

## 2<sup>nd</sup> Avenue Animal Hospital Keyholder Position

The 2<sup>nd</sup> Home Pet Resort Keyholder will be responsible for various tasks around the facility in addition to their regular duties, including:

- 1. Carrying a key, knowledge of the alarm codes, arming and disarming the facility, and the opening and closing of the facility.
- 2. Helping to oversee cleaning and maintenance, as well as deliveries outside of normal business hours.
- 3. Performing and helping oversee daily procedures.
- 4. Communicating with management about different issues when manager and assistant managers are unavailable.
- 5. Helping to ensure that fellow employees adhere to company processes and safety standards.

Keyholder Requirements and Qualifications:

- 1. Customer and team-focused attitude
- 2. Communication and interpersonal skills
- 3. Friendly and approachable
- 4. Maintain a well-groomed and professional demeanor
- 5. Adaptable to the constantly changing environment
- 6. Able to multi-task in the fast-paced environment
- 7. Open availability, and must be dependable and must be consistently punctual

As an employee of  $2^{nd}$  Avenue Animal Hospital, I agree to fulfill the aforementioned duties, as well as uphold the requirements and qualifications of the keyholder. If I am unable to fulfill these responsibilities, I understand that I can have the position of keyholder revoked.