would prove to be an issue. Not because the color was a distraction, but because they indirectly caused a lot of extra work."

The windows at Commerce Point were not hurricane proof. "Over the years, I bet we had to pack up the office at least five times due to the threat of severe hurricanes," remembers Craig. "Thankfully, the building was never severely impacted, but it put a lot of stress on the staff



knowing that when a storm was on its way, they had to spend a lot of time preparing for it.”

Commerce Point had another built-in distraction. Because a canal bordered the property, it was the home of a large population of iguanas that seemed to grow each year. “They were everywhere,” Goldenfarb said. “We used to joke it was like ‘Wild Kingdom’ at the property, because they would venture into the parking lot and common areas around the building in order to sun themselves. They were harmless, but there were many of them, including a lot of large ones, so they did cause concern for some of our staff.”

The firm enjoyed a great run at Commerce Point. But as the firm continued to grow, it was clear in 2021 that it would soon outgrow its home. “We were rolling,” Craig said. “We were dealing with a significant number of cases that required the hiring of additional attorneys and support staff. To say we were ‘bursting at the seams’ was an understatement. We needed more space, a better environment, and more breathing room.” The time had come to look for GOLDLAW’s third home.

#### THE ECOPLEX: A “PERFECT” HOME

GOLDLAW’S new home is literally a hop, skip, and a jump, - .4 miles - from Commerce Point. But the move to The EcoPlex was not easy.

“Finding a new home was a long and laborious process,” said Chief People Officer, Michelle Winfree, who played a major role in the search. “We focused on finding a space that could accommodate the whole team, which then consisted of 10 attorneys and more than 60 support staff, and allow for growth. Ultimately, we found The EcoPlex building, which has turned out to be everything we were looking for and more.”

More than anything, Craig wanted a space that offered flexibility. “Over the years, we had created a phenomenal company culture, and Michelle and I were focused on building on that. We decided on taking space on two floors at The EcoPlex, because that



allowed us to build an entertainment room for the staff, and additional relaxation rooms, so they could get away from the stress of the day, decompress, and enjoy some down time.” The entertainment room is popular among employees. Featuring a foosball table, pinball machine, and video game console, it lets staff enjoy a little fun while listening to a wide-ranging choice of ‘80’s tunes - Craig’s preferred genre - on an old school boombox. The building offers other features that make it stand out among spaces in West Palm Beach.

“The EcoPlex has a number of environmentally friendly elements that were a big draw for us,” Craig says. LEED Gold Certified by the U.S. Green Building Council, it was built to withstand Category 4 hurricanes, with high-impact glass throughout the building, back-up generators that allow tenants to run at full capacity for up to seven days, an onsite fitness center, and an attached parking garage.

“We could not be in a better place,” Goldenfarb said. “The team loves the space, the perks it provides, the proximity to shopping and restaurants. It’s a huge step up from where we were. And most importantly, odds are we will be able to disband the ‘Emergency Preparedness Team,’ because packing up every time a hurricane is predicted is a thing of the past.”



# OUR TEAM OF ATTORNEYS

Our team of personal injury attorneys is fully committed to representing those who have been injured or killed due to someone else's negligence.



## FEATURED ATTORNEY

### JORGE L. MAXION, ESQ.

Pre-Suit Attorney

Georgetown University  
Bachelor of Arts - 1983

University of Miami School of Law  
Doctorate of Jurisprudence - 1987

Few personal injury attorneys have a career trajectory as diverse as Jorge Maxion's. He joined GOLDLAW as a Litigation Attorney almost nine years ago, after spending the previous 20+ years as litigator for some of the nation's largest insurers and as a Magistrate in Palm Beach County Court. Jorge has always strived to be the best possible advocate for his clients. He says exceeding clients' expectations is what motivates him to get out of bed each morning. Well, that, and running and playing with his chocolate lab pup, Max, on the beaches of Indian River County.

Maxion's impressive career includes 30 years of active experience inside the courtroom. As a litigator and Magistrate in Palm Beach County Court, his experience is unmatched by most personal injury attorneys. This path has allowed him to experience the competitive benefit of a 360-degree perspective on his cases, as he's experienced them as a defense lawyer, Plaintiff lawyer, and judicial officer. His clients benefit from the fact that he can provide them with experience in the courtroom and a skill set that few other attorneys can match.

## PROFESSIONAL AFFILIATIONS

- Palm Beach County Bar Association
- Palm Beach County Hispanic Bar Association
- Martin County Bar Association
- Palm Beach County Justice Association

## LITIGATION TEAM



**CRAIG  
GOLDENFARB, ESQ.**  
CEO, Civil Trial Attorney



**SPENCER T.  
KUVIN, ESQ.**  
Chief Legal Officer  
Civil Trial Attorney



**MARC  
BEBERGAL, ESQ.**  
Civil Trial Attorney



**TIMOTHY  
KENISON, ESQ.**  
Civil Trial Attorney



**JEFFREY D.  
KIRBY, ESQ.**  
Civil Trial Attorney

## INTERVIEW WITH JORGE L. MAXION, ESQ.

*Tell us about your role at the firm and some of your key responsibilities?*

For my first eight years at GOLDLAW, I worked in the litigation department as a civil litigator, handling primarily motor vehicle negligence and premises liability cases. My role was to expeditiously prosecute injury claims by filing suit, conducting discovery, noticing cases for trial, and attending mediations. To best advocate for my clients, I visited practically every scene with the client at the outset of my file handling. I had them show me, and tell me in their own words, how the incident caused their injuries. I found this first step productive not only for my benefit, but also because it helped the client in their own sworn answers to written and oral testimony. It reassured them that their attorney was interested in knowing all the details of their injury by first-hand account.

That experience led me to ask for reassignment to GOLDLAW's Pre-Suit Department. I felt it was really important to hear from clients while the memory of their injury incident was fresh in their minds, so that potentially crucial information about witnesses, documents, tangible evidence, weather, and other contributing factors would not be forgotten. Getting this information in a timely manner is always a win-win for the client and the firm.

*What are some of your general interests outside of the office?*

My main interest right now is to spend more time doing the things I have wanted to do for years. To that end, in 2020 I focused on my health and started to exercise daily and eat better. Over the summer, I fulfilled a "bucket list" item by attending my first Paul McCartney concert. Recently, I moved north of Palm Beach County to a smaller, slower paced beach community that better fits my new lifestyle. Finally, I just want to take advantage of one of the values fostered and espoused by our firm's tremendous founder and leader, and enjoy and treasure every minute possible with my family.

*What inspires you as an attorney?*

To me, nothing compares to getting a result that satisfies or exceeds the expectations of a client so much that they express their gratitude by telling their family and friends about you! Gratitude can take many shapes, and sometimes words ring hollow, but actions that exemplify how satisfied someone is make our practice worthwhile. After 31 years of being an attorney, having the passion to assure my clients are treated properly and receive fair compensation is what motivates me the most to get out of bed each morning.

### LITIGATION TEAM



**PAUL M.  
MCBRIDE, ESQ.**  
Civil Trial Attorney



**RAFAEL J.  
ROCA, ESQ.**  
Civil Trial Attorney



**PAUL  
SHALHOUB, ESQ.**  
Civil Trial Attorney



**MICHAEL  
WASSERMAN, ESQ.**  
Civil Trial Attorney



**DONALD W.  
VOLLENDER, ESQ.**  
Pre-Suit Managing Attorney



**JORGE  
MAXION, ESQ.**  
Pre-Suit Attorney

### PRE-SUIT TEAM



# PERSONAL INJURY CASE TIMELINE

Wondering how a Personal Injury Claim works after you've hired GOLDLAW?  
This handy guide will help explain the process.

## 01 //

### PRE-SUIT PHASE

-

Client seeks medical treatment for injuries, and keeps a record of changes to quality of life, medical expenses, and lost income.

#### FIRM ACTION

1. Acquires medical records.
2. Collects insurance information.
3. Gathers/preserves evidence.

## 02 //

### DEMAND/ NEGOTIATION PHASE

-

Client has completed medical care/treatment. Legal team sends demand to insurers, and begins to work through the negotiation process.

#### FIRM ACTION

1. Write/send Demand Letter to insurers.
2. Negotiate settlement with insurers.
3. Provide minimum net guarantee/obtain authority for final settlement for client.

## 03 //

### CLOSING PHASE

-

Attorneys and case managers go to work negotiating outstanding balances & liens to put the MOST money into client's pocket.

#### FIRM ACTION

1. Negotiate medical bills and liens.
2. Prepare settlement statement.
3. Distribute proceeds to client.

## TWO THIRDS OF OUR CASES SETTLE WITHIN 1 YEAR

# PREPARING FOR LITIGATION

Complex cases are more likely to go into litigation if the claim is not settled in Pre-Suit. Litigation will extend the expected time frame for a case to resolve.

## 04 //

### LAWSUIT PHASE

The lifecycle of a litigation case can vary based on factors outside of GOLDLAW's control. However, it is our priority to achieve the highest compensation and best result possible for our clients.

#### FILING

If settlement negotiations fail, the client meets with their attorney to analyze the case for a potential lawsuit.

#### FIRM ACTION

1. Client meets with attorney.
2. Complaint is drafted and filed.
3. Defendant is served with complaint.

#### DISCOVERY

Attorney evaluates and responds to interrogatories. Depositions are scheduled and taken, experts are hired.

#### FIRM ACTION

1. Draft Interrogatories.
2. Schedule depositions.
3. Develop case strategy.

#### MEDIATION

Client, attorneys, and insurance company reps meet to see if a settlement can be reached.

#### FIRM ACTION

1. Mediation scheduled.
2. Client is prepared for mediation.
3. Settlement negotiated if possible.

#### TRIAL

If mediation fails to produce a favorable settlement offer, GOLDLAW is prepared to try the case in front of a judge and jury.

#### FIRM ACTION

1. Legal team prepares for trial.
2. Client is prepared for trial.
3. Case is tried, and sent to jury to obtain a verdict.

**ONLY 1% OF OUR CASES EVER GO TO COURT**



## LIVE WEB CHAT ON OUR WEBSITE!

There are many ways to get in contact with us. However, there are times that you might want to inquire about our services quickly before speaking to someone over the phone or in person. The “live chat” feature on our website is a perfect solution!

Visit **800GOLDLAW.com** to live chat with one of our actual employees about your potential case!

## CONNECT

### New Case Consultation

Call Our New Client Department

P: 561.222.2222 | 772.222.2222

754.222.2222 | 954.222.2222

### Client Relations Manager

Jennifer Fisher

E: [jfisher@800GOLDLAW.com](mailto:jfisher@800GOLDLAW.com)

P: 561.408.9620

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