

Northern **EUROPE**

Summer Apr - Oct 2017

Saint Basil's Cathedral **Russia**

 **eu** 欧美假期
holidays
TRAVEL JOURNAL

TA2047

+ Denmark • Finland
Ireland • Iceland • Svalbard Island
Mongolia • Sweden • United Kingdom



ABOUT EU HOLIDAYS

MISSION

- Delighting every travel experience

VISION

- Be Travellers' FIRST choice

VALUES

1. Deliver what we promise
2. Serve customers passionately
3. Do what we do, best
4. Make work fun
5. Care for employees
6. Stay as one big family as we grow
7. Be a good business partner
8. Be socially responsible

PROGRESS AND MILESTONES

EU Holidays was founded by a group of experienced directors passionate about their work in the travel industry. They wanted to do something new that could better serve the travel needs of consumers, which is the main driving force behind the establishment of our travel agency.

Within five years of business operations, we have expanded EU Holidays and opened up three other subsidiary offices to focus on the various needs of our customers. The EU MICE office was set up in 2013 to cater for corporate travel with a focus on corporate meetings, conventions and events.

In that same year, EU Asia was launched to cater for customers who are interested in travelling within Asia. In the following year, we opened up EU Vacations to serve the Malaysian market. In

doing so, EU Holidays strives to constantly improve our products and services so that we can better serve our customers.

Despite being a young company, EU Holidays has gained significant recognition from both customers and industry professionals. Founded in late 2010, EU Holidays was voted Top MasterCard Supporter in NATAS Travel for four consecutive years since 2012. Since then, EU Holidays was named the 'Best Travel Agency for Europe and USA Tours' as voted by readers of ESCAPE! Magazine.

After just two years in the business, EU Holidays was presented with two valuable awards – the Asia Excellence Award 2013 and the Singapore Excellence Award 2013.

In 2014, we received the Singapore Quality Brands 2014 award and the Weekender Travellers' Choice Award as No. 1 for Europe and USA tours, as voted by readers. We continued to be awarded for the next three years by Weekender and held our position as the top travel agency in Singapore.

From Tripzillia.sg - Singapore's No.1 Travel Portal – EU Holidays also acquired excellence awards in "Best for Europe 2015" and "Best for USA 2015". The coveted award recognises the most outstanding travel companies for their professionalism and experience in the travel industry.

EU Holidays Pte Ltd has recently received the prestigious Singapore Trusted Quality Brand 2015 award from the Singapore Enrich Group.

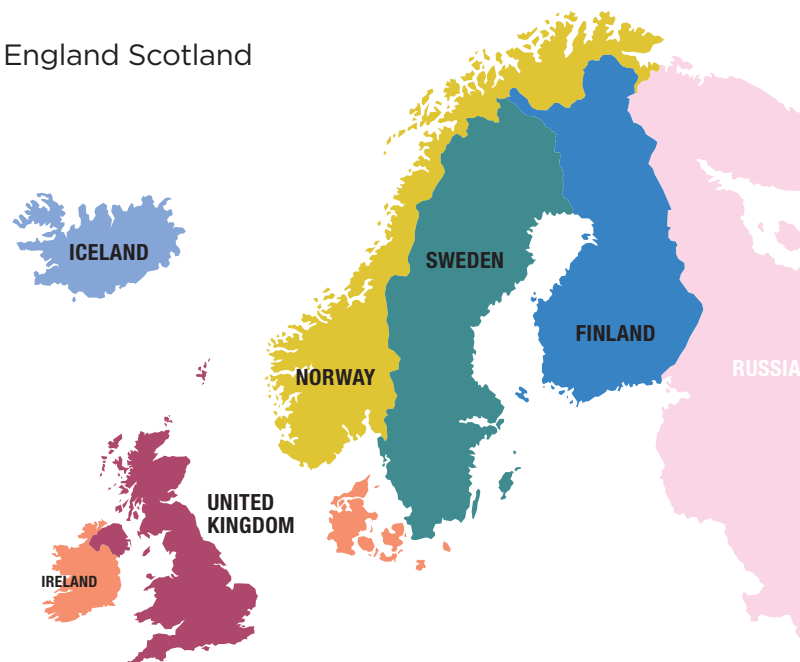
In addition, the travel agency has gone through the year-long Customer- Centric Initiative (CCI) program and successfully attained the Singapore Service Class certification under the Ministry of Trade and Industry agency, SPRING Singapore. The agency certifies EU Holidays with the niche Business Excellence (BE) standard for service.



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 ENSCSS
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 ENSCIS
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 ENNORS
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PUBLISHING CONSULTANT

Managing Publisher
General Manager
Marketing Executive
Writers
Creative Director

Cecilia Woo
Lilian Quek
Melisah Roslan
Angelia TK, Nina Gee, Sarah Sathyamoorthi
Tommy Hong

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Aurora Borealis, Nature's Spellbinding Wonder

Join the chase and capture sights of the elusive, yet stunning Northern Lights.

As a renowned phenomenon that's on every avid traveller's bucket list, the Aurora Borealis or more commonly known as the Northern Lights, is a natural wonder that has captivated millions around the world. There are several times in a year that are best for viewing the Northern Lights, these include the months between January and March. These months are relatively more popular compared to any other months in the year to see the lights. The long winter nights offer a higher chance of witnessing the unforgettable sights of nature's greatest wonder. The various hues of colours dancing across the sky, beneath the

snow-clad land is stunningly scenic.

Besides shorter days, these nights are also accompanied by frigid temperatures. However, if you are unable to withstand the chilly weather, you may opt to visit the Arctic region between September and October. The pristine lakes, which remain ice-free for most this period, are known to reflect the brilliant colours of the Northern Lights. An interesting fact about the Aurora Borealis is that the naked eye is unable to detect the full spectrum of colours displayed across the sky. It's the main reason why most only see green hues. However, photographic images are known to capture the broad range of

colours filling the Arctic sky.

While waiting for the nightfall, local guides will usually offer visitors with a tour of the region and its highlights. In addition to being acquainted to the native wildlife, you will also gain a deeper understand and respect of the diverse flora and fauna of the Arctic. For instance, the Pallas National Park will provide nature-lovers with a chance to meet some of the animals, such as huskies and reindeers that inhabit the area. You may also spend your time engaging in other activities like cooking, where you will be taught to prepare local cuisines on an open fire. If you would like to

take it up a notch, consider spending a night in the Aurora Dome. Shielded from the ice-cold temperatures, these igloo-shaped structures provide a view of the Northern Lights in the comfort of your cosy space. Each dome is insulated and is equipped with a fireplace to keep you warm and toasty in the dead of winter. The accommodation also comes with one transparent wall that allows you to observe the surroundings and provide an unhindered view of the Arctic sky. Besides falling asleep under the serene, starry night sky and cooking like a local, you may wish to partake in the exciting winter activities available, including skiing, hiking, snowmobiling and joining a Husky Safari.



PREMIUM

9D6N
**NORTH POLE
SVALBARD ISLANDS**

TOUR CODE: ENSVBS

An arctic adventure like none other awaits you!
Jump on an ATV and acquaint yourself with the
popular regions in the Arctic Circle.

CITY OF ALESUND, NORWAY LONGYEARBYEN, SVALBARD, NORWAY



PHOTO: I.23RF

HIGHLIGHTS

NORWAY SVALBARD ISLANDS

LONGYEARBYEN

- Longyearbyen – Northernmost settlement with a population of over 1000
- Svalbard Museum (entrance included)
- Boat trip to Pyramiden and Nordenskiöld Glacier
- ATV safari to Adventdalen

DELICACIES

Meal Plan

6 Breakfasts, 1 Lunch, 3 Dinners

3-4★ HOTELS

LONGYEARBYEN Svalbard Hotel

OSLO First Hotel Millennium

***Note: Hotels are subject to final confirmation. Should there be changes, customers will be offered similar accommodations as stated in this list.*



DAY 1 SINGAPORE ► OSLO

Meals on Board

Assemble at Singapore Changi Airport and depart for **Oslo**, the capital of Norway

DAY 2 OSLO

Meals on Board

Upon arrival, spend the day at your leisure. If this is your first time to visiting Norway, consider joining an optional sightseeing tour to explore the city and learn more about the Norwegian history, culture and lifestyle.

DAY 3 OSLO → LONGYEARBYEN

Breakfast, Dinner

Board a domestic flight to **Longyearbyen**, the administrative centre of Svalbard Island, as well as the **Northernmost settlement** with a population of around 2000 and the realm of Polar Bear. Admire the gorgeous scenery featuring mountains and crystalblue fjords. Meet up with a local city guide to get an overview of Longyearbyen and the surrounding areas. You will be guided through the major local sights and history of Longyearbyen. The tour will bring you close to the coal mines, some research areas, village, church, and the global seed vault

which is the world's largest seed storage. There will be stops along the way to take photographs. Visit **Svalbard Museum** and entrance fee is included, which will feature an exhibition on Svalbard's history and present natural places in Arctic Norway.

DAY 4 LONGYEARBYEN

Breakfast, Lunch, Dinner

Join a boat trip to **Pyramiden** which is a Russian settlement located in **Billefjorden**. It has been named after the nearby mountain top. Sail slowly past the mighty **Nordenskiöldbreen** (Nordenskiöld Glacier) on our way to Pyramiden. Upon arrival, follow our English speaking guide to visit the abandoned mining city Pyramiden. On our trip into town, the guide will unlock the **City Cultural Center** to us. It housed both cinema, music school and a gymnasium. Although the city is characterized by decay, one can still sense how beautiful it once was. Please note the total duration (boat trip, guided tour, lunch on board) is around 9 hours and subject to weather condition.

Note: The duration of boat trip to Pyramiden and Nordenskiöldbreen is minimum 7 hours and subject to weather condition. All passengers may be required to stay on boat all the time for sightseeing, depended on the ice condition outside Pyramiden.

DAY 5 LONGYEARBYEN

Breakfast, Dinner

ATV safari to Adventdalen – drive Can Am Outlander ATVs out into the beautiful tundra colours which are so typical of Svalbard in the summer. The Arctic summer is short and intense with a rich migratory bird population, and it is not unusual to see our tougher permanent residents the Svalbard reindeer and Arctic foxes. With daylight around the clock, it doesn't matter if you choose the morning or the afternoon; it will be light until October. Our trip runs out into **Adventdalen**, a tundra environment loaded with Arctic history and wildlife, we stick to the roads so that we might better preserve this fragile ecosystem. We stop at several points; such as the **old airport to Longyearbyen**, one of the mines, and up on one of the local mountain tops to catch the view over the valley and the fjord. We also stop at the Basecamp trapper's station and dog yard, where we talk about the hunting and trapping culture in the North, and we serve coffee and biscuits. The ATV safari is a great way to learn just a fraction of what makes Svalbard such a fantastic place to live, and we guarantee you will leave feeling enriched from the experience.

9D6N NORTH POLE SVALBARD ISLANDS



LONGYEARBYEN, SVALBARD, NORWAY

Note: ATV safari may split us into different small groups and timing. ATV based on twin sharing. Valid driving license is required for every driver. Solo driver is with extra cost. Min age of passenger is 8. The route of ATV safari subject to change by availability and weather condition

DAY 6 LONGYEARBYEN

Breakfast

Free at leisure by your own. You may want to join some excursions like Dog Sledge on Wheel, Fjord safari by RIB boat or hiking program.

DAY 7 LONGYEARBYEN → OSLO

Breakfast

Upon arrival, transfer to hotel and spend the day at your leisure.

DAY 8 OSLO → SINGAPORE

Breakfast

Enjoy the rest of the day at your leisure till it is time to transfer to the airport for your flight home.

DAY 9 ARRIVAL IN SINGAPORE

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:

Additional activities that complement your holidays will be at your own discretion and is entirely optional.

minimum group size may apply

it is subject to time permit

- Oslo sightseeing tour: €69
- Dog Sledge on Wheel: from €130
- Fjordsafari to Fuglefjella and Grumant: from €130
- Hike to Sarkofagen: from €85

Tipping Guideline: (based on 9D6N)

- €52 per person

Note:

- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- All activities are subject to weather and road conditions.
- During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.



ATV SAFARI



Welcome to the High Arctic of Svalbard!

One of the world's largest areas of untouched nature awaits you on 78 degrees north.

In the dark season it's 24/7 without any daylight in Longyearbyen, and this attracts people from all over the world to experience the unique northern lights of the High Arctic.

In the summer, beautiful colours and contrasts provide the frames for dramatic glaciers, majestic mountain formations, buzzing bird mountains and endless arctic tundra with its diverse flora and fauna. Visitors find themselves enclosed by the unparalleled silence on Svalbard. The light lures us to this unique place in which the midnight sun shines from early spring till autumn. During the winter, the northern lights cast sparkles of light across snow-covered, pointed mountain peaks and an infinite landscape - day and night.

The blue light caught between darkness and light turns reality into a pure fairytale.

The surroundings become works of art.

A stay on Svalbard is the perfect vacation if you want peace, quiet and space for thoughts and dreams. Thoughts swell in the encounter with Svalbard's exciting wildlife, history and fascinating cultural monuments located across the archipelago. We move with respect in this vulnerable landscape.

For the sake of your safety and to ensure that you get the most out of your stay on Svalbard, we recommend our local tour operators' diverse selection of organised tours, which can be booked directly through our websites.

Let the images and memories of wonderful experiences be what you bring back home from Svalbard.

Warm regards,
Tourism Manager Ronny Brunvoll



PREMIUM

10D7N SUMMER ICELAND

TOUR CODE: ENICES

We take you to discover all the best kept secrets that all of Iceland has to offer, in all its unspoiled beauty and wilderness.

ICEBERGS FLOATING IN JOKULSARLON LAGOON IN ICELAND



PHOTO: 123RF/36CLICKS

HIGHLIGHTS

ICELAND

REYKJAVIK

- Perlan (The Pearl)
- Hofoi House
- Hallgrímskirkja
- Blue Lagoon
- Grábrók Crater

NORTH ICELAND

- Akureyri
- Goðafoss waterfall
- Lake Mývatn
- Hverafjall
- Mývatn nature baths
- Dettifoss waterfall
- Ásbyrgi canyon

EAST ICELAND

- Egilsstaðir
- Jökulsárlón Glacier Lagoon
- Jökulsárlón Boat Tour
- Kirkjubæjarklaustur

SOUTH ICELAND

- Reynisfjara Beach
 - Seljalandsfoss waterfall
 - Skógafoss waterfall
 - Eyjafjallajökull Visitor Centre
- #### GOLDEN CIRCLE TOUR
- Thingvellir National Park
 - Geysir
 - Gullfoss (Golden Falls) waterfall



DAY 1 SINGAPORE > REYKJAVIK

Meals on Board

Assemble at Singapore Changi Airport and depart for **Reykjavik**, the capital of Iceland.

DAY 2 REYKJAVIK

Meals on Board

Your exploration of Iceland begins with a **Reykjavik city tour**, where you will first get to visit **Perlan**, a fantastic dome-shaped glass building supported by six massive water tanks, with an impressive water feature that runs from the basement into the atrium. Next, visit the beautiful **Höfði House** and the **Hallgrímskirkja** church, whose unique,

magnificent structure dominates the skyline, making it visible from every part of the city.

DAY 3 REYKJAVÍK > GRÁBRÓK CRATER > AKUREYRI

Breakfast, Dinner

Kick off the day with an adventure to **Grábrók Crater**, located on the outskirts of Reykjavik. The largest of three craters in a short volcanic fissure, take on a short climb up to the top of the crater to be rewarded with amazing views of Borgarfjörður and the perfect dome-shaped volcanic cones in the surrounding field. After which, head onwards to **Akureyri** for a guided sightseeing tour of the small, laidback port city. Enjoy the rest of

DELICACIES

Meal Plan

7 Breakfasts, 5 Dinners

3-4★ HOTELS

REYKJAVÍK Centerhotel Arnarhvoll

AKUREYRI Icelandair Hotel Akureyri

NORTH ICELAND Hótel Laxá

EAST ICELAND Hótel Höfn

SOUTH ICELAND Icelandair hotel vik

HELSINKI Scandic Grand Marina



AMAZING GODAFOSS WATERFALL IN ICELAND

10D7N SUMMER ICELAND



BLUE LAGOON GEOTHERMAL BATH RESORT IN ICELAND

the evening free at leisure and take the time to admire the picture-perfect scenery.

DAY 4 AKUREYRI > GOÐAFOSS WATERFALL > LAKE MÝVATN > HVERAFJALL > MÝVATN NATURE BATHS > NORTH ICELAND

Breakfast, Dinner

Early birds may wish to opt for an optional whale-watching excursion in the morning to try and get a rare glimpse of these gentle giants of the sea. Thereafter, visit one of the most magnificent waterfalls in all of Iceland, **Goðafoss**. Feast your eyes upon the magical sight of aqua blue water torrents gushing over falls shaped like a horseshoe, a vision that becomes only more stunning in the evening when the sun sets. The geographical wonder of **Lake Mývatn** is the next stop, a site brimming with Earth's natural wonders – from lava fields and rock formations to sulphur springs and dark caves. As darkness falls, have a restful night at a countryside resort in the north of Iceland.

DAY 5 NORTH ICELAND > DETTIFOSS WATERFALL > ÁSBYRGI CANYON > HÖFN

Breakfast, Dinner

Often referred as 'The Beast' as compared to 'The Beauty' of Goðafoss, **Dettifoss waterfall** in **Vatnajökull National Park** is your first destination of the day. Prepare to be blown away by the sheer size and wild power of this majestic falls, coloured a misty grey due to the rich sediments of the **Vatnajökull glacier**. Capture stunning photos at the vast landscape of **Ásbyrgi canyon** before we journey on to east Iceland for a night's stay.

DAY 6 HÖFN > JÖKULSÁRLÓN > SOUTH ICELAND

Breakfast, Dinner

Make your way to **Jökulsárlón**, Iceland's famous glacial lagoon filled with floating icebergs. Venture into the deepest lake of Iceland on a thrilling boat excursion that brings you to sail among the huge icebergs that break off from the **Breiðamerkurjökull glacier**. Get a taste of the 1000-year-old ice, and if Lady Luck is on your side, you may catch sight of seals zipping through the icy waters. Movie buffs may get a kick out of this tour as this beautiful lake has starred in Hollywood blockbusters like *A View to Kill*, *Die Another Day*, *Tomb Raider* and *Batman Begins*.

DAY 7 SOUTH ICELAND > GOLDEN CIRCLE TOUR > REYKJAVÍK

Breakfast, Dinner

Enjoy a scenic drive with a view of Iceland's natural beauty on Route 1 along Iceland's South Coast. Witness the magic of nature in the form of **Reynisfjara Beach's** famous basalt columns that stacks up into the shape of a pyramid as you stroll along the black sandy shores. Then, continue on to view the impressive **Skógafoss** and **Seljalandsfoss**, two of Iceland's most famous waterfalls found in the south region. Make a pit stop at the **Eyjafjallajökull Visitor Centre** before you embark on Iceland's classic sightseeing tour – **the Golden Circle** – to discover some of the most spectacular scenery and historic sites in Iceland. The first stop will be at Iceland's most popular waterfall, **the Gullfoss**, and if you're lucky, you may even be able to catch sight of a rainbow arching over the tumbling waters flowing into the deep gorge. Continue on to the nearby

geothermal area, a site bubbling with activity and an abundance of hot springs. Here, you will be able to view the lively **Strokkur geyser** which spouts water 30 metres into the air every 15 minutes. Next, photo stop at **Thingvellir National Park**, a place of historical significance and geological interest. You can also view the **Althing**, an open-air assembly in the park where Iceland's oldest existing parliament first assembled in 930 AD. We will return back to **Reykjavik** where you will stay for the night.

DAY 8 REYKJAVÍK > BLUE LAGOON > HELSINKI

Breakfast

After breakfast, we go for a soak in the **Blue Lagoon** geothermal spa, famous for its healing mineral-rich waters surrounded by jet-black basalt lava. Free at leisure till transfer to Helsinki. You will enjoy one night stay in Helsinki, capital of Finland.

**Note: Helsinki one night stay may be replaced by another city, subjected to flight schedule and transit point.*

DAY 9 HELSINKI > SINGAPORE

Breakfast, Meals on Board

Enjoy the rest of the day free at leisure to do some shopping or sightseeing in **Helsinki** till it is time to transfer to the airport for your flight home.

DAY 10 ARRIVAL IN SINGAPORE

We hope you enjoyed your trip with EU holidays and we look forward to seeing you again for your next trip.

Suggested Excursion:

Additional activities that complement your holidays will be at your own discretion and is entirely optional.

**minimum group size may apply*

**it is subject to time permit*

- **Whale watching tour: €130**

Tipping Guideline: (based on 10D7N)

- **€59 per person**

Note:

- *The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

An Unforgettable Journey to the Baltics

Be inspired by the multitude of experiences when you visit the Baltic countries.

From sights encapsulating the past, to traditions and practices as diverse as the countries themselves, Estonia, Latvia and Lithuania captivate travellers from all walks of life.



Cathedral Basilica of St Stanislaus and St Vladislav with The Bell Tower in Vilnius, Lithuania

Lithuania

Lithuania has always charmed visitors with its heterogenous offerings. For instance, Vilnius, land of baroque beauty, is the largest capital of Lithuania. It is home to people of different races, creeds and cultures such as Germans, Slavs and Jews. The city also houses buildings that encompass neoclassical architectural styles.

The Vilnius Cathedral Basilica, situated on the edge of the bustling Cathedral Square, is the main venue where many local events such as fairs, parades and concerts take place. The structure of the building is similar to that of a square Romanesque building. It includes a

massive tower and is surrounded by more than 40 artworks dating as far back as the 16th-19th centuries. Rumours has it that if you step on the 'magic tile', which is located between the Vilnius Cathedral and the Bell Tower, close your eyes and turn around three times, your wishes will come true.

St. Anne's Church will also fascinate you with its unique exterior. Gothic masterpieces that were built in the end of the fourteenth century virtually remained unchanged until today. Countless arches, graceful towers and artworks captivate visitors from all the world. Located just opposite of St. Anne's Church is the Bernardine Church and Monastery. It is much more spacious and possesses a different architectural style, with strong Renaissance and Baroque features. Art lovers will be able to admire the sixteenth century wall paintings and the Lithuanian crucifix sculpture from the fifteenth century. While here, do visit the Gothic bell tower, standing 17 metres tall with spiral staircase that provides a panoramic view of the city.

Latvia

Besides being known for its unspoiled countryside, Latvia is also famed for its medieval architecture and places steeped in historical significance. The capital city of

Riga is famed for its age-old buildings and attractions that reflect the ancient history of Latvia.

The Dome Cathedral in Riga dates as far back as 1211, when the foundation stone was laid. It is the oldest and grandest church in Latvia, and to this day it remains actively utilised for hosting major concerts, various musical performances and official services. One of the main highlights of the cathedral is the enormous organ, which is believed to be around since the 16th century or earlier.

Situated in Riga, the Swedish Gate is one of the must-visit places in Riga Old Town. Erected in 1698, it is the only remaining gate from the medieval city walls. It was used by the Swedes to enter Riga when the city was a part of Sweden. Today, the gate or wall is a part of the residential buildings in the area. Retaining its ancient facade, the distinct structure stands conspicuously among its relatively modern counterparts.



The Dome Cathedral Riga, Latvia

Estonia

Comprised of urban attractions and natural highlights, Estonia is renowned for its eclectic mix of attractions. Its dramatic sceneries contrast with many of its age-old buildings and structures. One place that is notable for its diversity is Tallinn, the capital city of Estonia.

From its vibrant nightlife to its rich cultural scene, the popular destination caters to travellers from every walk of life. Its medieval Old Town, a UNESCO World Heritage Site, is comprised of medieval city walls and towers that have remained intact to this day. Within these fortified walls, you will find old buildings with red tile roofs, hidden courtyards and winding cobblestone streets.



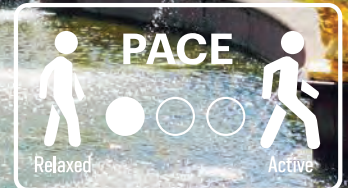
Scenic summer aerial panorama of the Old Town in Tallinn, Estonia

PREMIUM

9D6N ENCHANTING RUSSIA

TOUR CODE: ENDMES

Explore a country steeped in history and culture as you marvel at the remarkable sights of Russia



Grand cascade in Peterhof, St. Petersburg, Russia

DAY 1 SINGAPORE ▶ MOSCOW

Meals on Board

Assemble at Singapore Changi Airport and depart for **Moscow**, the capital of Russia.

DAY 2 MOSCOW

Meals on Board, Dinner

Once you arrive, enjoy some free time to explore this exciting city at leisure. As dusk falls, prepare yourself for a night of entertainment with a performance by the world-famous **Moscow State Circus**.

DAY 3 MOSCOW

Breakfast, Lunch, Dinner

Kick off the day with an exhilarating adventure to the **Moscow Kremlin**, an old fortified complex in the heart of **Moscow** that has witnessed generations of Russia's rulers and remains as the official residence of the President of the Russian Federation to this day. Home to some of the most beautiful Russian Orthodox monuments, make your way to the **Cathedral Square** to find some of the most magnificent churches that have each played their part in

history. Gaze in wonder at the architectural masterpieces of the **Assumption Cathedral**, the **Annunciation Cathedral** and the **Archangel's Cathedral**, as well as the **Tsar Bell** and the **Tsar Cannon** that are displayed on the grounds of the **Kremlin**. Thereafter, go for a sightseeing tour of the unique Russian city, which will bring you to view the **Red Square**, **St. Basil's Cathedral**, the **GUM Department Store** and **Lenin's Tomb**. Last but not least, embark on a **Moscow Metro tour** of one of the world's most elaborate transport systems and discover for yourself why Moscow's Metro is also known as the most beautiful railway as well.

DAY 4 MOSCOW ▶ SERGIEV POSAD ▶ MOSCOW

Breakfast, Lunch, Dinner

Take a side trip out of Moscow today and head to the pilgrim town of **Sergiev Posad**, founded by the country's most revered monk, **St. Sergius of Radonezh**, himself. Pay a visit to the **Trinity Sergius Lavra**, the most important landmark of this town as well as one of the most important monasteries of the **Russian Orthodox Church**. Admire the famous icon and other impressive works

by **Andrei Rublev** within the **Cathedral**, or take a look at the collections of traditional tapestries, gold and silver tableware, and furniture and embroidery at the **Sergiev Posad State History and Art Museum-Preserve**.

DAY 5 MOSCOW ▶ ST. PETERSBURG

Breakfast, Lunch, Dinner

Amend to Free at leisure till board a high-speed train that will take you to **St. Petersburg**, the second largest city in Russia. Enjoy a St. Petersburg city tour, which will bring you to take in the sights of the **Winter Palace**, **St. Isaac's Cathedral** and the **Church of Our Saviour** on Spilled Blood.

DAY 6 ST. PETERSBURG

Breakfast, Lunch, Dinner

Pay a visit to **Peterhof**, an imperial estate situated just west of **St. Petersburg** that is often referred as the '**Russian Versailles**'. Marvel at the magnificent palaces and their richly decorated interiors, and beautiful fountains adorned with gilded statues of ancient **Greek** and Roman gods and goddesses that are so grand in scale they

HIGHLIGHTS

MOSCOW

- State Circus
- Moscow Kremlin
- Cathedral Square
- Assumption Cathedral
- Annunciation Cathedral
- Archangel's Cathedral
- Tsar Bell
- Tsar Cannon
- Red Square
- St. Basil's Cathedral
- GUM Department Store
- Lenin's Tomb
- Moscow Metro tour

ST. PETERSBURG

- Peterhof
- State Hermitage Museum
- Winter Palace
- St. Isaac's Cathedral
- Church of Our Saviour on Spilled Blood

SHLISSELBURG

- Fortress of Oreshek
- City Centre

SERGIEV POSAD

- Trinity Sergius Lavra
- Sergiev Posad State History and Art Museum-Preserve

DELICACIES

Meal Plan

6 Breakfasts, 4 Lunches, 6 Dinners

4★ HOTELS

MOSCOW Holiday Inn Lesnaya
ST. PETERSBURG Courtyard by Marriott Vasilievsky

*Note: Hotels subject to final confirmation. Should there be changes, customers will be offered accommodation similar to this list.

SPECIAL INCLUSION

- A boat cruise on the largest lake in Europe – Lake Ladoga
- Visit Shlisselburg and the Fortress of Oreshek



will leave you agape with wonder. **The State Hermitage Museum** is the next on the must-visit list, which comprises of five buildings that were formerly the residence of the **Tsars**. Home to one of the finest art collections in the world, the bulk of the vast collection can be found in **the grand Winter Palace**.

DAY 7 ST. PETERSBURG > SHLISSELBURG > ST. PETERSBURG

Breakfast, Lunch, Dinner

Make your way to **Shlisselburg**, where you will board a ferry at **Lake Ladoga** to that will take you to **the Fortress of Oreshek**. Originally a strategically located fortress, it was turned into a prison by the end of the **Northern Wars** for individuals who posed a threat to the Tsarist rule. Take some time to explore the city centre of Shlisselburg, which was listed as a **UNESCO World Heritage Site**, before heading back to **St. Petersburg** for the night.

DAY 8 ST. PETERSBURG > SINGAPORE

Breakfast, Lunch, Dinner

Begin your morning with a **St. Petersburg city tour**, which will bring you to take in the sights of **the Winter Palace, St. Isaac's Cathedral and the Church of Our Saviour on Spilled Blood**. Enjoy the rest of the day free at leisure till it is time to transfer to the airport for your flight home.

DAY 9 ARRIVAL IN SINGAPORE

We hope you enjoyed your trip with EU Holidays and we look forward to seeing you again for your next trip.

Tipping Guideline: (based on 9D6N)

- €52 per person

Note:

- The sequence of the itinerary, flight schedules and hotels are subject to change without prior notice in the event of unforeseen circumstances.
- Activities are subject to weather conditions.
- During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.

Uncovering Russia's Ancient Gems

Discover timeless landmarks as you explore the world's largest nation.



Grand Cascade in Peterhof
St Petersburg Russia



St Basil Cathedral, Moscow

Covering a vast geographical area, Russia is a country that has impressed its visitors with its age-old monuments and attractions steeped in history and culture. From the bustling port city of St. Petersburg to the iconic Moscow Kremlin and the Kremlin Cathedrals, Russia has proved to be a country full of amazing sights and wonders just waiting to be discovered.

St. Petersburg

As the second largest city in Russia, St. Petersburg offers travellers with numerous things to see and do. The city is one of the most prominent places to discover the artistic, cultural, and historical scene of Russia.

One major tourist attraction in St. Petersburg is the Peterhof Palace. Situated in the town Peterhof, the site is comprised of a lavish palace and a series of parks, gardens and fountains. In addition to the city centre, the Peterhof Palace was also recognised as a UNESCO World Heritage Site. Also known as "the Russian Versailles", the complex was built upon Peter the Great's request and desire to construct an imperial palace. The palace and park was further expanded by Empress Elizabeth, who extended the stunning Grand Cascade, which comprises of 64 different fountains

accompanied with 200 bronze statues. While here, visitors will also be greeted by the imposing yet magnificent Grand Palace. Completed in 1721, the structure's interior is as grand and breathtaking as its exterior. Behind its Baroque facade, its expansive rooms are opulently fashioned with walls adorned with ornate decor and paintings by Pietro Antonio.

Another place of interest would be the State Hermitage Museum, one of the largest and oldest museum in the world. As a fine example of Baroque architecture, the building is located on the bank of the Neva River. Although the structure was recognised as a museum in 1917, the former museum was an imperial residence for 150 years. The whole complex includes five buildings, with the regal Winter Palace housing the bulk of the art collection. The State Hermitage Museum captivates visitors with its 2.7 million exhibits and numerous art and artifacts from all over the world.

Moscow

The capital of Russia is a vibrant, cosmopolitan city that thrills travellers with its iconic structures reflecting the rich history of the nation. The Red Square is a notable tourist destination in Moscow that

boasts most of the significant landmarks in Russia. As the heart of Moscow, it is home to attractions such as the striking St. Basil's Cathedral and Moscow's Kremlin.

Built to celebrate the capture of the Tatar stronghold of Kazan in 1552, the St. Basil's Cathedral encompasses domes that are embellished with contrasting colours and conspicuous designs. Although it may seem that the overall structure has been put together rather haphazardly, its quirky architecture is steeped in symbolism. Even though there are many theories as to what the cathedral represents, one theory suggests that the domes represent the number of assaults Kazan had faced in the past. The building has also made it on the UNESCO World Heritage List. Another place of interest is Moscow's Kremlin, a medieval fortress dating as far back as the early 14th century. The compact and self-contained citadel, which comprises of numerous palaces, armories and cathedrals. Serving as the seat of the Russian government, Moscow's Kremlin has always played an integral part in Russia's history. Even today, the Kremlin continues to establish itself as a notable site, as it continues to host gatherings between government officials and other world leaders.

PREMIUM

21D18N TRANS-SIBERIAN RAILWAY

TOUR CODE: ENTSRS

Linking Europe and Asia, the Trans-Siberian Railway traverses through Russia, passing through Siberia to Beijing and the Pacific Ocean.



Qolsharif Mosque in Kazan Kremlin, Russia

DAY 1 SINGAPORE ► MOSCOW

Transfer to your hotel upon reaching **Moscow** – the capital of Russia.

DAY 2 MOSCOW

Take in the sights and sounds of this bustling city upon your arrival to Moscow. Spend the rest of your day at your leisure.

DAY 3 MOSCOW ► TRANS SIBERIAN

Breakfast, Lunch

After a hearty breakfast, join a panoramic tour of Moscow. The thriving metropolis is home to famous **Bolshoi Theatre** and the impressive **Kremlin**. Theatres, concert halls, chic stores, hip restaurants, and trendy clubs are abound along the Moskva River. Stroll along the broad avenues, and make your way through the famous **Tverskaya Street** to the top of **Sparrow Hills**. While here, you will see the imposing **Lomonosov University**, one of the Stalin-era skyscrapers. Next you will make a stop at **Victory Park** and in front of Novodevichy Convent and its lake. Make a stop at **Arbat Street** before passing the **Cathedral of Christ the Saviour**, the **Parliament Building (Duma)**, **Bolshoi Theatre**, and the imposing facade of **Lubyanka**, headquarters of the KGB.

Continue through the alleyways of the ancient merchant district **Kitai-Gorod**, which contains numerous small churches, before arriving at the **Red Square**. Visit the **Kremlin cathedrals** before having lunch, afterwards you will transfer to the railway station and depart for **Kazan**. You will spend the night on board.

DAY 4 TRANS SIBERIAN ► KAZAN ► TRANS SIBERIAN

Lunch

Embark on a city tour upon your arrival to **Kazan**, the capital of Tatarstan and one of the largest city in Russia. Visit the **Kazan's Kremlin**, a complex comprising of archaeological, historical and architectural monuments. The Kazan Kremlin was recognised as the UNESCO World Cultural and Natural Heritage Site. Next, make your way to the **National Museum of Tatarstan**, the largest museum in Tatarstan. You will then transfer to a railway station and depart for **Yekaterinburg**. Spend the night on board.

DAY 5 TRANS SIBERIAN ► YEKATERINBURG

Start your day with a city tour upon your arrival to **Yekaterinburg**, the fourth largest city in Russia. Founded in 1723, the city

rapidly grew as the centre of the Urals mining region and a major pillar of the metallurgy industry. When the Siberian Route was built in 1761 to deliver Chinese goods to Europe through Russia, Yekaterinburg became a major hub in the transit of minerals from Siberia to European Russia, taking on its nickname of the "Window to Asia". Nowadays, Yekaterinburg presents itself as a major cultural and industrial centre of the Ural Region.

DAY 6 YEKATERINBURG ► TRANS SIBERIAN

Breakfast, Lunch, Dinner

Make your way to **Ganina Yama** today. Situated 15 km north of Yekaterinburg, this place is a memorial of the Romanov's assassination at the hands of the Bolsheviks. A memorial has been built at Ganina Yama, at the place of the burial, which consists of seven chapels, one for each member of the imperial family. Visit a monument erected on the border between Europe and Asia. While here, you will cross the border between Europe and Asia in Yekaterinburg. Join a panoramic tour of Yekaterinburg, where you will discover the historical city centre, which features several buildings typical of 19th century Russian architecture. You will also see the Monument to the **City**



HIGHLIGHTS

MOSCOW

TRANS SIBERIAN

KAZAN

- Kremlin
- National Museum of Tatarstan

YEKATERINBURG

- Monument on the Border
- Panoramic Tour of Yekaterinburg
- Nevsky Cathedral
- Church on the Blood

NOVOSIBIRSK

- Siberian Sea
- Railway Museum
- Akademgorodok
- Panoramic Tour of Novosibirsk

KRASNOYARSK

- Stolby
- Krasnoyarsk City Tour

BAIKAL LAKE (LISTVYANKA)

- Panoramic Tour of Listvyanka
- Baikal Ecology Museum
- Mount Chersky
- Boat trip on Lake Baikal and Lakeside Hike

IRKUTSK

- Shaman's Rock
- Taltsy Ethnographic Museum
- Znamensky Convent
- Decembrists' Museum

ULAN UDE

- Panoramic City tour
- Ivolginsky Datsan

TERELJ

- Visit to the house of a nomadic family
- Mongolian barbecue lunch
- Aryabal Temple

ULAN BATOR

- Panoramic tour of Ulan Bator
- Gandan Monastery in Ulan Bator
- Folkloric Show

Founders, Tatishchev and De Genin, and the Chapel of St. Catherine. Next, make your way to the **former Mining Office**, the first stone building in Yekaterinburg and the State Conservatory; the **oldest Opera House** in Russia. Afterwards, you will head towards the Square of 1905 and **October Square** where the buildings of the **City Parliament** and **Regional Government** are located. Next, make your way to the **Nevsky Cathedral** in Yekaterinburg, before heading to the **Church on the Blood**, a site commemorating the location of the **Tsar's murder**. You will then transfer to the railway station and depart for **Novosibirsk**. Spend the night on board.

DAY 7
TRANS SIBERIAN > NOVOSIBIRSK
Start your day in Novosibirsk, the third largest city in Russia. Spend the day at your leisure.

DAY 8
NOVOSIBIRSK > TRANS SIBERIAN
Breakfast, Lunch

Today you will discover the **Metro Bridge** and the **Novosibirsk Dam**. While here, you will also see the expanse Siberian Sea. Next, head to the **Railway Museum**, which features several locomotives and carriages from different periods, and learn about the historical evolution of transportation on the Trans-Siberian Railway. You will then head to **Akademgorodok**, the University City and research centre of Siberia. Then, join a panoramic tour of Novosibirsk, where you will see the **Oktyabrskaya port**, the square where the city was founded; **Lenin Square** and **Krasny Prospekt**, the main avenue. Continue your journey to the **House of 100 Apartments** and the **Monument to the Glory**, dedicated to the soldiers fallen in the

Second World War. Admire the exterior views of the **Ascension Cathedral** and **Alexander Nevsky Cathedral**, the first stone building in **Novosibirsk**. Make a final stop at the **chapel of St. Nicholas the Miracle Maker**, before transferring to the railway station. Depart for Krasnoyarsk and spend the night on board.

DAY 9
TRANS SIBERIAN > KRASNOYARSK

Begin your day with a city tour upon your arrival to **Krasnoyarsk**, a region known for its natural beauty. Indulge in views of dense, forested mountains and cliffs surrounding the area. While here, you will also get a chance to see the **Yenisey River**, which flows through the city. You will then transfer to **Stolby** and embark on a full day hiking tour of Stolby Nature Reserve.

DAY 10
KRASNOYARSK > TRANS SIBERIAN

Breakfast, Lunch

Embark on a city tour of **Krasnoyarsk** and discover the attractions that this region has to offer. Spend the day at your leisure before it is time to board your train. You will then transfer to the railway station and depart for **Irkutsk**.

DAY 11
TRANS SIBERIAN > IRKUTSK > BAIKAL LAKE (LISTVYANKA)

Breakfast, Lunch, Dinner

DELICACIES

Meal Plan

16 Breakfasts, 11 Lunches, 5 Dinners

Arrive at Irkutsk and explore this main city in eastern **Siberia**. Founded in 1651, the region was known for its gold mining and trade. These days, the region is Siberia's main commercial and cultural centre. Depart for **Lake Baikal**, a fresh water reserve that is accompanied with amazing sights of dramatic landscapes. Join a panoramic tour of **Listvyanka**, one of the oldest settlements on Lake Baikal. Visit places such as the orthodox wooden church of **Saint-Nicolas** and the small market, where the local babushkas sell smoked fish from the lake and some locally produced handicrafts. While here, you will also get to see the **Tolstoy Cape** and the Lighthouse. Next, head to the **Baikal Ecology Museum**, where you will learn about the stunning fauna and flora that populate the unique Baikal ecosystem. Enjoy a barbecue lunch on the shores of Lake Baikal before taking a cable car ride to Mount Chersky. End your day with a boat trip on Lake Baikal and a lakeside hike, where you will take a short hike on the shores of Baikal.

DAY 12 **BAIKAL LAKE (LISTVYANKA) > IRKUTSK**

Breakfast, Lunch, Dinner

Today you will transfer back to **Irkutsk**. Make a quick stop at **Shaman's Rock**, which is believed to be sacred site amongst the locals. Next, visit the **Taltsy Ethnographic Museum**, an open air museum that contains 17th to 20th century landmarks of defensive, civil, and religious wooden architecture from the Irkutsk region. Then, embark on a panoramic tour of Irkutsk, where you will see **Karl Marx Street** and **Lenin Street**. You will then pass through **Kirov Square** and then stroll along the beautiful embankment along the **Angara River**. Next, visit **Urtskogo Street** for some shopping, before heading to **Irkutskaya Sloboda**, a recently restored area that includes dozens of historical architectural gems. Continue your journey to the **Znamensky Convent**, one of the oldest monasteries in Siberia. Conclude your day with a visit to the Decembrists' Museum, which features the ancient estates of two of the Decembrists, princes Trubetsky and Volkonsky.

DAY 13 **IRKUTSK > TRANS SIBERIAN > ULAN UDE**

Breakfast, Lunch

Today you will transfer to the railway station

and depart for **Ulan Ude**, the capital city of Buryatia.

DAY 14 **ULAN UDE**

Breakfast

Begin your day with a panoramic **city tour of Ulan-Ude** and visit places such as the central square of Ulan-Ude, Buryat State Academic Opera and Ballet Theatre and the Royal Arch Gate, built in honor of the future tsar Nicholas II who came here on his way back from Japan via Ulan-Ude. From here, you will continue to the main Street in Ulan-Ude, the **Arbat Street**. Next, head to the **Ethnographic Museum** before dropping by the the Ivolginsky Datsan (Buddhist temple).

DAY 15 **ULAN UDE > TRANS SIBERIAN**

Breakfast

Today you will transfer to the railway station and depart for Ulan Bator. Spend the night on board.

DAY 16 **TRANS SIBERIAN > ULAN BATOR > TERELJ**

Breakfast, Dinner

Today you will arrive at **Ulan Bator**, the capital of **Mongolia**. Also known as **Ulaanbaatar** in Mongolian, the city features several interesting museums, restaurants, cafes, and shops. Next, you will depart for **Terej**, one of the finest national parks in **Mongolia**. Arrival at the camp site, located inside the national park. Here you will have the opportunity to discover the authentic life of the Mongolian nomads by spending a night in their traditional yurts. Then you will drop by the house of a nomadic family, which will give you a wonderful opportunity to discover the daily life of nomadic Mongolians. Tuck into a typical Mongolian barbecue lunch, before visiting the Aryabal Temple, a Buddhist meditation temple built in the 17th century. Conclude your night with a campfire dinner before sleeping in a yurt.

DAY 17 **TERELJ > ULAN BATOR**

Breakfast, Lunch, Dinner

Today you will depart to the city and join a panoramic tour of Ulan Bator. Explore the famous central square of Ulan Bator, **Sukhbaatar Square**, named after the revolutionary hero who declared independence from China on this very spot in July 1921. On this square you will find the most famous **Mongolian monument**, the Bell of the World, and next to it the

Sukhbaatar Mausoleum. You will see the main religious monuments of the city: **Gandan Monastery**, **Chojjin-Lamyn-Sum Monastery**, **Zhanray Sing Temple**, and others. Head to the **Gandan Monastery** before dropping by the **National Historical Museum**, a fascinating museum that features history of Mongolia from the Palaeolithic period to the present day, illustrated by numerous archaeological materials, photographs, and diagrams of paleontological sites and archaeological digs, including coins, weapons and costumes. Conclude your night with a **Mongolian folk show**.

DAY 18 **ULAN BATOR > TRANS SIBERIAN**

Breakfast

Today you will transfer to the railway station and depart for **Beijing**. Spend the night on board.

DAY 19 **TRANS SIBERIAN > BEIJING**

Breakfast

Upon arrival, spend the rest of the day at your leisure.

DAY 20 **BEIJING > SINGAPORE**

Breakfast

You will transfer to the airport and depart for your flight back home.

DAY 21 **ARRIVAL IN SINGAPORE**

We hope you enjoyed your vacation with EU Holidays. We look forward to seeing you again for your next trip.

Note:

- *Itinerary is subject to change by train schedule and availability without prior notice*
- *Activities are subject to weather conditions.*
- *During major events and festivals, accommodation may be re-located to outside of the city or in another city without prior notice.*

Tour Booking Terms and Conditions (simplified version)

(Please refer to our website www.euholidays.com.sg/tnc for the full version of it or request a print copy from our Customer Service Executive)*

You and your traveling companions are deemed to have read, understood and accepted the following Terms and Conditions. EU Holidays Pte Ltd shall be referred to as "the Company" in the following:

1. RESERVATION, DEPOSIT & FULL PAYMENT

- 1.1 If your minimum deposit is less than the required amount, kindly top up the difference within the next two (2) days.

Tour Type	Deposit required per person
All Group Tour Packages (Except Cruise)	\$1,000
Cruise & special departure Group Tour Packages	\$2,000
Free & Easy Packages	80% of total tour fare
Tour organised by third (3rd) parties (e.g. luxury cruise, overseas land operator, airline etc)	Amount per Terms & Conditions stipulated by principal suppliers

- 1.2 Payment of deposit does not constitute confirmation of the tour. All group tours are subject to a minimum group size (as determined by the Company) in order for the confirmation to be effected and for the departure to be finalised.
- 1.3 Full payment is required **no later than twenty one (21) days** prior to departure. In case of tours in peak season, full payment must be made **one month before departure. If full payment is not received by the stipulated deadline, the Company reserves the right to forfeit the deposit and cancel the reservation.** In such an event, the cancellation fee as stated in Section 2 is payable by the Customer.
- 1.4 By making deposit and balance payment, it is deemed that you have read, understood and accepted the Tour Booking Terms and Conditions in the booking form.
- 1.5 The Company reserves the right to request for a top-up on initial deposit for immediate issuance of air tickets, to avoid incurring additional surcharges.

2. CANCELLATION BY THE CUSTOMER

- 2.1 Cancellation of booking must be made **in writing or in person** to avoid any misunderstanding.
- 2.2 The following cancellation fees applied once any group tour package booking is made:

No. of days between departure and receipt of cancellation notice	Cancellation fee per person	
	All tours except those in peak season	Tour in peak season
35 working days or more	50% of deposit	Full deposit
15-34 working days	Full deposit	50% of tour fare
08-14 working days	50% of tour fare	75% of tour fare
04-07 working days	75% of tour fare	Full tour fare
03 working days and less	Full tour fare	Full tour fare

- 2.3 The above cancellation fees apply if the air-tickets are not issued. If the air-tickets are issued, the value of the air-tickets will be added onto the cancellation fees. If the deposit amount is insufficient to cover the cancellation fee, the Customers must pay for the difference.
- 2.4 Working days refers to Monday to Friday excluding public holidays. Peak season refers to school holidays and public holidays.

3. CANCELLATION BY THE COMPANY

- 3.1 The Company acts as an agent for service suppliers. After deposit or full payment has been made, all arrangements are still subject

to final confirmation by service suppliers. At times due to low subscription for a group tour, the Company may choose to cancel the entire tour **fourteen (14) days prior to departure.**

3.2 The Company shall also not be held liable for any contingent costs incurred by the Customer arising from the cancellation.

4. REFUND POLICY

- 4.1 No refund will be made with respect to accommodation, meals, sightseeing tours or any other services included in the tour fare but not utilised by the Customer, either in part or full, or when the Customer amends, cancels or otherwise changes any arrangements after commencement of the tour.
- 4.2 All refund will be made within fourteen (14) working days in a form of cheque. For credit card payment, refund will be made through the credit card company.
- 4.3 Air tickets with refund value will only be refunded to Customers **four (4) to six (6) weeks** after the respective airlines have refunded to the Company. The standard processing period for air tickets refund varies from three (3) to six (6) months (subject to individual airlines).
- 4.4 During peak period, the refund process may be longer due to increase in transactions.

5. AMENDMENT TO BOOKINGS (REQUESTED BY PASSENGERS)

- 5.1 For any changes in departure date or tour type, cancellation charges apply as listed under Section 2 on Cancellation by the Customer.
- 5.2 For every request made regardless of whether any previous amendment was confirmed by airlines, hotel or otherwise, there will be a minimum fee of **\$150 per person** per amendment. This does not include any other fees imposed by the airlines, ground operator or hotel.
- 5.3 A **postponement** of tour by Customers for any reason is a **cancellation**. Under such circumstances, the above Cancellation Policies will apply accordingly.

6. AMENDMENT TO TOUR ITINERARY BY COMPANY

- 6.1 The Company makes reasonable effort to avoid changes in the itinerary. However, the Company reserves the right to make minor changes at any time due to unforeseen circumstances, especially during peak periods or in the event of other circumstances beyond our control.

7. EXTENSION OF STAY / DEVIATION

- 7.1 Extension of stay may be permitted at the end of tour, subject to the restriction of the air ticket, seat availability and hotel confirmation prior to the commencement of the tour. **All requests must be made before issuance of air tickets.** If the extension of stay / deviation is unable to be confirmed three (3) weeks prior to the group's departure date, the passenger is deemed to stick to the original tour schedule. In the event that the original schedule has been changed by the Company, any extra cost will be borne by the Customer.
- 7.2 Cancellation fee is also applicable if the Customer cancels the booking due to extension / deviation is unable to confirm prior to departure.

8. TRAVEL DOCUMENTS, TRAVEL INSURANCE & TRAVEL VOUCHERS

8.1 Passport and other Travel Documents

It is Customer's sole responsibility to ensure that he / she has a valid passport with minimum six (6) months validity from the date of scheduled return to Singapore, as well as the necessary visas, vaccinations, health certificates and

all necessary travel documents as required by various government authorities of the destinations of travel.

8.2 Visa – please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc.

The Customer may seek advice from the Company on visa application; however it is Customer's own responsibility to obtain a valid visa.

8.3 Travel Insurance

8.3.1 Arrangement of travel insurance coverage is strongly recommended with respect to unforeseen circumstances such as trip cancellation, loss of deposit, baggage, personal accident, injury, illness, etc. Under no circumstances shall the Company be construed as a carrier under a contract for safe carriage of the Customer or his / her baggage and other personal belongings.

8.3.2 The Company shall not be responsible for any loss or damage in relation to trip cancellation, loss of personal baggage, accidents, injuries and illness.

8.3.3 Should there be any amendment to the date and duration of travel, it is Customer's responsibility to inform the travel insurance company to amend the date and duration of the insurance coverage.

8.4 **Travel Vouchers** – please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

9. GENERAL MATTERS RELATING TO TOURS

For accommodation, special request, baggage, meals, seat rotation and single supplement, please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

10. **PRICING POLICIES** – for tour fare inclusion, exclusion, child fare and mode of payment, please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

11. **RESPONSIBILITY** - please refer to our full version Tour Booking Terms & Conditions at www.euholidays.com.sg/tnc*

12. COMPLAINT & CLAIM

Any complaints / claims have to be made in writing within seven (7) days from the date of return. No responsibility is accepted in respect of any complaints / claims which are made after seven (7) days of return.

13. MISCELLANEOUS

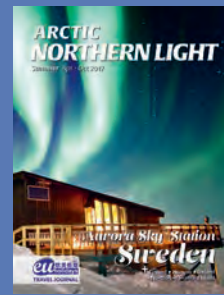
The Company reserves the right to change, amend, insert or delete any Tour Booking Terms and Conditions containing in this document, as the case may be, without prior notice. The Tour Booking Terms and Conditions complement those terms and conditions contained in the relevant documents provided by third (3rd) party service providers such as airline or cruise tickets, hotel check-ins etc.

(Please refer to our website www.euholidays.com.sg/tnc for the full version of it or request a print copy from our Customer Service Executive)* July 2016

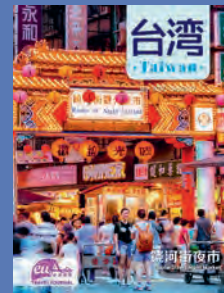
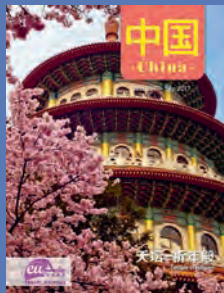


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T: 6535 8535

E: enquiry@euholidays.com.sg

W: www.euholidays.com.sg

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EU Asia Holidays Pte Ltd

Chinatown Point
133 New Bridge Road
#03-12 Singapore 059413
Mon to Sat: 10am – 8.30pm
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T: 6307 7878

E: contact@euasia.com.sg

W: www.euasia.com.sg

f @euasiaholidays

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EU MICE Pte Ltd

Vertex #07-46 Tower A
33 Ubi Avenue 3
Singapore 408868
Mon to Fri: 9am – 6pm
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T: 6307 7099

E: mice@euholidays.com.sg

Corporate Ticketing

T: 6307 7067

E: corporate@euholidays.com.sg

