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How to speak COA: a look at the Acronym Decoder.

by Eric Young at 9:40 AM in [News](#), [Training](#), [Customer Service](#)



(Are you Ready to Speak COA?)

From CC's to VP's to CCS, most of us know that COA is a AAA and a member of o4a, among others, and we have clients enrolled in OHCW, ESP, ALW, MCO and many more. We know those clients may call ADRC - part of ADRN, by the way - with questions about LTC or LOC or HCA or DME. Or maybe they call their ICC and their questions are about HDM or EMS. We know we work with ODM and ODA and ODJFS. We know to meet our MWO's some of us use QMCO or write RFPs or publish a SASI or...

Wait. What?

Exactly.

No matter what your role at COA, to say you come across a lot of acronyms is quite an understatement. Sometimes it just feels like TMI.

There are so many acronyms to remember at COA, it's OK to need a little help remembering them, and it's OK to not want to always have to ask your colleagues. That's why there's a handy tool to help you out when you come across an unknown acronym. It's up to date and easy to use and BTW, it's also easy to find.



OMG. Really? I've gotta go find that!

Wait! It's easy to find. The up-to-date version can be found by [clicking here on SINC](#). You know, the **Staff Information & News Center**?

Oh. OK. LOL. I see what you did there.

Heh, thanks. Anyway, you can click that link, but it's always easy to find on the **"Tools"** page on SINC under the "Frequently Used COA Documents" tab, or just type "Acronym" into the search box at the top.

Great! THX!

NP. TTYL.