# ABIGAIL HOFFACKER

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## WORK EXPERIENCE

Rooming Intern April 2023 - Ongoing

**Backroads Travel** 

- Communicate internationally with hotels and subcontractors regarding guest accommodations, dietary preferences, etc.
- Draft, edit, and publish Confluence training pages (but I make them fun!) to optimize guest-list-sending efficiency
- Problem-solve interdepartmentally with Yield and Sales

Retail Associate Dec, 2022 - March 2023

Madewell, Fort Worth

- Processed and packaged ES (online and in-store pickup) orders
- · Used the POS system to assist customer transactions at checkout
- Stocked, styled inventory and empowered customers in the fitting room

### Newsletter & Social Media Content Creator (Freelance work)

July - Aug 2022 & Jan - March 2023

Kendall Davis Clay Ceramics, Fort Worth

- Developed written content and formatted the text for two rounds of newsletters: "Sweeten Up Your Summer with Blue Compote" and "Dog Days of Summer" ft. the studio pup
- Created personalized templates on Shopify and Bluehost

Botanic Research Institute of Texas (BRIT) Press, Fort Worth

- Promoted journal articles on social media, translating academic speech to engage Twitter and IG audiences
- · Created visual content collages for social media using Canva

#### **Editorial Intern**

TCU Magazine, Fort Worth

Jan, 2022 - May, 2022

- Reported on, fact-checked, edited, and completed multiple projects such as alumni profiles, investigative reports, infographics, and more
- Engaged weekly in a formal process with editors to finalize and perfect stories, brainstorm, and troubleshoot obstacles
- Managed a full academic schedule while working in an editorial environment

## Line Editor/Copy Editor/Reporter

TCU360.com, Fort Worth

Jan, 2021 - May, 2022

- Edited 5-10 stories / week, fact checked, and collaborated on suggestions with reporters
- Ensured all stories adhered to the AP style guide, had proper grammar, and were sufficiently fact/spell-checked
- Reported on 1 story / week, accomplished a major longform capstone story on campus foxes, a piece about fox appearances on TCU's campus that garnered 4500 views on TCU360.com

## EDUCATION

## Bachelor of Arts, Journalism

May 2022

Texas Christian University, Fort Worth, TX Minor in German

**GPA 3.6** 

SKILLS

- WordPress, Shopify, Bluehost, Adobe Illustrator & Express
- SEO, German, AP Style, Microsoft Office
- Endlessly curious, Has the eye-for-design & a love of language

INVOLVEMENT Atlanta First Agency & Delpta Phi Alpha (German National Honor Society)