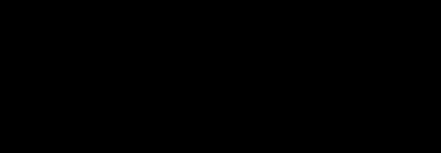




**User Manual**

---

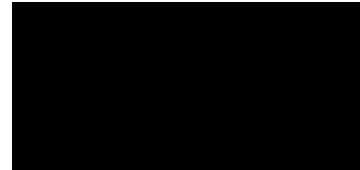
**Version 1.0    June 2021**



© 2021 [REDACTED], Inc. All rights reserved.

[REDACTED] is a health information software development and systems integration company, providing services and solutions used daily by thousands of clinicians and administrative staff nationwide, to reduce costs, streamline workflows, and improve patient care. For more information, visit [REDACTED]

No portion of this manual or software may be reproduced without the prior written consent of [REDACTED]



[REDACTED] helps healthcare provider organizations deliver highly reliable care via standardized workflows, data visualization tools and analytics that together lead to reduced care variation and the ability to continuously monitor processes, performance and outcomes. For more information visit [REDACTED]

The patient data contained in this document has been generated on fictitious patients for demonstration and educational purposes. There is no actual Protected Health Information (PHI) contained in any "patient's" record. No portion of this manual or software may be reproduced without the prior written consent of [REDACTED] and [REDACTED]

## Revision history

Date	Version	Description of Change	Author
06/01/2021	v1.0	Updated most screenshots and added new Menu items.	████████
07/06/2020	v1.0	Added SPM Alert Manager Chapter	████████
07/02/2020	v1.0	Updated screenshots and text.	████████
06/22/2020	v1.0	Updated screenshots and text.	████████
12/02/2019	v1.0	Updated screenshots & text.	████████
10/24/2019	v1.0	Patient Follow-up feature updates.	████████
10/01/2019	v1.0	Updates10/01/2019.	████████
09/01/2019	v1.0	First Draft.	████████

# Table of Contents

Company Overviews .....	1
.....	1
.....	1
Product Overview .....	1
Team Censuses .....	6
Analytics™ .....	7
<i>Safety Plans (HRF1)</i> .....	7
<i>MH Visits (HRF2)</i> .....	8
<i>PRF Reviews (HRF5)</i> .....	9
<i>HRF Workload</i> .....	10
Patients (HRF, PDE, REACH-VET) .....	11
HRF Patients .....	13
PDE Patients .....	15
REACH-VET Patients .....	16
C-SSRS Workflow Monitor .....	17
<i>Patient Data Included in Positive C-SSRS Workflow Monitor Table</i> .....	18
<i>Patient Data Included in All C-SSRS Administrations</i> .....	18
PHQ-9 Item 9 Administrations .....	19
Community Care Documentation .....	21
Comprehensive Suicide Risk Evaluations – CSREs .....	22
HRF Justification Document .....	24
No Show Outreach Documentation .....	26
Suicide Behavior and Overdose Reports .....	28
Suicide Prevention Safety Plans .....	30
Suicide Risk Management Follow-up Notes .....	32
COVID-19 Patients .....	33
Action Items .....	34
<i>Add New Action Item</i> .....	35
Admissions (Current) .....	36
Appointments .....	37
Appointment Cancellations .....	39
Appointment No Shows .....	41
Consults .....	43
Discharges .....	45
ED Visits .....	47
Lab Results .....	49
MH Instrument Administrations .....	51
Notes .....	53
Orders .....	55
Outpatient Encounters .....	57
Patient Record Flag Assignments .....	59
<i>Add New Action</i> .....	61
<i>Add New PRF Assignment</i> .....	62
Patient Treatment File Entries .....	65
Problem List Entries .....	68
Prescriptions .....	71
Patient Panels .....	73

Radiology / Nuclear Medicine Reports .....	75
Readmissions .....	77
Scheduled Admissions .....	79
Surgeries .....	81
Visit ICD Diagnoses .....	83
Visit Health Factors .....	86
About [REDACTED] Suite .....	88
Print Census .....	90
Filter Patients in a Census .....	91
Manage Treating Team and Providers for Patients in Census .....	92
Add Patients to Census .....	93
Review Patient Vitals .....	94
Review Patient Labs .....	96
Review the Patient Cover Sheet .....	97
Review the Patient Visit .....	98
<i>Add Patient Provider</i> .....	99
<i>Manage Treating Team</i> .....	99
Review the Patient Present Illness Data .....	100
Review the Patient Orders Data .....	101
<i>Order functions</i> .....	102
REACH VET .....	104
Review the Patient Notes .....	105
Review the Patient Medications Data .....	106
Review the Patient Plan Data .....	107
<i>Edit Item</i> .....	107
<i>Archive and Un-archive an Item</i> .....	108
<i>Add an Item</i> .....	108
Overview .....	109
Launch [REDACTED] Alert Manager .....	110
Manage Alert Subscriptions .....	112
View Alerts .....	114

# Introduction

## Company Overviews

██████████ is a software development and solutions integration company focused on providing the fast path to healthcare breakthroughs to improve patient access to care, satisfaction, and performance outcomes. ██████████ products and integration software development toolkits are used for bi-directional Health Information Exchange, Integrating Commercial Off-The-Shelf (COTS) products into Electronic Health Records and sharing information across disparate Health Information Technology (IT) systems. Since our first involvement with VistA, we have modernized and transformed the legacy system into a robust platform with hundreds of Best-of-Suite, Best-of-Breed, custom applications, and integrated components.

██████████ provides healthcare information technology solutions and systems integration services to healthcare provider organizations and revenue cycle management firms. Hospitals, physician groups, and companies providing medical billing services rely on ██████████ award winning solutions to prevent medical errors, to improve care coordination, and to strengthen and simplify their financial operations.

## Product Overview

██████████ helps ██████████ facilities ensure the delivery of highly reliable suicide prevention care for veterans. To accomplish this, the software:

- Integrates with ██████████ facility electronic health records (EHR) systems;
- Pulls information in real time; and
- Helps ██████████ facilities achieve methodical compliance with the administrative and clinical business rules pertaining to veterans at high risk for suicide.

██████████ enables ██████████ facilities to monitor, in real time, its performance with respect to those business rules and the Strategic Analytics for Improvement and Learning (SAIL) metrics that map to suicide prevention workflows and patients identified to be at high risk. These include:

- Timely suicide prevention safety plans
- HRF ambulatory care engagement at 30 days
- Appropriate HRF case review at 100 days
- Care process composite for ██████████ at high risk for suicide
- HRF veterans receiving all recommended interventions
- Inpatient and residential Mental Health post-discharge engagement

██████████ provides real time situational awareness to stakeholders involved in the administrative and clinical aspects of suicide prevention care via email push notification infrastructure. This allows ██████████ to deliver timely insights identified from its continuous monitoring of high risk suicide patients and their care without end users even having to login to the application. By providing the option for end users to subscribe to the various notifications, ██████████ is able to close gaps in communication, decrease the time to awareness of issues potentially requiring intervention, and prevent lapses in care.

# Getting Started with [REDACTED]

1. Launch Google Chrome and navigate to the [REDACTED] home page.
2. Click the [REDACTED] icon.

Figure 1: Navigate to the [REDACTED] Webpage



3. On the [REDACTED] login window, enter your **Access Code** and **Verify Code**.

Figure 2: Access and Verify Code Fields

The screenshot shows a login window with a consent agreement. The agreement text is as follows:

When logging into this system you agree to the following:

You are accessing a U.S. Government information system, which includes:

- (1) this computer,
- (2) this computer network,
- (3) all computers connected to this network, and
- (4) all devices and storage media attached to this network or a computer on this network.

This information system is provided for U.S. Government-authorized use only. Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties. By using this information system, you understand and consent to the following:

You have no reasonable expectation of privacy regarding any communications or data transiting or stored on this information system. At any time, the government may for any lawful government purpose monitor, intercept, search and seize any communication or data transiting or stored on this information system. Any communications or data transiting or stored on this information system may be disclosed or used for any lawful government purpose.

Below the agreement, there are two input fields: "Access Code" and "Verify Code". A "Login" button is located at the bottom right.

4. Click **Login**.

The [redacted] Censuses page opens.

Figure 3: [redacted] Censuses Page





# Menu Options

In the top left corner of the [REDACTED] program is the **Menu** button.

**Figure 4: Menu Button**

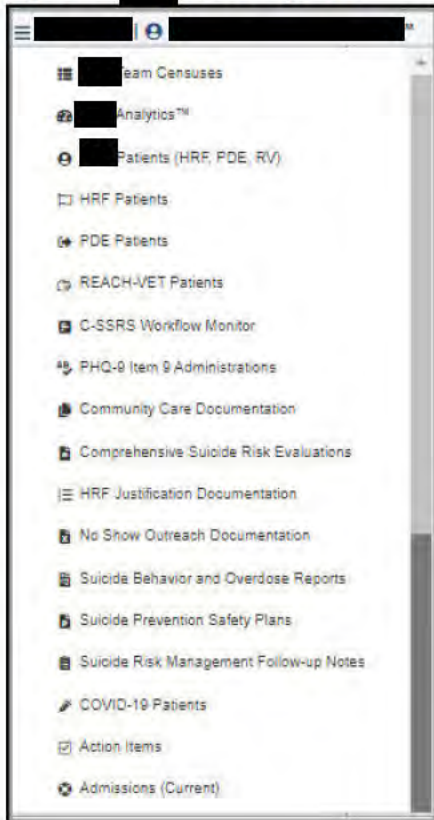


Click this button to access the [REDACTED] Menu options:

- “Team Censuses” on page 6
- [REDACTED] Analytics™” on page 7
- “[REDACTED] Patients (HRF, PDE, REACH-VET)” on page 11
- “HRF Patients” on page 13
- “PDE Patients” on page 15
- “REACH-VET Patients” on page 16
- “C-SSRS Workflow Monitor” on page 17
- “PHQ-9 Item 9 Administrations” on page 19
- “Community Care Documentation” on page 21
- “Comprehensive Suicide Risk Evaluations – CSREs” on page 22
- “HRF Justification Document” on page 24
- “No Show Outreach Documentation” on page 26
- “Suicide Behavior and Overdose Reports” on page 28
- “Suicide Prevention Safety Plans” on page 30
- “Suicide Risk Management Follow-up Notes” on page 32
- “COVID-19 Patients” on page 33
- “Action Items” on page 34
- “Admissions (Current)” on page 36
- “Appointments” on page 37
- “Appointment Cancellations” on page 39
- “Appointment No Shows” on page 41
- “Consults” on page 43
- “Discharges” on page 45
- “ED Visits” on page 47
- “Lab Results” on page 49
- “MH Instrument Administrations” on page 51
- “Notes” on page 53
- “Orders” on page 55
- “Outpatient Encounters” on page 57
- “Patient Record Flag Assignments” on page 59
- “Patient Treatment File Entries” on page 65
- “Problem List Entries” on page 68
- “Prescriptions” on page 71

- “████████ Patient Panels” on page 73
- “Radiology / Nuclear Medicine Reports” on page 75
- “Readmissions” on page 77
- “Scheduled Admissions” on page 79
- “Surgeries” on page 81
- “Visit ICD Diagnoses” on page 83
- “Visit Health Factors” on page 86
- “About █████████ Suite” on page 88

**Figure 5: █████████ Menu Options**



## Team Censuses

To open a census:

1. From the **Menu** drop-down list, select **Team Censuses**.
2. Click the **Select** a census button to select a different census.
3. Click any patient in the census column to open their patient information. Patient information includes: Cover Sheet, Patient Visit, Present Illness, Orders, REACH VET, Notes, Medications, and Plan.

Figure 6: Census and Open Patient Data

The screenshot displays a software interface for patient management. On the left, a 'Patients' sidebar shows a list of patients under the heading 'SPMPHYSTHREE'. The list includes patient names, ages, and dates of birth, along with a 'No synopsis available' indicator. The selected patient is 'SPMPATIENT.EIGHT 41 yo'. The main area on the right shows the patient's details for 'SPMPATIENT.EIGHT 41 yo', including 'PATIENT TYPE: OUTPATIENT'. The interface is divided into several sections: 'Demographics' (Name, Birthdate, Gender, SSN, Marital Status, Religion, Race), 'Current Admission' (Patient Status, Ward, Room/Bed, Attending, Treating Specialty, Admit Date), 'Contact Info / Next of Kin' (Address, Phone Number, Email, Emergency Contact 1 & 2, Next of Kin 1 & 2), and 'Treating Team' (COMPUTER SPECIALIST, PPLUSER, SPM ADMIN). There are also buttons for 'Remove Me' and 'I am PIC'.

The census patient list on the left column shows a list of the patients in the census, and provides the patient names, age, gender, last 4 of the patient's social security number, the patient type, the patient date of birth, and if available, the patient synopsis.

For more information on the Patient data available from a census, see [“Team Collaboration and Care” on page 89](#).

## **Analytics™**

From the **Menu** drop-down list, select **Analytics**. The Safety Plans dashboard opens. In the left column, there are 4 dashboard components from which to select:

- Safety Plans (HRF1)
- MH Visits (HRF2)
- PRF Reviews (HRF5)
- HRF Workload

Safety Plans (HRF1) opens by default.

Click the **question mark** icon in the top right corner of any tile in this section to view data definitions or to edit the target thresholds.

### **Safety Plans (HRF1)**

The Safety Plans dashboard shows:

- Safety Plans Missing
  - Initial SPSP Due
  - Initial SPSP Past Due
  - HRF Patients w/o a SPSP
  - Active HRF patients
- 12 Month Rolling Statistics
  - HRF1 SAIL Metric Initial Safety Plans

**Figure 7: Safety Plans Dashboard**



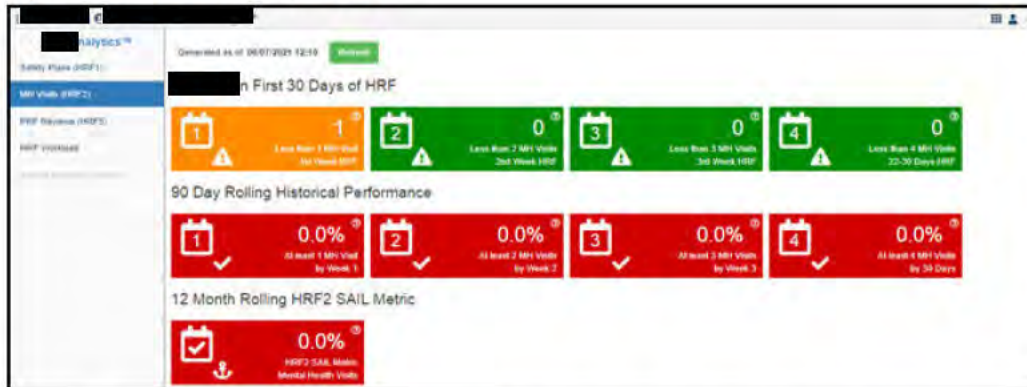
At the top of the dashboard, click the **Refresh** button to refresh the Safety Plans metrics.

## MH Visits (HRF2)

To open the MH Visits dashboard, click the **MH Visits (HRF2)** option in the left column. The MH Visits dashboard shows the following metrics:

- [REDACTED] in First 30 Days of HRF
  - Less than 1 MH Visit 1st week HRF
  - Less than 2 MH Visits 2nd Week HRF
  - Less than 3 MH Visits 3rd Week HRF
  - Less than 4 MH Visits 22-30 days HRF
- 90 Day Rolling Historical Performance
  - At least 1 MH Visit by Week 1
  - At least 2 MH Visits by Week 2
  - At least 3 MH Visits by Week 3
  - At least 4 MH Visits by 30 Days
- 12 Month Rolling HRF2 SAIL Metric
  - HRF2 SAIL Metric Mental Health Visits

**Figure 8: MH Visits Dashboard**



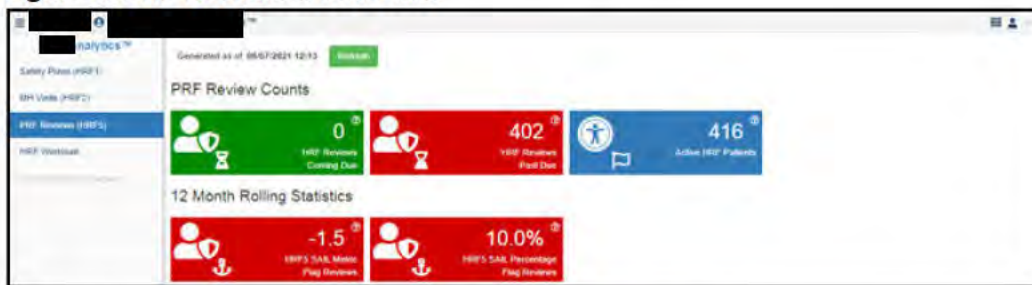
At the top of the dashboard, click **Refresh** to refresh the dashboard metrics.

## PRF Reviews (HRF5)

To view the PRF Reviews dashboard, click **PRF Reviews (HRF5)** in the left column. The PRF Reviews dashboard shows the following metrics:

- PRF Review Counts
  - HRF Reviews Coming Due
  - HRF Reviews Past Due
  - Active HRF Patients
- 12 Month Rolling Statistics
  - HRF5 SAIL Metric Flag Reviews
  - HRF5 SAIL Percentage Flag Reviews

**Figure 9: PRF Reviews Dashboard**



At the top of the dashboard, click **Refresh** to refresh the dashboard metrics.

## HRF Workload

The HRF Workload dashboard contains the following metrics:

- HRF Patients
  - HRF Patients @ Period Start
  - HRF Patients @Period End
  - HRF Additions
  - HRF Removals
- HRF Actions
  - HRF New Assignments
  - HRF Continuations
  - HRF Reactivations
  - HRF Inactivations
  - HRF Entered in Error

Figure 10: HRF Workload Dashboard



The HRF Workload can be filtered by date. At the top of the page, select the start and end dates and click **Refresh** to set the period for the metrics.

## Patients (HRF, PDE, REACH-VET)

From the **Menu** drop-down list, select **Patients (HRF, PDE, REACH-VET)**. The HRF, PDE, and REACH-VET Patients page opens.

**Figure 11:** Patient (HRF, PDE, REACH-VET)

Patient	LI-SSN4	DOB / Age / Gender	Homeless	HRF	PDE	PDE-Sub-gr	RV	INPT	Ward/Rm/Bed	Admitted	LOS
ACMPATIENT,SEVEN	A2233	07/06/1970 (51 M)	--	YES	NO	--	NO	NO			
CPRSPATIENT,EIGHT F	C0008	02/01/1955 (66 F)	--	YES	NO	--	NO	YES	ICU/CCU 1-2	09/15/2014 16:20:00	2
CPRSPATIENT,ELEVEN M	C0011	09/07/1980 (41 M)	--	YES	NO	--	NO	YES	3 MIKE	02/16/2005 14:52:45	8
CPRSPATIENT,FOUR M	C0004	10/25/1954 (67 M)	--	YES	NO	--	NO	YES	VCM-IN/VCM-IN-14	10/08/2010 10:03:47	3
FEEBASIS,EIGHT	F4899	02/11/1968 (53 F)	--	YES	NO	--	NO	NO			
SPM-IN-8888JRMCV,EGHTHUNDSVNT	S0078	09/04/1985 (36 F)	--	YES	NO	--	NO	NO			
SPM-IN-8888RHQZC,FCRTYFOUR	S3762	09/28/1923 (98 M)	--	YES	NO	--	NO	NO			
SPM-IN-8888MFWT,IR,FIVEHUNDSIXT	S8605	12/28/2025 (15 F)	--	YES	NO	--	NO	NO			
SPM-IN-8888RJVFP,ONEHUNDNINTY	S1127	05/11/1962 (29 F)	--	YES	NO	--	NO	NO			
SPM-IN-8888CRNZTZ,TWOHUNDNINTY	S2273	09/20/1925 (93 F)	--	YES	NO	--	NO	NO			

The HRF, PDE, & REACH-VET Patients table contains the following data:

- Patient name
- LI-SSN4
- DOB/Age/Gender
- Homeless
- HRF status
- PDE status
- PDE-Sub-group
- RV (REACH-VET status)
- INPT (current inpatient status)
- Ward/Rm/Bed
- Admitted
- LOS Days



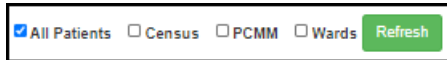
- In ED
- ED Location

These data columns can be re-ordered by dragging them to the desired position in the table. [redacted] auto-saves your custom table order.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 12: Filter Options**



The patients can be shown according to: **Cover Sheet**, or by **Workflow Monitor**, **HRF Info**, **SPSP Info**, **RV Health Factors**, **Appointments**, **No Shows**, **Cancellations**, **Encounters**, **Hospital Stays**, **ED Visits**, or **Contact Info**.

**Figure 13: Patient Listing Options**



If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 14: Group by Options**



Above the Group By options, is the **Add New PRF Assignment** option. For steps to add a new PRF Assignment, go to [“Add New PRF Assignment” on page 62](#).

# HRF Patients


From the **Menu** drop-down list, select **HRF Patients**. The HRF Patients tracking table opens.

**Figure 15: HRF Patients Page**

Patient	Assignment Date	Flag Days	Review Date	Days to Review Due	Last Action	Last Action Date	Last Action Linked TIU Note	Owner Site	Originating Site
FEDEBAS,DOIT	04/16/2020 11:45:03	370	05/11/2020 00:00:00	PAST DUE (254 days late)	CONTINUE	07/13/2020 12:20:48	YES	UMMC ALBANY	UMMC ALBANY
CRISPANTEN,ELUVON M	04/11/2020 10:30:37	370	05/11/2020 00:00:00	PAST DUE (254 days late)	CONTINUE	07/13/2020 12:17:40	YES	UMMC ALBANY	UMMC ALBANY
CRISPANTEN,FOUR M	04/03/2020 16:41:35	383	07/11/2020 00:00:00	PAST DUE (245 days late)	CONTINUE	06/11/2020 11:43:58	YES	UMMC ALBANY	UMMC ALBANY
ACURMATES,SEVEN	05/04/2020 11:53:20	362	06/03/2020 00:00:00	PAST DUE (243 days late)	NEW ASSIGNMENT	05/04/2020 11:53:20	YES	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VTRLM,FIFTYNINE	03/01/2020 15:23:57	385	05/05/2020 00:00:00	PAST DUE (237 days late)	CONTINUE	04/09/2020 10:58:17	YES	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VPCVPH,C.TWOHUNDTWENTY	05/01/2020 15:26:37	386	05/05/2020 00:00:00	PAST DUE (232 days late)	CONTINUE	04/08/2020 15:36:42	YES	UMMC ALBANY	UMMC ALBANY
CRISPANTEN,EX-IT	04/03/2020 16:22:31	383	07/03/2020 00:00:00	PAST DUE (234 days late)	CONTINUE	04/03/2020 16:32:13	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VBLWZT,FIFTYONE	03/01/2020 15:26:31	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:26:31	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VCCFQW,NINEHUNDSEVENTEEN	03/01/2020 15:27:58	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:27:58	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VFLGRLUJ,EGTHUNDNINETY	03/01/2020 15:27:24	386	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:27:24	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VAVST,FOURHUNDFORTY	03/01/2020 15:26:50	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:26:50	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VTRBEC,THREHUNDFORTY	03/01/2020 15:26:15	386	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:26:15	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VCRJQD,TWOHUNDFOURTY	03/01/2020 15:26:40	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:26:40	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VTRONF,FVHUNDTWENTY	03/01/2020 15:26:07	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:26:07	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VPRP,SEVENHUNDFORTY	03/01/2020 15:24:33	385	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:24:33	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VTRTFP,SEVENHUNDSEVENTEEN	03/01/2020 15:23:24	388	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:23:24	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VCCVTC,THREHUNDFORTY	03/01/2020 15:22:49	386	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:22:49	NO	UMMC ALBANY	UMMC ALBANY
SPM-OF-SB-8VLFQFD,EGTHUNDNINETY	03/01/2020 15:22:11	386	06/29/2020 00:00:00	PAST DUE (237 days late)	NEW ASSIGNMENT	03/01/2020 15:22:11	NO	UMMC ALBANY	UMMC ALBANY

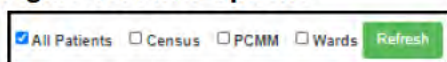
This table provides the following patient information:

- Patient
- Assignment Date
- Flag Name
- Flag Days
- Review Date
- Days to Review Due
- Last Action
- Last Action Date
- Last Action Linked TIU Note
- Owner Site
- Originating Site

These data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 16: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 17: Filter HRF Patient Options**

Patient	Date	Flag Days	Review Date
031111	06/11/2020 00:00:00	370	06/11/2020 00:00:00
031111	06/11/2020 00:00:00	370	06/11/2020 00:00:00
031111	07/11/2020 00:00:00	383	07/11/2020 00:00:00
031111	08/02/2020 00:00:00	352	08/02/2020 00:00:00
031111	06/05/2020 00:00:00	386	06/05/2020 00:00:00

The filter options are:

- Assignment Date
- Assignment Date / Time
- Days Since Last Action
- Days to Review Due
- Flag Days
- Flag Names
- Flag Status
- Last Action
- Last Action Date / Time
- Last Action Linked TIU Note
- Originating Site
- Owner Site
- Patient
- Review Date
- TIU Note IEN (Last Action)

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 18: Group by Options**



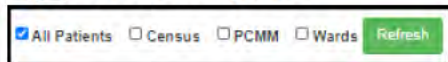
Above the Group By options, is the **Add New PRF Assignment** option. For steps to add a new PRF Assignment, go to [“Add New PRF Assignment” on page 62](#).

## PDE Patients

From the **Menu** drop-down list, select **PDE Patients**. The PDE Patients Follow Up Visit Report opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.


**Figure 19: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

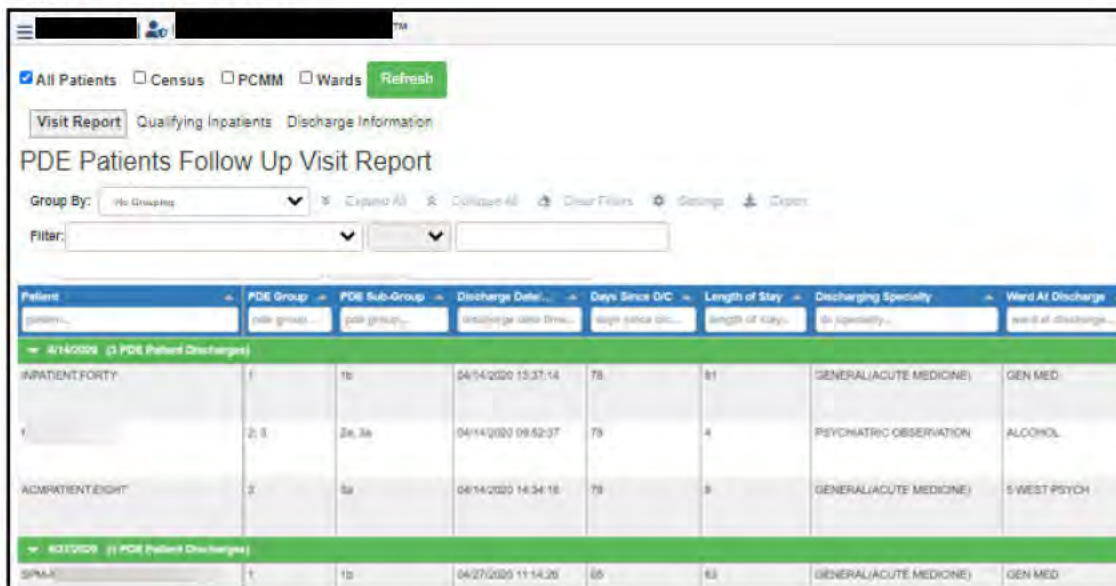
These data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

**Figure 20: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 21: PDE Patients**



A screenshot of the 'PDE Patients Follow Up Visit Report' interface. The page title is 'PDE Patients Follow Up Visit Report'. Below the title are tabs for 'Visit Report', 'Qualifying Inpatients', and 'Discharge Information'. The 'Visit Report' tab is active. The interface includes a 'Group By:' dropdown set to 'No Grouping', a 'Filter:' dropdown, and buttons for 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. Below these controls is a table with the following columns: Patient, PDE Group, PDE Sub-Group, Discharge Date, Days Since D/C, Length of Stay, Discharging Specialty, and Ward At Discharge. The table contains three rows of data, each representing a patient's discharge information.

Patient	PDE Group	PDE Sub-Group	Discharge Date	Days Since D/C	Length of Stay	Discharging Specialty	Ward At Discharge
INPATIENT FORTY	1	1b	04/14/2020 15:37:14	78	81	GENERAL/ACUTE MEDICINE	GEN MED
1	2, 3	2a, 3a	04/14/2020 09:52:37	79	4	PSYCHIATRIC OBSERVATION	ALCOHOL
ACMPATIENT EIGHT	3	3a	04/14/2020 14:34:16	79	9	GENERAL/ACUTE MEDICINE	S-WEST PSYCH

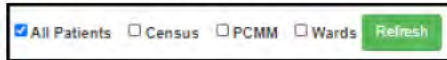
There are three PDE Patient Follow Up pages: **Visit Report**, **Qualifying Inpatients**, and **Discharge Information**. Click the buttons above the page title to view the different information.

## REACH-VET Patients

From the **Menu** drop-down list, select **REACH-VET Patients**. The REACH-VET Workflow Monitor page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 22: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 23: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

**Figure 24: REACH-VET Patients**

Patient	Acknowledgment Summation	Care Evaluation Summation	Provider Outreach Summation	Veteran Follow-Up Summation
<b>Unassigned - 2021 REACH-VET Patients</b>				
	Contractor Accepted: YES (PCMRPHYSICIAN) - 09/02/2020 14:00:00 Provider Accepted: NO	Provider Evaluation Not Completed	Provider Outreach Not Completed	Provider Follow-up With Veteran Not Com
ADMISSION:TH01	Contractor Accepted: YES (CPRS/PHYSICIAN ONE) - 06/05/2020 06:22:00 Provider Accepted: NO	Provider Evaluation Not Completed	Provider Outreach Not Completed	Provider Follow-up With Veteran Not Com
DRUG:01	Contractor Accepted: YES (CPRS/PHYSICIAN ONE) - 04/22/2020 15:14:00	Provider Evaluation Not Completed	Provider Outreach Not Completed	Provider Follow-up With Veteran Not Com
DRUG:02	Contractor Accepted: NO Provider Accepted: NO	Provider Evaluation Not Completed	Provider Outreach Not Completed	Provider Follow-up With Veteran Not Com

To see the REACH-VET Patients care summary page, click the **Care Summation Report** button above the page title.

## C-SSRS Workflow Monitor

From the **Menu** drop-down list, select **C-SSRS Workflow Monitor**. The Positive C-SSRS Workflow Monitor page opens.

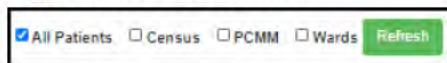
**Figure 25: Positive C-SSRS Workflow Monitor**

The screenshot shows the 'Positive C-SSRS Workflow Monitor' interface. At the top, there are filter options:  All Patients,  Census,  PCMM,  Wards. Date range is set from 01/01/2021 to 05/06/2021, with a 'Refresh' button. Below the filters, the title 'Positive C-SSRS Workflow Monitor' is displayed. The main table has the following columns: Patient, LI-SSM4, C-19 Status, HRF, PDE, PDE-SG, RV, INPT, In ED, DateTime Given, and Same Day CSRE. The table contains 10 rows of patient data with various status values (YES, NO, Not Tested) and dates.

Patient	LI-SSM4	C-19 Status	HRF	PDE	PDE-SG	RV	INPT	In ED	DateTime Given	Same Day CSRE
FBCSAPC.MKRTRN	F1777	Not Tested	YES	NO	-	NO	NO	NO	03/10/2021 15:32:53	- ▲
CLSRT.CLUB	C1233	Not Tested	NO	NO	-	NO	NO	NO	03/09/2021 12:56:17	- ▲
SPMPATIENT,EIGHT	S6006	Not Tested	NO	NO	-	YES	NO	YES	01/29/2021 09:32:17	- ▲
SPMPATIENT,EIGHT	S6006	Not Tested	NO	NO	-	YES	NO	YES	01/25/2021 09:55:10	- ▲
SPMPATIENT,ONESIXTY	SS160	Not Tested	YES	NO	-	YES	NO	NO	01/18/2021 22:54:00	- ▲
SPM-IN-BBLUMZNLBR,SEVINUMOFIT	S4258	Not Tested	NO	NO	-	NO	YES	NO	01/18/2021 18:51:40	- ▲
SPMPATIENT,ONEFIFTYTHREE	SS153	Not Tested	NO	NO	-	YES	NO	NO	01/18/2021 15:32:46	- ▲
SPMPATIENT,ONEFIFTYTHREE	SS153	Not Tested	NO	NO	-	YES	NO	NO	01/18/2021 15:30:23	- ▲
OHEMPATIENT,TWELVE	C7583	Not Tested	YES	NO	-	YES	NO	YES	01/08/2021 08:47:49	- ▲

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 26: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 27: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

To view the C-SSRS Administrations, click the **All C-SSRS Administrations** button above the page title. The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

To view a patient's C-SSRSMH Instrument Administration, click the patient in the table. The C-SSRSMH Instrument Administration page opens. View the Administration Detail and the Questions and Responses. Click **Done** to return to the PHQ-9 Item 9 Administrations page.

## Patient Data Included in Positive C-SSRS Workflow Monitor Table

The following patient data is included in the C-SSRS Workflow Monitor Table:

- Patient
- LI-SSN4
- C-19 Status
- HRF
- PDE
- PDE-SG
- RV
- INPT
- In ED
- Date/Time Given
- Same Day CSRE
- Time to CSRE Hours
- SPSP within 3 Days
- ED Visit Same Day
- Same Day ED Visit Disposition

These data columns can be re-ordered by dragging them to the desired position in the table. This order is auto-saved. Use the **Settings** icon to add or remove columns as applicable to your workflow.

## Patient Data Included in All C-SSRS Administrations

- Patient
- Date/Time Given
- Admin #
- Positive
- Administered By
- Is Complete
- Signed
- Ordered By
- Date Saved
- Location

These data columns can be re-ordered by dragging them to the desired position in the table. This order is auto-saved. Use the **Settings** icon to add or remove columns as applicable to your workflow.

## PHQ-9 Item 9 Administrations

From the Menu drop-down list, select **PHQ-9 Item 9 Administrations**. The PHQ-9 Item 9 Administrations page opens.

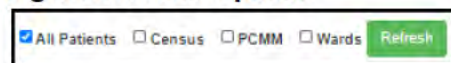
**Figure 28: PHQ-9 Item 9 Administrations**

The screenshot shows the PHQ-9 Item 9 Administrations page. At the top, there are filter options:  All Patients,  Census,  PCMM,  Wards. There are also date range selectors for 01/01/2021 and 05/06/2021, a Refresh button, and navigation options for Today, Last 7 Days, and Last 30 Days. The main table has the following columns: Patient, Date/Time Given, Admin #, Positive, Administered By, Is Complete, Signed, Ordered By, Date Saved, and Location. The table contains six rows of data, with the 'Positive' column highlighted in red for the first five rows.

Patient	Date/Time Given	Admin #	Positive	Administered By	Is Complete	Signed	Ordered By	Date Saved	Location
DSSPTPAT,ONE	03/10/2021 15:36:11	100441	YES	CPRSPHYSICIAN,KT	Yes	No	CPRSPHYSICIAN,KT	03/10/2021 15:36:34	242
DSSPTPAT,ONE	03/10/2021 15:41:32	100442	YES	CPRSPHYSICIAN,KT	Yes	No	CPRSPHYSICIAN,KT	03/10/2021 15:41:33	242
CHEMOPATIENT,SIXTEEN	03/09/2021 09:20:06	100438	YES	CPRSPHYSICIAN,KT	Yes	No	CPRSPHYSICIAN,KT	03/09/2021 09:21:41	AUDIOLOGY 1
SPMPATIENT,ONEFIFTYTHREE	01/18/2021 16:44:47	100432	YES	CPRSPHYSICIAN,KT	Yes	No	CPRSPHYSICIAN,KT	01/18/2021 16:44:47	ANNE
SPMPATIENT,ONEFIFTYTHREE	01/18/2021 16:41:30	100431	YES	CPRSPHYSICIAN,KT	Yes	Yes	CPRSPHYSICIAN,KT	01/18/2021 16:41:38	ANNE
SPMPATIENT,ONEFIFTYTHREE	01/18/2021 16:32:56	100429		CPRSPHYSICIAN,KT	Yes	No	CPRSPHYSICIAN,KT	01/18/2021 16:32:57	ANNE

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 29: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 30: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

The table data columns can be re-ordered by dragging them to the desired position in the table. auto-saves your custom table order.

Patient data included in the table is: Patient, Date/Time Given, Admin #, Administered By, Is Complete, Signed, Ordered By, Date Saved, and Location.



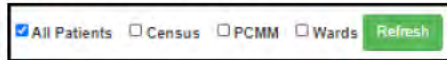
To view a patient's C-SSRSMH Instrument Administration, click the patient in the table. The C-SSRSMH Instrument Administration page opens. View the Administration Detail and the Questions and Responses. Click **Done** to return to the PHQ-9 Item 9 Administrations page.

## Community Care Documentation

From the Menu drop-down list, select **Community Care Documentation**. The Community Care Documentation page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 31: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 32: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

The table data columns can be re-ordered by dragging them to the desired position in the table. [REDACTED] auto-saves your custom table order.

**Figure 33: Community Care Documentation**

A screenshot of the Community Care Documentation table. The table has six columns: Patient, Reference Date/Time, TIU Document Type, Status, Author or Dictator, and Hospital Admission. The table contains four rows of data. The last row has a yellow background in the Hospital Admission column with the value 'YES'.

Patient	Reference Date/Time	TIU Document Type	Status	Author or Dictator	Hospital Admission
	03/10/2021 08:00:00	COMMUNITY CARE COORDINATION PLAN	COMPLETED	PCM,PHYSONE	
	03/10/2021 07:58:00	COMMUNITY CARE COORDINATION PLAN	COMPLETED	PCM,PHYSONE	
	03/09/2021 15:04:00	COMMUNITY CARE COORDINATION PLAN	COMPLETED	PCM,PHYSONE	
	03/09/2021 15:00:00	COMMUNITY CARE COORDINATION PLAN	COMPLETED	PCM,PHYSONE	YES

The Community Care Documentation table provides the following data by default:

- Patient Name
- Reference Date/Time
- TIU Documentation Type
- Status
- Author or Dictator
- Hospital Admission

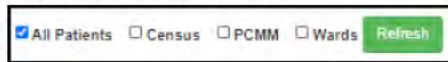
Click a row in the table to see the Note for the patient. Click **Done** to return to the Community Care Documentation page.

## Comprehensive Suicide Risk Evaluations – CSREs

From the Menu drop-down list, select **Comprehensive Suicide Risk Evaluations – CSREs**. The Comprehensive Suicide Risk Evaluations – CSREs page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 34: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

**Figure 35: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 36: Comprehensive Suicide Risk Evaluations – CSREs**

The screenshot shows a web application interface for 'Comprehensive Suicide Risk Evaluations - CSREs (24)'. At the top, there are filter options (All Patients, Census, PCMM, Wards) and date range selectors (02/01/2021 to 05/18/2021) with a Refresh button. Below the filters is a table with the following columns: Patient, Reference Date/Time, TIJ Document Type, Status, Author or Dictator, Alert SPC, Event Type Attempt, Plan With Ideation, and Intent. The table contains several rows of data, with some cells highlighted in orange (Plan With Ideation: YES) and one cell highlighted in red (Alert SPC: YES).

Patient	Reference Date/Time	TIJ Document Type	Status	Author or Dictator	Alert SPC	Event Type Attempt	Plan With Ideation	Intent
	03/11/2021 12:59:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE				YES
	03/11/2021 12:55:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE			YES	
	03/11/2021 12:50:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE				
	03/11/2021 12:45:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE			YES	
	03/11/2021 12:41:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE				
	03/11/2021 12:38:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE	YES			
	03/11/2021 12:29:00	COMPREHENSIVE SUICIDE RISK EVALUATION	COMPLETED	PCM.PHYSONE				

The table data columns can be re-ordered by dragging them to the desired position in the table. [redacted] auto-saves your custom table order.

The Comprehensive Suicide Risk Evaluations table provides the following data by default:

- Patient Name
- Reference Date/Time
- TIU Documentation Type
- Status
- Author or Dictator
- Alert SPC
- Event Type Attempt
- Plan With Ideation
- Attempt With Injury
- Acute Risk
- Chronic Risk

Click a row in the table to view the Note for the patient. Click **Done** to return to the Comprehensive Suicide Risk Evaluations – CSREs page.

## HRF Justification Document

From the Menu drop-down list, select **HRF Justification Document**. The High Risk Flag (HRF) Justification Notes page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 37: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 38: Group by Options**




To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

**Figure 39: High Risk Flag (HRF) Justification Notes**

A screenshot of the 'High Risk Flag (HRF) Justification Notes' table in the Population Health Manager interface. The table has a header with columns: Patient, Reference Date/Time, TIU Document Type, Subject, Visit Location, Service, Status, and Author or Dictator. The table contains five rows of data, all with a status of 'COMPLETED' and an author of 'PCMPHYSONE'.

Patient	Reference Date/Time	TIU Document Type	Subject	Visit Location	Service	Status	Author or Dictator
	05/04/2021 13:25:00	PATIENT RECORD FLAG CATEGORY I - HIGH RISK FOR SUICIDE		MENTAL HEALTH 1	MEDICINE	COMPLETED	PCMPHYSONE
	05/04/2021 13:16:00	PATIENT RECORD FLAG CATEGORY I - HIGH RISK FOR SUICIDE		MENTAL HEALTH 1	MEDICINE	COMPLETED	PCMPHYSONE
	05/04/2021 13:05:00	PATIENT RECORD FLAG CATEGORY I - HIGH RISK FOR SUICIDE		MENTAL HEALTH 1	MEDICINE	COMPLETED	PCMPHYSONE
	04/28/2021 13:30:39	PATIENT RECORD FLAG CATEGORY I - HIGH RISK FOR SUICIDE		ZZ RADIOLOGY MAIN	MEDICINE	COMPLETED	PCMPHYSONE
	04/14/2021 14:57:40	PATIENT RECORD FLAG CATEGORY I - HIGH RISK FOR SUICIDE		242	MEDICINE	COMPLETED	PCMPHYSTWG

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

The HRF Justification Notes table provides the following data:

- Patient Name
- Reference Date/Time
- TIU Documentation Type

- Subject
- Visit Location
- Service
- Status
- Author or Dictator
- Signature Date/time

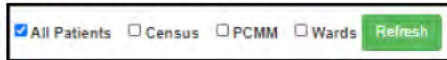
To view the PRF note, click the patient's row in the table. To return to the HRF Justification Notes page, click **Done**.

## No Show Outreach Documentation

From the Menu drop-down list, select **No Show Outreach Documentation**. The No Show Outreach Documentation page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 40: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 41: Group by Options**




To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

**Figure 42: No Show Outreach Documentation**



A screenshot of the 'No Show Outreach Documentation' page. At the top, there are filter options: 'All Patients' (checked), 'Census', 'PCMM', and 'Wards'. Below these are two date pickers showing '02/01/2021' and '05/18/2021', a 'Refresh' button, and a date range selector set to 'Today'. The main heading is 'No Show Outreach Documentation (4)'. Below this is a table with the following columns: Patient, Reference Date/Time, TRJ Document Type, Subject, Visit Location, Service, Status, Author or Dictator, and Signature Date/Time. The table contains three rows of data.

Patient	Reference Date/Time	TRJ Document Type	Subject	Visit Location	Service	Status	Author or Dictator	Signature Date/Time
	03/09/2021 15:16:00	NO SHOW FOLLOW UP		45 CLINIC PATTERH	MEDICINE	COMPLETED	PCM,PHYSONE	03/09/2021 15:19:50
	02/19/2021 13:51:00	NO SHOW FOLLOW UP		DENTAL	MEDICINE	COMPLETED	PCM,PHYSONE	02/19/2021 13:52:48
	02/19/2021 13:48:00	NO SHOW FOLLOW UP		DENTAL	MEDICINE	COMPLETED	PCM,PHYSONE	02/19/2021 13:51:00

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

The No Show Outreach Documentation table provides the following data:

- Patient Name
- Reference Date/Time
- TIU Documentation type
- Subject
- Visit Location
- Service
- Status
- Author or Dictator
- Signature Date/Time

To view the Now Show Follow Up note, click the patient's row in the table. To return to the No Show Outreach Documentation page, click **Done**.

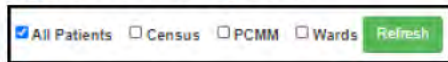


## Suicide Behavior and Overdose Reports

From the Menu drop-down list, select **Suicide Behavior and Overdose Reports**. The Suicide Behavior and Overdose Reports – SBORs page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 43: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

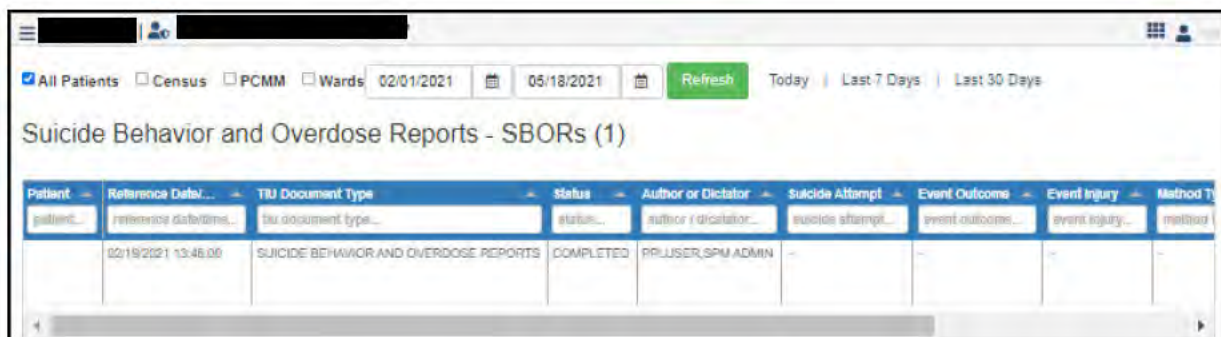
To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 44: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

**Figure 45: Suicide Behavior and Overdose Reports – SBORs**



The screenshot shows the SBORs table interface. At the top, there are filter options (All Patients, Census, PCMM, Wards) and date range selectors (02/01/2021 to 05/18/2021) with a Refresh button. Below this is the title 'Suicide Behavior and Overdose Reports - SBORs (1)'. The table has the following columns: Patient, Reference Date/Time, TIU Document Type, Status, Author or Dictator, Suicide Attempt, Event Outcome, Event Injury, and Method Type. A single row of data is visible in the table.

Patient	Reference Date/Time	TIU Document Type	Status	Author or Dictator	Suicide Attempt	Event Outcome	Event Injury	Method Type
	02/19/2021 13:46:09	SUICIDE BEHAVIOR AND OVERDOSE REPORTS	COMPLETED	PRJUSER,SPM ADMIN	-	-	-	-

The table data columns can be re-ordered by dragging them to the desired position in the table. [redacted] auto-saves your custom table order. The SBORs table provides the following data:

- Patient Name
- Reference Date/Time
- TIU Documentation type
- Status
- Author or Dictator
- Suicide Attempt
- Event Outcome
- Event Injury
- Method Type
- On VA Property

- Within 7 Days Of D/C

To add or remove columns from this table, click the **Settings** icon and choose which data is shown. Additional data columns available include:

- Amended By
- Amendment Signed Date/Time
- Cosignature Date/Time
- Cosigned By
- Event Status
- Expected Cosigner
- Prep Only
- Reference Date
- Related Visit Health Factors
- Service
- Signature Date/Time
- Signed by
- Subject
- TIU Document IEN
- Visit Health Factors
- Visit Location

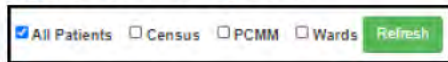
To view the SBOR note, click the patient's row in the table. To return to the SBOR page, click **Done**.

## Suicide Prevention Safety Plans

From the Menu drop-down list, select **Suicide Prevention Safety Plans**. The Suicide Prevention Safety Plans – SPSPs page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 46: Filter Options**

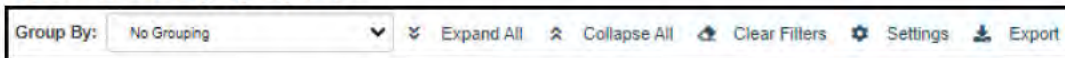


If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 47: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

**Figure 48: Suicide Prevention Safety Plans – SPSPs**

A screenshot of the 'Suicide Prevention Safety Plans - SPSPs (30)' table. The table has the following columns: Patient, Reference Date/Time, TIU Document Type, Status, Author or Dictator, Opioid Access, Firearms Access, Safety Planning Refused, and Veteran. The table contains five rows of data, all with a status of 'COMPLETED'.

Patient	Reference Date/Time	TIU Document Type	Status	Author or Dictator	Opioid Access	Firearm Access	Safety Planning Refused	Veteran
	05/11/2021 13:57:16	SUICIDE PREVENTION SAFETY PLAN	COMPLETED	PCM.PHYSTWO				
	05/11/2021 13:53:34	SUICIDE PREVENTION SAFETY PLAN	COMPLETED	PCM.PHYSTWO				
	05/07/2021 10:54:59	SUICIDE PREVENTION SAFETY PLAN	COMPLETED	SPM.PHYSTHREE				
	05/07/2021 09:46:41	SUICIDE PREVENTION SAFETY PLAN	COMPLETED	SPM.PHYSTHREE				
	05/06/2021 15:18:58	SUICIDE PREVENTION SAFETY PLAN	COMPLETED	PCM.PHYSTWO				

The table data columns can be re-ordered by dragging them to the desired position in the table. auto-saves your custom table order. The SPSPs table provides the following data:

- Patient Name
- Reference Date/Time
- TIU Documentation
- Status

- Author/Dictator
- Opioid Access
- Firearm Access
- Safety Planning Refused
- Veteran NOT Given Copy
- Naloxone Status
- Emergency Contact Needs Update

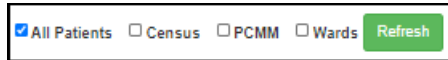
To view the Suicide Prevention Safety Plan note, click the patient' s row in the table. To return to the SPSPs page, click **Done**.

## **Suicide Risk Management Follow-up Notes**

From the Menu drop-down list, select **Suicide Risk Management Follow-up Notes**. The Suicide Prevention Safety Plans – SPSPs page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 49: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 50: Group by Options**



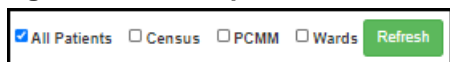
To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order.

## **COVID-19 Patients**

From the Menu drop-down list, select **COVID-19 Patients**. The COVID-19 Patients – Active page opens. The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.


**Figure 51: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

**Figure 52: Group by Options**

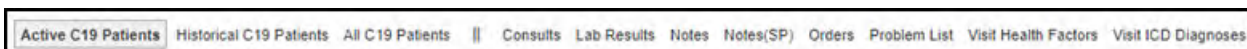


To filter the table, select a filter logic from the **Filter** fields above the table. You can also filter by date range using the date fields at the top of the page.

There are three patient-centric Covid-19 pages: **Active C 19 Patients**, **Historical C 19 patients**, and **All C 19 Patients**. There are also 8 health care repeated Covid-19 pages:

- **Consults** – Covid-19 Consults
- **Lab Results** – Covid-19 Laboratory Test Results
- **Notes** – Covid-19 Notes
- **Notes (SP)** – Covid-19 Suicide Prevention Notes
- **Orders** – Covid -19 Orders
- **Problem List** – Covid-19 Problem List Entries
- **Visit Health Factors** – Covid-19 Visit Health Factors
- **Visit ICD Diagnoses** – Covid-19 Visit ICD Diagnoses

**Figure 53: Covid-19 Patients Page Options**

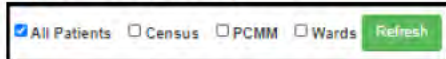


## Action Items

From the **Menu** drop-down list, select **Action Items**. The Active Action Items page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

Figure 54: Filter Options



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

Figure 55: Group by Options

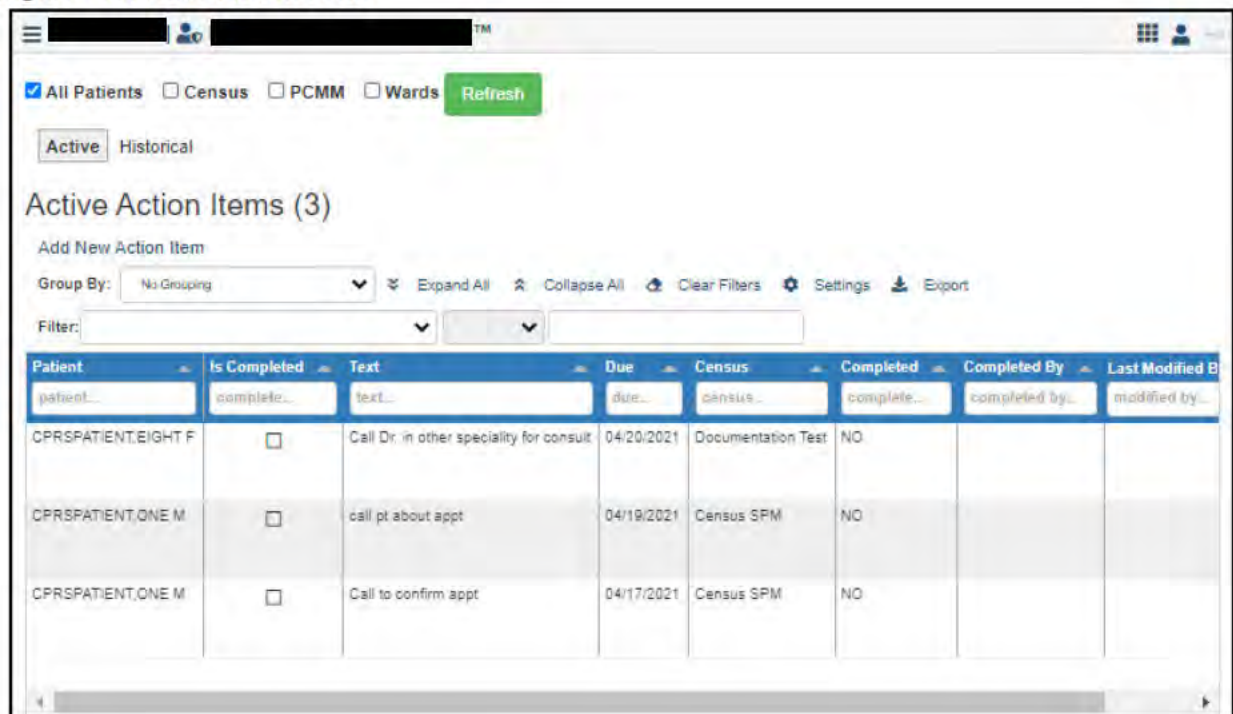


To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

There are two pages of Action Items: **Active Action Items** and **Historical Action Items**. Select the page with the buttons above the page title.

Figure 56: Active Action Items



The screenshot shows the 'Active Action Items' page. At the top, there are filter options (All Patients, Census, PCMM, Wards, Refresh) and a toggle for 'Active' (selected) and 'Historical'. Below the toggle is the title 'Active Action Items (3)'. There is an 'Add New Action Item' button. Below that are 'Group By' options and a 'Filter' field. The main part of the page is a table with the following columns: Patient, Is Completed, Text, Due, Census, Completed, Completed By, and Last Modified By. The table contains three rows of data.

Patient	Is Completed	Text	Due	Census	Completed	Completed By	Last Modified By
CPRSPATIENT,EIGHT F	<input type="checkbox"/>	Call Dr. in other speciality for consult	04/20/2021	Documentation Test	NO		
CPRSPATIENT,ONE M	<input type="checkbox"/>	call pt about appt	04/19/2021	Census SPM	NO		
CPRSPATIENT,ONE M	<input type="checkbox"/>	Call to confirm appt	04/17/2021	Census SPM	NO		

## Add New Action Item

To add a new action item:

1. From the Active Action items page, click **Add new Action Item**. The Create New Action Items page opens.
2. Select a census from the list.
3. Select a case from the list.
4. In the **Text** field, enter the Action Item text.
5. In the **Due Date** field, select the due date for the action item.
6. Click **Save**, or **Add To Do** to add another action item.

**Figure 57: Create Action Item Page**

Create New Action Item(s)

⏪ Back

Create Action Item

Patient: SPM-IN-BCCJCRRPBH,TWNTYTHRE

Census: Test Census Synchronized

Text: This is a test action item.

Due Date: 04/30/2021

Add To Do

Save

Cancel

The new action item is added to the Active Action Items table.



## Admissions (Current)

From the **Menu** drop-down list, select **Admissions (Current)**. The Admissions page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 58: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 59: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 60: Admissions page**

Patient	Admission Date/Time	Admitted to Ward	Admitted to Rm/Bed	Diagnosis	Length of Stay Days	Entered By
XULN.XYH	04/09/2020 11:56:07	5 WEST PSYCH	503-1	DEPRESSION	379	ROI STAFF, CHIEF O
ACMPATIENT.TWO	04/09/2020 11:46:55	5 WEST PSYCH	501-2	PSYCHOSIS	379	ROI STAFF, CHIEF O
SPM-OP-MDQBFBVZHC.L.NINEHUND	03/10/2020 20:14:16	WEST WING TROY		Psychosis	409	ROI STAFF, CHIEF O
SPM-OP-MZTQLMZQWN.NINEHUNDEGHT	03/10/2020 20:13:42	WEST WING TROY		Psychosis	409	ROI STAFF, CHIEF O
SPM-OP-TWNBRBZWBZ.SEVNHUNDIFIFT	03/10/2020 20:13:09	WEST WING TROY		Psychosis	409	ROI STAFF, CHIEF O
SPM-OP-HCQTTLJNPN.SIXHUNDTWLV	03/10/2020 20:11:25	WEST WING TROY		Psychosis	409	ROI STAFF, CHIEF O

The table data columns can be re-ordered by dragging them to the desired position in the table. **Settings** auto-saves your custom table order. The Admissions table contains the following data by default:

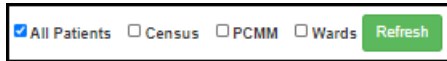
- Patient Name
- Admission Date and Time
- Admitted to Ward
- Admitted to Rm/Bed
- Diagnosis
- Length of Stay Days
- Scheduled Admission
- Type of Movement
- Entered By Name

## Appointments

From the **Menu** drop-down list, select **Appointments**. The Appointments page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 61: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 62: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The Appointments table is grouped by patient by default. The table provides the following data:

- Patient Name
- Start Date/Time
- Length
- Clinic Stop
- AMIS Stop Code
- MH Appointment
- Status
- Checked In
- Checked Out
- No Show
- Cancellation Reason
- Rebooked Date/Time
- Walk In

**Figure 63: Appointments Table**

The screenshot shows a web application interface for viewing appointments. At the top, there are filters for 'All Patients', 'Census', 'PCMM', and 'Wards', along with date ranges from 01/01/2021 to 05/06/2021 and a 'Refresh' button. Below this, the title 'Appointments (2137)' is displayed. There are options to 'Group By' (set to 'No Groups'), 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. A 'Filter' input field is also present. The main table has the following columns: Patient, Start Date / Time, Length, Clinic SL, AMES Stop, M1 Appt, Status, Checked In, Checking Out, No Show, Canc., Canc., and Re... The table contains several rows of appointment data, with some cells highlighted in green (Checked In) and red (No Show, Canc.).

Patient	Start Date / Time	Length	Clinic SL	AMES Stop	M1 Appt	Status	Checked In	Checking Out	No Show	Canc.	Canc.	Re...
ACMPATIENT.TWO	02/12/2021 09:00:00	30	AUDIOLOGY	203	NO		YES	YES	YES	YES	WEATHER	02/12/2021
CHEMPATIENT...	02/12/2021 08:00:00	30	DENTAL	180	NO	INPATIENT AP...	YES	YES	YES	YES	WEATHER	02/12/2021
CHEMPATIENT...	01/04/2021 10:38:00	30	AUDIOLOGY	203	NO	CANCELLED B...				YES	WEATHER	
DATABRIDGE.PA	01/25/2021 08:00:00	30	AUDIOLOGY	203	NO	CANCELLED B...				YES	WEATHER	
Z99L.TSUDW91	02/12/2021 14:40:00	30	DENTAL	180	NO	CANCELLED B...				YES	WEATHER	

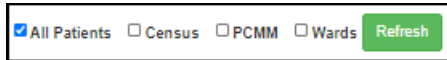
Click a patient row to open the Appointment Detail page. The page shows the Patient Identifiers, the Appointment data, Encounter Info, Visit Info, Visit Providers, and Related TIU Documents. Click **Done** to return to the Appointments page.

# Appointment Cancellations

From the **Menu** drop-down list, select **Appointment Cancellations**. The Appointment Cancellations page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 64: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 65: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. The Appointment Cancellations table is grouped by patient.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The table provides the following data:

- Patient Name
- Start Date/Time
- Length
- Clinic Stop
- AMIS Stop Code
- MH Appointment
- Status
- Cancel Date/Time
- Cancelled by User
- Cancellation Reason
- Rebooked Date/Time

**Figure 66: Appointment Cancellations Table**

Appointment Cancellations (3)

Group By: No Groups

Filter:

Patient	Start Date / Time	Length	Clinic Stop	AHA Stop Code	MR Appt	Status	Cancel Date / Time	Cancelled By User	Cancellation Reason	Row ID
ZIKUL,TSUDWH	02/12/2021 14:40:00	30	DENTAL	180	NO	CANCELLED BY PATIENT	02/12/2021 14:41:17	ROSTAFF,CHEF O	WEATHER	
DATABRIDGE,PATIENTSIX	01/26/2021 08:00:00	30	AUDIOLOGY	203	NO	CANCELLED BY PATIENT	01/23/2021 07:18:53	ROSTAFF,CHEF O	WEATHER	
DIEMOPATIENT,TWELVE	01/04/2021 10:30:00	30	AUDIOLOGY	303	NO	CANCELLED BY PATIENT	01/04/2021 10:30:22	ROSTAFF,CHEF O	WEATHER	

These data columns can be re-ordered by dragging them to the desired position in the table.

Click a patient row to open the Appointment Detail page. The page shows the Patient Identifiers, the Canceled Appointment data, Encounter Info, Visit Info, Visit Providers, and Related TIU Documents. To return to the Appointment Cancellations page, click **Done**.

## Appointment No Shows

From the **Menu** drop-down list, select **Appointment No Shows**. The Appointment No Shows page opens. The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 67: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 68: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The Appointment No Shows table is grouped by patient. The table provides the following data:

- Patient Name
- Start Date/Time
- Clinic Stop
- AMIS Stop Code
- MH Appointment
- No Show Date/Time
- No Show By User
- Rebooked Date/Time
- Has No Show F/U Day Zero
- No Show F/U Notes On Day Zero

**Figure 69: Appointment No Shows Table**

Appointment No Shows (6)

Patient	Start Date / Time	Clinic Stop	Appt Stop Code	Appt	No Show Date / Time	No Show By User	Rebooked Date / Time	Has No Show FU Date
ACMPATIENT.TWO	02/17/2021 10:00:00	AUDIOLOGY	203	NO	02/17/2021 11:12:36	ROSTAFF.CHIEF.D		
ZHQL.TSUJWH	02/12/2021 15:00:00	DENTAL	180	NO	02/12/2021 14:36:47	ROSTAFF.CHIEF.D		
SPMPATIENT.ONEEIGHTEEN	01/22/2021 08:00:00	MENTAL HEALTH CLINIC - IND	502	YES	01/23/2021 08:13:03	ROSTAFF.CHIEF.D		
DLOOT.BHY	01/11/2021 08:00:00	MENTAL HEALTH CLINIC - IND	502	YES	01/11/2021 13:08:44	ROSTAFF.CHIEF.D		
SPMPATIENT.ONEEIGHTEEN	01/08/2021 08:00:00	MENTAL HEALTH CLINIC - IND	502	YES	01/08/2021 13:35:22	ROSTAFF.CHIEF.D		

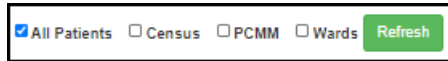
Click a patient row to open the Appointment Detail page. The page shows the Patient Identifiers, the No Show Appointment data, Encounter Info, Visit Info, Visit Providers, and Related TIU Documents. To return to the Appointment No Shows page, click **Done**.

## Consults

From the **Menu** drop-down list, select **Consults**. The Consults page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 70: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 71: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The Consults table shows the consults grouped by patient. the Consults table provides the following data:

- Patient Name
- LI SSN4
- Request Date/Time
- CID Date
- To Service
- From Location
- Urgency
- Attention
- CPRS Status
- Significant Findings
- Sending Provider
- Request Type



Figure 72: Consults Table

Consults (3)

Group By: No Grouping | Expand All | Collapse All | Clear Filters | Settings | Export

Filter: [ ]

Patient	Request Date/Time	CID	To Service	From Location	Urgency	Status	Sending Provider
ACMPATIENT.DIGIT	01/23/2021 07:48:01	01/23/2021	CARE COORDINATION H...	MENTAL HEAL...	GMRCURGENCY - ROUTINE	PENDING	SPMLPHYSTHIF
SPMPATIENT.DIGITYSIX	01/01/2021 14:27:11	01/01/2021	COVID-19 TRANSFER TO ...	CARDIOLOGY	GMRCURGENCY - ROUTINE	COMPLETE	SPMLPHYSTHIF
SPMPATIENT.DIGITYSIX	01/01/2021 11:01:30	01/01/2021	COVID-19 TRANSFER TO ...	242	GMRCURGENCY - ROUTINE	PENDING	SPMLPHYSTHIF

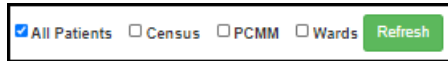
Click a patient row to open the Consult Detail page. The page includes the following data: Patient Info, Consult data, Result Narrative, Reason for Request, Request Processing Activity, Related Order, and Related Order Dialog Responses. Click **Done** to return to the Consults page.

## Discharges

From the **Menu** drop-down list, select **Discharges**. The Discharges page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 73: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 74: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. The Discharges table shows patients discharged grouped by date. The table data columns can be re-ordered by dragging them to the desired position in the table. ██████ auto-saves your custom table order. The table includes the following data:

- Patient Name
- Discharge Date and Time
- Admission Date and Time
- Length of Stay Days
- Ward at Discharge
- Diagnosis
- Type of Movement
- M.A.S. Movement Type

**Figure 75: Discharges Table**

The screenshot shows a web application interface for a 'Discharges' table. At the top, there are filters for 'All Patients', 'Census', 'PCMM', and 'Wards'. Date pickers show '01/01/2021' and '05/06/2021', with a 'Refresh' button. Below the filters, the table title is 'Discharges (126)'. There are options to 'Group By' (set to 'No Grouping'), 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. A 'Filter' input field is also present. The table itself has the following columns: Patient, Discharge Date, Admission Date, Length of Stay Days, Ward of Discharge, Diagnosis, Type of Movement, and M.A.S. Mov. The data rows are as follows:

Patient	Discharge Date	Admission Date	Length of Stay Days	Ward of Discharge	Diagnosis	Type of Movement	M.A.S. Mov
SPM IN BCONMLJTNL TWOHUNDTHIRTY	05/06/2021 16:26:11	02/23/2020 11:13:14	436.2	ALCOHOL		REGULAR	REGULAR
SPM IN BCOGMUCJUF SEVNHUNDNINT	05/06/2021 16:06:16	02/23/2020 09:16:20	436.1	ALCOHOL		REGULAR	REGULAR
SPM IN BCONCOWHDB SIXHUNDŠIXTY	05/06/2021 16:53:06	02/23/2020 11:11:53	436.2	ALCOHOL		REGULAR	REGULAR

Click on a patient row to open the Patient Movement Detail page. The page contains the following information: Movement Info, Related Admission Movement, Same Admission Movements, Admission Patient Treatment File (PTF) Data, and Admission Movement Associated TIU Documents. To return to the Discharge page, click **Done**.

## **ED Visits**

From the **Menu** drop-down list, select **ED Visits**. The ED Visits page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 76: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 77: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table. The Discharges table shows patients discharged grouped by date.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The table includes the following data:

- Patient Name
- Brief ID
- Arrived Date/Time
- Departed Date/Time
- Disposition
- Complaint
- Tracking Area
- Location
- Comment
- Physician Assigned
- Resident Assigned
- Nurse Assigned
- Institution

**Figure 78: ED Visits**

The screenshot displays the 'ED Visits (8)' interface. At the top, there are filters for 'All Patients', 'Census', 'PCMM', and 'Wards', along with date pickers for '01/01/2021' and '05/08/2021', a 'Refresh' button, and time range options: 'Today', 'Last 7 Days', and 'Last 30 Days'. Below the filters, the table is titled 'ED Visits (8)' and includes options for 'Group By', 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. A 'Filter' input field is also present. The table itself has the following columns: Patient, Brief ID, Arrived, Departed, Disposition, Complaint, Tracking Area, Location, Comm, Physicals, and Resident. The data rows are as follows:

Patient	Brief ID	Arrived	Departed	Disposition	Complaint	Tracking Area	Location	Comm	Physicals	Resident
CHEMPATIENT,SIXTEEN	e2222	02/24/2021 10:35:00	02/24/2021 10:35:00	edp.acuity.es3	chest pain	Emergency Department		last	PCMPH	PCMP
BHVIKGGSTKRUDLAH4NINILYS	B1022	02/11/2021 09:42:00	02/11/2021 09:42:00	edp.acuity.es1	pain	Emergency Department	EDIS_DEFAULT	last	PCMPH	PCMP
SPMPATIENT,TWO HUNDRED		02/05/2021 16:08:00	02/05/2021 12:22:00	paych		Emergency Department			SPM,PE	
SPMPATIENT,ONE HUNDRED		02/05/2021 18:20:00				Emergency Department	EDIS_DEFAULT			
SPMPATIENT,EIGHT	S6008	01/24/2021 07:42:00	01/24/2021 07:42:00	edp.acuity.es1	cough	Emergency Department	EDIS_DEFAULT	asthma	PCMPH	PCMP

Click on a patient row to open the ED Visit Detail page. The page contains the following information: Patient Identifiers, Patient Care Events, Complaint/Status, ED visit Discharge Diagnoses, visit Providers, Related TIU Documents, Location Info, Care Team for Patient, Visit/ Clinic Identifiers, Vitals, ED Visit Orders, Visit Health Factor Data, Encounter Info, Visit Info, Delay Tracking, and ED Log Transaction Data. To return to the ED Visits page, click **Done**.

## Lab Results

From the **Menu** drop-down list, select **Lab Results**. The Lab Results page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 79: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, or **Last 7 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

**Figure 80: Group by Options**




To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 81: Lab Results**

A screenshot of the Lab Results table. The table has 12 columns and 4 rows of data. The columns are: Patient, Ord., Collection Date/Time, Lab Result, Result, Units, Reference, Flag, Critical, Comm, Ordering P, and Ordered Date/Time. The data rows show patient information and lab results for PTT and PROTME tests.

Patient	Ord.	Collection Date/Time	Lab Result	Result	Units	Reference	Flag	Critical	Comm	Ordering P	Ordered Date/Time
SPM-IN-BQQNCVHQRE.SIXHUNDXSIXTY	227856	02/10/2021 09:41:29	PTT	19	SEC.	18-25			TEST	PCM.PHYS	02/10/2021 09:41:29
SPM-IN-BQQNCVHQRE.SIXHUNDXSIXTY	227857	02/10/2021 09:41:20	PROTME	3	SEC.				TEST	PCM.PHYS	02/10/2021 09:41:01
SPM-IN-BQQNCVHQRE.SIXHUNDXSIXTY	227821	02/09/2021 07:23:38	PTT	19	SEC.	18-25			TEST	PCM.PHYS	02/09/2021 07:23:38
SPM-IN-BQQNCVHQRE.SIXHUNDXSIXTY	227817	02/09/2021 07:23:27	PROTME	3	SEC.				TEST	PCM.PHYS	02/09/2021 07:23:08

The Lab Results table shows patients alphabetically by patient name.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The table includes the following data:

- Patient Name
- Order IEN
- Collection Date/Time
- Lab Result

- Result
- Units
- Reference Range
- Flag
- Critical Result
- Comments
- Ordering Provider
- Ordered Date/time

These data columns can be re-ordered by dragging them to the desired position in the table.

To review a lab result, click one of the patient rows in the table. The Lab Result Detail page opens. This page provides the following data: Provider name, Specimen, Specimen Collection Date, Test name, Result, Units, Ref. Range, and Flag.

**Figure 82: Lab Result Detail Page**



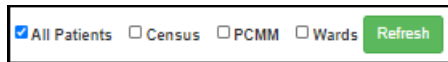
Click **Done** to return to the Lab Results page.

## MH Instrument Administrations

From the **Menu** drop-down list, select **MH Instrument Administrations**. The MH Instrument Administrations page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 83: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 84: Group by Options**




To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 85: MH Instrument Administration**

Patient	Date/Time Given	Admin #	Instrument	Administered By	Is Complete	Signed	Ordered By	Date Saved	Location
FBCSAPC,MKRTRN	03/10/2021 15:32:53	100440	C-SSRS	CPRSPHYSICIAN.KT	Yes	No	CPRSPHYSIAKT	03/10/2021	MENTALI 1
DSSPTFPATONE	03/10/2021 15:36:11	100441	PHQ9	CPRSPHYSICIAN.KT	Yes	No	CPRSPHYSIAKT	03/10/2021	242
DSSPTFPATONE	03/10/2021 15:41:32	100442	PHQ9	CPRSPHYSICIAN.KT	Yes	No	CPRSPHYSIAKT	03/10/2021	242

The MH Instrument Administrations table shows patients listed by Date/Time given.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The table includes the following data:

- Patient Name
- Date/Time Given
- Admin #

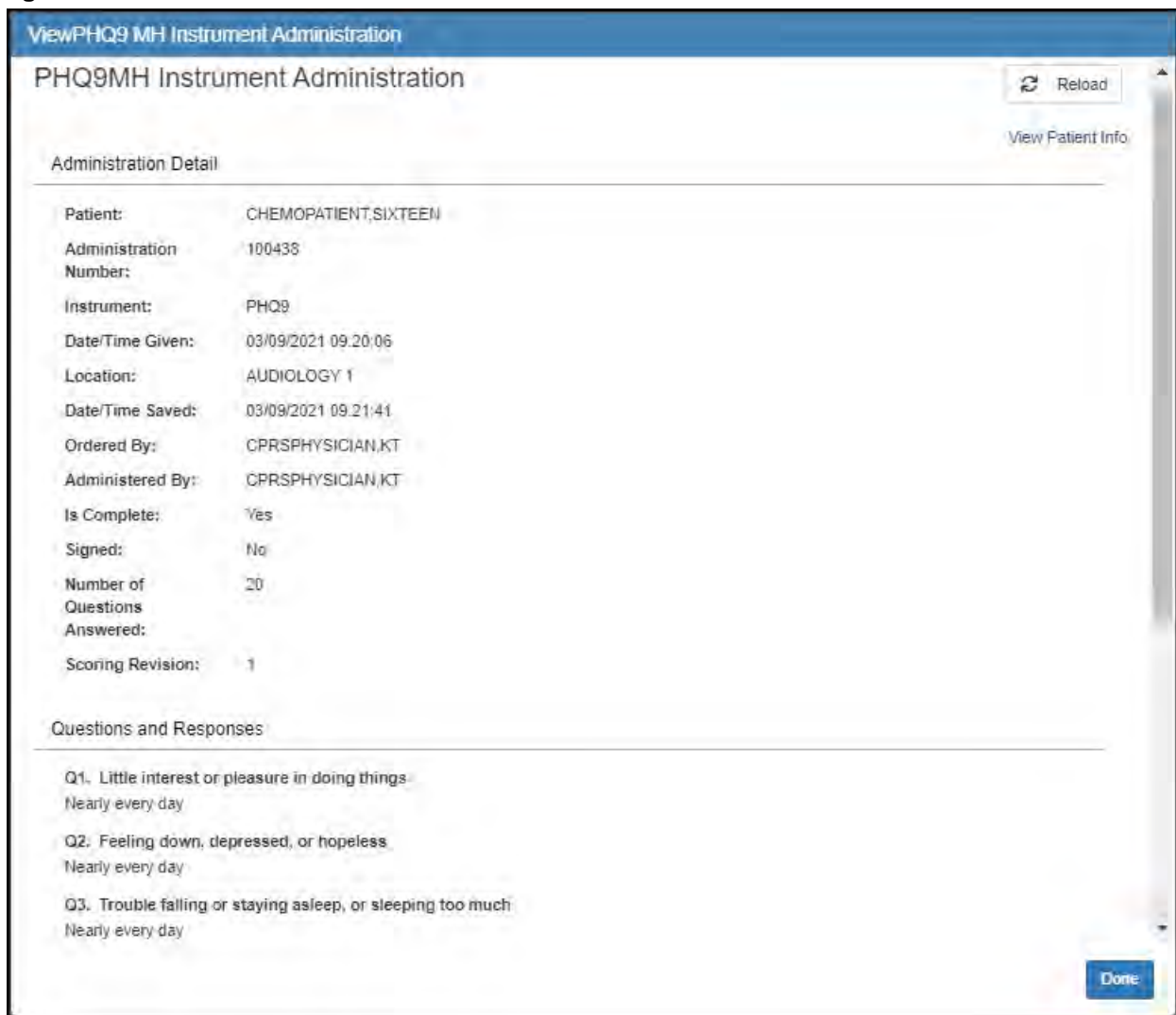


- Instrument
- Administered By
- Is Complete
- Signed
- Ordered By
- Date Saved
- Location

These data columns can be re-ordered by dragging them to the desired position in the table.

To view the Instrument Administration details for the patient, click on the patient row in the table. The Instrument Administration page opens. This page provides Administration details and the questions and responses.

**Figure 86: Instrument Administration Details**



Click **Done** to return to the MH Instrument Administrations page.

## Notes

From the **Menu** drop-down list, select **Notes**. The Notes (EHR Clinical Documentation) page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 87: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

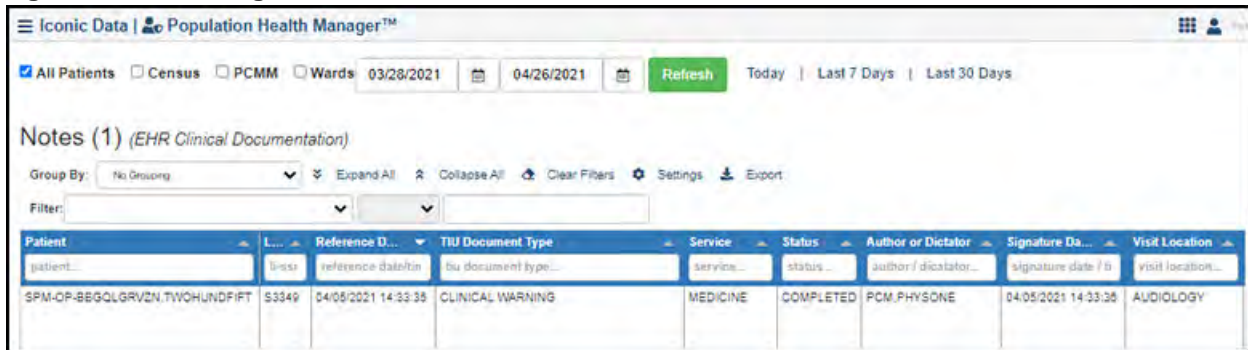
To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 88: Group by Options**




To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 89: Notes Page**



The screenshot shows the 'Notes (1) (EHR Clinical Documentation)' page. At the top, there are filter options (All Patients, Census, PCMM, Wards), date range (03/28/2021 to 04/26/2021), and a Refresh button. Below the filter options is a 'Group By:' dropdown set to 'No Grouping' and buttons for 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. A 'Filter:' field is also present. The main table has the following columns and data:

Patient	LI-SSN4	Reference Date/Time	TIU Document Type	Service	Status	Author or Dictator	Signature Date / Time	Visit Location
SPM-OP-BEGQLGRVZN.TYOHUNDIFT	S3349	04/08/2021 14:33:38	CLINICAL WARNING	MEDICINE	COMPLETED	PCM.PHYSONE	04/05/2021 14:33:38	AUDIOLOGY

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The Notes table contains the following data:

- Patient Name
- LI-SSN4
- Reference Date/Time
- TIU Document Type
- Service
- Status
- Author or Dictator
- Signature Date/Time
- Visit Date/Time

- Visit Location

To view the note, click the note row in the table. The Note Viewer page opens. The Note Viewer shows the note text, Note Title, Date, Status, and Location. To return to the Notes table page, click **Done**.

**Figure 90: Note Viewer**



## Orders

From the **Menu** drop-down list, select **Orders**. The Orders page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 91: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 92: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order.

The Orders table shows the following data, ordered by alphabetical patient name:

- Patient name
- Entered Date/Time
- Order IEN
- Urgency
- Start Date/Time
- Stop Date/Time
- Status
- Order Text
- To Service
- Ordering Provider
- Patient Location

**Figure 93: Orders Table**

The screenshot shows the 'Orders (5226)' table with the following data rows:

Patient	Entered	O...	Urg...	Start	Stop	Status	Order Text	To Service	Orderin...
ACMPATIENT,EIGHT	02/23/2021...	228343	ROUTINE	02/23/2021 09:22:49	02/23/2021 09:28...	COMPLETE	COVID-19 (CEPHEID) NAS...	CHEMISTRY	CPRSPHYSI...
ACMPATIENT,EIGHT	02/23/2021...	228344	ROUTINE	02/23/2021 12:38:41	02/23/2021 12:44...	COMPLETE	GLUCOSE FLUID JUICE U...	CHEMISTRY	CPRSPHYSI...
ACMPATIENT,EIGHT	02/23/2021...	228345	ROUTINE	02/23/2021 12:49:21	02/23/2021 12:55...	COMPLETE	GLUCOSE FLUID JUICE U...	CHEMISTRY	CPRSPHYSI...
ACMPATIENT,EIGHT	02/23/2021...	228346	ROUTINE	02/23/2021 13:00:07	02/23/2021 13:07...	COMPLETE	HCG BLOOD SERUM SP L...	CHEMISTRY	CPRSPHYSI...
ACMPATIENT,EIGHT	02/23/2021...	228348	ROUTINE	02/23/2021 15:15:39	02/23/2021 15:20...	COMPLETE	5' NUCLEOTIDASE BLOO...	CHEMISTRY	SPM,PHYST...
ACMPATIENT,EIGHT	04/08/2021...	228458	ROUTINE	04/08/2021 10:38:25	04/08/2021 10:39...	COMPLETE	GLUCOSE FLUID JUICE L...	CHEMISTRY	PCM,PHYSO...
ACMPATIENT,EIGHT	04/08/2021...	228459	ROUTINE	04/08/2021 10:39:42	04/08/2021 10:40...	COMPLETE	TSH BLOOD SERUM SP L...	CHEMISTRY	PCM,PHYSO...
ACMPATIENT,EIGHT	04/08/2021...	228460	ROUTINE	04/08/2021 10:40:28	04/08/2021 10:41...	COMPLETE	POTASSIUM BLOOD SER...	CHEMISTRY	PCM,PHYSO...
ACMPATIENT,EIGHT	05/01/2021...	228615		05/01/2021 19:57:00		ACTIVE	>> PLACE CENTRAL LINE ...	NURSING	SPM,PHYST...

To view an order’s details, click a patient row in the Orders table. the Order Details page opens. The page provides the order’s Activity data, Current Data, and Order details.

**Figure 94: Order Details Page**

The screenshot shows the 'Order Details: 228459,1 (ACMPATIENT,EIGHT)' page with the following sections:

**Activity**  
 04/08/2021 10:39:42 NEW ORDER entered by ROISTAFF,CHIEF O

**Current Data**

Order Text:	TSH BLOOD SERUM SP
Nature of Order:	WRITTEN
Ordered By:	PCM,PHYSONE
Released:	04/08/2021 10:39:42
Signature Status:	ON CHART w/written orders

**Order**

ORDERABLE:	TSH
COLLECT:	Send patient to lab
SAMPLE:	BLOOD
SPECIMEN:	SERUM
URGENCY:	ROUTINE

Done

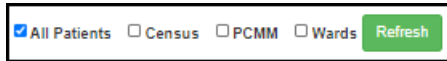
To return to the Orders page, click **Done**.

## Outpatient Encounters

From the **Menu** drop-down list, select **Outpatient Encounters**. The Outpatient Encounters page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 95: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 96: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The Outpatient Encounters table shows the following data:

- Patient name
- Date/Time
- Status
- Location
- Clinic Stop
- AMIS Stop Code
- MH Visit
- Telephone Visit
- Check Out Completed
- Medical Center Division

**Figure 97: Outpatient Encounters**

Outpatient Encounters (1494)

Group By: No Grouping | Expand All | Collapse All | Clear Filters | Settings | Export

Filter:

Patient	Date/Time	Status	Location	Clinic	AMIS	MH Visit	Telephone	Check Out	Medical
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:18...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:19...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:20...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:22...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:29...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:31...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:32...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:34...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:37...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:49...	ALBANY
CHEMOPAT...	02/01/20...	CHECKE...	LAB DIV 5...	LABORATORY	108	NO	NO	02/01/2021 08:53...	ALBANY

To view the details of an Outpatient Encounter, click on a patient row in the table. The Outpatient Encounter Detail page opens. This page provides the following data: Patient Identifiers, Outpatient Encounter Info, Visit Providers, Related TIU Documents, Visit Health Factor Data, and Visit Info.

**Figure 98: Outpatient Encounter Detail Page**

View Outpatient Encounter | CHEMOPATIENT,TWENTY

Outpatient Encounter Detail

As of now

View Patient Info

Reload

Patient Identifiers

Patient Name: CHEMOPATIENT,TWENTY

Patient ID: 619

Outpatient Encounter Info

Location: LAB DIV 500 OOS ID 108

Division: ALBANY

Encounter Date/Time: 02/01/2021 08:26:00

Status: CHECKED OUT

Check Out Process Completion: 02/01/2021 08:26:00

Eligibility of Encounter: SERVICE CONNECTED 50% to 100%

Done

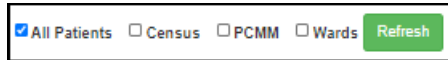
To return to the Outpatient Encounters page, click **Done**.

## Patient Record Flag Assignments

From the **Menu** drop-down list, select **Patient Record Flag Assignments**. The Patient Record Flag Assignments page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 99: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, you can add a new PRF Assignment. For the steps, go to [“Add New PRF Assignment” on page 62](#).

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 100: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order.

The Patient Record Flag Assignments table is grouped by patient and shows the following data:

- Patient Name
- Review Date
- Flag Name
- Active
- Owner Site
- Originating Site
- Test Patient Indicator



**Figure 101: Patient Record Flag Assignments**

Patient	Review Date	Flag Name	Active	Owner Site	Test Patient Indicator
SPMPATIENT.ONEHUNDRED	04/21/2023	BEHAVIORAL	YES	VAMC ALBANY	--
FEEBASIS.EIGHT	08/11/2020	HIGH RISK FOR SUICIDE	YES	VAMC ALBANY	--
SPM-IN-BBBBHJRMCEVGH...	08/29/2020	HIGH RISK FOR SUICIDE	YES	VAMC ALBANY	--

To view the details of one of the Patient Record Flag Assignments, click a row in the PRF Assignments table. The PRF Assignment Detail page opens. The details include: flag type, status, review date, owner site, originating site, assignment narrative, and the PRF Assignment History.

You can add a new action this detail by clicking the **Add New Action** option. See “Add New Action” on page 61 for the steps.

To see the patient info, click **View Patient Info**.

**Figure 102: PRF Assignment Detail**

**PRF Assignment Detail | SPMPATIENT.ONEHUNDRED**

PRF Assignment Detail

Add New Action Reload

[View Patient Info](#)

---

**PRF Assignment Info**

Flag: BEHAVIORAL  
 Status: ACTIVE  
 Review Date: 04/21/2023  
 Owner Site: VAMC ALBANY  
 Originating Site: VAMC ALBANY  
 Assignment Narrative: Patient Assignment Narrative TEST 20210421.  
 Narrative: This is a narrative. Enter narrative text in this field.

---

**PRF Assignment History**

04/21/2021 17:40:42 Action: NEW ASSIGNMENT  
 By: PCM.PHYSTWO  
 Comments:  
 Action Comment #1  
 Action Comment #2  
 Linked TIU Note: No Justification  
 Complete Now

**Done**

To return to the Patient Record Flag Assignments table page, click **Done**.

## Add New Action

From the top of the detail page, a new action can be added.

1. Click the **Add New Action** link that is at the top of the detail page.

**Figure 103: Add New Action Option**



The Create new PRF Assignment Action dialog opens.

**Figure 104: Select Patient to Flag Dialog**

A dialog box titled "Create New PRF Assignment Action | ADMISSION,FOUR" with a close button (X) in the top right corner. The dialog is divided into two sections. The first section, "Patient Record Flag", contains a table with the following information: Patient: ADMISSION,FOUR; Flag Assignment: BEHAVIORAL; Assignment Status: ACTIVE. The second section, "Select Patient Record Flag Action", contains three radio button options: CONTINUE, INACTIVATE, and ENTERED IN ERROR. At the bottom right of the dialog are two buttons: "Cancel" and "Continue".

Patient Record Flag	
Patient:	ADMISSION,FOUR
Flag Assignment:	BEHAVIORAL
Assignment Status:	ACTIVE

Select Patient Record Flag Action

CONTINUE  
 INACTIVATE  
 ENTERED IN ERROR

Cancel Continue

2. Choose one of the actions:
  - **Continue**
  - **Inactivate**
  - **Entered in Error**
3. Click **Continue**. The Patient Record Flag Action page opens. Depending on your action choice, you can update the review date, add a comment, select an approver, and/or create a linked TIU document.

**Figure 105: Patient Record Flag Action**

Create New PRF Assignment Action

Patient Record Flag Action

Action: CONTINUE [Change](#)

Patient: ADMISSION,FOUR

Flag: BEHAVIORAL (Review Date: 03/09/2023)

Updated Review Date: 05/10/2023 May be no later than 5/10/2023

Comment: Enter comment text

Approved By: Select Approver

Linked TIU Document: Create Linked TIU Document

[Cancel](#) [Back](#) [Continue](#)

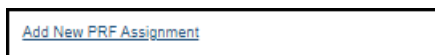
4. Make your updates and selections and click **Continue**. The Confirmation page opens.
5. Review the information on the page.
6. Click **Confirm** to confirm the patient record flag action. If changes need to be made, click **Back**.

## Add New PRF Assignment

From the top of the page, a new PRF Assignment can be created. To add a new PRF Assignment:

1. Click the **Add New PRF Assignment** link that is right above the patient grid.

**Figure 106: Add New PRF Assignment Option**



The Select Patient to Flag dialog opens.

**Figure 107: Select Patient to Flag Dialog**

Select Patient To Flag

Click row to select patient...

SPM

SPMPATIENT,ONE (S8001)	01/01/1980 (41 FEMALE)
SPMPATIENT,ONEHUNDRED (S8100)	01/01/1980 (41 FEMALE)
SPMPATIENT,ONEHUNDREDDONE (S8101)	01/01/1980 (41 FEMALE)
SPMPATIENT,ONEHUNDREDNINE (S8109)	01/01/1980 (41 MALE)
SPMPATIENT,ONEHUNDREDNINETEEN (S8119)	01/01/1980 (41 MALE)
SPMPATIENT,ONEHUNDREDNINETY (S8190)	01/01/1980 (41 FEMALE)
SPMPATIENT,ONEHUNDREDNINETYONE (S8191)	01/01/1980 (41 FEMALE)

[Cancel](#)

2. Enter the first few letters of the patient's name in the text entry field.
3. Select the correct patient from the search results. The Confirm Selected Patient page opens.

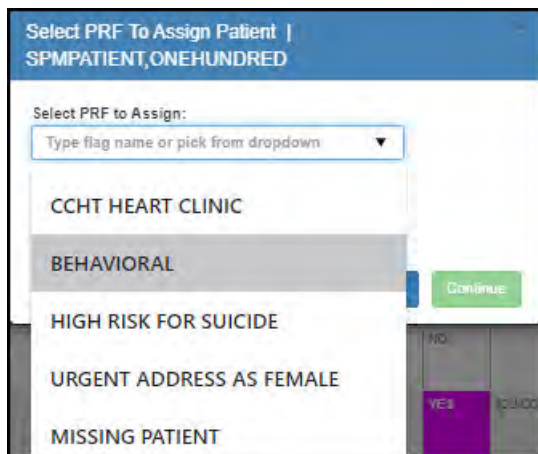
**Figure 108: Confirm Selected Patient**

4. If the correct patient is listed, click **Confirm**. If an incorrect patient is selected, click the **Back** button to select the correct patient. After confirming the patient, the Current PRF Assignments page opens.

**Figure 109: Current PRF Assignments**

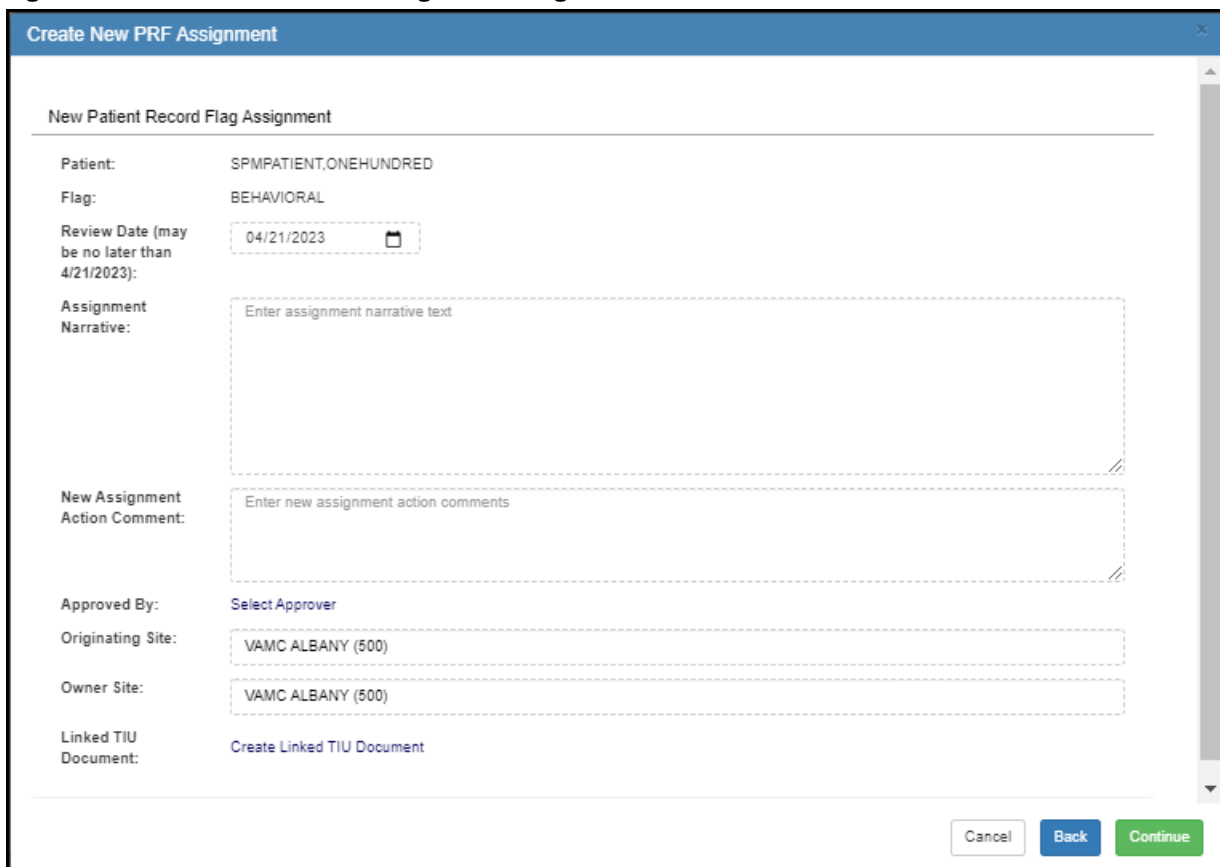
5. Click the **Add New Flag Assignment** button to add a new flag assignment to the patient's record. The Select PRF to Assign Patient dialog opens.
6. In the open text field, enter the flag name or select the flag name from the list.

**Figure 110: Select PRF to Assign Patient Dialog**



7. Click **Continue**. The Create New PRF Assignment page opens.
8. Fill out the **Assignment Narrative**, **New Assignment Action Comment**, select the **approver**, and optionally **Create Linked TIU Document**.

**Figure 111: Create New PRF Assignment Page**



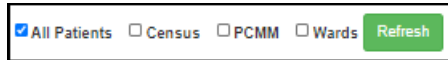
9. Click **Continue**. A confirmation page asks you to confirm that the New PRF Assignment is correct.
10. Click **Confirm** to confirm the patient record flag action. If changes need to be made, click **Back**.

## Patient Treatment File Entries

From the **Menu** drop-down list, select **Patient Treatment File Entries**. The Patient Treatment File Entries page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 112: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 113: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

The Patient Treatment File Entries table is grouped by date and shows the following data:

- PTF IEN
- Patient Name
- Patient DFN (PT DFN)
- Facility
- Admission Date and Time
- Admin IEN
- Discharge Date and Time
- DRG
- Principal Diagnosis
- Secondary Diagnosis
- Procedure 1
- Procedure 2
- Procedure 3
- Procedure 4
- Procedure 5
- Ward at Discharge

- Discharge Specialty
- Type of Disposition
- Discharge Status
- Outpatient Treatment
- Fee Basis
- Status
- Closed Out By
- Close Out Date
- Release Date
- Transmission Date
- Means Test
- Income
- Type of Record
- Corresponding PTF Record
- Source of Admission
- Admitting Eligibility
- Transferring Facility
- Transferring Facility Number
- Transferring Suffix
- Source of Payment
- Category of Beneficiary
- VA Auspices
- Place of Disposition
- Receiving Facility
- Receiving Suffix
- ASIH Days
- Compensation and Pension Status
- Provider
- Treated for SC Condition
- Kidney Source
- Suicide/Self Inflicted Indicator
- Legionnaires Disease
- Substance Abuse
- Psychiatry Class Severity
- Current Functional Assessment
- High Level Psych Class

**Figure 114: Patient Treatment File Entries**

PTF ID#	Patient	PTF ID#	Facility	Admission Date	ADM ID#	Discharge Date	DRG	Principal Diagnosis
7887	TRMPATIENT.FOUR	111		05/21/2020 11:45:48	15485	05/26/2020 13:50:04		
8887	TRMPATIENT.FOUR	118870		02/23/2020 11:51:00	14799	05/26/2020 14:02:20		
8887	TRMPATIENT.FOUR	118870		02/23/2020 11:22:29	13796	05/26/2020 20:11:00	884	F01.02 - Toxicosis chemical without behavioral disturbance
8887	TRMPATIENT.FOUR	1188701		02/23/2020 11:19:00	13720	05/26/2020 20:19:08		

To view the Patient Treatment File Entry Detail for a patient, click the patient’s row in the table. The detail page includes the Patient Identifiers data, Patient Resources data, Primary Provider for Episode of Care, Diagnosis and Services Provided, Admission Info, Discharge info, PTF 501 Movement Summaries, PTF 535 Specialty Movement Summaries, PTF 401 Surgical Operation Summaries, PTF 601 Procedure Summaries, Treatment Classification, Behavioral Health Findings, Kidney Source, and PTF Status Data.

**Figure 115: Patient Treatment File Entry Detail**

**View PTF Entry | TRMPATIENT.FOUR**

Patient Treatment File Entry Detail

As of now

**Patient Identifiers**

Patient Name: TRMPATIENT.FOUR  
 Patient len: 28

**Patient Resources**

Admitting Eligibility: COLLATERAL OF VET  
 Income:  
 Means Test:  
 Compensation and Pension Status:  
 Source Of Payment:  
 Category of Beneficiary:

Done

To return to the Patient Treatment File Entries page, click **Done**.

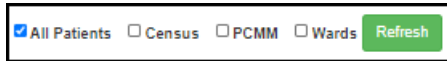


## **Problem List Entries**

From the **Menu** drop-down list, select **Problem List Entries**. The Problem List Entries page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 116: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If viewing data for **All Patients**, Click **Select ICD Codes** to choose the specific problem you want to view for all patients.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 117: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order.

The Problem List Entries table is grouped by patient and shows the following data:

- Patient Name
- Date Entered
- Diagnosis
- Provider Narrative
- Priority
- Status
- Condition
- Service Connected
- Recording Provider
- Date Resolved
- Class

Figure 118: Problem List Entries

The screenshot shows a web interface for viewing problem list entries. At the top, there are filters for 'All Patients', 'Census' (checked), 'PCMM', and 'Wards', along with a 'Refresh' button. Below this, there's a 'Censuses' dropdown set to 'Census SPM' and a 'My Patients' checkbox. The main heading is 'Problem List Entries (12)'. Underneath, there are options to 'Select ICD Codes', a 'Group By' dropdown set to 'No Grouping', and buttons for 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. A 'Filter' input field is also present. The main content is a table with the following data:

Patient	Entered	Diagnosis	Provider Narrative	Priority	Recording Provider
CPRSPATIENT,SIX M	06/03/2014 00:00:00	952.02	Anterior cervical spinal cord injury, without injury to spinal bone...		CPRSPHYSICIAN,ONE
CPRSPATIENT,SEVEN M	06/15/2010 00:00:00	690.18	Dandruff		CPRSPHYSICIAN,ONE
CPRSPATIENT,SEVEN M	04/07/2005 00:00:00	250.00	Diabetes Mellitus without mention of Complication, type II or un...		RO/STAFF,CHIEF O
CPRSPATIENT,SIX M	04/07/2005 00:00:00	250.00	Diabetes Mellitus without mention of Complication, type II or un...		RO/STAFF,CHIEF O
CPRSPATIENT,ONE M	06/31/2000 00:00:00	250.10	Diabetic Acidosis		WDATXY,WLSUDJDLA
CPRSPATIENT,ONE M	06/27/2000 00:00:00	388.70	Earache * (ICD-9-CM 388.70)		EDJEHAKHUFHU,LYL
CPRSPATIENT,SIX M	03/06/2000 00:00:00	787.3	Flatus *	CHRONIC	LHJALDU,ULN

To view an individual problem, click a row in the table. The Problem List Entry Detail page opens. The page includes the following data: Patient Name, Problem, ICD Diagnosis Code, Provider Narrative, Date Recorded, Date of Onset, Condition, Status, Facility, Responsible Provider, Recording Provider, Entered By, Date Entered, Last Modified, SNOMED CT Concept Code, SNOMED CT Designation Code, and a table that details the patient's full problem list.

To see information on the patient, click **View Patient Info**.

To return to the Problem List Entries page, click **Done**.

Figure 119: View Problem Page

View Problem | CPRSPATIENT,SIX M
Reload

Problem List Entry Detail

As of now View Patient Info

---

**Patient Problem**

Patient Name: CPRSPATIENT,SIX M

Problem: Anterior cervical spinal cord injury, without injury to spinal bone, C1-4

ICD Diagnosis Code: 952.02

Provider Narrative: Anterior cervical spinal cord injury, without injury to spinal bone, C1-4

Date Recorded: 06/03/2014

Date of Onset:

Condition: PERMANENT

Status: ACTIVE

Facility: VAMC ALBANY

Responsible Provider: CPRSPHYSICIAN,ONE

Recording Provider: CPRSPHYSICIAN,ONE

Entered By: CPRSPHYSICIAN,ONE

Date Entered: 06/03/2014

Last Modified: 06/03/2014

SNOMED CT Concept Code: 405755009

SNOMED CT Designation Code: 2157531017

---

**Patient Full Problem List**

ICD Code	Provider Narrative	Priority	Condition	Service Connected	Date Recorded	Responsible Provider
952.02	Anterior cervical spinal cord injury, without injury to spinal bone, C1-4		PERMANENT		06/03/2014	CPRSPHYSICIAN,ONE
250.00	Diabetes Mellitus without mention of Complication, type II or unspecified type		PERMANENT	NO	04/07/2005	ROISTAFF,CHIEF O
787.3	Flatulencia	CHRONIC	PERMANENT	NO	03/08/2000	BRIIDH,SXR,IEDH
787.3	Flatulence, eructation, and gas pain	CHRONIC	PERMANENT	NO	03/08/2000	VXYKUH,LRK,JBHU,PD AA
799.9	Muscle Pain or Weakness		PERMANENT	NO	03/02/2000	BHATJEPD,YIHU,ZDJELH A
302.72	Impotence		PERMANENT	NO	03/02/2000	TRMPHYSICIAN,ONE

Done

# Prescriptions

From the **Menu** drop-down list, select Prescriptions. The Prescriptions page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 120: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.


**Figure 121: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 122: Prescriptions Page**

A screenshot of the 'Prescriptions (58)' page. At the top, there are filter options for 'All Patients', 'Census' (checked), 'PCMM', and 'Wards'. There are date pickers for '01/01/2021' and '05/10/2021', a 'Refresh' button, and date range options: 'Today', 'Last 7 Days', and 'Last 30 Days'. Below this is a 'Censuses' dropdown set to 'PDE' and a 'My Patients' checkbox. The main title is 'Prescriptions (58)'. Below the title are 'Group By' options (set to 'No Grouping'), 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export' buttons. A 'Filter' dropdown is also present. The main part of the page is a table with the following columns: Patient, LHLASSN, Patient S..., Issue D..., RX #, Status, Drug, D..., Q..., R..., N..., Fill Date, Dispe..., Remarks, and Provider. The table contains 15 rows of data, all with a status of 'EXPIRED'. The drugs listed include ACETAMINOP, ASCORBIC AC, CHLOROQUIN, CHLORPHEN, CHLORPHENI, CHLORPHALI, CYPROHEPTA, and DAPSONE 25. The 'Fill Date' and 'Dispe...' columns show dates from 02/05/2021.

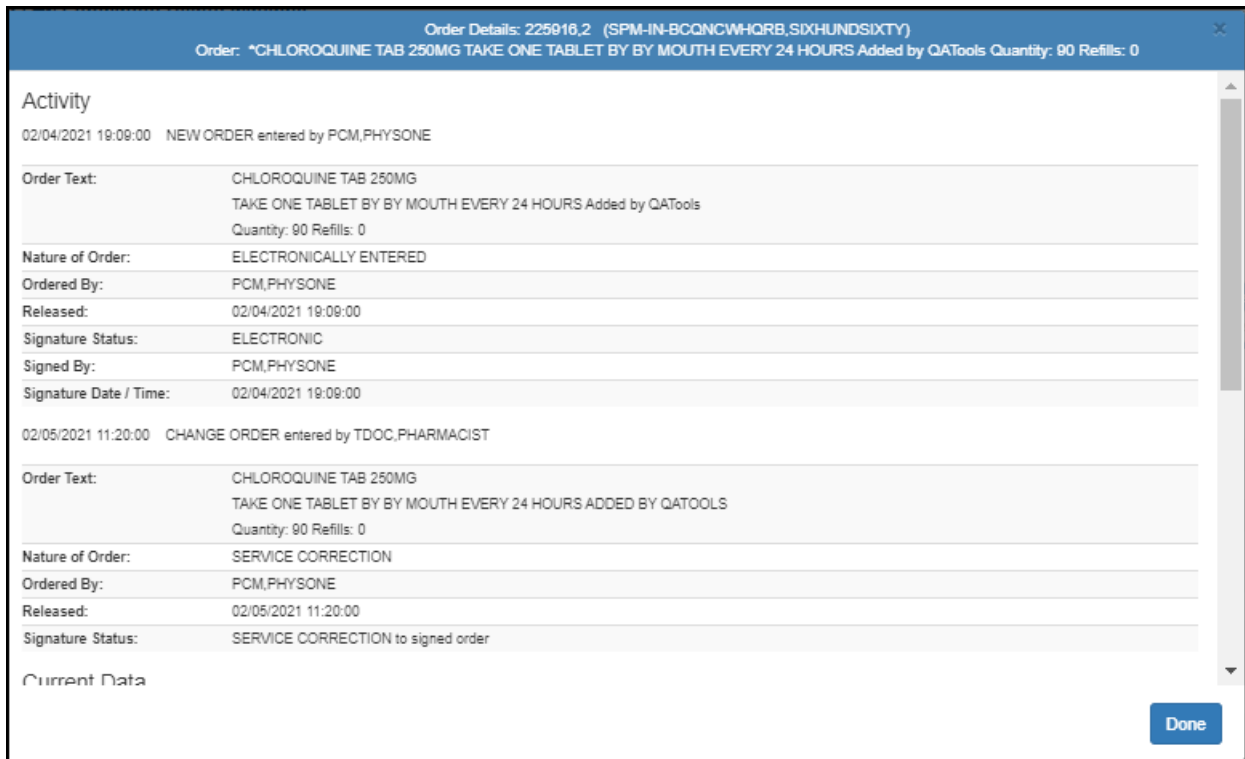
The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The Prescriptions page contains the following data:

- Patient Name
- LI+4SSN
- Patient Status
- Issue Date/Time
- RX#
- Status
- Drug
- Days Supply
- Quantity
- Refills
- Next Possible Fill
- Fill Date
- Dispense Date
- Remarks
- Provider

These data columns can be re-ordered by dragging them to the desired position in the table.

To view the prescription activity for a patient, click the row in the prescription table. The Activity page opens. The page contains prescription activity, current data, and order details.

**Figure 123: Prescription Activity**



The screenshot shows a web interface for viewing prescription activity. At the top, it displays 'Order Details: 225916.2 (SPM-IN-BCQNCW-HORB.SIXHUNDSIXTY)' and 'Order: \*CHLOROQUINE TAB 250MG TAKE ONE TABLET BY BY MOUTH EVERY 24 HOURS Added by QATools Quantity: 90 Refills: 0'. The main section is titled 'Activity' and contains two entries:

- 02/04/2021 19:09:00 NEW ORDER entered by PCM,PHYSONE**
  - Order Text: CHLOROQUINE TAB 250MG  
TAKE ONE TABLET BY BY MOUTH EVERY 24 HOURS Added by QATools  
Quantity: 90 Refills: 0
  - Nature of Order: ELECTRONICALLY ENTERED
  - Ordered By: PCM,PHYSONE
  - Released: 02/04/2021 19:09:00
  - Signature Status: ELECTRONIC
  - Signed By: PCM,PHYSONE
  - Signature Date / Time: 02/04/2021 19:09:00
- 02/05/2021 11:20:00 CHANGE ORDER entered by TDOC,PHARMACIST**
  - Order Text: CHLOROQUINE TAB 250MG  
TAKE ONE TABLET BY BY MOUTH EVERY 24 HOURS ADDED BY QATOOLS  
Quantity: 90 Refills: 0
  - Nature of Order: SERVICE CORRECTION
  - Ordered By: PCM,PHYSONE
  - Released: 02/05/2021 11:20:00
  - Signature Status: SERVICE CORRECTION to signed order

Below the activity list is a section for 'Current Data' and a blue 'Done' button in the bottom right corner.

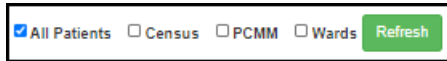
To return to the Prescriptions page, click **Done**.

## **PCMM Patient Panels**

From the **Menu** drop-down list, select **PCMM Patient Panels**. The PCMM Patient Panels page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 124: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 125: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order.

The PCMM Patent Panels table is grouped by team and shows the following data:

- Patient (Patient Team Assignment)
- PCMM Team
- Assignment Type
- Patient's Assignment Provider(s)
- Team Phone #
- Institution
- Team Purpose
- Team Status

**Figure 126: PCMM Patient Panels**

Patient (Patient Team Assignment)	PCMM Team	Assignment...	Patient's Assigned Provider(s)	Team Ph...	Institution	Team Purpose
ADMPATIENT,EIGHT	BLUE TEAM	PRIMARY CARE		5645567654	VAMC ALBANY	COMMUNITY CARE
ADMPATIENT,ONE	BLUE TEAM	PRIMARY CARE	ZDSSIRMEGER,PHYSTWO, Team Position: scott team 2 s...	5645567654	VAMC ALBANY	COMMUNITY CARE
ADMISSION,SEVEN	RED TEAM	PRIMARY CARE	WULN,J,HADL L, Team Position: RED ONE (Std Role Ni...		VAMC ALBANY	PRIMARY CARE
ARSELJJHWSHI,WLSDHYS	BLUE TEAM	PRIMARY CARE	ZDSSIRMEGER,PHYSDNE, Team Position: scott team (S...	5645567654	VAMC ALBANY	COMMUNITY CARE
ARSETRTWYHII,WLSDHYS	BLUE TEAM	PRIMARY CARE	ZDSSIRMEGER,PHYSDNE, Team Position: scott team (S...	5645567654	VAMC ALBANY	COMMUNITY CARE
BHUSHJ,KXJDT	BLUE TEAM	PRIMARY CARE	ZDSSIRMEGER,PHYSDNE, Team Position: scott team (S...	5645567654	VAMC ALBANY	COMMUNITY CARE
CEDHG,TDSSDYF,KRAM	RED TEAM	PRIMARY CARE	THAWENTDUDLYXYH, Team Position: RED PRECEPTO...		VAMC ALBANY	PRIMARY CARE
CLUATXY-FXSST,VLVJNCJ	RED TEAM	PRIMARY CARE			VAMC ALBANY	PRIMARY CARE
CPRSPATIENT,EIGHT F	RED TEAM	PRIMARY CARE	THAWENTDUDLYXYH, Team Position: RED PRECEPTO...		VAMC ALBANY	PRIMARY CARE
CPRSPATIENT,FIVE S	TEK		CPRSPHYSICIAN,ONE, Team Position: TEST POSITION:		VAMC ALBANY	MENTAL HEALTH TRE/
IDNA,KLKLJLJL	TEK		CPRSPHYSICIAN,ONE, Team Position: TEST POSITION:		VAMC ALBANY	MENTAL HEALTH TRE/
INPATIENT,THIRTY	FACT TEAM 1		5695XSPMFOURNINETYONE,TWENTYFIVE, Team Posi...	5618666655	VAMC ALBANY	PRIMARY CARE

To view a patient's Current Admission Visit Info, click the patient's row in the table. The View Patient Info Modal Visit Info Current Admission tabs open.

**Figure 127: Visit Info Tab and Current Admissions Sub-tab**

**View Patient Info Modal** Add To Census

Name: CPRSPATIENT,EIGHT F (C0008) PCP: TRMPHYSICIAN,ONE  
 DOB: 02/01/1955 (66 yo F)  
 Pt Type: NSC VETERAN

[Patient Identifiers](#) [Contact Info](#) [Eligibility Info](#) **[Visit Info](#)** [Appointment Info](#) [Date of Death Info](#) [Emergency Contacts](#) [Primary Care](#)  
[Health Insurance](#) [Disability Info](#) [Next Of Kin](#) [Notes](#) [Consults](#) [Orders](#) [Allergies/Medications](#) [Prescriptions](#) [Problems](#) [Surgeries](#)

**Non-OR Procedures**

**Visit Info**

[Current Admission](#) [Hospital Admissions](#) [ED Visits](#) [Outpatient Encounters](#) [Visit Health Factors](#) [Visit Immunizations](#)

Current Admission Info

Patient is currently an outpatient.

Patient Movements Summary

Date/Time	Transaction	Movement Type	Ward To	Room/Bed To	Treating Specialty	Attending

**Done**

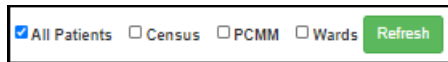
To return to the PCMM Patient Panels page, click **Done**.

## Radiology / Nuclear Medicine Reports

From the **Menu** drop-down list, select **Radiology / Nuclear Medicine Reports**. The Radiology / Nuclear Medicine Reports page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 128: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 129: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 130: Radiology / Nuclear Medicine Reports**

A screenshot of the 'Radiology / Nuclear Medicine Reports' page. At the top, there are filter options for 'All Patients', 'Census', 'PCMM', and 'Wards', along with date pickers for '01/01/2021' and '05/10/2021', and a 'Refresh' button. Below these are date range options: 'Today', 'Last 7 Days', and 'Last 30 Days'. The main heading is 'Radiology / Nuclear Medicine Reports (1)'. Below the heading is a 'Group By:' dropdown set to 'No Grouping' and buttons for 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. There are also 'Filter:' fields. The table below has the following columns: Patient, Procedure, Exam Status, Exam Date/Time, Primary Diagnostic Code, No Show, Abnormal, Report Status, Requesting Physician, and Primary Interpreting Staff. A single row of data is visible with the following values: 'ACMPATIENTEIGHT', 'WBS ST 2 VIEWS', 'WAITING FOR EXAM', '01/22/2021 07:41:00', 'MAJOR ABNORMALITY, NO ATTN. NEEDED', '—', 'YES', 'VERIFIED', 'SP/PHY THREE', and 'MDAADFLYAAZDN'.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████████ auto-saves your custom table order. The table columns provide the following Radiology/Nuclear Medicine data:

- Patient Name
- Procedure
- Exam Status
- Exam Date/Time
- Primary Diagnostic Code
- No Show
- Abnormal
- Report Status
- Requesting Physician
- Primary Interpreting Staff



To view a patient's Radiology/Nuclear Medicine Report, click the patient's row in the table. The Radiology/Nuclear Medicine Report page opens. The page includes the following info:

- Patient Name
- Exam Date/Time
- Procedure Name
- Primary Diagnostic Code
- Impression
- Report Text
- Facility

**Figure 131: Radiology/Nuclear Medicine Report**

The screenshot shows a web interface for viewing a radiology report. The title bar reads "View Radiology Nuclear Medicine Report | ACPATIENT,EIGHT". Below the title bar, there is a "Reload" button with a refresh icon. The main heading is "Radiology / Nuclear Medicine Report" with a "View Patient Info" link to its right. Underneath, the section "Study Info" is displayed. The report details are as follows:

Patient Name:	ACPATIENT,EIGHT
Exam Date/Time:	01/23/2021 07:41
Procedure Name:	WRIST 2 VIEWS
Primary Diagnostic Code:	MAJOR ABNORMALITY, NO ATTN. NEEDED
Impression:	TESTING THE IMPRESSION TEXT
Report Text:	TESTING THE RADIOLOGY PV
Facility:	VAMC ALBANY

A "Done" button is located at the bottom right of the report area.

To return to the Radiology/Nuclear Medicine Report page, click **Done**.

## Readmissions

From the **Menu** drop-down list, select **Readmissions**. The Readmissions page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 132: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 133: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 134: Readmissions**

A screenshot of the Readmissions table. The table title is 'Readmissions (17) - Within 30 Days of Discharge'. The table has columns: Patient, Admission, Discharge, Curr..., Day..., Prior Di..., LO..., Prior..., AD..., and Prior... The data rows show patient information and dates.

Patient	Admission	Discharge	Curr...	Day...	Prior Di...	LO...	Prior...	AD...	Prior...
patientE...	admission date/t	discharge date/t	current i	days to t	discharge d	los days	prior los t	diagnosi	prior diagn
ADMISSION.TWO	03/01/2021 10:26...		YES	0	03/01/2021 ...	70	1	copd	COPD
ZZTEST-QFJQVW...	01/24/2021 10:11 ...		YES	0	01/24/2021 ...	105	1	copd	copd
ACMPATIENT.ONE	01/19/2021 19:21...		YES	0	01/19/2021 ...	111	5	copd	COPD
FBCSAHO_RKHRM	02/22/2021 09:11 ...	03/10/2021 10:41...	NO	11	02/10/2021 ...	16	1576	HEART F...	DEPRESSED
BLASDZXUH_JGALF	01/08/2021 11:49 ...	01/12/2021 13:28...	NO	0	01/08/2021 1...	4	100	e11.9	E11.9
TSAS.PATIENTABC	02/12/2021 14:47...		YES	1	02/10/2021 ...	87	26	e11.9	GRUGS AB...
ACMPATIENT.SIX	01/19/2021 19:43...	01/20/2021 09:09...	NO	3	01/16/2021 ...	1	205	copd	psychosis
SPM-IN-BBCMZG...	01/19/2021 09:06...		YES	0	01/19/2021 ...	111	332	TEST	Psychosis
INPATIENT.NINET	01/20/2021 09:14...	03/28/2021 10:45...	NO	0	01/20/2021 ...	85	124	e11.9	TESTING V...

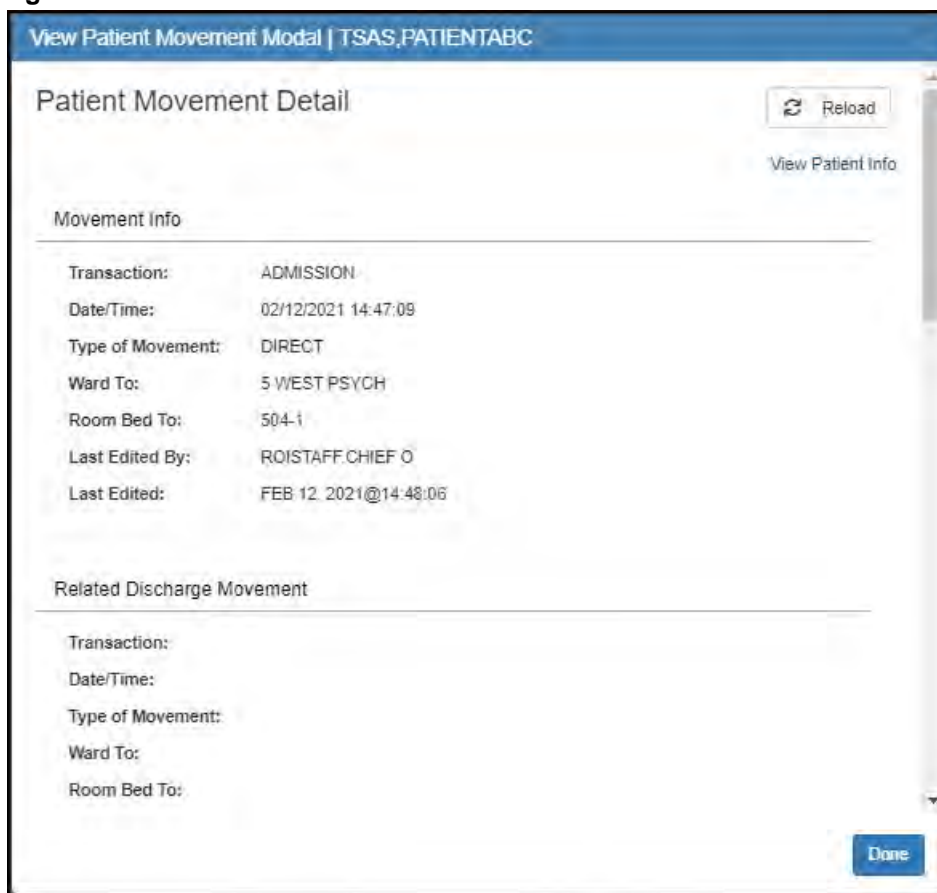
The table data columns can be re-ordered by dragging them to the desired position in the table. auto-saves your custom table order. The Readmissions page contains the following data sorted by the table columns:

- Patient Name
- Admission Date/Time
- Discharge Date/Time

- Current Inpatient
- Days D/C to ADM
- Prior Discharge Date/Time
- LOS (Days)
- Prior ADM LOS Days
- ADM Diagnosis
- Prior ADM Diagnosis

To view a patient’s readmission details, click the patient row in the table. The Patient Movement Detail page opens. This page provides patient movement info, related discharge movement info, same admission movements, Admission Patient Treatment File (PTF) data, and admission movement associated with TIU documents.

**Figure 135: Patient Movement Detail**



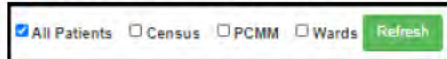
To return to the Readmissions page, click **Done**.

## Scheduled Admissions

From the **Menu** drop-down list, select **Scheduled Admissions**. The Scheduled Admissions page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 136: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 137: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 138: Scheduled Admissions Page**

A screenshot of the Scheduled Admissions page. The page title is 'Scheduled Admissions (4)'. Below the title are filter options: 'Group By: No Grouping', 'Expand All', 'Collapse All', 'Clear Filters', 'Settings', and 'Export'. There is also a 'Filter:' field. The main table has the following columns: Patient, LI+4SSN, Reservation, LOS, Admitting Diagnosis, Provider, Surg, OPT-NS, Ward, Treating Specialty, Division, and Reason Cancelled. The table contains four rows of data.

Patient	LI+4SSN	Reservation	LOS	Admitting Diagnosis	Provider	Surg	OPT-NS	Ward	Treating Specialty	Division	Reason Cancelled
DATABRIDGE.PATIENTONE	D8878	03/05/2021 09:00:00	3	HEART FAILURE	PCM.PHYSTWO	NO		GEN.MED		ALBANY	
ARSETRYKYYH.WLSOHYS	A1021	03/01/2021 09:21:00	10	copd	PCM.PHYSONE	NO	NO	ALCOHOL		ALBANY	
ZNALS.MPLUI	Z9745	02/07/2021 09:00:00	7	copd	PCM.PHYSONE	YES			GENERAL.MEDIC.	ALBANY	
CRSPATIENT.FOUR.M	C0004	02/28/2021 10:37:00	4	411.9	PCM.PHYSONE	NO	NO	5.WEST.PSYCH		ALBANY	

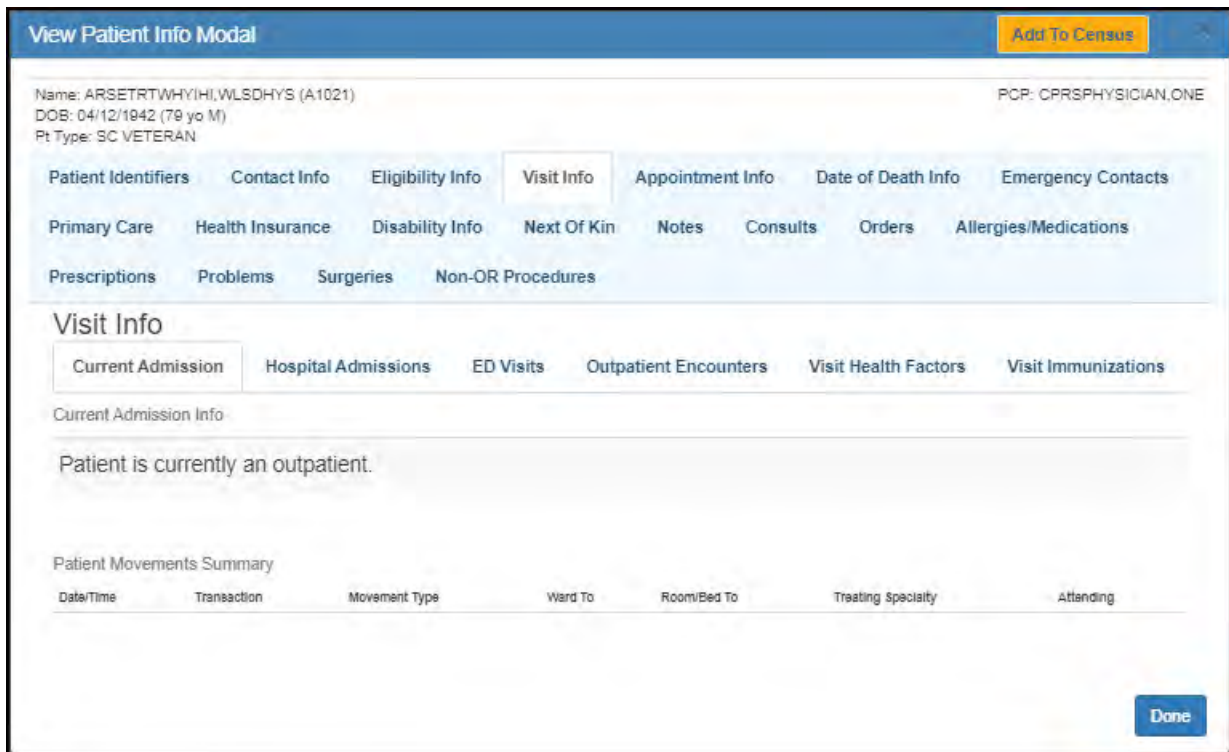
The table data columns can be re-ordered by dragging them to the desired position in the table. auto-saves your custom table order. The Scheduled Admissions table provides the following data:

- Patient name
- LI + 4SSN
- Reservation Date/Time
- LOS Expected
- Admitting Diagnosis

- Provider name
- Surgery
- OPT-NSC Admit
- Ward
- Treating Specialty
- Division
- Reason Cancelled
- Patient Notified
- Admitted Date/Time

To view a patient’s Visit Info, click the patient row in the table. The View Patient Info Modal page opens to the Visit Info tab. This tab includes 6 sub-tabs: Current Admission, Hospital Admissions, ED Visits, Outpatient Encounters, Visit Health Factors, and Visit Immunizations. To return to the Scheduled Admissions page, click **Done**.

**Figure 139: Patient Visit Info**

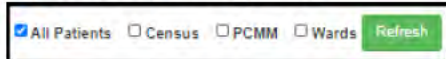


## Surgeries

From the **Menu** drop-down list, select **Surgeries**. The Surgeries page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 140: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 141: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

**Figure 142: Surgeries**

Case	Patient	LI SSM	Date	Principal Procedure	Principal Pre-op	Specialty	Attending Surgeon	Sched. Start	Sched. End
10439	CPRSPATIENT,SIX M	C0008	02/03/2021	CATH	HEART FAILURE	CARDIAC SURGERY	PCM,PHYSONE	12:00	12:15
10438	SPMPATIENT,TWOHUNDRED	S8200	02/09/2021	ECT	DEPRESSION	NEUROSURGERY	CPRSATTENDING,ONE	14:00	15:00

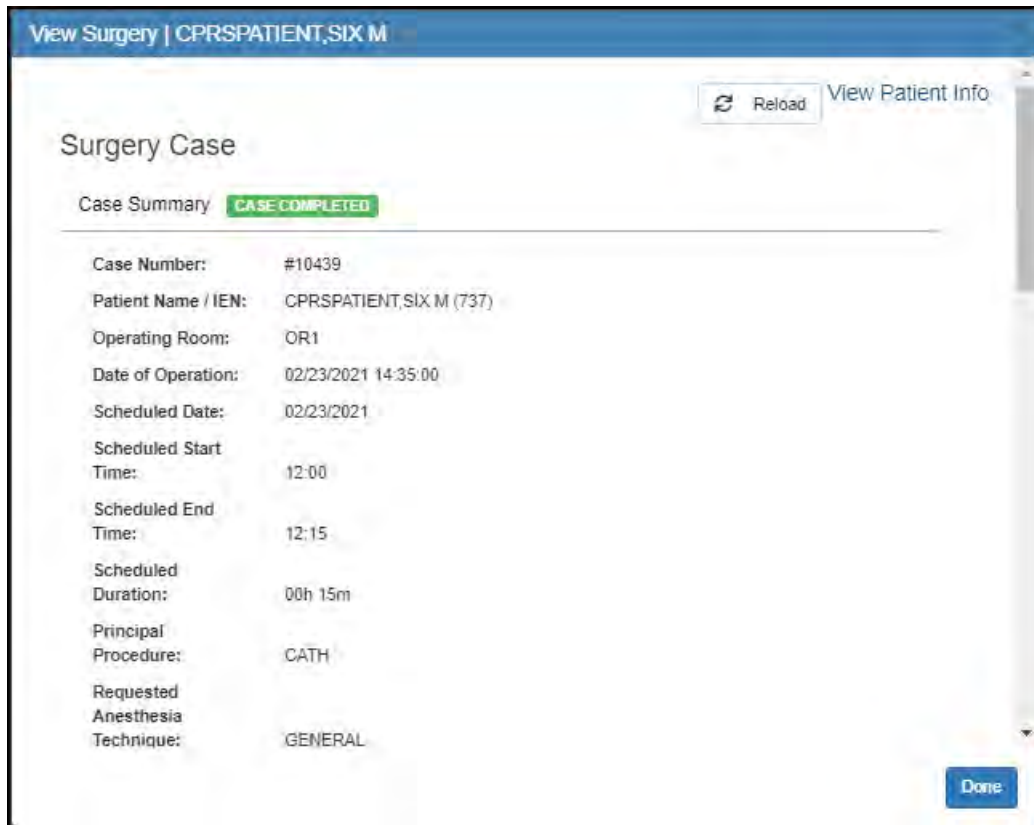
The table data columns can be re-ordered by dragging them to the desired position in the table. [Redacted] auto-saves your custom table order. The Surgeries table provides the following data:

- Case Number
- Patient name
- LI + 4SSN
- Date of Operation
- Principal Procedure
- Principal Pre-op Dx

- Specialty
- Attending Surgeon
- Cancel Date
- Scheduled Date
- Scheduled Start Time
- Scheduled End Time
- Scheduled Procedure

To view a patient’s Surgery Case, click the patient row in the table. The Surgery Case page opens. This page provides Case Summary, Operation/Procedure Staff, Flow of Operation/Procedure Detail, and Linked TIU Documents.

**Figure 143: Surgery Case Page**



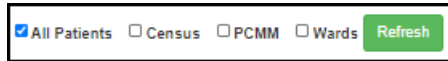
To return to the Surgeries page, click **Done**.

## Visit ICD Diagnoses

From the **Menu** drop-down list, select **Visit ICD Diagnoses**. The Visit ICD Diagnoses page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 144: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.


If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 145: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table.  auto-saves your custom table order. The Visit ICD Diagnoses table includes the following data:

- Patient name
- Visit Date/Time
- ICD Code
- Provider Narrative
- Primary/Secondary
- Comments
- Modifier
- Encounter Provider
- Event Date
- Injury Date
- Service Connected



**Figure 146: Visit ICD Diagnoses**

Visit ICD Diagnoses (50)

Group By: No Grouping | Expand All | Collapse All | Clear Filters | Settings | Export

Filter: [ ]

Patient	Visit Date/Time	ICD	Provider Narrative	Primary/Secondary	Comments	Event Date	Injur
patient...	visit date/time...	icd code	provider narrative...	primary / secondary...	comments...	event date	inj
SPM-IN-BFJFVNLTGN SIX	04/14/2021 15:30:00	R00.1	Bradycardia, unspecified	PRIMARY			
UWTDIHLZDHLX	03/11/2021 12:55:18	H90.0	Conductive Hearing Loss, Bilateral	PRIMARY			
DATABRIDGE PATIENT SEVEN	03/11/2021 12:45:00	H90.2	Conductive Hearing Loss, unspecified	PRIMARY			
BA00ZA	03/11/2021 12:38:00	H90.0	Conductive Hearing Loss, Bilateral	PRIMARY			
EPSPATIENT,THREE T	03/11/2021 11:12:00	H90.0	Conductive Hearing Loss, Bilateral	PRIMARY			

To view a patient’s ICD Diagnosis Detail, click the patient in the Visit ICD Diagnosis table. The Visit ICD Diagnosis Detail page opens. The page includes the Visit ICD Diagnosis Data, the ICD Diagnosis Info/Definition, Encounter Info, Visit Providers, Visit Info, Related TIU Documents, and Patient Visit TIU Documents data.

**Figure 147: Visit ICD Diagnosis Detail**

View Visit ICD Diagnosis | SPM-IN-BFJFVNLTGN,SIX

Visit ICD Diagnosis Detail

As of now

Reload

View Patient Info

Visit ICD Diagnosis Data

Patient Name: SPM-IN-BFJFVNLTGN,SIX

Visit Date / Time: 04/14/2021

Visit IEN: 142243

Visit ICD Diagnosis Code: R00.1

Primary / Secondary: PRIMARY

Ordering / Resulting: BOTH O&R

Problem List Entry

Provider Narrative: Bradycardia, unspecified

Comments:

ICD Diagnosis Info / Definition

Done

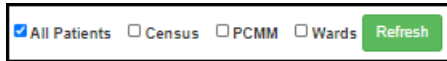
To return to the Visit ICD Diagnoses page, click **Done**.

## Visit Health Factors

From the **Menu** drop-down list, select **Visit Health Factors**. The Visit Health Factors page opens.

The patients can be viewed according to **All Patients**, by **Census**, by **PCMM**, or by **Wards**. Select your preference and click **Refresh**.

**Figure 148: Filter Options**



If viewing data for a particular census, team, or ward, select that specific metric from the provided field. You can further filter these results by checking the **My Patients** box.

At the top of the page, select a date range, **Today**, **Last 7 Days**, and **Last 30 Days** to filter the appointments by date. Next to the date options, click the **Refresh** button to refresh the page and get the most up-to-date information.

If your facility groups patients, you can select how to group the patients in the table using the **Group By** drop-down list above the table. Further options include: **Expand All**, **Collapse All**, **Clear Filters**, **Settings**, and **Export**.

To add or remove columns from this table, click the **Settings** icon and choose which data is shown.

**Figure 149: Group by Options**



To filter the table, select a filter logic from the **Filter** fields above the table.

The table data columns can be re-ordered by dragging them to the desired position in the table. ████ auto-saves your custom table order. The Visit Health Factors table includes the following data:

- Patient Name
- Visit Date/Time
- Health Factor
- Level/Severity
- Event Date
- Comments
- Encounter Provider

**Figure 150: Visit Health Factors**

Patient	Visit Date/Time	Health Factor	Level / Severity	Event Date	Comments	Encounter Provider
UWTDIH,LZDH LK	03/11/2021 12:55:18	VA-SUICIDAL PLAN WITH IDEATION YES	HEAVY/SEVERE		test	PCM,PHYSONE
DATABRIDGE,PATIENTSEVEN	03/11/2021 12:45:00	VA-SUICIDAL PLAN WITH IDEATION YES	HEAVY/SEVERE		test	PCM,PHYSONE
BAXOZ,A	03/11/2021 12:39:00	VA-SUICIDE ACTION ALERT SPC	HEAVY/SEVERE		test	PCM,PHYSONE
EPSPATIENT,THREET	03/11/2021 11:12:00	VA-SUICIDE ATTEMPT INJURY	MINIMAL		test	PCM,PHYSONE
BULYYHP,WLSDHYS	03/11/2021 10:04:22	VA-SUICIDE RISK CHRONIC INTERMEDIATE	MODERATE		test	PCM,PHYSONE

To view a patient’s Visit Health Factor details, click the patient row in the Visit Health Factors table. The Visit Health Factor Detail page opens for the patient. This page includes the following data: Visit Health Factor Data, Health Factor Info/Definition, Encounter Info, Visit Providers, Visit Info, Related TIU Documents, and Parent Visit TIU Documents.

**Figure 151: Visit Health Factor Detail Page**

**View Visit Health Factor | UWTDIH,LZDH LK**

Visit Health Factor Detail Reload

As of now View Patient Info

**Visit Health Factor Data**

Patient Name: UWTDIH,LZDH LK  
 Visit Date / Time: 03/11/2021 12:55:18  
 Visit IEN: 141598  
 Visit Health Factor: VA-SUICIDAL PLAN WITH IDEATION YES  
 Level / Severity: HEAVY/SEVERE  
 Encounter Provider: PCM,PHYSONE  
 Comments: test

**Health Factor Info / Definition**

Health Factor: VA-SUICIDAL PLAN WITH IDEATION YES

Done

To return to the Visit Health Factors page, click **Done**.

## About [REDACTED] Suite

From the **Menu** drop-down list, select **About**. The About [REDACTED] pop-up opens. The pop-up shows the version number for [REDACTED] and the copyright information.

**Figure 152: About [REDACTED] Pop-up**



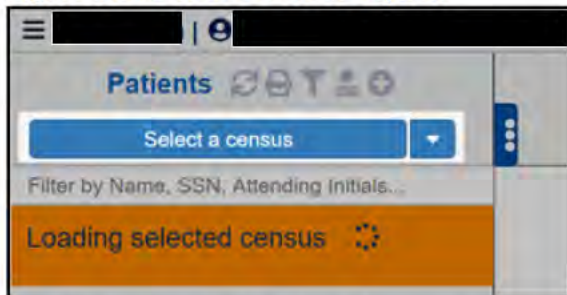
## Team Collaboration and Care

In the ████ Team Censuses area, end users can collaborate with their team members on the care of patients in their case load. Patients under a team or end user's care are managed on lists called censuses.

To open a census:

1. From the left column, click the **Select a census** drop-down list and select a census.

**Figure 153: Select a Census Option**



The patients in the selected census are listed below the Select a census option in the left column.

**Figure 154: Patients in Census**



2. From the patients listed, select the patient for review or follow-up. The patient's chart data is shown.

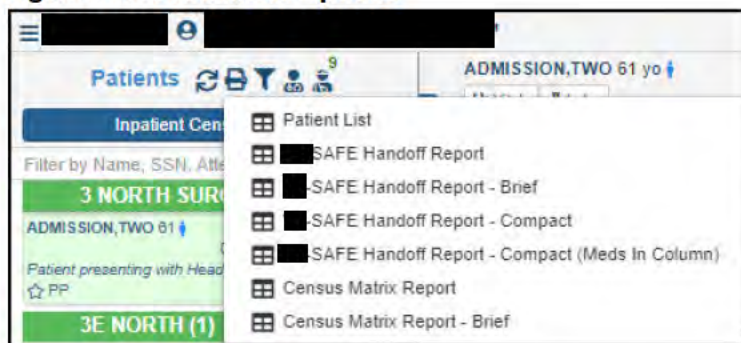
The Patient chart data includes:

- Cover Sheet
- Patient Visit data
- Present Illness data
- Orders data
- HRF data (if the patient has a high risk flag assigned to them)
- REACH VET data
- Notes
- Medications data
- Plan data

## Print Census

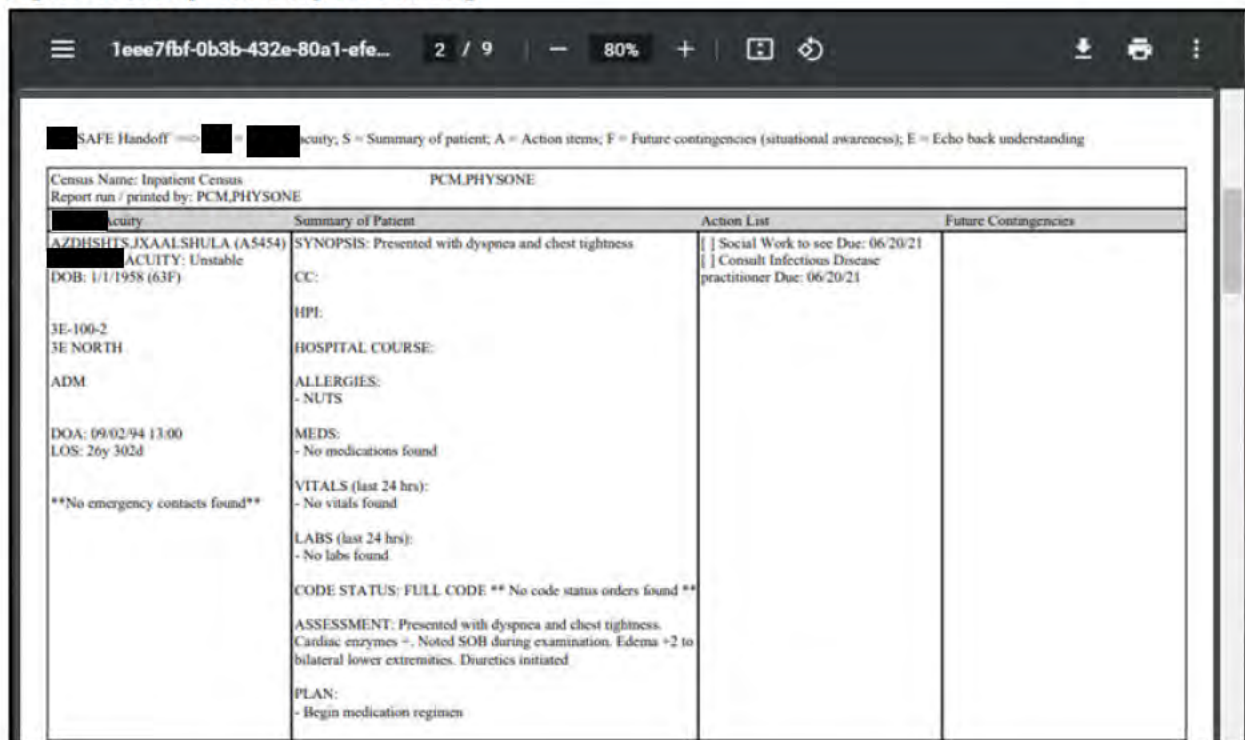
- Above the Census Group button, click the **Print** icon. A print menu opens with the following options:
  - Patient List
  - [REDACTED]-SAFE Handoff Report
  - [REDACTED]-SAFE Handoff Report – Brief
  - [REDACTED]-SAFE Handoff Report – Compact
  - [REDACTED]-SAFE Handoff Report – Compact (Meds In Column)
  - Census Matrix Report
  - Census Matrix Report – Brief

Figure 155: Print Menu Options



- Click an option to print. The report opens in a new browser window or tab for printing or downloading.

Figure 156: Report Ready for Printing



## Filter Patients in a Census

Choose a method:

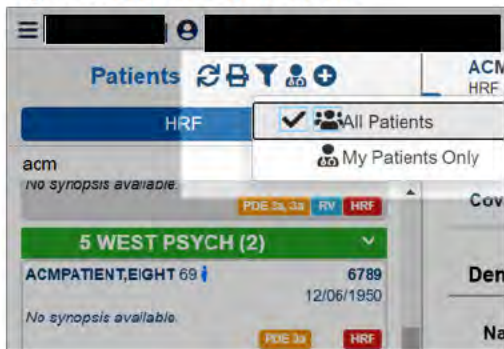
- Use the **Filter text bar**.
  - a. Above the list of patients in the census, enter a patient name, SSN, or Attending initials.
  - b. Press the **Enter** key. The patient list filters to show only the patient(s) with the chosen filter data.

**Figure 157: Filtered Patient List**



- Above the Census Group button, click the **Filter** icon:
  - a. Click the **Filter** icon.
  - b. Choose to filter the census for **My Patients Only**. The census refreshes to show only your patients.

**Figure 158: Filter Icon Menu**



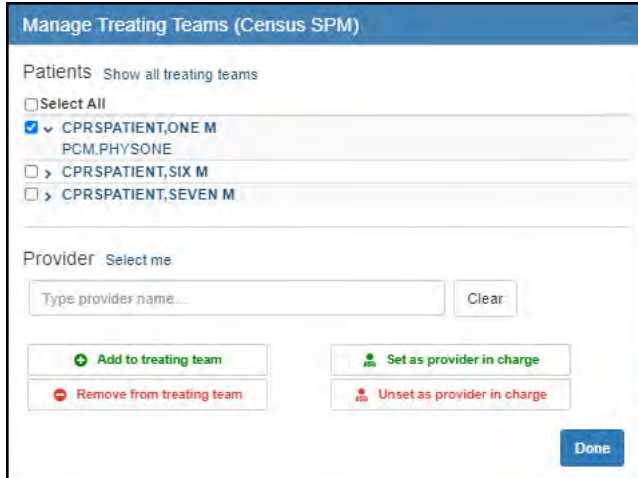


## Manage Treating Team and Providers for Patients in Census

To manage the treating teams and providers for the patients in the census:

1. Above the Census Group button, click the **Manage Treating Team and Providers** icon. The Manage Treating Teams pop-up opens.

**Figure 159: Manage Treating Teams Pop-up**



2. Select a patient in the Patients list to expand the item to show the patient's provider.
3. Click **Set as PIC** to set the provider as the patient's Provider In Charge (PIC). Or click **Remove** to remove the provider from the patient.
4. Enter the correct provider's name in the free text field.
5. Choose an option:
  - **Add to treating team**
  - **Set as provider in charge**
  - **Remove from treating team**
  - **Unset as provider in charge**
6. When finished managing the treating teams, click **Done**.

## Add Patients to Census

1. Select the census you want to add the patient to.
2. Above the Census Group button, click the **Add Patient to Census** icon (last icon to the right). The icon shows the number of patients currently in the census. The Add/Remove Patients for [census] pop-up opens.

**Note:** If the census is synchronized, you'll receive the following warning: "This is a synchronized census. Patients added to this census will be pinned and therefore must be removed manually. Patients removed from this census will be banned and therefore must be added back manually." Click **Continue** to open the Add/Remove Patients for [census] dialog.

3. Search for the patient by entering the patient's last name, first initial of last name and the last 4 digits of the patient's social security number, or enter their full social security number.
4. Choose the correct patient(s) from the search results. You can choose one or more.

Figure 160: Add/Remove Patients for [census]

Name	SSN	DOB	HRF	Location
<input type="checkbox"/> SPM,TESTINGERROR	225-89-7412	08/16/1982 (38F)		
<input type="checkbox"/> SPMPATIENT,EIGHT	123-45-6008	01/01/1980 (41F)		ED - EDIS_DEFAULT
<input type="checkbox"/> SPMPATIENT,EIGHTEEN	123-45-6018	01/01/1980 (41M)		
<input checked="" type="checkbox"/> SPMPATIENT,EIGHTY	123-45-6080	01/01/1980 (41F)		
<input type="checkbox"/> SPMPATIENT,EIGHTYEIGHT	123-45-6088	01/01/1980 (41F)		
<input type="checkbox"/> SPMPATIENT,EIGHTYFIVE	123-45-6085	01/01/1980 (41F)		
<input type="checkbox"/> SPMPATIENT,EIGHTYFOUR	123-45-6084	01/01/1980 (41F)		
<input type="checkbox"/> SPMPATIENT,EIGHTYTHREE	123-45-6083	01/01/1980 (41F)		
<input type="checkbox"/> SPMPATIENT.EIGHTYTWO	123-45-6082	01/01/1980 (41F)		

5. Choose an option
  - To add the selected patient(s) from recent admissions:
    - a. Make sure only the patients you want to add to the census are selected. Patients who are already in the census are automatically selected.
    - b. Click **Done**.
  - To remove the selected patients from the census:
    - a. Deselect the patient name(s) that you want to remove from the census.
    - b. Click **Done**.

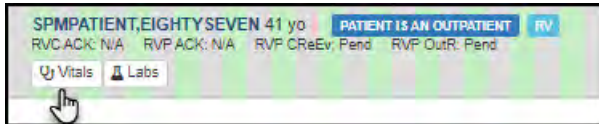
Patients removed from the census will show in an orange icon with the number of banned patients. To view the banned patients, click the orange icon. To exit, click **Cancel** or **Save**.

## Review Patient Vitals

1. In the left column, from the census list, select a patient. The patient's Follow-up Panel opens to the right.
2. Above the patient's Follow-up Panel tabs, click the **Vitals** button.

**Note:** If Vitals has a red outline, there is something outside of the indicated reference range.

**Figure 161: Patient Vitals Button**



The patient's Vital Signs pop-up appears. The pop-up provides the following data:

- 24 Hour Summary
  - Temperature
  - Blood Pressure
  - Oxygen Saturation
  - Heart Rate
  - Respiratory Rate
  - Pain score

**Figure 162: 24 Hour Summary**



- Data Tables
  - Date/Time
  - Vital
  - Result
  - Ref. Range

3. When viewing the Data Tables, from the **List View** drop-down list, choose **Grouped by VS** to see the data grouped by vital sign, or **No Grouping** to see the vitals sorted by date.

**Figure 163: Data Tables**

Date/Time	Vital	Result	Ref. Range
08/14/00 15:59	Weight	150	
08/14/00 15:59	Body Mass Index	22	
10/25/00 08:31	Weight	800	
10/25/00 08:31	Body Mass Index	115*	
08/13/01 16:19	Pain	5	
11/18/02 14:25	Temperature	98.8	98.8°F - 101.2°F
11/18/02 14:32	Temperature	99	98.8°F - 101.2°F
11/18/02 14:33	Weight	150	
11/18/02 14:33	Body Mass Index	22	

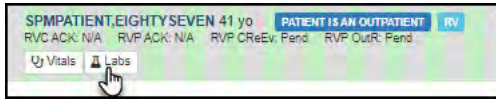
4. When finished reviewing the patient's vital signs, click **Done** to close the pop-up.

## Review Patient Labs

1. In the left column, from the census list, select a patient. The patient's Follow-up Panel opens to the right.
2. Above the patient's Follow-up Panel tabs, click the **Labs** button.

**Note:** If Labs has a red outline, there is something outside of the indicated reference range.

**Figure 164: Patient Labs Button**



The Lab Results page opens. The Lab Results table may be grouped by:

- Collected Date/Time
- Lab Name
- Value
- Ref. Range
- Units
- Flag
- Ordered By
- Released

3. From the **Group By** drop-down list, select **No Grouping** or select one of the grouping column headers to sort the Lab Results table

**Figure 165: Patient Lab Results Table**

The screenshot shows the 'Lab Results' page for patient 'SPMPATIENT,EIGHTYSEVEN'. The page title is 'Lab Results | SPMPATIENT,EIGHTYSEVEN'. Below the title, it says 'All Historical Labs Loaded' and 'Lab Results (All Historical Labs)'. There is a 'Refresh' button in the top right. The 'Group By' dropdown is set to 'No Grouping'. The 'Filter' field is empty. The table has columns: 'Collected', 'Value', 'Ref. Range', 'Units', 'Flag', 'Ordered By', and 'Released'. The first row shows a result for 'COVID-19 (QUEST)' with a value of 'DETECTED' and a release time of '01/01/2021 11:13:44'. The second row shows a result for 'Collected - Specimen...' with a release time of '01/01/2021 11:10:58'. A 'Done' button is at the bottom right.

Collected	Value	Ref. Range	Units	Flag	Ordered By	Released
01/01/2021 11:13:44	DETECTED				SPM.PHYSTHREE	01/01/2021 11:13:44
01/01/2021 11:10:58	Collected - Specimen...				SPM.PHYSTHREE	01/01/2021 11:10:58

4. When finished reviewing the patient's lab results, click the **Done** button.

# Review the Patient Cover Sheet

Click the **Cover Sheet** tab. The Cover Sheet shows the appointments and consults for the selected patient.

**Figure 166: Patient’s Cover Sheet**

ACMPATIENT,TWO 58 yo Action > <

Vitals Labs

---

Cover Sheet **Patient Visit** Present Illness Orders Notes Medications Plan

---

**Appointments** Show Table Controls Reload

Appoin...	Date	Appointment E...	Length	Appointment ...	Resource	Clinic Stop	Clinic Stop
start time...	date...	end time...	length...	appointment patie	resource...	clinic stop...	clinic stop...
04/09/2020 ...	04/09/2020...	04/09/2020 13:30:00	30	ACMPATIENT,TWO	MIKES MENTAL CLINIC	MENTAL HEALTH CLINI...	MENTAL HEALTH CLINIC
04/10/2020 ...	04/10/2020...	04/10/2020 09:30:00	30	ACMPATIENT,TWO	MIKES MENTAL CLINIC	MENTAL HEALTH CLINI...	MENTAL HEALTH CLINIC
04/10/2020 ...	04/10/2020...	04/10/2020 10:30:00	30	ACMPATIENT,TWO	MIKES MENTAL CLINIC	MENTAL HEALTH CLINI...	MENTAL HEALTH CLINIC

First Prev **1** Next Last

---

**Consults** Show Table Controls Reload

Request Dat...	Request Date	Entry Date	CID Date	Order IEN	Ordered Item	Consult Patient	Patient Loc
request date/time	request date...	entry date...	clin ind date...	order IEN...	ordered item...	consult patient...	patient loc
03/11/2014 14:07:40	03/11/2014 00:00:00	03/11/2014 14:07:00		19141		ACMPATIENT,TWO	AUDIOLOG

First Prev **1** Next Last

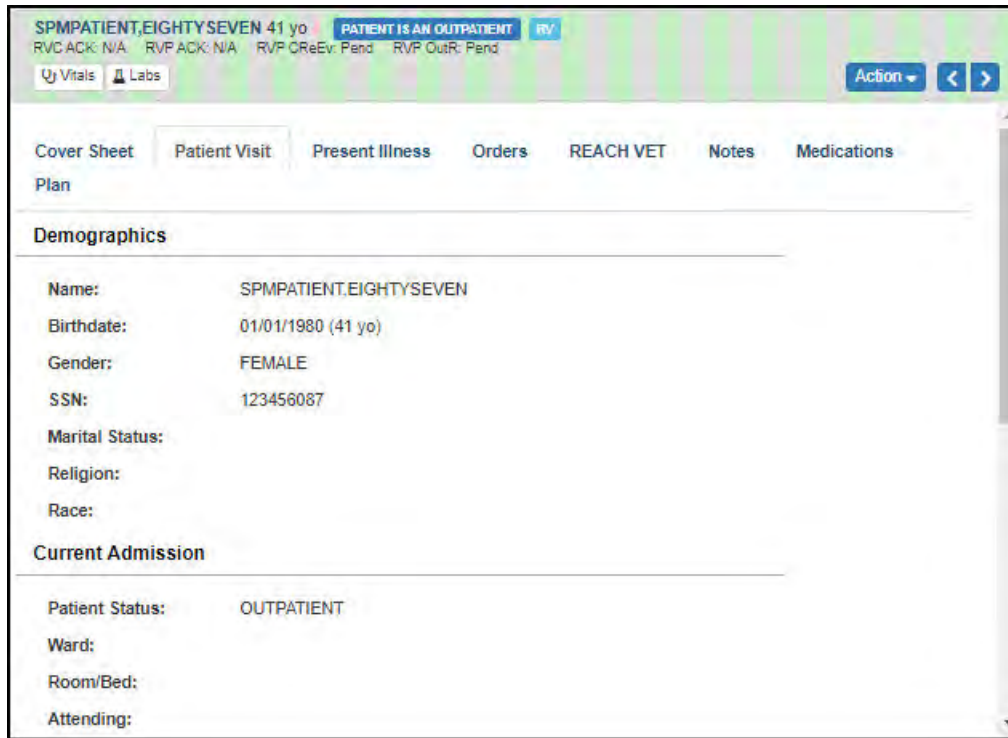
To filter column headers, enter “**Test**” in the free text boxes that are located below the column header titles.

## **Review the Patient Visit**

Click the **Patient Visit** tab. The tab shows:

- Demographics
  - Name
  - Birth date
  - Gender
  - SSN
  - Marital Status
  - Religion
  - Race
- Current Admission
  - Patient Status
  - Ward
  - Room/Bed
  - Attending
  - Treating Specialty
  - Admit Date
- Contact Info / Next of Kin
  - Address
  - Phone Number
  - Email
  - Emergency Contact 1
  - Emergency Contact 2
  - Next of Kin 1
  - Next of Kin 2
- Treating Team
  - Signed in team member job title (such as Physician or Computer Specialist)
  - Add Providers option

**Figure 167: Patient Visit Tab**

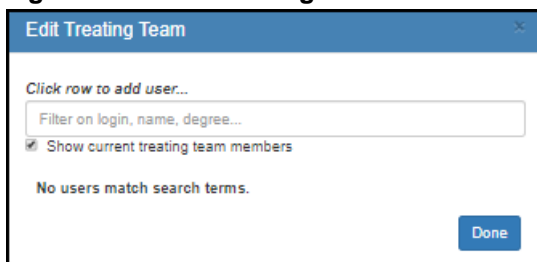


## Add Patient Provider

To add to the treating team:

1. From the **Patient Visit** tab, under the Treating Team section, click the + **Add Providers** option. The Edit Treating Team pop-up opens.
2. Enter the Provider's login, name, or degree.
3. Click **Done**. The new physician is added to the Treating Team.

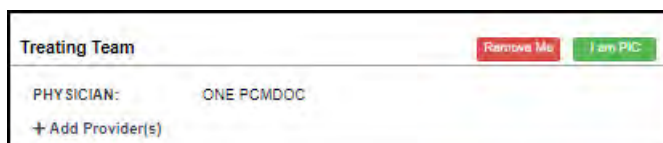
**Figure 168: Edit Treating Team**



## Manage Treating Team

On the **Patient Visit** tab, under Treating Team, click the **Remove Me** button to remove yourself from the treating team. Click the **I am PIC** to identify yourself as the patient's PIC.

**Figure 169: Manage Treating Team Options**





# Review the Patient Present Illness Data

Click the **Present Illness** tab. This tab shows:

- Patient Summary
  - Illness Severity
  - Synopsis (This is a brief summary statement about the patient case that appears in the thumbnail view of the Census. The Synopsis allows users to quickly see details about that patient without having to go into the case.)
  - Summary Statement
- Problem List
- History of Present Illness
  - Chief Complaint
  - History of Present Illness
- Hospital Course

**Figure 170: Present Illness Tab**

CPRSPATIENT, NINE 55 yo

Vitals Labs

Cover Sheet Patient Visit **Present Illness** Orders Notes Medications Plan

**Patient Summary**

Illness Severity  
Unspecified

Synopsis  
empty

Summary Statement  
empty

**Problem List**

ICD	Description
500.0	HYPERTROPHY BENIGN PROSTATE (ICD-9-CM)
F10.10	Alcohol Abuse (SCT 15187005)
F32.9	Major Depression, Single Episode (SCT 30923009)

**History of Present Illness**

Chief Complaint  
"I'm feeling depressed"

History of Present Illness  
Pt reports history of depression beginning at the age of 13 after his father passed away. Pt reports "I've always felt sad but I don't know why". Depressive symptoms fluctuate based on external stressors such as finances and relationships. Pt identified recent breakup as trigger for increased depression and suicidal ideations.

**Hospital Course** +  
No hospital course events found

## Review the Patient Orders Data

Click the **Orders** tab. The tab shows the Code Status and Orders for the patient. The Orders table contains the following data:

- Order
- Urgency
- Status
- Start
- Stop
- Provider
- Entered
- Location
- Nurse
- Clerk
- To Service
- Order Patient

These data columns can be re-ordered by dragging them to the desired position in the table.

**Figure 171: Orders Tab**

SPMPATIENT,EIGHT 41 yo PATIENT IS AN OUTPATIENT RV  
RVC ACK: 2/11 RVP ACK: 2/22 RVP CREv: Done RVP OutR: Done as of: 2/22  
Vitals Labs Action < >

Cover Sheet Patient Visit Present Illness **Orders** REACH VET Notes Medications Plan

Code Status : Full Code \*\*No Code Status Orders Found\*\*  
As of now  
Orders(05/24/2001 - 05/19/2021; Showing: Active) View Query Parameters Show Full Screen Refresh

Order	Urgency	Status	Start	Stop	Provider
order...	urgency...	status...	start...	stop...	provider...
COVID-19 (CEPHEID) NASOPHARYNGEAL SWAB NASAL CA...	ROUTINE	Active	01/24/2021 08:01:27		PCM,PHYSO

## Order functions

- Click **Show Full Screen** to increase the table to the size of the full screen.
  - Click **Close Full Screen** to return the table to a portion of the Orders tab.
  - Click **Refresh** to refresh the table.
  - Click **View Query Parameters** to open a pop-up that lists the Order Query Params. The Order Query Params pop-up includes the following data:
    - From Date
    - To Date
    - Filters
      - All
      - Expiring
      - Pending
      - Unverified by Nursing
      - Unsigned
      - Verbal/Phoned
      - Delayed Admission
      - Delayed Transfer
      - New Orders
      - Lapsed (never processed)
      - Delayed (All Events)
      - Delayed for Manual Release
      - Discontinued /Entered in Error
      - Active (includes pending, recent activity)
      - Completed/Expired
      - Recent Activity (defaults to today's date)
      - Unverified by Anyone
      - Unverified by Clerk
      - Flagged
      - Verbal/Phone Unsigned
      - Delayed Discharge
      - On Hold
      - Unverified/Chart Review
      - Current (Active & Pending Status Only)
      - Delayed Return from O.R.
      - Recently Expired
1. Select the parameters you want to apply to the Orders table, or clear parameters you want to remove from the Orders table.
  2. Click **Done** to close the pop-up.

Figure 172: Orders Query Parameters

Order Query Params

From Date:

To Date:

Filters:

- All
- Discontinued
- Expiring
- Pending
- Unverified by Nursing
- Unsigned
- Verbal / Phoned
- Delayed Admission
- Delayed Transfer
- New Orders
- Lapsed (never processed)
- Delayed (All Events)
- Delayed for Manual Release
- Discontinued / Entered in Error
- Active (includes pending, recent activity)
- Completed / Expired
- Recent Activity (defaults to today's orders)
- Unverified by Anyone
- Unverified by Clerk
- Flagged
- Verbal / Phone Unsigned
- Delayed Discharge
- On Hold
- Unverified / Chart Review
- Current (Active & Pending Status Only)
- Delayed Return from O.R.
- Recently Expired

## **REACH VET**

This tab is only included in the patient's case if the patient is listed as a REACH-VET.

Click the **REACH VET** tab to view the following data:

- Timeline Events
  - Date
  - Description
  - Event Type
- Follow Up
  - Appointments
  - No Show Follow up
- Suicide Prevention Safety Plans
  - Date
  - Note Title
  - Author

Click **Refresh** to refresh any of the sections on this tab.

**Figure 173: REACH VET Tab**

The screenshot shows the REACH VET tab interface. At the top, patient information includes 'SPMPATIENT,EIGHT 41 yo', 'PATIENT IS AN OUTPATIENT', and 'RV'. Below this are tabs for 'Cover Sheet', 'Patient Visit', 'Present Illness', 'Orders', 'REACH VET', 'Notes', 'Medications', and 'Plan'. The 'REACH VET' tab is active, displaying a 'Timeline Events' section with a 'Refresh' button. A pagination bar shows '1-10 of 12' events. The table below has columns for Date, Description, and Event Type. The 'Follow Up' section contains an 'Appointments' table with columns for Date, Clinic, and Status, and a 'Refresh' button.

Date	Description	Event Type
02/22/2021 15:52:00	GET WELL MEDICATION EDU	Tiu Note
02/17/2021 14:14:00	REACH VET PROVIDER	Tiu Note
02/12/2021 13:33:00	GET WELL HEALTH AND WELLNESS EDU	Tiu Note
02/11/2021 14:37:00	GET WELL MEDICATION EDU	Tiu Note
01/25/2021 09:55:00	MHS INTAKE	Tiu Note
01/24/2021 07:40:00	21 DAY CERTIFICATION	Tiu Note
01/23/2021 16:14:34	HIGH RISK FOR SUICIDE	Patient Record Flag (INACTIVATE)

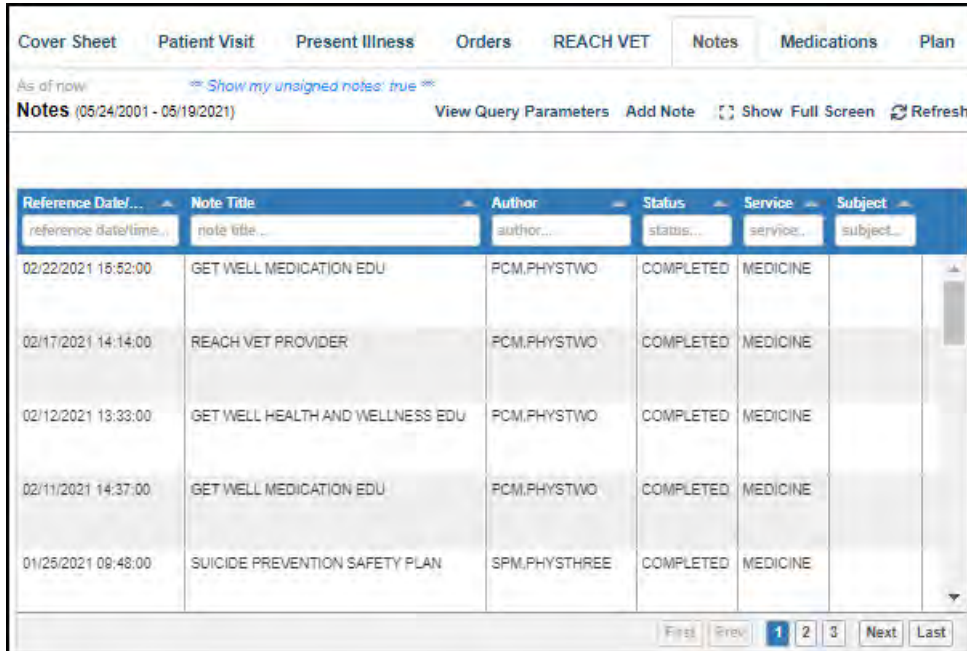
Date	Clinic	Status
------	--------	--------

Click any of the **Timeline Events** to open the details of the event. Click any of the **Appointments** to view the Appointment Detail. Click any of the **Suicide Prevention Safety Plans** to open the Note Viewer. Click **Done** to return to the REACH VET tab.

## Review the Patient Notes

Click the **Notes** tab. The tab shows the TIU Notes for the patient.

**Figure 174: Notes Tab**



The screenshot shows a web application interface with a navigation bar at the top containing tabs: Cover Sheet, Patient Visit, Present Illness, Orders, REACH VET, Notes (selected), Medications, and Plan. Below the navigation bar, there is a header area with the text "As of now: Show my unsigned notes: true" and a sub-header "Notes (05/24/2001 - 05/19/2021)". To the right of the sub-header are links for "View Query Parameters", "Add Note", "Show Full Screen", and "Refresh". The main content area is a table with the following columns: Reference Date/Time, Note Title, Author, Status, Service, and Subject. The table contains five rows of data. At the bottom of the table, there are navigation buttons: First, Prev, 1 (highlighted), 2, 3, Next, and Last.

Reference Date/Time	Note Title	Author	Status	Service	Subject
02/22/2021 16:52:00	GET WELL MEDICATION EDU	PCM,PHYSTWO	COMPLETED	MEDICINE	
02/17/2021 14:14:00	REACH VET PROVIDER	PCM,PHYSTWO	COMPLETED	MEDICINE	
02/12/2021 13:33:00	GET WELL HEALTH AND WELLNESS EDU	PCM,PHYSTWO	COMPLETED	MEDICINE	
02/11/2021 14:37:00	GET WELL MEDICATION EDU	PCM,PHYSTWO	COMPLETED	MEDICINE	
01/25/2021 09:48:00	SUICIDE PREVENTION SAFETY PLAN	SPM,PHYSTHREE	COMPLETED	MEDICINE	

The TIU Notes table includes the following data:

- Reference Date/Time
- Note Title
- Author
- Status
- Service
- Subject

These data columns can be re-ordered by dragging them to the desired position in the table.

Further functions for the TIU Notes table includes:

- Click **Show Full Screen** to increase the table to the size of the full screen.
- Click **Close Full Screen** to return the table to a portion of the Orders tab.
- Click **Refresh** to refresh the table.
- Click **Add Note** to create a new TIU Note
- Click **View Query Parameters** to open a pop-up to adjust the From Date and To Date. You can choose to **Include my Unsigned Notes**. Click **Done** to close the pop-up.
- Click a note in the table to open the note details. Click **Done** to return to the Notes tab.

## Review the Patient Medications Data

Click the **Medications** tab. The patient's medications and allergies are listed in tables. Click the **Settings** icon to add or remove column data. Your choices are auto-saved.

Click a medication to view the medication activity, current data, and order details.

Click an allergy to read the patient's reaction.

**Figure 175: Medications Tab**

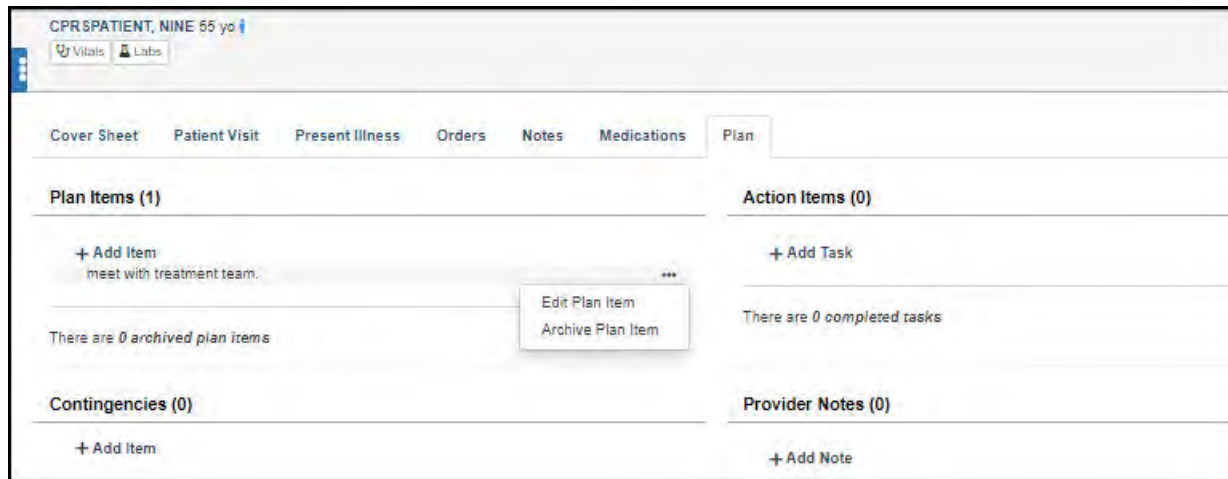
Medication	Start Date / Time	Stop Date / Time	Category	Ordering Provider
Influenza 5ml (m one time)	05/06/2022 15:45:00	05/20/2022 23:00:00	UNIT DOSE MEDICATIONS	PCM, PHYSONE

No Allergies Found.

## Review the Patient Plan Data

Click the **Plan** tab. The Patient's Plan Items, Action Items, Contingencies, and Provider Notes are shown.

**Figure 176: Plan Tab**

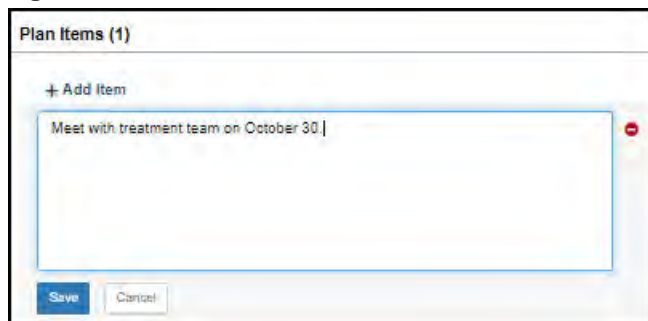


Hover over an item and click the **ellipsis** (. . .) to either **Edit Plan Item** or **Archive Plan Item**.

### Edit Item

1. Next to the item to be edited, click the **ellipsis** button.
2. Select **Edit Plan Item**. The text box opens for editing.

**Figure 177: Edit Plan Item**



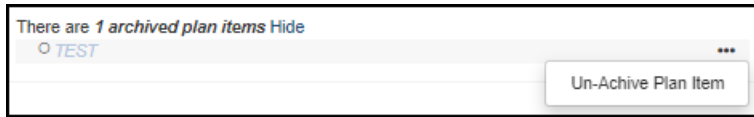
3. Make your changes to the plan.
4. Click **Save**.



## Archive and Un-archive an Item

1. To archive an item, click the **ellipsis** button next to the item to be archived.
2. Click **Archive Plan Item**. The page refreshes with the item archived.
3. To un-archive an item, click the **ellipsis** button next to the item to be un-archived.

Figure 178: Un-archive an Archived Item



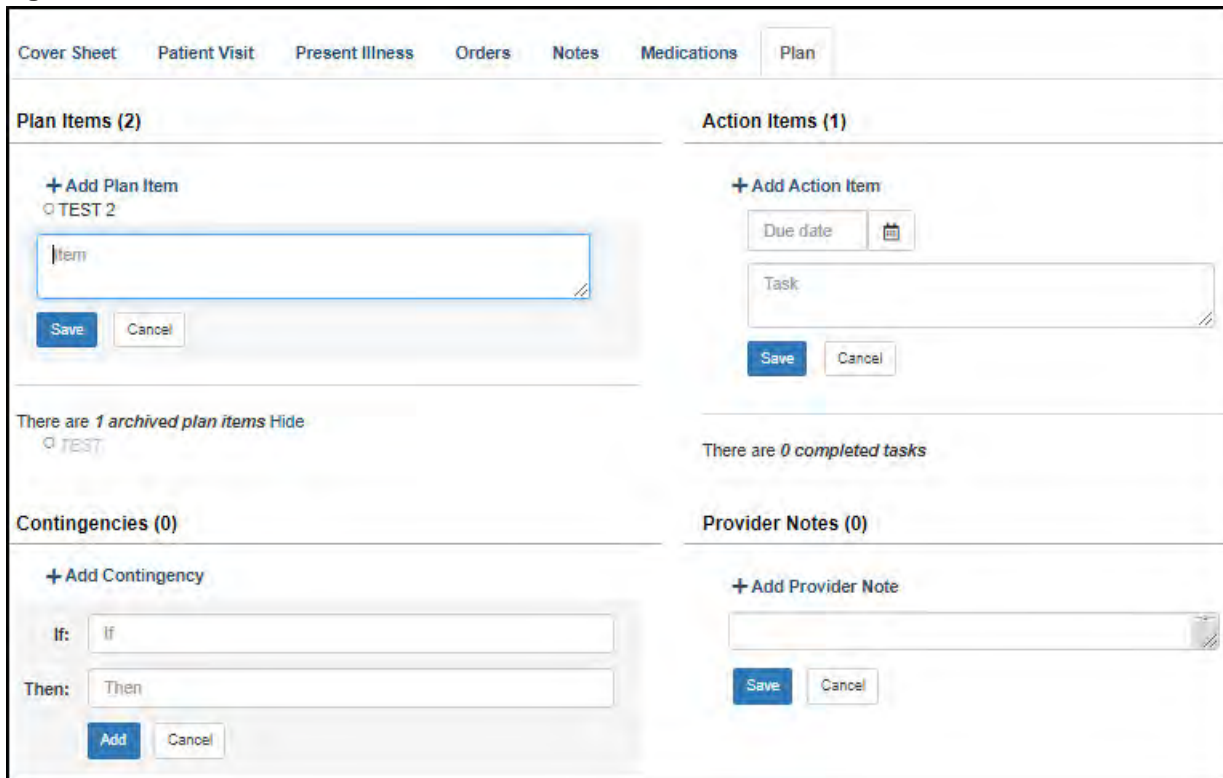
4. Click **Un-Archive Plan Item**. The page refreshes and the item is active on the Plan tab.

## Add an Item

To add an item to the Plan tab:

1. Choose the type of item to be added:
  - **Plan Items** — Click **Add Plan Item** to open a free text field.
  - **Action Items** — Click **Add Action Item** to open a due date field and a free text field to describe the action item.
  - **Contingencies** — Click **Add Contingency** to open If / Then fields.
  - **Provider Notes** — Click **Add Provider Note** to open a free text field.

Figure 179: Add Items



2. Fill out the open fields with the item details.
3. Click **Save** (or **Add** for Contingencies).

# Alert Manager

## Overview

monitors the status of care for at high risk for suicide. To do this, identifies high risk and tracks their suicide prevention care. This monitoring and tracking enables to identify scenarios that may require action or intervention by a suicide preventionist or other stakeholder. An VistA proxy account, set up at the time of installation permits the system to make remote procedure calls periodically for this purpose.

**Note:** The proxy account requires the **DSHS Vista Gateway secondary menu** option and should be given the **DSHS System Administrator security key**. More information is available in the *Installation Guide*.

care monitoring features include the ability to generate alerts about changes in the status of care for at high risk for suicide. The purpose of the alerts is to inform suicide prevention stakeholders about events and scenarios that may require action or intervention. Users can subscribe to specific alerts of interest. These alerts are presented in the Graphical User Interface (GUI) and can optionally be sent out by email.

**Note:** To enable email functionality, a email account must be created for the server which will be the originator of the emails. Once the email account has been created, the requisite credentials and email server information is populated into the Administrator on the server to enable the functionality. More information is available in the *Installation Guide*.

In the default set up, email alerts do not include Protected Health Information (PHI). In this mode, alerts will include a link for navigation to the application where the user can log in and view the alert detail. Optionally, can be configured to include PHI in email alerts. However, this is only permitted if the facility has established the requisite email encryption mail flow rules.

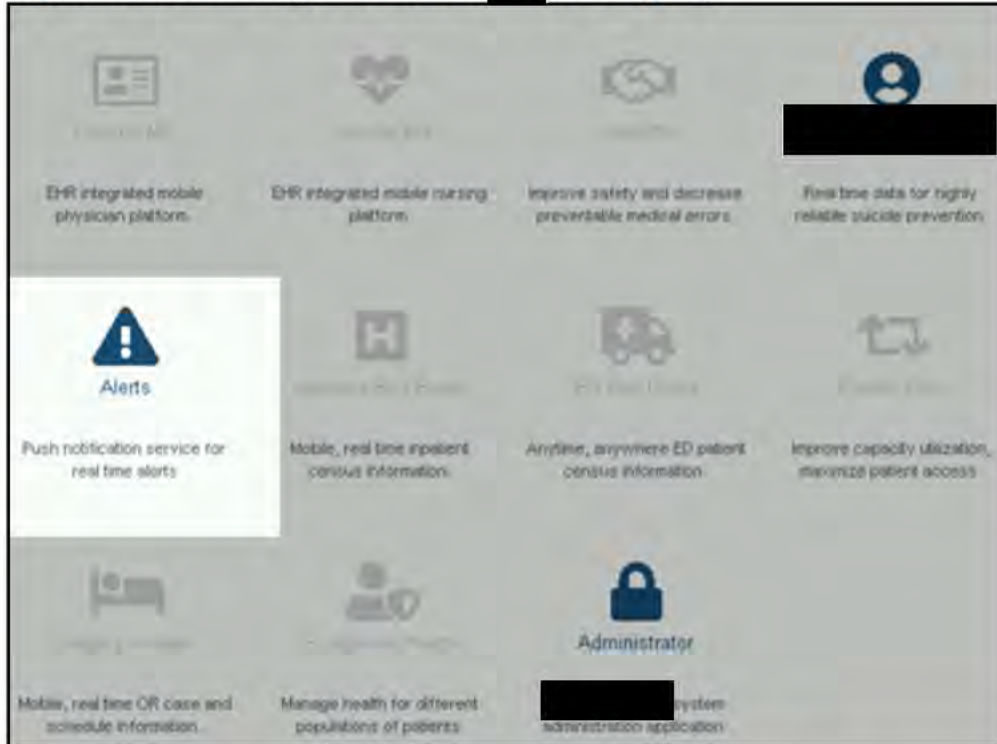
**Note:** Only system administrators with access to the server can manage the email alert functionality (turn it on/off) and mode of operation (set it to exclude PHI/include PHI). Email encryption mail flow rules can be set up by Microsoft® Office 365™'s Rights Management Service.

end users are able to manage their alert subscriptions in the application.

## Launch Alert Manager

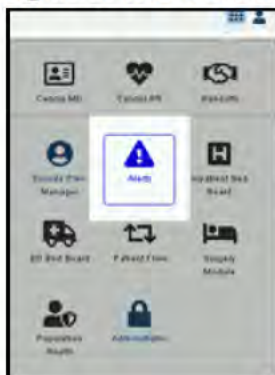
Alert Manager can be accessed directly from the application landing page or from the Apps menu. Here is the Alert Manager icon on the landing page.

Figure 180: Alert Manager Icon on the Landing Page



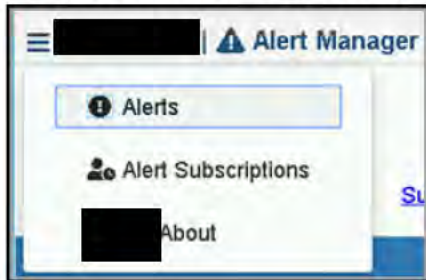
Here is the Alert Manager icon on the Apps menu. To access this icon, click the checkerboard (Apps) icon in the top, right corner of the page.

Figure 181: Alert Manager Icon on the Apps Menu



Within alert manager there are two primary areas: Alerts and Alert subscriptions. Click the menu toggle at the top left of the page to navigate between the two areas.

**Figure 182: Alert Manager Navigation Menu**



## Manage Alert Subscriptions

■ includes a suite of alerts to which end users can subscribe. Alerts can be enabled or disabled. Enabled alerts can be received in the application and/or by email (if that has been set up at the time of system installation).

There are two modes for email alerts: Batched and Real Time. Real time alerts are emailed when they are generated by the system. Batched alerts are sent at one or more scheduled times. End users can choose to receive all system alerts on all high risk patients (using the **subscribe all** option) or to have their alert subscriptions filtered by relationships established by the ■ Team Censuses and/or the ■ Patient Centered Management Module (PCMM).

■ census-based filtering can be used to receive alerts for only patients on the end user's ■ censuses, or alternatively, for only those patients for whom the user is a member of the treating team on a given census patient case.

PCMM based filtering can be used to receive alerts for only patients on the end user's PCMM patient panels, or alternatively, for only those patients for whom the user is in a PCMM team position assigned to the patient.

The following alerts are shown in the next image:

- Patient Flow Alerts:
  - Patient Admitted
  - Patient Discharged
  - Patient Transferred
- Suicide Prevention Alerts:
  - A Mental Health Visit Completed On Time
  - Mental health Visits Completed On Time
  - Mental Health Visits Due
  - Mental Health Visits Behind Schedule
  - A Mental Health Visit Completed Late
  - Mental Health Visits Completed Late
  - Mental Health Visits Past Due
  - Mental Health Visits Seriously Behind Schedule
  - PRF Review Completed On time (This alert triggers whenever a PRF review is completed on time.)
  - PRF Review Coming Due
  - PRF Review Completed Late
  - PRF Review Past Due
  - Initial SPSP Completed On Time
  - Initial SPSP Due
  - Initial SPSP Completed Late
  - Initial SPSP Past Due

**Figure 183: Alert Subscription Management Area**

Alert Title	Enable	Subscribe All	PCMM	Census	RealTime	Batch	Domain	Resource	Category	Severity
<b>PatientFlow (3 items)</b>										
Patient Admitted	<input type="checkbox"/>						PatientFlow	Movement	Info	Info
Patient Discharged	<input type="checkbox"/>						PatientFlow	Movement	Info	Info
Patient Transferred	<input type="checkbox"/>						PatientFlow	Movement	Info	Info
<b>SuicidePrevention (16 items)</b>										
A Mental Health Visit Completed On Time	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Resolution	Success
Mental Health Visits Completed On Time	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Resolution	Success
Mental Health Visits Due	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Reminder	Info
Mental Health Visits Behind Schedule	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Reminder	Warning
A Mental Health Visit Completed Late	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Resolution	Danger
Mental Health Visits Completed Late	<input type="checkbox"/>						SuicidePrevention	MentalHealthVisit	Resolution	Danger

Above the Alert Subscriptions table, click the **Batching** link. The Alert Batching page opens. You can set when your alerts are batched by selecting the time and clicking **Done** on the Alert Batching page.

**Figure 184: Alert Batching Page**

Alert Batching

12 midnight     8 a.m.     4 p.m.  
 1 a.m.     9 a.m.     5 p.m.  
 2 a.m.     10 a.m.     6 p.m.  
 3 a.m.     11 a.m.     7 p.m.  
 4 a.m.     12 noon     8 p.m.  
 5 a.m.     1 p.m.     9 p.m.  
 6 a.m.     2 p.m.     10 p.m.  
 7 a.m.     3 p.m.     11 p.m.

## View Alerts

End users can see alerts generated by their alert subscriptions in the Alerts Area.

**Figure 185: Alerts Area Shows System Generated Alerts for the Logged In User**

Alert	Patient	Due Date	Text	Severity	Generated
<b>Mental Health Visits Due (1 items)</b>					
Mental Health Visits Due	CPR1PATIENT.0NE M	06/01/2020	4 mental health visits due for PRF initiated or continued 07/02/2020	Info	07/02/2020 15:18:3
<b>Initial SPSP Due (1 items)</b>					
Initial SPSP Due	CPR1PATIENT.0NE M	07/02/2020	No initial SPSP for PRF placed 07/02/2020	Warning	07/02/2020 15:18:3
<b>Mental Health Visits Seriously Behind Schedule (1 items)</b>					
Mental Health Visits Seriously Behind Schedule	SPM1PATIENT.TWELVE	07/11/2020	4 mental health visits due for PRF initiated or continued 06/11/2020	Critical	06/25/2020 18:19:4
<b>Patient Admitted (2 items)</b>					
Patient Admitted			Patient admitted 06/24/2020 13:14	Info	06/24/2020 13:14:3
Patient Admitted	CPR1PATIENT.1EVEN M		Patient admitted 06/09/2020 15:47	Info	06/09/2020 15:50:5
<b>PRF Review Past Due (11 items)</b>					
PRF Review Past Due	ADMISSION.08	06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due	ADMISSION.TWO	06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due		06/23/2020	Review PAST DUE for PRF initiated or continued 03/25/20. Due 06/23/20	Danger	06/24/2020 00:00:2
PRF Review Past Due	ADMISSION.0NE	06/16/2020	Review PAST DUE for PRF initiated or continued 03/16/20. Due 06/16/20	Danger	06/17/2020 00:01:1

To view the details of an alert, click on the alert’s row in the table. The Alert Detail window opens.

**Figure 186: Alert Detail Window**

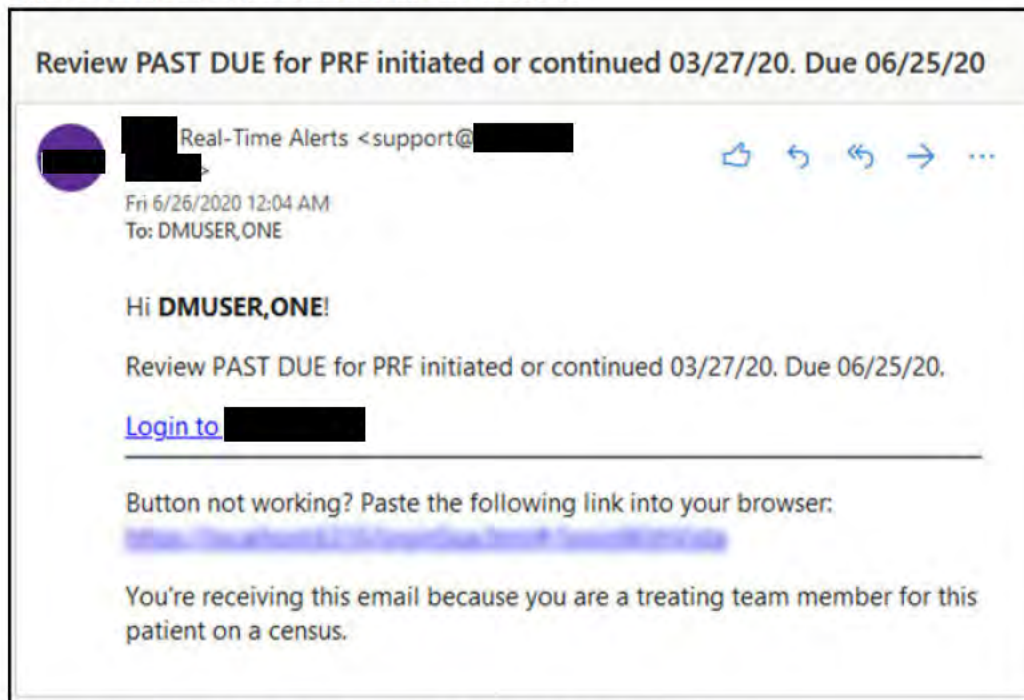
Field	Value
Name	Initial Spsp Due
Generated	7/2/20 3:18 PM
Patient	CPR1PATIENT.0NE M
Text	No initial SPSP for PRF placed 07/02/20
Due	2020-07-02T15:14:22
Domain	SuicidePrevention
Category	Reminder
Severity	Warning

The Alert Details window provides the following information:

- Name of the alert
- Date and time the alert was generated
- Patient name
- Alert text (For example: “No Initial SPSP for PRF placed 07/02/2020”)
- Domain for the alert (For example: “Suicide Prevention”)
- Category of the alert (For example: “Reminder”)
- Alert severity (For example: “Warning”)

If a facility has configured the system to allow alerts to be sent out by email, and an end user configures their subscriptions to include email notifications of alerts, the system will automatically send out emails which can include batched summaries of active alerts and/or real-time alert notifications.

Figure 187: Real-time Alert Notification Email



The email includes the alert text and a link to log into [redacted].