

### GLOBAL IT STRATEGIC PLAN 2014-2016

### MISSION

Provide leadership and information technology solutions for the dynamic, diverse and global Flowserve business to enable profitable, sustainable growth that increases shareholder value.

#### BUSINESS APPLICATION MANAGEMENT

Execute high value initiatives that integrate and rationalize the flow of information to drive business advantage

#### **INFRASTRUCTURE**

Provide a secure and reliable infrastructure through effective technology deployment and strategic vendor management

#### STRATEGIC FOCUS

GUSTOMER FOGUS

### VISION

To be a strategic business partner that collaboratively leverages information technology to drive business advantage.

## TALENT MANAGEMENT

Drive high performing and engaged IT organization through effective talent development, succession planning and career path opportunities

## OPERATIONAL EXCELLENCE

Delivering cost effective and reliable IT services while maintaining effective change management and governance processes that ensure our IT landscape is flexible to support our business priorities.

# Sustainable, Profitable Growth