# Outcome Genii Hard Copy SAMPLE Make a fresh copy for each situation

Date: / /
Time: : □am □pm
"Hi. We are concerned about the experience that you are encountering. If the situation is very upsetting, and you are feeling like hurting yourself dial 1-877-4747 and this will connect you to the suicide hotline.
NAMI Warmline: If you would just like to speak to one of the Peer Counselors Dial: 1-714-991-6412, or 1-877-910-9276 M – F, 9 am – 3 am, Sat – Sun, 10 am to 3 am
If this situation is more manageable, in order to provide both of us with some idea of what is happening, just make the following choices and prompts.
Please choose one of the following sections appropriate to your feelings:
<ul> <li>I. Haven't Lost It Yet: Before Reactive Behavior: Pg. 2.</li> <li>II. Already Losing It: During Reactive Behavior: Pg. 10.</li> <li>III. Lost It: After Reactive Behavior: Pg. 10.</li> </ul>

### I. HAVEN'T LOST IT YET: BEFORE REACTIVE BEHAVIOR

"OK, we are assuming that we caught the situation before anything got, let's say, out of control. You know, I just want to say that we are pleased, as I know you are, that you feel able to move forward with this effort to come to a clearer understanding of what is so upsetting."

## So, this is just like how this works:

**On the Assessment Section**, you will be asked to provide information according to the choices provided. These choices will create your Assessment Summary. The Assessment Summary will assist you to evaluate your choice of outcomes.

In the Desired Outcome Section you will be guided to make a choice as to what result you seek in responding to the Emotional Situation. In this guide you will explore the potential benefits and the consequences of various possible outcomes. After considering them you will make your choice as to which Outcome you seek. This process will result in your Outcome Summary.

Following this process, you will be encouraged to evaluate the wisdom of your choice as to the intended outcome given the manner in which you chose to respond to the situation.

You will benefit from keeping this hardcopy. Why not make an Outcome Genii Folder on your computer and filing it there by date and time? This effort will allow you on occasion to review them as time goes by. This process of review can be quite beneficial in providing you a perspective on your progress in managing such situations. Let's get started. Go to Pg. 3

# YOUR ASSESSMENT of the SITUATION

a. Define the <u>Urgency</u> of the situation	
☐ Mildly Upsetting	
Moderately Upsetting	
☐ Very Upsetting	
In b. $-\mathbf{g}$ . below, Choose as many as fits the situation	:
b. Define the <u>Issues</u> that are upsetting	
Difference of opinion	
Unresolved past conflict	
Trying to protect a friend	
Being unfairly treated	
Loss of Control	
Unreasonable Expectation	
Gender Identification	
U Other:	
c. Define the <u>Triggers</u> being experienced	
Disrespected	
Inadequacy	
Incompetency	
Threatened	
Shunned	
Insulted	
Other:	
d. Define the <u>Feelings</u> being experienced	
Anxious	
Stressed	
Frustrated	
Confused	
☐ Vulnerable	
<ul><li>☐ Discouraged</li><li>☐ Alienated</li></ul>	
Abandoned	
Disheartened	
Other:	
Guier.	
e. Define the <b>Emotions</b> being experienced	
Angry	
Frightened	
Humiliated	
Embarrassed	
Shamed	
Other:	

f. Defi	ne the	Environmental Situations
	Hon	ne
	Com	nmunity
		Mall
		School
		Work
		Recreational site
		Street
		Party
		Driving
		Other:
g. Defi	ine the	e Participants in the Situation
		amily Members
		Father
		Mother
		Sister (Choose)
		Brother (Choose)
		Grandfather
		Grandmother
		Daughter (Choose)
		Son (Choose)
		Husband
		Wife
		Other:
	2. N	ot Family Members
		Male
		Female
		Child
		Adolescent
		Adult
		Subordinate
		Student
		Player
		Client
		Probationer
		Parolee
		Employee
		Other:
		Authority
		Teacher
		Coach
		Counselor
		Probation Officer
		Parole Officer

	Police Officer
	Employer
	Minister
	Other:
Peer	•
	Friend
	Boyfriend
	Girlfriend
	Teammate
	Bully
	Gang Member
	Other:

h. Description of the Situation:

## 1. DEFINE THE DESIRED OUTCOME

Things to consider before making this choice

<b>A.</b> ]	Incre	ease Conflict to defend and to protect oneself or another
	1. P	hysical Aggression
		a. Potential Benefits
		Empowerment
		Release Tension
		Increases Reputation amongst peers
		Dominance
		Fewer Challenges
		Increases Respect
		Increases Attractiveness with Opposite Sex
		Other:
		b. Potential Consequences
		1. User wins:
		Adversary withdraws and relationship is lost
		Adversary Withdraws and plans retaliation to reassert control
		May draw the attention of the Authorities.
		User may be reprimanded, suspended, arrested
		Other:
		2. Adversary wins:
		Adversary Inflicts pain and suffering and dominates future
		User lives in fear and feels intimidated
		May draw the attention of the Authorities
		may be reprimanded, suspended, arrested
		Other:
	2. V	erbal Aggression
		a. Potential Benefits
		Empowerment
		Release Tension
		Increases Reputation amongst peers
		Dominance
		Fewer Challenges
		Increases Respect
		Increases Attractiveness with Opposite Sex
		Other:
		b. Potential Consequences
		Situation could Escalate into Physical Aggression
		User succeeds in intimidating Adversary
		Adversary intimidated and withdraws from relationship
		Withdraws and plans to reassert dominance
		Adversary
		May draw the attention of the Authorities
		User may be placed into counseling

		Parent(s) may be informed
		User fails to dominate
		Loss of Self-esteem
		☐ Increased alienation
		Detachment
		Intimidated
		May draw the attention of the Authorities
		User may be placed in counseling
		Parent(s) may be informed
_		U Other:
	<b>B.</b> '	Withdrawal
		1. Take a Break
		a. Potential Benefits
		Allows User to de-escalate emotional build-up
		Allows User to consider outcomes and the steps to achieve it.
		Exhibits Good Judgment and communicates a sense of maturity
		Communicates a sense of respect for other participant
		Lends a sense of optimism to a mutually acceptable outcome
		Other:
	Ш	2. Walk Away
		a. Potential Benefits
		Removes User from possible overwhelming escalation
		Allows User a zone of safety  Provides User the apportunity to seek guidenes and direction
		Provides User the opportunity to seek guidance and direction.  Other:
		3. Passivity
	ш	a. Potential Consequences
		Reinforces intimidation and demoralization
		Allows User a false sense of safety
		Precludes User the opportunity to seek guidance and direction.
		Increases stressors that can lead to depression or aggression
		Other:
	C. I	DECREASE CONFLICT IN A BALANCED MANNER
_		1. Immediate De-escalation Interventions – choose a link (to open
		the video push the control button+ click on the link or double click if
		you are using Apple computer)
		☐ Slide Show and Music
		Slow and deep breathing
		https://www.youtube.com/watch?v=0YM-ijxWdXA
		☐ Walking Meditation
		https://www.youtube.com/watch?v=jcRTiIe0nLs
		Music
		Self-Soothing Music
		https://www.youtube.com/watch?v=sDg9Nvk61pI

		Go for a walk
		Play with a pet
		Make something easy and yummy to eat
	2. <b>E</b>	Employ Resolution Strategy
		Listen to the Other's viewpoint
		Process their Motivation
		Anticipate a Positive Outcome
		Plan an Empathetic Approach
		Share Non-Judgmental Feelings by using I-Statement
		Negotiate a Mutually Beneficial Outcome by Compromising
		Express Appreciation
	3. A	Access Support People
		Friend
		Parent
		Minister
		Teacher
		Counselor
		Other:
	4. <b>I</b>	Develop and Access Your Safety Plan
		Use your immediate calming interventions
		Call a Support Person
		Anticipate Provocative Situations
		Recognize warning signs: What sorts of thoughts, images, moods,
		and behaviors indicate that a crisis is developing. Write these down
		in your own words.
N	lotes	:

<u>Re-Define the Desired Outcome</u>: Now that you have made choices of this stuff, you may benefit by returning to the top of this section and make any changes of those items that you have chosen. Sometimes upon reflection things can look different.

## **HOW DID YOUR CHOICES WORK OUT?**

Notes:

II. ALREADY LOSING IT: DURING REACTIVE BEHAVIOR
Try the following Immediate De-escalation Interventions: choose a link below (to open the video push the control button+ click on the link or double click if you are
using Apple computer)
☐ Slow and deep breathing
https://www.youtube.com/watch?v=0YM-ijxWdXA
Self-Soothing Music
https://www.youtube.com/watch?v=sDg9Nvk61pI
Walking Meditation
https://www.youtube.com/watch?v=jcRTiIe0nLs
Call the NAMI Warmline – Speak with a Peer Counselor Dial: 1-714-991-6412, or 1-877-910-9276
M - F, 9 am $- 3$ am, Sat $- Sun$ , 10 am to 3 am
101 - 1, $7  and  - 3  and$ , $3  at  - 3  and$ , $10  and  10  and$

## III. LOST IT: AFTER REACTIVE BEHAVIOR

Many Times after an emotional experience there is a window of opportunity to gain insight into yourself and to look with an objective view as to what caused the situation to gain momentum leading to losing your sense of balance. To achieve this why not go through Section I above for Haven't Lost It on Page 3.

Notes:

### REVIEW OF OUTCOME GENII

Outcome Genii provides a Situation Assessment and the opportunity to explore various possible Desired Outcomes. This process also provides the opportunity to explore various interventions to de-escalate the situation as well as the possibility of developing a Safety Plan.

At any time during the process using Outcome Genii you may choose to Email a copy of OG to one of your support people. This will provide your support person to assist you to evaluate how you might choose to respond to the emotional situation.

Each application of the Outcome Genii can be stored on your computer by creating an OG Folder. File it by date.

Following Each Encounter you will be able to review your decision and the approaches you would take to your chosen outcome. If not satisfied with the outcome as anticipated, you will be able to go through the Outcome Section again and review the Potential Benefits and Potential Consequence of other possible choices. This will allow you to start to develop a repertoire of possible choices for future emotional encounters.

Of course the more you choose to use Outcome Genii will increase your familiarity with this program. It is my experience that at a certain point in using OG it not only becomes easier to use but it has the additional benefit of actually internalizing to your mind so that you will be able to access the program without having to open the OG file.

#### **Contact Information:**

**To obtain a .docx copy** of the interactive Outcome Genii Hardcopy to download to your PC or Laptop and to send Comments, Feedback and Questions, email me at: <a href="mailto:lonathan@outfar10.com">lonathan@outfar10.com</a>

To explore further adventures of Outcome Genii's engagement with the amazing challenges of living a balanced life, open up our website: <a href="www.outfar10.com">www.outfar10.com</a>. Of course your comments would be appreciated when you visit.