



Charter Operations Enhancement Materials

June 30, 2021

Attn: Station MCCs
Ground Operations

Greetings Leaders,

The Charter Field Operations Team is working to strengthen our current Charter Program by addressing the paperwork and weight and balance issues that have created significant compliance and safety risks. By enhancing our communications and reference materials, our intention is to create a safety net to prepare our Agents and Leaders to better handle these associated risks.

In order to get started on these enhancements, we are sending these materials to your Stations. This box will include:

- A Charter Cell Phone
- An Improved Charter iPad (3rd Generation iPad Air)
- A Sample of Enhanced Reference Materials

If you have any questions or concerns regarding the materials provided, please feel free to reach out to us.

Sincerely,
The Charter Field Operations Team



CharterFieldOps-DG@wnco.com

