

BRAMANTYO WIBISONO

Jakarta, May 1st 1998

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OBJECTIVE

Seeking a full-time position in digital marketing, IT security, event organizing, or content management where I can utilize my expertise in communication, problem-solving, and technology to contribute to business growth and operational efficiency.

SUMMARY OF QUALIFICATIONS

- Proficient in English and Bahasa Indonesia; basic business-level Japanese (JLPT N3).
- Skilled in content creation, event organizing, digital marketing, and IT infrastructure monitoring.
- Strong analytical thinking, problem-solving, and research abilities.
- Experienced in customer support, social media management, and event coordination.
- Advanced computer skills: Microsoft Office, WordPress, Google Analytics, AWS, Azure, Datadog, Grafana.
- Highly adaptable, detail-oriented, and proactive in learning new skills.

EDUCATION

Universitas Darma Persada (Unsada) – Bachelor of Japanese Literature

Graduated: July 2020 | GPA: 3.76/4.00

WORK EXPERIENCES

Technical Support (Customer Care, Infrastructure Monitoring, and Security Operation Center) – PT. Telkom Indonesia, South Jakarta / July 2022 – March 2025

- Provided first-level support for Ministry of ATR/BPN using OCA Telkom application.
- Managed customer complaints and ensured issue resolution efficiently by chat.
- Monitored corporate infrastructure & service using tools like Datadog, Azure, AWS, and Grafana.
- Analyzed and responded to security incidents using Microsoft Sentinel.
- Collaborated with SOC analysts and IT teams for threat mitigation.

Content Analyst (Project) – PT. Shopee International Indonesia, South Jakarta, Indonesia / January 2022 – July 2022

- Conducted research to improve app development from beta to public launch.
- Performed video quality control, reviewing up to 600 videos daily with 95% KPI accuracy.
- Tagged and categorized content based on relevancy, quality, and compliance.

Japanese-Indonesia Translator (Freelance) – PT. IFLC Business International, North Jakarta / September 2021 – December 2021

- Translated anime titles, scripts, and subtitles from Japanese to Bahasa Indonesia.
- Time-synchronized subtitles with dialogue for 5 anime titles.
- Created detailed translation reports for company records.

Marketing Communication Officer – PT. Kartika Bina Medikatama, South Jakarta / August 2020 – August 2021

- Organized promotional events (webinars, live streams, exhibitions).
- Managed KOL collaborations and social media marketing campaigns.
- Created ad content and scheduled posts across multiple platforms.

Social Media Marketing (Freelance) – E3 Distribution Pte Ltd., Singapore / March 2020 – May 2020

- Developed and managed content strategies for Facebook and Instagram.
- Created and optimized ads to drive product sales through digital marketing.
- Analyzed engagement metrics and reported campaign performance.

Copywriter – PT. Gluta Indo Sukses, South Jakarta / April 2019 – September 2019

- Crafted engaging copy for social media, brochures, and marketing materials.
- Developed SEO-friendly blog articles based on Google Trends.
- Assisted in creating scripts for commercial and promotional videos.

Internship – KAORI Nusantara, South Jakarta / May 2017 – March 2019

- **Public Relations Executive** / March 2018 – March 2019
- **Social Media Specialist** / August 2017 – September 2018
- **News Reporter and Writer** / May 2017 – September 2018

ACTIVITIES & VOLUNTEERING

Events – Comic Frontier, Jakarta / January 2017 – May 2024

- **Main Stage Division Staff (2017 – 2019):** Managed event rundown, coordinated performers & MCs.
- **Head of Main Stage Division (2019 – 2024):** Led event planning and volunteer management.
- **MC for Online Mini Events (2021):** Hosted live events on Discord.

Head of Annual Community Gathering – Supercell FC Indonesia, Jakarta / August 2018

- **Head of Annual Community Gathering (2018):** Led event planning, logistics, and execution.

Universitas Darma Persada, Jakarta / May 2018 – May 2019

- **BEM Faculty of Literature (2018 – 2019):** Infrastructure & Facilities Committee Staff.
- **Swara Unsada News Reporter (2016 – 2018):** Covered campus events, wrote news & feature articles.
- **Organizational Committees (2017):** Assisted in faculty introduction and literature competitions.

TRAINING

- News Reporter & Content Writing Training – KAORI Nusantara (2017)
- Student Leadership & Management Skills Training – Universitas Darma Persada (2017)