



Oct 2026 RSS

Thursday, October 8th

Ask RV Tech: Your New Front Door for Enterprise Support

Getting support at RV Tech shouldn't mean knowing which team owns your question. Ask RV Tech, now live in Slack for IT, Travel & Expense, and People, is one place to ask, get answers or be directed to the right help. We sat down with the People team to learn what it took to bring pay, benefits, and leave questions into the same front door, and revealed which support functions are coming next in Q4.

[Read More](#)**ON THE RADAR****Okta Enrollment Coming Soon**

RV Tech's identity and sign-in system is moving from Microsoft Authenticator to Okta, bringing identity, sign-on, and access together in one place. Check your inbox next week for your personal "Welcome to Okta!" invitation and enroll in Okta Verify and FastPass.

**A New Era for Our AI Coding Toolkit**

We've officially retired Cursor and replaced it with Devin and Claude, giving our engineers a refreshed set of AI tools for writing, reviewing, and shipping code. We're also piloting OpenAI's Codex, which is going well, and we expect to launch it more broadly in the near future. Stay tuned for rollout details and onboarding resources.

**TIPS & TOOLS****Get Started with Zip Procurement**

Zip is our new single source-to-pay platform, bringing purchasing, invoicing, and approvals together under one login. You can now submit and manage requisitions, vendor onboarding, goods receipts, and invoices directly in Zip.

[Try it Out](#)**Data Retention Best Practices**

New data retention policies for Slack are on the way, so now's the time to make your work retention-friendly by default. Move conversations out of DMs and into channels, and pin key decisions in canvases or channel bookmarks so they don't get lost in DM history. Need to find something later? Ask Slackbot to search and summarize it, so you don't have to keep old DMs around as notes.

[Read More](#)**SECURITY SPOTLIGHT****TISAX Audit at RV Tech Irvine**

Our TISAX audit at RV Tech Irvine (14410 Myford) is currently happening until **October 9** so please keep desks clear, screens off, and whiteboards cleaned after use, and no tailgating: everyone must badge in. We'll learn our results shortly after, with labels expected by the holidays if all goes well.

[Read More](#)**Cybersecurity Awareness Month Tips**

This year's theme for RV Tech: verify before you trust — onsite and online. Don't let someone into a badge-controlled space just because they look familiar or say they're expected — send them to the visitor process instead. And if you get an unexpected call from IT asking for your password or an MFA approval, hang up and call the Help Desk yourself at [1-844-748-0880](tel:1-844-748-0880).

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