

Program Keystone: Access Should Just Work

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Imagine joining RV Tech and having the applications you need ready on day one. You join a new project and the right access follows. Your role changes, and your access changes with it. You need something new and, wherever possible, you're enabled in minutes, not after days of tickets, approvals, and follow-ups.

That's the vision behind Program Keystone. Enterprise IT is reimagining how access works at RV Tech around a simple principle: the right person should have the right access to the right resources, at the right time - with as little friction as possible. Today, getting access can still mean knowing what to request, where to request it, and who needs to approve it. New hires can spend valuable time figuring out which systems they need. Employees joining new projects may have to track down access one application at a time.

That's time spent navigating IT instead of doing your job. Program Keystone is designed to change that.

Making Access Invisible

Behind the scenes, Keystone brings together several efforts already underway across Enterprise IT: how we onboard employees, manage identities, provide application access, verify trusted devices, securely share credentials and secrets, and automate access throughout an employee's time at RV Tech.

For employees, though, the technology underneath shouldn't matter. The experience should simply be that access works.

Enterprise IT's goal is to increasingly understand what you need based on your role, team, project, device, and business need — and use automation to do the work behind the scenes. When you need additional access, getting it should be fast. And when you no longer need access, it should be removed just as seamlessly.

That allows us to solve two problems at once: help employees move faster while strengthening how we protect RV Tech.

One Piece Already in Place: 1Password

One of the first visible pieces of Program Keystone is already here. Before 1Password, RV Tech didn't have a consistent way to securely manage and share passwords and secrets. Credentials could end up in personal password managers, on individual devices, or shared through whatever method happened to be available. That created both friction and risk — particularly as RV Tech separated its technology environment from Rivian while continuing to collaborate closely across Rivian and Volkswagen Group.

Enterprise IT and Product Security worked with teams to understand the actual use cases before evaluating solutions. 1Password ultimately emerged as the best fit, and teams across the organization helped take it from discovery to launch in roughly a month. But the important part isn't the tool. It's what employees can do differently because of it.

The Autonomy team, for example, previously spent 30 to 60 minutes on calls exchanging credentials with Volkswagen Group counterparts. Because both teams use 1Password, they can now securely share the appropriate vault instead. Something that used to require coordination, waiting, and manual work can simply happen. That's the experience Keystone is intended to create much more broadly.

The Rest of the Puzzle

Passwords and secrets are only one type of access. Program Keystone also includes our upcoming move to Okta, improvements to IT onboarding, greater identity and access automation, stronger device trust, and new self-service capabilities. Together, these pieces move us toward a much bigger goal: access should eventually become something employees rarely have to think about.

A new hire shouldn't spend their first weeks figuring out which systems they need and chasing access. Someone joining a project shouldn't need to understand which team owns each application. And employees shouldn't need to know which identity platform, approval workflow, or security control sits behind the experience.

As Sofia Herrera, Senior Manager, Cybersecurity, described the philosophy behind the work: "Instead of telling teams they need to change their workstreams to accommodate our tech stack, we're accommodating the tech stack to the workstreams."

That's the shift Program Keystone is driving.

What's Next

There is still significant work ahead, and not every access request can be automated today. But each piece we put in place moves us closer to the same destination: Less requesting. Less waiting. Less chasing.

Over the coming months, you'll see more of Program Keystone appear in the tools and experiences you use every day. Our goal is to make getting what you need easier while making RV Tech more secure behind the scenes — because the best access experience is the one you barely have to think about.

Get Started with 1Password

If you haven't set up 1Password yet, you can watch the [August 7 training recording](#) or follow the [onboarding guide](#) to get started. Additional resources cover Watchtower, passkeys, secure sharing, and more. Need help? Reach out in [#ask-it](#).



Sofia Herrera, Senior Manager, Cybersecurity