didi chatbot
powered by **dito**

Engage with clients online in your voice and your personality

Meet didi - Dito's conversational chat interface

Quickly deploy an interactive, conversational interface with user-friendly consoles, simplified backend controls, machine learning to train your interface for different uses and requests, and analyze data to continuously improve the experience.

Intelligent discussions. Your voice and messaging. Your online presence.

Simplified administration means you can manage your interface's knowledge-base from one location, allow multiple teams and admins to design responses, and sync with backend databases and sales tools

No developers needed, so you can save time, money, and resources.

didi is a pre-built framework for voice and messaging, and includes:

- Google Assistant and web integration
- Completely conversational user interface
- Multi-layered natural language processing

And the backend architecture allows you to enable new topics in real-time and configure intent classifications from one place - an analytical dashboard focused on user engagement.

Your Market + Your Personality

didi is multi-platform, so you can deploy it anywhere you need it and connect with your customers where their interests are when and where they want help. Complete DeepMind WaveNet speech synthesis injects the right personality so you can align with your brand and voice, and create engaging experiences.

Short-term memory and long-term intelligence means your interface is 'context aware' - it responds naturally to active topics and up-to-date information.

- Machine learning - continually improve voice, responses, and intent recognition with up-to-date context and responses, along with Google's natural learning processing

- Natural conversations - intelligent and engaging dialogues appropriate to your audience - it's all based on your customer's preferred method of interaction

- Analytics and other tools - review questions, opportunities, and misunderstandings quickly and update with new keywords and intent/context, and export data to powerful analysis tools like BigQuery

Offer your customers the help they want when they need it, save money and resources, and create your online personality with a new type of chatbot - an artificial intelligent, learning machine we call didi.

Deploy didi today and start engaging more with your customers