

TEST YOURSELF ONLINE

GOOD PRACTICE KNOWLEDGE IS IMPORTANT WHEN ADVISING CUSTOMERS



Questions

1. What percentage of men over the age of 70 have erectile dysfunction (ED)?

- a) 60 per cent
- b) 70 per cent
- c) 80 per cent
- d) 90 per cent

2. Which of the following is NOT classed as a physical cause of ED?

- a) Cardiovascular disease (CVD)
- b) Drinking alcohol
- c) Overexercising
- d) Diabetes

3. Roughly how many men will experience a headache as a side effect of sildenafil?

- a) One in two
- b) One in five
- c) One in 10
- d) One in 100

4. Which of the following are lifestyle measures that may help men suffering from ED?

- a) Stopping smoking
- b) Losing weight
- c) Eating a healthy diet
- d) All of the above

5. What is the daily recommended dose of sildenafil?

- a) No more than 30mg
- b) No more than 40mg
- c) No more than 50mg
- d) No more than 60mg

6. Which of the following customers should be referred to the pharmacist?

- a) A 19-year-old
- b) A 60-year-old customer taking statins
- c) A fit and healthy 40-year-old
- d) None of the above



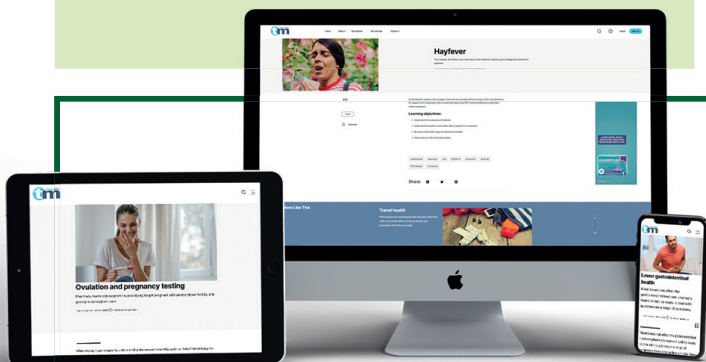
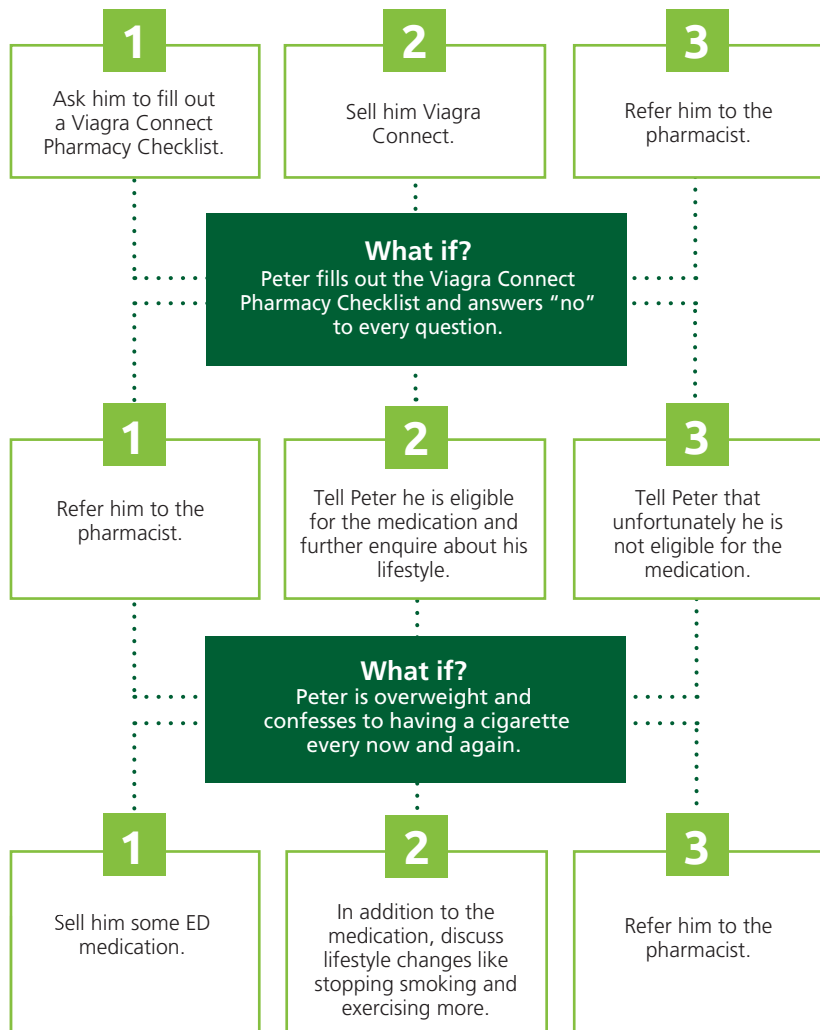
Scenario



Peter comes into the pharmacy and browses for a while before asking for a private chat. He tells you that he has recently been experiencing some difficulty getting an erection during sex. He's heard about Viagra, and he'd like to purchase some.

What would you recommend?

For each part of this scenario, think about the decision you would make and, importantly, why you would choose that option. In addition, for each decision that you make, think about how you would talk to the customer and provide the necessary advice. Discuss this with your team and pharmacist.



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