

Share Your Story

ASD Healthcare is proud to offer True Blue service to each and every one of our customers. What is True Blue service? It's going the extra mile, it's keeping you informed of prices, discounts and promotions, it's being able to call ASD Healthcare and have a dedicated associate to your account. It's getting you the product you need, when you need it--no exceptions.

What's your story?

Tell us how ASD Healthcare's True Blue service has affected you.

We want to hear from you!

Go to
www.asdtrueblue.com
to share your story today!

 **ASD Healthcare**
AmerisourceBergen Specialty Group



Persevering Through the Storms
EXIT 1 MILE

As flooding wreaked havoc in Tennessee, ASD Healthcare associate Jessica Flores waded through the red tape to get US Renal life-saving product

Nothing brings us greater pleasure than a customer contacting us about a job well done by an ASD Healthcare associate. One such story from a customer in Texas stood out as particularly outstanding.

In May 2010, Tennessee, Kentucky and Mississippi suffered massive flooding after torrential downpours unleashed more than 13 inches of rain in the region. Creeks, lakes and rivers spilled over their banks, soaking, and then flooding, the surrounding areas. With no reprieve from the storms for two days, bodies of water continued to flow into cities, homes and business. Many people were stranded atop cars and homes; many lost their lives in the unexpected surge of floodwaters; and many needing life-saving medicine were left with no access to treatment.

An ASD Healthcare competitor in Tennessee was among the many businesses affected by the unprecedented flooding. In the midst of the disaster, Tennessee was declared under state of emergency and ASD Healthcare's competitor was unable to send life-saving product shipments to many of their customers.

Jessica Flores, a nephrology associate with ASD Healthcare since 2008, was contacted by dialysis provider US Renal. Their facilities in Texas were unable to receive product from their distributor's Tennessee facility and they were in desperate need of medicine for their dialysis patients. Jessica was determined to assist the clinic and its patients.

Since this was the first order US Renal had placed with ASD Healthcare, an account

set-up process was required, which usually takes one full business day. Jessica was able to expedite the paperwork and place the order for US Renal within hours.

The following day, the US Renal clinic received the products they needed for their dialysis patients – product that an ASD Healthcare competitor could not deliver.

We are proud to have Jessica on our True Blue team and look forward to the opportunity to go above and beyond for all our customers. To read more exceptional stories, or to submit your own, please visit www.asdtrueblue.com.

Did you know?

ASD Healthcare has several strategically located distribution centers around the nation. In the event of a regional disaster, or if the integrity of one of our distribution centers is compromised, we have a contingency plan in place to ensure that our customers get the life-saving products they need, no matter what.