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- U Website
- ពៃ <u>LinkedIn</u>

Education

Bachelor of Arts with Honours in English Language and Literature

<u>Rhodes University</u>

2018 - 2019

Bachelor of Arts in English and Psychology

<u>Rhodes University</u>

2015 - 2017

Associate Degree in Journalism and Media

<u>Limkokwing University of</u> <u>Creative Technology</u>

2011 - 2014

Expertise

- Digital Marketing & Branding
- Conversion Optimization
- Email/ Social Media Marketing
- SEO Expertise
- Technical Writing
- Client Management

ZIYANDA MASEKO COPYWRITER | EDITOR

Summary

Having accumulated more than 14 years of industry expertise, I am a seasoned copywriter with a proven track record of delivering impactful content. Passionate about crafting compelling narratives and engaging audiences, I thrive in dynamic environments where creativity and strategic thinking converge to drive results.

🖻 Work Experience

c.com	06/2023 - 06/2024	SKYLUM Copywriter - Contractor
		 Developed email marketing campaigns, website copy, and social media content for Luminar Neo photo editor, significantly enhancing user engagement. Crafted successful email campaigns with high open and click-through rates. Optimized website copy for SEO, resulting in a noticeable increase in organic traffic and conversions. Authored blog posts that attracted a larger readership and educated users on product features. Utilized data analytics to assess content performance and implemented effective improvements.
	09/2022 - 04/2023	 TOA GLOBAL Senior Copywriter - Contractor Developed tailored content for financial institutions to educate and inform audiences on financial concepts. Launched new business features through various content channels. Contributed to content strategy for customer-facing elements. Collaborated with marketing teams to achieve KPI goals. Worked with global teams to drive product adoption.
	02/2022 - 08/2022	 CAREER KARMA SEO Copywriter - Contractor Developed career advice content that resonated with job seekers, providing practical and actionable insights. Crafted engaging articles aimed at inspiring career development and growth. Implemented SEO best practices to enhance content visibility and reach a wider audience. Analyzed performance metrics to continually refine and

improve content effectiveness.

References

Anastasia Sliusarenko

Skylum Brand Manager Email: anastasia.sliusarenko@skylum.com

Jona Fortuno

TOA Global Senior Corporate Communications Lead Email: jona.fortuno@toaglobal.com

Carla Dos Santos

IOP Independent Practice Industrial Psychologist -**Professional Development &** Leadership Coach Email: dossantosc7@gmail.com

Kerry Burns

The FYN Restaurant Group

Digital Marketing Manager Email: kerryeliseburns@gmail.com

01/2022

- 06/2022

ONE TO ONE CHILDREN'S FUND

Creative Copywriter - Contractor

- Crafted persuasive copy to attract donors and secure support for vulnerable children in underserved communities.
- Developed engaging content for various channels, increasing donor engagement and contributions.

PIXELOGIC MEDIA 02/2022

- 08/2022 **Editor - Contractor**

- Reviewed and edited English language content to ensure clarity, accuracy, and quality.
- Worked closely with localization teams to maintain consistency across translated materials.
- Conducted quality assurance checks for audiovisual content, ensuring adherence to standards.
- Implemented and maintained style guides to uphold content quality and brand integrity.

SMART OSC

- 11/2021 **Content Marketing Executive - Contractor** • Developed and implemented content marketing strategies for e-commerce platforms, driving user engagement and sales. • Crafted product descriptions, web copy, and sales collateral that effectively communicated value propositions. • Produced case studies and white papers to showcase success stories and industry expertise. • Managed the company's blog and content calendar FREELANCE JOURNALIST • Conducted research and interviews to produce well-informed news articles on a variety of topics.

- Collaborated with nonprofits like UNFPA on international campaigns, providing valuable content support.
- Developed story ideas that addressed current events and cultural issues, engaging a broad audience.

2009

03/2021

- 2020