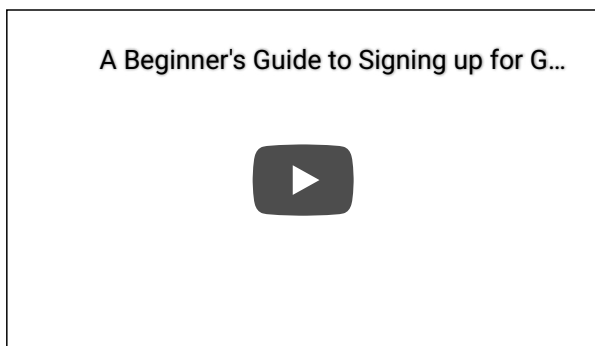


# Aruba: Set up MX records

**Tip!** Only Google Workspace customers who want to use Gmail must change their MX records. You can skip this procedure and continue to use your current email provider with Google Workspace.



You're now ready to set up Gmail as your business email for your domain (and, if you haven't already, verify your domain).

To do this, you need to sign in to your domain host and direct the email for your domain to the Google Workspace servers. It's like registering your new address with the post office when you move so that your mail gets delivered to the right place. We'll walk you through the steps.

## Before you begin

- [Verify that you own your domain](#) .

Or, you can verify now with an MX record. We'll show you how while you're setting up the MX records.

- [Create user accounts](#) in Google Workspace for your team.

If your team members already use email with your domain (their email address ends with your domain), you have to create their user accounts in Google Workspace before you change any MX record settings. Otherwise, **they won't be able to send or receive messages** with their business address in Gmail.

## Change your MX records to start using Google Workspace

[Open all](#) | [Close all](#)

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### Step 1: Sign in to your domain host

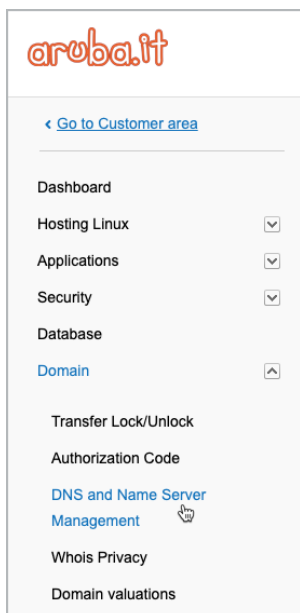
1. Leave the [Google Admin console](#) setup instructions open.
2. Open a new browser tab or window and go to the [Aruba.it control panel](#) .
3. Enter the Aruba.it username and password that you created when you opened your account.
4. Click **Enter**.

If you don't know your account information, you can [reset your password](#) or contact [Aruba.it support](#)

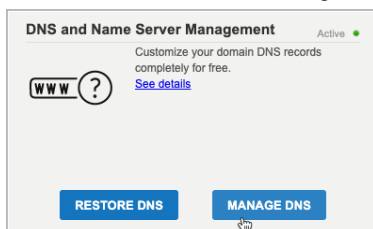
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### Step 2: Go to your DNS records

1. On the left of the Aruba.it dashboard, click **Domain > DNS and Name Server Management**.

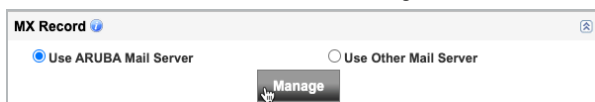


- For DNS and Name Server Management, click Manage DNS.

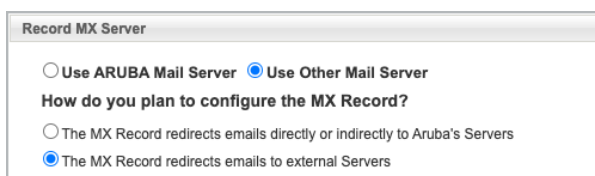


### Step 3: Delete existing MX records

- Scroll down to MX Record and click Manage.



- Choose Use Other Mail Server and click OK.
- For How do you plan to configure the MX Record, choose The MX Record redirects emails to external Servers.



### Step 4: Add the Google Workspace MX records

To direct your email to your Google Workspace account, you have to add new MX records to your domain. These are the records that you need to add:

MX server address	Priority
ASPMX.L.GOOGLE.COM	1
ALT1.ASPMX.L.GOOGLE.COM	5
ALT2.ASPMX.L.GOOGLE.COM	5
ALT3.ASPMX.L.GOOGLE.COM	10
ALT4.ASPMX.L.GOOGLE.COM	10

**Important:** Some registrars require you to add a period after the .COM in the MX server address.

1. For **Host**, enter ASPMX.L.GOOGLE.COM.
2. For **Priority**, choose **Custom** and select 1.
3. Click **Add Record** to add the record to your domain's MX records.

4. Repeat steps 1–3, entering the remaining MX server address values from the table above and setting the **Custom Priority** values.

Host	Priority
alt4.aspmx.l.google.com	10
alt3.aspmx.l.google.com	10
alt2.aspmx.l.google.com	5
alt1.aspmx.l.google.com	5
aspmx.l.google.com	1

5. *Skip this step if you already verified your domain by another method (such as TXT or CNAME record).*


If you need to verify your domain:

- a. In the Admin console, scroll to the **Get your verification code** section and click the **Copy** button.

MX SERVER ADDRESS	PRIORITY
ALT1.ASPMX.L.GOOGLE.COM	5
ALT2.ASPMX.L.GOOGLE.COM	5
ALT3.ASPMX.L.GOOGLE.COM	10
ALT4.ASPMX.L.GOOGLE.COM	10

Note: Each address is for a Google mail server. We provide several servers in case one becomes unavailable.

5. Get your verification code

.....mx-verification.google.com. 

- b. Paste the value in the **Value/Answer/Destination/Target** column.
- c. Make sure the record's priority is set to **Low** or to **15** or greater.

**Note:** If your registrar rejects the verification code, try deleting the period at the end of .com.

6. When all MX records are added, click **Continue**.
7. Click **Save Configuration**.

The screenshot shows a DNS configuration interface with two sections: 'TXT Record' and 'SRV Record'. The 'TXT Record' section has a table with columns 'Hostname' and 'Value'. The first row has an empty hostname and the value 'google-site-verification=' followed by a blurred string. The second row has an empty hostname and the value 'v=spf1 include:aruba.it ~all'. Below the table is a 'Manage' button. The 'SRV Record' section has a table with columns 'Service', 'Protocol', 'Name', 'Priority', 'Weight', 'Port', and 'Target'. It lists three records: 'autodiscover' (tcp, example.com, 0, 0, 443, autodiscover.aruba.it), 'xmpp-client' (tcp, example.com, 5, 0, 5222, imchat1.aruba.it), and 'xmpp-server' (tcp, example.com, 5, 0, 5269, imchat1.aruba.it). Below the table is a 'Manage' button. At the bottom of the interface are two buttons: 'Save Configuration' and 'Export Configuration'.

8. Click OK to confirm your new MX records.

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## Step 5: Tell Google to find your new MX records

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1. Open the [Google Workspace setup tool](#) .  
Your current account, `wiedemer@google.com`, doesn't have permission to do these steps. To continue, switch to an *administrator account*.  
[Switch to administrator account now](#) or [Learn more](#)
2. Check the boxes to confirm:
  - a. You've created accounts for all existing email addresses in your organization.
  - b. You're ready to stop receiving messages at your old email provider and start receiving them in Google Workspace.
3. Click **Continue**.
4. Scroll to the bottom of the next page and click **Activate Gmail**.

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### Need more help?

Try these next steps:

#### Ask the Help Community

Get answers from community experts

#### Contact us

Tell us more and we'll help you get there