

### Performance & Popular Sites

See how well your home network is performing various activities.

### Tips











Check out advice tailored to your home broadband setup. 2 available

### Connected Devices

See what devices are using your network right now. 132 found

What information gets collected?

This is how well your home network is performing different activities.

 <b>Browsing</b>	 Good
 <b>HD video streaming</b>	 Good
 <b>Gaming</b>	 Good
 <b>Video chat</b>	 Good
 <b>Ultra HD video streaming</b>	 Good

**Please note:** Your home network's performance can also be affected by how many devices are actively using it and if it's peak time online i.e. evenings, weekends and school holidays.

Need some help or have a question?

[Chat with us](#)

This section shows how these sites are performing based on the strength of your connection and the overall performance of the website or service.



Google ★★★★★

YouTube ★★★★★

Facebook ★★★★★

Wikipedia ★★☆☆

Reddit ★★★★★

Twitter ★★★★★

eBay ★★★★★

Instagram ★★★★★

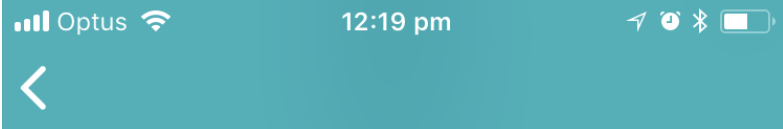


## No WiFi connection found

For Optus @Home to provide information on your home network, you must connect this device to your home network via WiFi. You may have to restart your modem if necessary.

Your WiFi connection may also have dropped out temporarily because you moved between networks or through a WiFi black spot. Please check the WiFi settings on your phone before trying again.

OK



## **You are experiencing some additional load on your service that may be impacting your speeds**

This can sometimes be caused by other devices using a large amount of your bandwidth. During busy periods like evenings, weekends and school holidays the network can also experience congestion, which can impact your speed.

You can try the following if you are experiencing slow speeds:

Turn your modem off, wait 60 seconds and turn it on again. While it reconnects you may want to do the same thing with any devices you were having trouble with. Test your connection again to see if the problem has been resolved.

Not an Optus customer and still having issues? You may need to contact your internet service provider.