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# Education

Bachelor of Arts with Honours in English Language and Literature

<u>Rhodes University</u>

2018 - 2019

Bachelor of Arts in English and Psychology

<u>Rhodes University</u>

2015 - 2017

Associate Degree in Journalism and Media

# <u>Limkokwing University of</u> <u>Creative Technology</u>

2011 - 2014

## Expertise

- Digital Marketing & Branding
- Conversion Optimization
- Email/ Social Media Marketing
- SEO Expertise
- Technical Writing
- Client Management

# **ZIYANDA MASEKO** COPYWRITER | EDITOR

# Summary

Having accumulated more than 14 years of industry expertise, I am a seasoned copywriter with a proven track record of delivering impactful content. Passionate about crafting compelling narratives and engaging audiences, I thrive in dynamic environments where creativity and strategic thinking converge to drive results.

# 🖻 Work Experience

c.com	<b>06/2023</b> - 06/2024	SKYLUM Copywriter - Contractor
		<ul> <li>Developed email marketing campaigns, website copy, and social media content for Luminar Neo photo editor, significantly enhancing user engagement.</li> <li>Crafted successful email campaigns with high open and click-through rates.</li> <li>Optimized website copy for SEO, resulting in a noticeable increase in organic traffic and conversions.</li> <li>Authored blog posts that attracted a larger readership and educated users on product features.</li> <li>Utilized data analytics to assess content performance and implemented effective improvements.</li> </ul>
	09/2022 - 04/2023	<ul> <li><b>TOA GLOBAL</b></li> <li><b>Senior Copywriter - Contractor</b></li> <li>Developed tailored content for financial institutions to educate and inform audiences on financial concepts.</li> <li>Launched new business features through various content channels.</li> <li>Contributed to content strategy for customer-facing elements.</li> <li>Collaborated with marketing teams to achieve KPI goals.</li> <li>Worked with global teams to drive product adoption.</li> </ul>
	02/2022 - 08/2022	<ul> <li>CAREER KARMA</li> <li>SEO Copywriter - Contractor</li> <li>Developed career advice content that resonated with job seekers, providing practical and actionable insights.</li> <li>Crafted engaging articles aimed at inspiring career development and growth.</li> <li>Implemented SEO best practices to enhance content visibility and reach a wider audience.</li> <li>Analyzed performance metrics to continually refine and</li> </ul>

improve content effectiveness.

# References

# Anastasia Sliusarenko

**Skylum Brand Manager** Email: anastasia.sliusarenko@skylum.com

# Jona Fortuno

**TOA Global Senior Corporate Communications Lead** Email: jona.fortuno@toaglobal.com

# Carla Dos Santos

**IOP Independent Practice** Industrial Psychologist -**Professional Development &** Leadership Coach Email: dossantosc7@gmail.com

# Kerry Burns

## The FYN Restaurant Group

**Digital Marketing Manager** Email: kerryeliseburns@gmail.com

# 01/2022

- 06/2022

#### ONE TO ONE CHILDREN'S FUND

#### **Creative Copywriter - Contractor**

- Crafted persuasive copy to attract donors and secure support for vulnerable children in underserved communities.
- Developed engaging content for various channels, increasing donor engagement and contributions.

#### **PIXELOGIC MEDIA** 02/2022

#### - 08/2022 **Editor - Contractor**

- Reviewed and edited English language content to ensure clarity, accuracy, and quality.
- Worked closely with localization teams to maintain consistency across translated materials.
- Conducted quality assurance checks for audiovisual content, ensuring adherence to standards.
- Implemented and maintained style guides to uphold content quality and brand integrity.

### **SMART OSC**

### - 11/2021 **Content Marketing Executive - Contractor** • Developed and implemented content marketing strategies for e-commerce platforms, driving user engagement and sales. • Crafted product descriptions, web copy, and sales collateral that effectively communicated value propositions. • Produced case studies and white papers to showcase success stories and industry expertise. • Managed the company's blog and content calendar FREELANCE JOURNALIST • Conducted research and interviews to produce well-informed news articles on a variety of topics.

- Collaborated with nonprofits like UNFPA on international campaigns, providing valuable content support.
- Developed story ideas that addressed current events and cultural issues, engaging a broad audience.

### 2009

03/2021

- 2020