### **Profile**

Versatile wordsmith skilled in shaping voice and tone to resonate with any audience — whether through engaging long-form narratives or punchy short-form copy. Experienced in crafting persuasive website content, blog posts, email campaigns, and social media copy. Approaches every project through a creative lens, delivering content that informs, excites, and connects.

#### **Education**

# BA Communication and Digital Media,

2013 - 2017

California State University of Northridge

Dean's List, PRSSA, Phi Theta Kappa Honor Society and Tau Sigma National Honor Society

## **Portfolio**

#### **Writing Samples**

https://2alexysjohn.journoportfolio.com/ @

# **Professional Experience**

**Freelance Writer,** *Self* 

2022 - present

- Compose engaging SEO-driven web copy that strengthens brand identity and boosts online visibility, driving increased traffic and conversions
- Produce persuasive social media content that sparks interaction, increases brand awareness and reach
- Develop compelling and information-packed blog posts that enhance brand credibility and trust
- Create user-friendly website content that fosters stronger client relationships and reduces bounce rates
- Taking online courses in SEO writing, content strategy, copy editing and UX writing

# **Events Coordinator,** *Premiere Party Rents*

02/2024 - 03/2025 | Los Angeles

- Forged lasting client relationships by translating their vision into detailed, memorable event experiences, both in-person and through phone and email communication
- Curated and designed engaging showroom displays, ensuring seamless coordination between event planning and sales efforts

Career Break, Attended to an elder family member

2022 - 2023

## Marketing Lead, PamperME Services LLC, contract position

02/2021 - 06/2022 | Remote, Bermuda

- Produced engaging website copy, including blogs, product descriptions, "About Us" section, and staff bios
- Established consistency across all internal and external communications, maintaining cohesiveness in brand voice and messaging tone for this lifestyle and wellness brand
- Collaborated with a third-party marketing firm, designing social media strategies and content plans that elevated this growing start-up

# **Marketing Specialist,** San Antonio Winery

03/2016 - 04/2020 | Los Angeles

- Revamped websites with elevated and colorful content, increasing traffic and sales (stellarosawines.com 🔗 , sanantoniowinery.com ∅, sansimeonwines.com) ∅
- Co-authored and exhibited high editorial standards for press releases, magazine advertorials and speeches as the Assistant to the PR Director, playing a key role in refining the company's public image
- Tailored brand voice for a diverse wine portfolio through persuasive product descriptions pages and website content for each target audience, increasing brand awareness
- Crafted quality articles, social media captions and blog posts with CTAs within campaign calendar deadlines, demonstrating strong time management skills
- Improved customer retention across three locations by managing online customer reviews and compiling detailed monthly recaps for senior management
- Spearheaded social media campaigns and innovative ideas that grew the company's following by 64% (@sanantoniowinery.com *⊘* )

# **Skills**

Hard Skills — Microsoft Office, Google Suite, PowerPoint, Asana, Canva, MailChimp, Hootsuite, ClickUp, Meltwater, WordPress Soft Skills — Strong Interpersonal Communication, Critical Thinker, Creative, Personable, Emotional Intelligence, Adaptable