

Nonye Uddoh, PharmD, MBA, BCACP

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Portfolio: www.nonyemedicalwritingportfolio.com

Medical Associate

Medical Writing | Content Development & Management | Scientific Writing

Highly accomplished and experienced Pharmacist and Medical Writer with a strong track record of experience creating and delivering powerful curriculum's and medical content for continuing education programs, medical marketing, blog articles, and more. Over 10 years success in practical Pharmacist roles delivering exceptional care to diverse populations in clinical pharmacy and managed care settings throughout career, providing deep insights to inform medical writing projects. Currently thriving in a Medical Associate role within a dynamic agency, demonstrating ability to understand complex scientific and medical literature and translate it for a variety of audiences.

- Medical Journalism
- Project Management
- Medical Product Pages
- Grant Writing
- Continuing Education
- Curriculum Development
- Blog & Podcast Content
- Pharmacy Operations Management
- Patient Education & Advocacy
- Team Building & Leadership
- Training & Development
- Clinical Research

PROFESSIONAL EXPERIENCE

CLINICALMIND, Remote

2021 – Present

Medical Associate

Assist medical directors in the creation and submission of medical communication materials. Perform key functions, including interpreting documents/references, conducting literature searches, checking promotional review committee submissions, annotating and referencing, executing editorial routing, and updating content. Furthermore, writing duties include physician communications, slide development, and advisory board coverage.

- Created an excel spreadsheet that narrowed down 63 expert biographies to 12 expert biographies to target for a hemolytic advisory board.

MT. VERNON PHARMACY, Baltimore, MD

2020 – 2021

Clinical Pharmacist

Direct pharmacy operations conducted by three Pharmacy Technicians and two Drivers, while assuming full ownership of preparing and dispensing an average of between 300-500 prescriptions each day to ambulatory patients struggling with a wide range of chronic diseases.

- Deliver exceptional customer service to each patient, including counseling patients on safety and medication usage best practices, as well as answering any questions.
- Conduct monthly medication reviews for 10-20 patients and create/implement new medication synchronization plans to enhance medication adherence for patients.
- Resolve claims, manage medication inventory levels, execute purchasing whenever needed, and ensure operations fully comply with state and federal regulations.
- Instrumental in increasing quality metric scores regarding adherence to statins, ACE/ARBs, & diabetes medications by 15% since taking the role, while decreasing the overall percentage of patients reliant upon high-risk medicines by well over 10%.
- Continue to dramatically reduce nonadherence to medication programs for 5-10 HIV patients each month in partnership with the University of Maryland's Thrive Clinic and Adhere-P4 Program.

UNITEDHEALTH GROUP, Columbia, MD

2015 – 2019

Clinical Pharmacist

Optimized the performance of a team of four Pharmacy Technicians, while being integrally involved in delivering and carefully documenting Medication Therapy Management (MTM) services for high-risk patients. Expertly resolved or prevented problems related to medications patients received.

- Submitted care documentation and worked hand-in-hand with providers/healthcare teams to ensure best MTM care delivery to maximize patient outcomes.

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- Acted as a member of the Education & Professional Development Committee, designing/facilitating between five to 10 ACPE-accredited continuing education programs for healthcare professionals.
 - Programs offered advanced education for Pharmacists, Nurses, Social Workers, and Care Managers.
- Developed content for and recorded an educational podcast for clinicians, in addition to writing five continuing education blog articles targeting clinicians.
- Chosen to be part of the Academy Leadership Program and presented in-depth research to three Directors on ways to significantly improve the HAWCST department training process of new hires.
- Hosted a special social responsibility event for the team of nine Pharmacists and Technicians at the Winter Growth Assisted Living Facility.
- Earned a series of bonuses for regularly exceeding organizational quality and production targets by 5-20%, which enabled client contracts to be closed much faster.

MESTAR FRANKLIN SQUARE MEDICAL CENTER, Baltimore, MD
Pharmacist PRN

2017

Called in as needed to execute a full range of Pharmacist operations, including carefully evaluating prescriptions for appropriateness, possible interactions, and efficacy prior to dispensing.

SUPERVALU, Laurel, MD
Staff Pharmacist, 2013 – 2015

2010 – 2015

Promoted in 2013 to lead pharmacy operations, ensuring customers received the medications, education, and support needed to achieve best possible health outcomes.

- Collaborated with other medical professionals to delivery optimal therapies and ensured the pharmacy operated in full compliance with state and federal regulations.
- Led the group to far exceed 2014 flu shot goals, resulting in sales increasing by \$4K+.
- Played a key role in growing the number of scripts by over 100 within a six week period by rolling out eight flu clinics and a shingles clinic in partnership with the local health department and senior center.

Clinical Specialist, 2010 – 2013

Brought onboard right after completing Doctor of Pharmacy degree to service the health needs and make a strong impact on the wellbeing of patients via individual appointments or group sessions, as well as in collaboration with each patient's healthcare team.

- Boosted the gross margins of 10 stores by anywhere from \$50 to \$400 each week by performing a variety of critical services.
 - This included executing targeted medication reviews for select patients, teaching group diabetes classes, administering immunizations & health screenings, and tracking the ongoing health outcomes for 18 diabetic patients taking part in University of Maryland's P3 program every three months.

EDUCATION & CREDENTIALS

Master of Business Administration (MBA), Capella University, 2020

Doctor of Pharmacy, Temple University School of Pharmacy, 2010

Bachelor of Science in Biology, Drexel University, 2006

Registered Pharmacist, Maryland, 2010-Present | **Board Certified Ambulatory Care Pharmacist**, 2015-2022

VOLUNTEER AFFILIATIONS

Regional Coordinator – American Medical Writers Association, Mid-Atlantic Region, 2021-Present

Pharmacy Student Mentor – National Pharmaceutical Association, 2020

Account Manager Mentor – Capella University, 2020