



Achieving Increased Profits and Response Times with Modular Vacuum, Atmosphere Furnaces



“Initially, what appealed to us about this Ipsen equipment was its general purposefulness ... We wanted a low-cost, off-the-shelf-type solution that would allow us the flexibility we required – which is what the ATLAS and TITAN® delivered. Now after having performed some pre-training, I would say what stands out the most for both are the ease of use and control of the equipment.”

– Continuous Improvement Manager

Customer Story

As a leading global technology provider, this customer decided to move their existing facility to a new location so they could continue to grow and advance. As such, any new equipment they chose needed to be able to handle the everyday range of requests, from different processes and part geometries to different load sizes.

After much consideration, it was Ipsen’s ability to provide modular platforms for both vacuum and atmosphere furnaces in the form of the TITAN® and ATLAS, as well as the necessary training and support, that interested them.

From supervising the installation to providing operator training, the Ipsen Field Service Engineers took the pressure off the customer and had the equipment up and running in no time. The customer also took advantage of Ipsen U, a three-day training that gave them a deeper understanding of how to effectively operate and maintain their new investments. They have also started to notice some of the advantages the atmosphere furnaces provide, including ...

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