

# ALGHIFARI MUHAMMAD DZAR

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## Resume Summary

A result-oriented Project Manager and Agile Coach with extensive over 12+ years of professional experience in highly competitive energy and banking industry. Proven track record of leading and managing diverse teams with multinational people worldwide. Specializing in project management, coaching teams in Agile environments, and managing multiple projects. Expertise in improving team performance while securing customer loyalty and forging valuable relationships with clients.

## Education

### Open University of Indonesia, Indonesia

Jan 2020 – Sep 2023

Master of Management – Management and Finance

GPA 3.93/4.00

### Bandung Institute of Technology, Indonesia

Aug 2008 – Oct 2013

Bachelor of Engineering – Geological Engineering

GPA 3.29/4.00, Dean's List, 3+ years as lecturer assistant

## Core Competencies

Project Management  
Agile Methodology  
Leading and Coaching the Team

Consulting and Advisory  
Software Development Life Cycle  
Commitment to excellence

Documenting and Reporting  
Interpersonal Skills  
Problem-solving Analysis

## Professional Experience

### Project Manager / Agile Coach

Sep 2021 – now

#### PT. Bank Rakyat Indonesia | [www.bri.co.id](http://www.bri.co.id)

- Manage the application development life cycle and progress report for BRI Super Apps such as QLola by BRI, BRIimo, BRIlink, etc.
- Implement scrum framework on multiple squads to deliver done product increment on software development life cycle.
- Coordinate multiple vendors to provide seamless service delivery.
- Collaborating with related divisions in creating business requirements, planning, and journeys for upcoming features in the product roadmap.
- Create analysis and documentation for change management and patch implementation including the impact and risk.

### Global Team Lead

Feb 2021 – Sep 2021

#### Petrolink Services Indonesia | [www.petrolink.com](http://www.petrolink.com)

- Led a team of 13+ engineers to monitor and analyze drilling data in 45+ active wells worldwide in HalVue real-time viewer project.
- Planned and managed new project initiatives including preparing resources, budgets, monitoring progress and informing stakeholders including Petrofac pivotal project in Malaysia.
- Built collaboration with other departments to eliminate impediments among the Team.
- Prepared and presented detailed weekly reports to Regional Manager and C-Level executives.
- Maximized the best option to resolve client difficulties on day-to-day real-time support operation.

### Team Lead

July 2017 – Feb 2021

#### Petrolink International Ltd, Saudi Arabia | [www.petrolink.com](http://www.petrolink.com)

- Supervised Field team of 60+ engineers and 10+ technical supports in Saudi Aramco RTDTVS project.
- Improved the performance of real-time monitoring reports and ticketing systems to reduce its response times.
- Performed Root-Cause Analysis (RCA) with the Technical Team to reduce numbers of major incidents.
- Effectively built relationship with existing clients and explored new potential clients including introduce new product such as uniDAQ and PetroVue.
- Conducted troubleshooting and bug fixing on applications, resolving issues without excessive downtime or data loss.

## Technical Support

May 2014 – July 2017

#### Petrolink International Ltd, Saudi Arabia | [www.petrolink.com](http://www.petrolink.com)

- Implemented real-time data services include drilling optimization and evaluation using advanced calculation formula and analytics reporting tool in 30+ rigs in Saudi Arabia.
- Delivered comprehensive training for junior personnel and a sharing knowledge session for the engineers.
- Executed excellent service to prevent downtime during critical drilling operations, resulting in no downtime over the past 3 years.

## Geologist

Aug 2013 – April 2014

LAPI ITB, Indonesia | [www.lapi-itb.com](http://www.lapi-itb.com)

- Led a group of junior geologists, driller, driller assistant, and helper to conduct 4+ exploration projects.
- Performed field work (geological mapping, drilling, core logging, sampling), and laboratory work.
- Researched in geological structure development, such as stress distribution, shear strain, and displacement.
- Presented project results to comply both private and BUMN clients.

## Certifications

- |   |                     |
|---|---------------------|
| • Project Management Professional (PMP)   Project Management Institute      | Nov 2024 – Nov 2027 |
| • PMI Agile Certified Practitioner (PMI-ACP)   Project Management Institute | Dec 2024 – Dec 2027 |
| • Professional Scrum Product Owner I (PSPO I)   Scrum.org                   | August 2024         |
| • Professional Scrum Master I (PSM I)   Scrum.org                           | September 2020      |

## Publication

- Kitamura, K., et al. (2014). Potential Evaluation of CO2 Reservoir Using the Measured Petrophysical Parameter of Rock Samples in the Gundih CCS Project, Indonesia. *Energy Procedia*, 63 4965-4970.
- Dzar, A. M., Ismail, T., & Geraldina, I. (2023). Comparison Analysis of Abnormal Return, Cumulative Abnormal Return, Trading Volume Activity, and Bid-Ask Spread of Shares: Event Study of Announcement of COVID-19 Virus, Delta Variant, and Omicron Variant.

## Achievements

- |   |               |
|---|---------------|
| • Development Support of the Year in APP Division BRI | December 2022 |
| • Most Valuable Dev Support in APP Division BRI       | February 2022 |

## Organization and Association

- Ikatan Ahli Geologi Indonesia - IAGI
- Project Management Institute – Jakarta, Indonesia Chapter
- Ikatan Alumni Geologi ITB – IAGL ITB
- Ikatan Alumni ITB – IA ITB