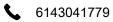
# Natiya McFadden

Columbus, Ohio Metropolitan Area



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### Summary

Words and I have had an inseparable relationship since I learned to read. I love to take even the silliest word and make it sound like something amazing. Yet, I don't like talking over anyone's head.

I roar as an author scribbling from the pangs of my walk. I relate as a speaker sharing my laughs, tears, and triumphs I've had along the way. As a writer, I transform words into whatever my clients need embracing my love for words, wisdom, knowledge, continuous learning and research.

You will find me where I'm needed. If you need someone to talk to, let me be your coach. Should you need a scribe, let me write for you. You may need inspiration and I can be that, too.

## Experience



The Family Made Mom Jul 2015 - Present (7 years 7 months)



Common Sense Culture Aug 2021 - Present (1 year 6 months)

#### Life Coach | Parent Coach | Family Coach

NBE Coaching and Consulting Co

2015 - Present (8 years)

I thrive on helping people see who they are not through the eyes of others but through looking at their history, and capturing the truth of their purpose. I help people get results by not being status quo. My services include small business, holistic health and fitness coaching and consulting.

#### Billing Specialist

Echo Hearing Systems & Audiology, Inc.

Oct 2019 - Aug 2021 (1 year 11 months)

\* Manage medical billing, coding, insurance reimbursements, and collections, appointment scheduling and medical record maintenance

- \* Checking insurance verifications and benefits for services and products to be provided
- \* Processing appeals and denials for insurance claims not paid out correctly
- \* Obtain prior authorizations when necessary
- \* Handling patient insurance inquiries and patient follow-ups regarding claims filed
- \* Set up payment plans and communicate with patients regarding claims and balances due

#### Executive Administrator

**Premier Pharmaceutical Solutions** May 2014 - Jan 2021 (6 years 9 months)

Claims Adjuster Safelite Solutions Jul 2018 - Aug 2019 (1 year 2 months)



Medical Office Manager Nerve Tests & Imaging Nov 2011 - Jul 2018 (6 years 9 months)



#### Special Event Coordinator

Christlike Creations Jan 2004 - Sep 2008 (4 years 9 months)

#### Education

United Kingdom - Centre of Excellence Naturopathic Doctor, Naturopathic Medicine 2014 - 2016 Studied Naturopathic Medicine and Naturopathic Nutrition



#### Clark State College Psychology





The Ohio State University Psychology and Journalism

#### Licenses & Certifications

Naturopathic Nutrition - International Coaching Federation

## Student Success Mentor Training - Mentor Collective

#### Skills

Customer Service • Team Building • Public Speaking • Microsoft Office • Microsoft Excel • Leadership • Nonprofits • Community Outreach • Event Planning • Administrative Assistants

#### Honors & Awards

Public Speaking