# KATHLEEN M. DORMODY

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PROFILE: Adept at cultivating partnerships, enhancing, and growing programs, and moving organizations forward.

#### **SPECIAL SKILLS**

Writing: Business Writing, Copywriting, Content Creation, Curriculum Development & Training Materials, Editing & Proofreading Technology: MS Office Suite, MS Teams, Dropbox, Zoom, Google Docs, Adobe, Excel, PowerPoint; Publisher; WordPress; Canva Creative: Graphic Design, Layout & Design, Formatting, Marketing/Email/Social Media Campaigns Leadership: Training, Staff Management, Program Development & Management; Project Management Communication: Verbal & Written, Public Speaking, Presentation, Relationship Building, Interpersonal Technical: Data Analysis, Documentation, Research, Problem-Solving, Critical Thinking, Organization

#### PRO BONO & FREELANCE EXPERIENCE

## COPYWRITER & CONTENT SPECIALIST, K.D. Content & Copy, LLC, 2007 – 2022

Maximized programs and brand marketing for various companies and organizations through crafting copy and content, and marketing materials, and managing public relations, fundraising, and advertising.

#### MARKETING CHAIR EXECUTIVE COMMITTEE MEMBER, UR Community Cares, 2022

Promoted growth of the nonprofit organization, increasing members and volunteers by enhancing their marketing strategy through implementing social media campaigns.

## Nonprofit Storyteller, Catchafire, 2021 – 2022

Increased the impact of nonprofit organizations by creating various marketing materials, saving them over \$43,000.

## PROFESSIONAL EXPERIENCE

## PROJECT MANAGER, Medical Staffing Consultants, Inc., 2019 – 2022

- > Improved efficiency of workflow and communication, increasing clientele.
- Built solid customer relationships by resolving issues through investigation.
- > Elevated ongoing communication with clients, vendors, and staff through various channels.
- > Overhauled maintenance of records and case files of vendor interactions and transactions by creating a remote system.

## PARALEGAL, Milber, Makris, Plousadis & Seiden, 2017 – 2018

Streamlined workflow and increased productivity in the filing and medical records departments.

## PRESCHOOL TEACHER, Sweet Tots Creative Childcare, 2015 – 2016

Enhanced social skills development and relationship building by creating a learning program.

#### CUSTOMER SERVICE REPRESENTATIVE, MedSave USA, 2015

> Built solid customer relationships by resolving issues through investigation.

## Assistant Principal, The August Aichhorn Residential Treatment Facility School, 2013 - 2014

- > Solidified leadership by providing strategic and tactical planning, direction, and day-to-day management.
- Streamlined workflow, prioritized initiatives, and maximized performance by implementing projects and systems to support organizational needs.
- > Improved programs through development, implementation, and administering of performance initiatives, monitoring progress, and setting standards and goals to attain results, motivating staff.

## EDUCATOR - ENGLISH AND READING, GRADES 6-12, Anne Arundel County Public Schools, 2004 - 2013

- Inspired and impacted 15,775 students.
- Enhanced social skills development and relationship building by creating learning programs.
- > Earned a stellar reputation as advocate/advisor resulting in siblings of students seeking me out for guidance and support.
- Bridged the achievement gap for underserved communities by creating, writing, and implementing curriculums for classrooms, intervention, and social enrichment.
- > Improved school-wide performance by overhauling school committees in analyzing data, drawing correlations between effective practices, and developing and implementing effective policies and procedures.

## **EDUCATION & CERTIFICATIONS**