



FAQ for DONORS

What is this deedfeed business all about?

deedfeed is the first site of its kind - a place where donors can go for on-demand good deeding! deedfeed helps your favorite nonprofits fulfill good deeds in and around your community. Each deed is funded one at a time by individuals like you and allows you, the donor, (here we call you all 'deeders') to make a true difference in the causes you care about. And, the best part? When you fund a deed, the nonprofit documents it and sends you a picture or video of your donation in action. Ever want to see the exact dog or cat you helped when you donated to your favorite animal charity? Now you can **and** you can share that picture with your social networks to help spread the word about the way you're making a difference.

Why should I use deedfeed?

With deedfeed, you can quickly see the effect your contribution has. In some cases, deeds will be completed almost within an hour or by day's end so you have the satisfaction of seeing who you helped almost immediately! We want you to know that you're making a difference in the causes you're passionate about which is why deeds are funded and documented one-at-a-time. This way you can share the impact you had with your network, do some "feel-good" bragging, and inspire your friends to do the same. We all like to see those 'likes' on our social media so why not do some bragging about the pair of shoes you bought for the child in need or the food you bought for the malnourished dog at the shelter?

Is there a minimum donation?

Nope! If you want to do a good deed, we can find a donation for almost any amount. We don't have project goals so it's easy for *you* to make a difference!

How does deedfeed ensure the money is being used for the deed?

Transparency and accountability are important which is why every deed is documented either by a picture or video. Some deeds even allow you to track and watch your good deed being performed through live-streaming. Once the deed is performed, you are sent the social media which verifies where your deed money was spent. Not only that but all non-profits and volunteer groups that participate in deedfeed are vetted and interviewed. We only utilize those with the highest standards for efficiency and performance.

What is my favorite nonprofit being charged for using deedfeed?

Nothing! Zip! Nada! We believe in keeping costs as low as possible for nonprofits so they can focus their resources and energy on the causes they're fighting for. And, by connecting you, the donor, directly with the cause you're funding, we cut down on the nonprofit's overhead. This way, your *entire* donation goes directly to your deed so you know *exactly* who your money is helping.

In order to maintain our website and wonderful staff, a 5% transaction cost and 2% plus \$.30 for the credit card companies is added to the total for each donation.

How does the payment process work?

With deedfeed, you may use your credit card via WePay or your bank account. Soon, we will also be adding PayPal to fund your donation. The money you donate goes directly to the charity in order to fund the deed. There's no waiting period for your donations. From you to the charity - that's it.

How are nonprofits vetted?

deedfeed, with the help of Charity Navigator and the IRS, vets each nonprofit we partner with. We confirm that the organization has a track record of appropriately using funds and furthering the cause they support. Of course, the greatest verification that the nonprofit is appropriately using the funds you donate will be the photo or video of your deed straight from the charity to you. The proof is in the pudding, right? Not only that but each photo or video is a unique creation linked to the deed you funded.

How do we vet volunteer groups?

The power of the individual to make a difference is the heart of deedfeed. We believe that individuals like you have the power to organize others in your community to do good things. Together, we can make the places we live the best they can be! Because people all across the country are coming together to do good things in their communities, we believe in empowering those that want to do good for the greater good by giving them a platform to do just that. We vet all volunteer groups with thorough background checks and interviews to make sure they're on the up-and-up.

How long will it take for me to see the picture of my deed?

Nonprofits are busy organizations with limited resources trying to change the world. With this in mind, we give these groups (14) days to deliver the photo or video of the deed in action to the donor. Smartphones allow almost anyone to take a quick photo or video of the organization at work and pass it right along to the donor just like that!

How do I get my receipt?

The nonprofit responsible for the deed will email the donation receipt to you, the donor. Because deedfeed is not a nonprofit, we cannot issue receipts.

Is my donation safe and secure?

Our site is encrypted with a SSL security certificate to protect sensitive credit card and donor information. Selling your data to other companies isn't in our vocabulary. Our staff is also appropriately trained in dealing with sensitive user information.

Are donations made to volunteer groups tax deductible?

Donations to volunteer groups such as the Girl Scouts, Boy Scouts or other IRS verified non-profit 501c3 organizations are tax deductible. There are also many volunteer groups doing great work in their communities who are in the process of becoming a 501c3 but who are not yet registered as one. Because we do not want to discourage other volunteer groups from joining deedfeed and making their communities better places to live, we encourage you to give their deeds a shot too.

I have a question. Where can I contact you?

We want you to have an awesome experience with deedfeed and our nonprofit partners so we will endeavor to answer your questions, queries or concerns as soon as possible. Please email us at support@deedfeedit.com

I want to suggest a deed? Where can I do that?

You know the needs of your community better than anyone else and we want to hear from you! Please email us at support@deedfeedit.com with your deed ideas and we will do our best to incorporate them into the site.