Data Quality

Application Data
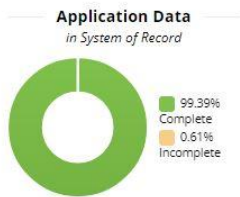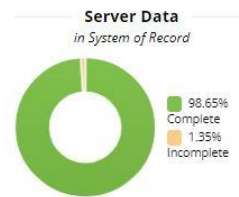*in System of Record*

- 99.39% Complete
- 0.61% Incomplete

How Are We Doing?

ATLAS now standardizes and automates the way information is pulled from MyHR and other databases, improving overall data quality. These snapshots are taken from the Data Quality Dashboard and reflect the completeness of application and server data across the company.

Last Updated: April 22, 2019

Server Data
in System of Record

- 98.65% Complete
- 1.35% Incomplete

How Can You Help?

Our initial scope for improving data quality focuses on your application and server data. Here's how you can help.

Update Your Profile
Check your profile information in MyHR — primarily your work and mobile phone numbers — to ensure it's complete.

Visit MyHR

Certify Your Application
Have your application certified so that tools/utilities information related to your application gets updated in the process.

Get Certified

Check the Dashboard
See how your organization is doing through the Data Quality Dashboard, which reflects application and application server data.*

Visit the Dashboard

Find the Exceptions
Find and update information that's missing or inaccurate about your application by reviewing the IT Data Exception Reports.*

See the Exceptions

Keeping You Connected.

Network services are integral to how we work and how millions of members get care. And now, they're also accessible through IHQ.

Visit Enterprise Network

Welcome to IHQ

IHQ is your gateway to IMG's infrastructure service offerings. To get started, simply use the menu above or one of our navigation tools below.

Search by Service

Browse IMG infrastructure services by using the "Our Services" menu above or the link below.

Our Services

Search by Keyword

Quickly search IHQ's content by using keywords such as "Order iPhone" or "Modify a server".

Search here..

Navigate IHQ

The IHQ Compass provides guidance about services based on your answers to a few questions.

IHQ Compass

NEW! Visit IHQ Help

Find support topics and FAQs – and help yourself to information about IMG services.

IHQ Help

IMG News Spotlight

Stay tuned to the latest updates, outages, and other news happening around IMG today.

IMG Delivers New Nurse Scheduling Solution

Core Non Production CTS Managed Services Transition

National Pricing System Saved $210K on Server Lifecycle Refresh

Specialty Clinics & Sales

KPConnect Anywhere provides customized network access solutions for unique Kaiser Permanente sales and clinic spaces – from ShopKP storefronts to Mobile Clinic & Sales vehicles.

View our standard options and prices below and when you are ready to order, request a consultation with the Network Services team.

Please Note: The process for setting up remote access can take at least 30 days, depending on the needs specific to your facility.

ShopKP

These storefronts and mall kiosks allow visitors to learn about Kaiser Permanente's health plans and get quotes from a KP representative.

Skilled Nursing Facility

These care facilities provide 24-hour-a-day inpatient skilled nursing services, rehabilitation services, and other related health services.

Micro Clinic

For clinicians working in small, store-front clinics (without pharmacy or radiology) or shared clinical on-site locations at companies such as Cisco or Gallo.

Mobile Clinic & Sales

Mobile clinics provide access to primary care, screenings, immunizations & more. Mobile sales vehicles provide information about KP plans and benefits.

Step 1 - Request a Consultation

Before you can order KPConnect Anywhere equipment for these environments, you will need to speak with Network Services (NS) to determine the specific needs for your space. NS will identify if a circuit is required in your location, and what equipment you will need to order.

Request a Consult