#### Starbucks Ordering System Implementation

#### How to Guide: Create an Update Set "Starbucks Management"

Step 1 – Select the gear icon "Settings".



Step 2 - Click on "Developer". Next Select "List view of Update Sets

	Developer	Switch to UI15 🗙
🖽 Application	Global	✓ ① ☱ ℃
Show application picker in header	Default [Clobal]	
Show update set picker in header		0 ∷ 0
JavaScript Log and Field Watcher		
Automated Test Framework Page inspector		
-		
	<ul> <li>Application</li> <li>Show application picker in header</li> <li>Update Set</li> <li>Show update set picker in header</li> <li>JavaScript Log and Field Watcher</li> <li>Automated Test Framework Page Inspector</li> </ul>	Developer  Application Global  Show application picker in header  Update Set Update Set Default [Global]  Show update set picker in header JavaScript Log and Field Watcher Automated Test Framework Page Inspector

Step 3 – Select "New" on Update Sets

	₽ A	u 🕇							
ক্ট্র	Q	Name	$\blacksquare$ Application	<b>≡</b> State	Installed from	Created V	Created by	<b>■</b> Parent	≡
	(j)	<u>Default</u>	ITSM Landing Pages	In progress		2022-03-08 21:50:27	admin	(empty)	(en
	<b>(i)</b>	<u>Default</u>	<u>Starbucks</u> <u>Management</u>	In progress		2022-03-08 17:50:57	admin	(empty)	(en
	<b>(</b> )	<u>Default</u>	<u>IT Asset</u> <u>Management</u>	In progress		2022-02-09 15:20:38	aes.creator	(empty)	(en
	(j)	<u>Default</u>	App Engine Studio	In progress		2022-02-09 14:43:25	system	(empty)	(en
	<b>(</b> )	<u>Default</u>	Global	In progress		2021-12-15 17:31:00	system	(empty)	(en
	Actions	on selected rows.				44	٩ 1	to 5 of 5 🕨	arepsilon

Step 1 – On filter navigation, type "user admin". Next, select "Roles" under user admin



Step 3 – Click on "New", fill out user information, click submit (Note: If you have multiple roles to add you can "Right Click", and select "Insert and Stay")



Step 4 – Assign starbucks user to role to Barista, Click the barista role



Step 5 – Scroll down, select "Edit" next to contain roles

★ Suffix	x_748113_starbucks.starbu	icks	Application Star	bucks Management	(i)
Name	x_748113_starbucks.starbu	icks	Elevated privilege		
Assignable by		Q			
Requires Subscription	Unspecified	*			
Description					
date Delet	e				
oint Scan					
		Madulas with Dala	Dolo Subscription Attributo	custom Tablos	Subscribed User

Step 6 – Add starbucks user from "Collection List" to barista role

choose field	•	oper	•	value
ollection	$\supset$	Conta x_748	iins Roles Li 113_starbu	st cks.starbucks_barista
action_category_creator action_designer activity_admin activity_creator admin agent_admin agent_security_admin agent_workspace_user ais_admin analytics_admin analytics_admin analytics_task_admin analytics_viewer announcement_admin antivirus_admin		×_7 <	48113_star	bucks.starbucks_user

Step 7 – Save

#### How to Guide: Create Two Groups and Assign Matching Roles

Step 1 – On filter navigation, type "user admin". Select "Groups" under user administration



### Step 3 – Fill out info on new group record page, click save

Step 4 – Add Roles to group, scroll down and click "Edit"

< Group Starbuck	ks User			1	• •••	Update	Delete	$\uparrow \downarrow$
Name Manager	Starbucks User	Q.	Group email Parent	admin	@starbuck	s.com	⊠ Q	
Description	This is the user group for	the Starbucks Management a	oplication					
Update Delete								
Roles (I) Group (	it Created	Search		-	•	1 to 1	of 1 🕨	▶▶ ⊡
	oup = Starbucks User Created	<b>≡</b> Role		≡	Granted by		<b>≡</b> Inherit	S
i i	2022-03-10 14:04:37	x 748113 starbucks.starbu	icks user	(em	pty)		true	
< = Group Starbuck	ks Barista				••••	Update	Delete	$\uparrow \downarrow$
Name	Starbucks Barista		Group email					
Manager		Q	Parent				Q	
Description	This is the user group for	Starbucks Barista Manageme	nt application					
Update Delete	2							
Roles (1) Group M	Members (1) Groups M	lanage Subscriptions						
E Roles Ed	it Created	▼ Search		44	< □	1 to 1	lof1 ▶	
💬 🏹 Gro	oup = Starbucks Barista			200	1953 14 140		8 <u>1 - 6</u> 2005 - 85	
	■ Created	≡ Role			Granted b	у	≡ Inher	its
(i)	2022-03-10 14:03:42	x 748113 starbucks.starbu	cks_barista	(ei	mpty)		true	

Step 5 – Add user from collection to Group, click Save

Step 1 – Search "User Admin" in filter navigation, select "User"

NORTH FACE The North Face	Management
🥎 user admin 🔶	$\otimes$
•	()
User Administration - Grou	ıps
User Administration	
Role Attributes	
Users	*
Groups	*
Roles	*

#### Step 2 – Select "New"

	Users	New Search Updated	d 🔻 Search		
হ্টুঃ	Q	■ Created	User ID	<b>≡</b> Name	≡ Email
	(i)	2007-07-03 11:48:47	admin	System Administrator	kennyjonesjr1256@gmail.com
	()	2022-03-10 17:27:45	Kobe.Bryant	Kobe Bryant	Kobebryant@starbucks.com
	(j)	2022-03-10 17:25:35	Lebron.James	Lebron Jones	LBJ@starbucks.com

Step 3 – Fill out User New record fields, right click "Save"

(i) Adding Role x_	748113_starbucks.starbuck	<s_user starbuck<="" th="" to=""><th>s.User</th><th></th><th></th><th>×</th></s_user>	s.User			×
User ID	Starbucks.User		Email		8	
First name	Starbucks		Language	None	~	
Last name	User		Calendar	Outlook	~	
Title		Ŷ	Time zone	System (America/Los_Ange	~	
Department		Q	Date format	System (yyyy-MM-dd)	~	
Password			Business phone			
Password needs reset			Mobile phone			
Locked out			Photo	Click to add		
Active	vroll down se	elect "Edi	't"			
tep 4 – So	.1011 00 0011, 56					
tep 4 — Sc	ples Roles (1) Groups	; (1) Delegates	Subscriptions Assets			
tep 4 – Sc Entitled Custom Tab	oles Roles (1) Groups	s (1) Delegates	Subscriptions Assets Search			
tep 4 – Sc Intitled Custom Tab Groups	lew Edit	Group 🔻 S	Subscriptions Assets Search	1 to	1 of 1 🕨	<b>&gt;&gt;</b> E

# Step 5 – Add user from collection field to Group, click save

choose field 🔻 🔻	oper 🔻 value
Dillection	Groups List Starbucks User
Analytics Settings Managers App Engine Studio Users Application Development ATF Service Level Management Group ATF_TestGroup_Network ATF_TestGroup_ServiceDesk Business Application Registration Approv CAB Approval Capacity Mgmt Catalog Request Approvers > \$1000 Catalog Request Approvers for Sales Change Management Database Database Atlanta Database San Diego eCAB Approval	Starbucks User

Step 1 – Search "Tables" in filter navigation, click "Tables" under System Definition

THE NORTH FACE	North Face Ma	anagement
Tables		$\otimes$
0	*	٩
System Definition		
Tables 🛑		
Tables & Columns		
Decision Tables		

### Step 2 – Click "New"

	Tables	New Search Name	e 🔻 Search		1 to 20 of	3,849 ► ►►
	P A	Update name is not er	mpty			
<b>1</b>	Q	≡ Label	■ Name 🔺	■ Extends table	<b>≡</b> Extensible	
	í	<u>Agent Assist</u> <u>Recommendation</u>	agent_assist_recommendation	Application File	false	2021-12-15 17:42:40
	(i)	MID Server File	agent_file	(empty)	false	2021-12-15 17:31:46
	í	Record Producer Configuration	aisa_rp_config	Application File	false	2021-12-15 17:44:47

Step 3 – Fill out Table, Create an application (Starbucks Management) and module. Right click "Save"

THE NORTH FACE The North Face Management			ľ	Defau	ult [Sta 🗸 🗸		] Sta	arbucks M	🖌 🅡 Sys
v starbucks	< = Table New red	ord				P	<b>:</b>	oo Subm	it Cancel
e 🕇 ()		8 233-8 S-S		500 S			14		
Starbucks	A table is a collection on that table. Appli	on of records in the database. Ea cations use tables and records t	ch record corresponds to a row in o manage data and processes. <u>Mo</u>	a table, and re Info	d each field	l on a rec	ord corr	responds to a	a column
Starbucks	* Label	Starbucks Drink	Appli	ication	Starbucks N	Managem	nent	0	
Starbucks Management	★ Name	x_748113_starbucks_starbucks	α Cre	eate module	· ·				
V Starbucks drink	Extends table	c	Create mol	bile module	-				
Create New			Add mode	ule to menu	Crea	ate new -	2	•	
All Drinks			New	menu name	Starbu	ucks Man	agemer	nt	
					-				_

How to Guide: Edit the Starbucks Management application

Step 1 – Search "menus" in the filter navigation, select "Application Menus" under system definitions

NORTH FACE	e North Face M	lanagement					
🔽 menu 🦊		۲					
ē	*	Q					
Dependency Views	;						
Map Menu Actions							
Service Portal							
Menus							
System Definition							
Application Men	us 🔶						
Menu Categories	į						

Step 2 – Search for "Starbucks Management"

=	Applicatio	on Menus New	Search Nam	ne ▼  Şearc	:h √ ≪≪	< 1 to	20 of 22 🕨 🕨
(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)		ll>Active=true>D ■ Title	efault device typ Active	e != Mobile > Na	me>= star	<b>≡</b> Name ▲	<b>≡</b> Updated
		Search	=true	Search	Search	Search	Search
	i	<u>Starbucks</u> <u>Management</u>	true	10	0 x_748113_starbucks.starbucks_user	Starbucks	2022-03-13 11:13:04

# Step 3 – Edit "Roles", click pencil and select starucks\_user. Click save

oplication move modules	enu is a group of modules in the application in the related list below. <u>More Info</u>	navigator. Choose the roles tha	are required	to access the appl	lication and add
* Title	Starbucks Management	Application	Starbucks	Management	0
		Active	~		

#### How to Edit Application and Set Roles Field to <u>"Starbucks User"</u>

Step 1 – Search "Studio" in the filter navigator, click on Studio



# Step 2 – Select the "Starbucks Management" application

Status	Application	Version	Created on	Updated On $\downarrow$	Scope
QD	Major Incident Management	1.0.0	2022-03-16	2022-03-16 16:14:29	sn_major_inc_mgmt
SP SP	Task Communications Management	1.0.0	2022-03-16	2022-03-16 16:14:29	sn_comm_management
Ś	Deployment Pipeline	20.2.1	2022-03-13	2022-03-13 14:18:35	sn_deploy_pipeline
S <sup>D</sup>	Now Mobile	2.0.10	2022-03-13	2022-03-13 14:09:11	sn_me
di Di	Social Knowledge	20.0.7	2022-03-13	2022-03-13 13:21:50	sn_kb_social_qa
	Starbucks Management	1.0.0	2022-03-09	2022-03-08 17:50:57	x_748113_starbucks
CED	Change Management - Change Schedule	1.0.0	2022-02-10	2022-02-10 13:58:31	sn_chg_soc
ŝ	ITSM Landing Pages	100	2022-02-10	2022-02-10 13:58:31	sn itsm landing

Step 3 – Scroll down to Application Menus, Select Starbucks Management. Click on the pencil next to "Roles". Edit role to starbucks\_user.

	Navigation > Application Menu > Starbucks Ma	anagement									
x_748113_starbucks.Starbucks User	Starbucks Manage Application Menu										
x_748113_starbucks.starbucks_barista x_748113_starbucks.starbucks_user	Application Menu Starbucks Management					Ø	$\checkmark$	ŧ	000	Update	Delete
<ul> <li>Access Controls</li> <li>x_748113_starbucks_starbucks (create)</li> <li>x_748113_starbucks_starbucks (read)</li> <li>x_748113_starbucks_starbucks (write)</li> </ul>	An application menu is a group of modu related list below. <u>More Info</u>	ules in the application na	vigator. Choose the roles that ar	re required to a	eccess the applica	tion and	add c	or remov	ve mod	ules in the	
x_748113_starbucks_starbucks (delete) x_748113_starbucks_starbucks_drink (r x_748113_starbucks_starbucks_drink (r x_748113_starbucks_starbucks_drink (v	* Title Starbucks Man	agement		Application Active	Starbucks Man	agement	t		(	D	
x_r48113_starbucks_starbucks_drink (r x_748113_starbucks_starbucks_drink (v x_748113_starbucks_starbucks_drink (c	Restricts access to the specified roles. C	Otherwise, all users can v	ew the application menu when	it is active.							
x_748113_starbucks_starbucks_drink x_748113_starbucks_starbucks_drink (d	Roles x_7481	L13_starbucks.starbucks	user								
<ul> <li>Navigation</li> <li>Application Menus</li> </ul>	Specifies the menu category, which def	fines the navigation men	I style. The default value is Custo	om Applicatior	15.						
Starbucks Management Starbucks Management	Category Custom Applic	ations						C	2	D	
▼ Modules All Drinks	The text that appears in a tooltip when	a user points to this appl	ication menu								

#### Rename module All

<u>drinks</u>

Step 1 – While in studio, select Starbucks Management under module. Rename the module "All drinks" and set order to "230"

All Dri	le inks			@ √ ≛ ∘·	• Update
	Title	All Drinks	Application	Starbucks Management	G
Applicat	tion menu	Starbucks Management Q	Ō		
	Order	230			
	Hint				
Dis	play name	All Drinks			Į.
Visibility	Link Type				
	Roles	x_748113_starbucks.starbuck	s_user Override application menu roles		

Visibility	Link Type				
	Roles Active	/	x_748113_starbucks.starbucks_user	Override application menu roles	
Update	Delete				

## Step 3 – Click pencil next to "roles" edit roles to starbucks\_user

#### How to Add Fields to a Drink Table via Personalize List

Step 1 – Search "starbucks" in navigator field, click Starbucks drink



Step 2 – Click on personalize list (note: this is the gear icon)

j) <u>se</u>	\$D0001001	Mocha Latta	0	25	e



vailable	Selected	
Calories Created Created by Number Tags Updated Updated Updated by Updates	Image Short Description Fiber Protein Fat Carb Name	<ul> <li></li> </ul>
Wrap column text Compact Modern cell coloring Enable list edit Double click Reset to column defaults	rows Active row highlighting	ancel

How to Adjust the Default List View for Drinks

Step 1 – Search "starbucks" in navigator field, click Starbucks drink

NORTH FACE	The North Face	e Management
starbucks		$\otimes$
٦	*	Ø
Starbucks Manag	gement	
Starbucks		
Starbucks Manag	gement	
Starbucks d	rink	-
Create New		

Step 2 – Right click on one of the column items (example: short description, fiber, protein). Select configure, List layout



Step 3 – Adjust the default list view for drinks, click save



How to Adjust the Default Form View for the Drinks Table

## Step 1 – Navigate back to the Starbucks drink table



### Step 2 – Click New

=	Starbucks d	frinks New	Search	Image	•	Search	]	
	S All	1						
হ্টেঃ	Q	🚍 Image				E Short Description	<b>E</b> Fiber	E Protein

# Step 3 – Right click header, select Configure then click form design

< E Starbucks drink New record	Save			
	Configure	>	Form Design	
Name	Export	>	Form Layout	Calories
Image Click to a	Create Favor	ite	Related Lists	Carb

### Step 4 – Drag items to configure form design

Starbucks drink [x_748113_starbucks_starbucks_drink]			2 Column 🗸 🕂	
Name	¢ Ø	II Calories	0	
Image	¢ 0	II Carb	Q (	
		II Fat	¢ (	
		II Fiber	¢ (	
		II Protein	0	

## Step 5 – Click Save