

Your Conference Keynote Speakers

“The 5 C’s – Community, Collaboration, Change, COVID – There Can Be Calm After the Storm”



Beth Southorn,
LifeSTEPS



Charles Brown,
MJ Housing & Services

For AASC's return to in-person conference, we're excited to present a keynote with a focus on healing and togetherness. In their presentation about what our service coordinators have endured, speakers Beth Southorn and Charles Brown will kick off conference Monday with "The 5 Cs – Community, Collaboration, Change, Covid - There Can Be Calm After the Storm."

Both keynote speakers bring their expertise and leadership with vulnerable, diverse groups to deliver a powerful presentation that will help our audience understand moving beyond trauma toward growth.

Beth Southorn serves as AASC's Chair of the Board of Directors, as well as Executive Director of LifeSTEPS. With over 30 years of experience in social services, Beth brings a unique approach to uplifting affordable housing communities and preventing homelessness. During last year's virtual conference, she directed a powerful Moment of Silence speech on behalf of service coordinators who experienced loss and grief during the pandemic.

Some attendees may recognize **Charles "Charlie" Brown** as the season 5 champion of Hollywood Squares, but he also works professionally for MJ Housing & Services as the organization's president. He works with older adults to maintain their independence, and he also leads a team of nearly 100 social workers and quality assurance specialists. He serves as a Director on several local Boards and speaks nationally to organizations on social justice issues.

Don't miss this empowering conversation. Only 50 seats are left for conference, so grab yours before time runs out!



Building
Collaboration
& Community
Reframe the Possibilities

**2022 NATIONAL SERVICE
COORDINATOR CONFERENCE**

AUGUST 14-17 ■ ANAHEIM MARRIOTT ■ ANAHEIM, CALIFORNIA



This year's conference will take place at the **Anaheim Marriott**, located at the heart of the city. Not only do our members receive a discounted rate on the hotel, but they enjoy convenience and access to other amenities, including:

- Discounted shuttle services to and from the hotel for airport transfers
- Onsite restaurants and market café
- Disneyland Park located only 2 miles away
- Convenience store and gift shop

Check your conference confirmation email for details on how to reserve your room in the discounted AASC block. Reserve before **Thursday, July 21** to receive AASC's lower rate.

[Learn More](#)



Check Your Inbox on June 1 and Upload Your Vaccine Record

Our partners at Share My Health will reach out by email on Wednesday, June 1 to gather vaccination information for registrants who have paid. Attendees can input their record card using their desktop or mobile phone. Once your records are verified, you'll be one step closer to attending conference!

To ensure you receive the email to upload your record, please whitelist noreply@sharemy.health. In the meantime, read more about our safety guidelines through our conference [FAQ page](#).



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Enjoy Your Conference with Confidence

Register your Covid-19 vaccinations confidentially by July 1



AASC has partnered with health vendor ShareMy.Health to streamline our conference's vaccine information processing. Paid registrants will receive an email today from ShareMy.Health for quick, simple steps to upload your vaccine information. After verifying your vaccination status, you'll be one step closer to attending this year's national conference!

We decided to work with ShareMy.Health as a HIPAA compliant vendor because of their dedication to user privacy and security. Our staff also found it fast and convenient to enter our records, whether using the desktop or mobile version. Once you've located your COVID-19 Vaccine Record Card, you're ready to get started.

Quick Steps:

- Click the activation link in your email from ShareMy.Health
- Create a login using the email address you used to register for conference
- Click the "Upload" button on the far-right side of your dashboard
- Enter the vaccine doses and dates you received them
- Snap a photo of your vaccine record card on the device you're using
- Submit your information and await approval from ShareMy.Health



If you do not receive the email today, please verify your conference payment has been processed. Also, attendees can ensure delivery by whitelisting the domain "@sharemy.health" and double checking their spam folders.

Please allow 24 hours for verification of your records. You'll receive a separate email from ShareMy.Health with confirmation of your information. All attendees, vendors and presenters must upload their vaccine records **before Friday, July 1**.



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AASC prioritizes the health and safety of our members as we return to a live conference, and we're continuously updating our guidance to reflect current policies from the CDC, state of California and the Anaheim Marriott hotel.

Learn more about our COVID-19 safety policy, including mask guidance and physical distancing measures, on our conference Frequently Asked Questions webpage. For any other questions, please reach out to [Nina Santarelli-Griffin](#).

[Review the FAQs](#)



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Steps to Success:

Select your conference courses in Agenda Builder



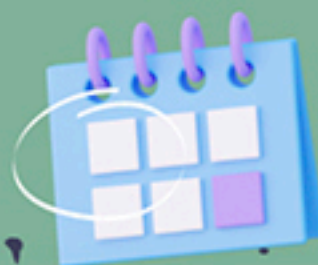
Create the training that's right for you! By using the Agenda Builder, conference attendees have the power to develop an education course plan with their goals in mind.

We've assembled the best expert presenters, trending topics and innovative research for this year's return to live conference. With over 75 workshops to choose from, attendees can develop an action plan that targets their professional needs and interests.

Last year, 98% of conference attendees said they were leaving the event with at least 3 takeaways they can use immediately at their properties. Survey respondents also told us the unique workshops were their favorite part about conference. Top-rated workshops from last year's virtual conference included:

- Replacing Our Comfort Zones with Growth Zones
- Stress, Our Brains and Self Care
- Bystander Intervention in Public Spaces
- Why Kindness Matters in Service Coordination

PLAN YOUR SCHEDULE NOW!



[VIEW AVAILABLE TIME SLOTS](#)

Don't wait to select your courses! Breakout sessions will have limited seating, so pick the training you want now before they're full.

Paid registrants with a verified vaccine record through ShareMy.Health will receive an email today from support@gttnow.com with a link to the Agenda Builder. Submit your vaccine record through ShareMy.Health or transfer your conference registration by **Friday, July 1 at 5 p.m. ET**. *If you have paid AND your vaccine records have been verified, but you do NOT receive an email this week from support@gttnow.com, please contact us at info@servicecoordinator.org.*

If you have questions about payment or haven't received communication from ShareMy.Health, please contact [Nina Santarelli-Griffin](#), AASC Senior Director of Strategic Partnerships.



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Get ready to experience Anaheim!

Plan your trip to the conference today!

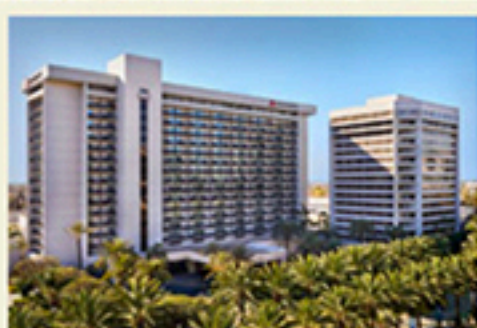


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Discover new and exciting adventures in Anaheim, California! We're less than two months away from the most anticipated service coordinator event of the year, so now is the ideal time to start preparing your voyage.



When you're not learning the latest industry trends and practices, attendees will find exciting activities inside and outside the Anaheim Marriott hotel. Whether you enjoy seeing the sights, catching some rays or experiencing the best in music and cuisine, there's plenty of activities to enjoy in Anaheim.

[Explore Anaheim Attractions](#)

We encourage attendees to stay at the Anaheim Marriott, located at **700 West Convention Way, Anaheim, CA 92802**, which will serve as the hub for our conference trainings and social events. After training workshops, you can enjoy the convenience of hotel amenities, like an onsite restaurant, outdoor pool and 24-hour fitness center.

Be on the lookout next week for more information about important booking deadlines and discounted room rates for the hotel.

Receive Discounted Shuttle Rates with AASC Discount Code



Conference attendees arriving and leaving SNA, LGB and LAX airports can use a special discounted shuttle rate offered by Karmel Shuttle Service. AASC recommends flying into SNA based on proximity and traffic patterns in the area.

Schedule an individual or shared ride, provide the AASC promotion code and be on your way to the Anaheim Marriott. Reserve your shuttle [online](#) or call 714-670-3480. Be sure to call within 15 hours of your pickup time and provide the agent with promo code **NSCC22** to receive \$10 off roundtrip transfers.

If you're driving to conference, the hotel offers onsite parking for a minimum self-parking fee of \$29 per day plus tax, subject to change by the hotel. Attendees also have the option to valet park for an additional fee.

August in Anaheim tends to be sunny and comfortable, with highs averaging at 85 degrees and lows at 66. Attendees are encouraged to dress in business casual clothing and bring layers, like jackets and sweaters, as temperatures may vary in different workshop rooms.

We can't wait to see you soon! Stay tuned into your inbox for more conference updates, and check the [Frequently Asked Questions](#) webpage for the latest developments.



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Stay At The Center of It All!

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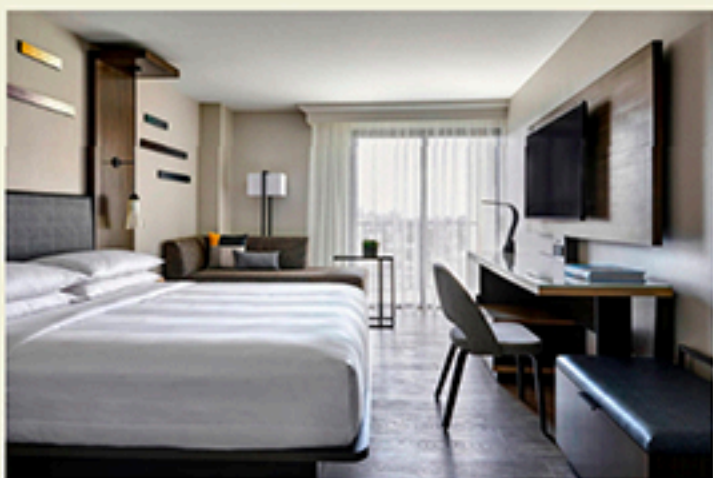


Book Your Room At The Anaheim Marriott

Stay at the [Anaheim Marriott](#) for ease of access to all things conference! After a long day of learning and socializing, hotel guests enjoy the convenience of onsite restaurants for dinner, outdoor pool for leisure and a room upstairs for restoration.

AASC secured a room block for conference guests to reserve rooms at discounted prices. Conference attendees have before **Thursday, July 21 (or until our block fills)** to reserve their hotel room at the reduced, daily cost of \$214 plus additional taxes and fees. After July 21, we cannot guarantee rooms will be available to reserve due to the hotel's proximity to major attractions.

In addition to serving as the epicenter for conference events, the Anaheim Marriott is located within walking distance of top-rated restaurants and attractions. Enjoy this four-star hotel with luxury amenities that's only two miles from Disneyland Resort and the House of Blues, and only a two-minute walk to the Anaheim Convention Center.



[Check Out Hotel Details](#)

And the best part? Travel and lodging for service coordinator trainings are eligible HUD expenses, making the stay at Anaheim Marriott the most logical, financial-savvy decision for your budget.

Conference attendees received information on the discounted room block in their confirmation email. Follow the link provided in that email to reserve your room at the Anaheim Marriott. Don't see the email in your inbox? Feel free to reach out to AASC's [Nina Santarelli-Griffin](#) for the link to the hotel reservation page.



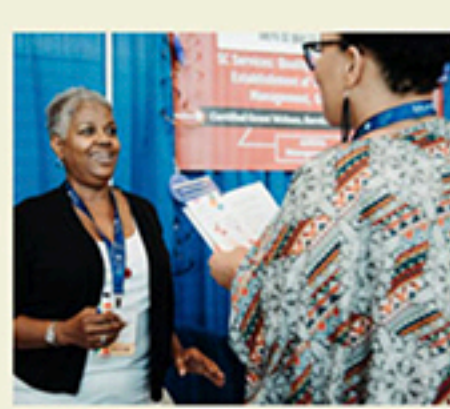
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Meet Our 2022 Exhibitors at Conference!



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Thank you for making this event possible!

We're so grateful for this year's conference sponsors and exhibitors! AASC appreciates the support of our notable sponsors and exhibitors who share our passion to give attendees a memorable, energizing experience like no other.

Between workshops, attendees can meet our wonderful exhibitors on **Monday, August 15 from 8 a.m. to 3 p.m. PT.** Be sure to take advantage of our *dedicated* time with exhibitors from **1:30 to 3 p.m.** Visit their booths in the new Exhibit Area to discover effective products and resources that help streamline your work. You're sure to find valuable information to take back to your property!

Learn more about each of the organizations that contribute before you attend next month. Click on the logos below to see the innovative work our sponsors and exhibitors are doing to help you and your residents thrive!

PRESENTING SPONSOR



MAJOR SPONSORS



SUPPORTING SPONSORS



CONFERENCE EXHIBITORS



Our supporters are eager to meet attendees as we return to an in-person event. Don't miss your opportunity to learn the latest developments in the industry.

About the email header: Conference sponsors and exhibitors meet with enthusiastic attendees at the 2019 National Service Coordinator Conference in Denver, Colorado.

PLAN YOUR
SCHEDULE NOW!



SCHEDULE YOUR CLASSES
BY FRIDAY, JULY 29



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**Book now, while rooms
are available!** (Deadline July 21)

➔ Contact Kareena Gibson for more information

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We have limited rooms left in the discounted room block. Hurry and reserve your room by **tomorrow, July 21** to receive the reduced daily rate of \$214 plus additional taxes and fees, or until all rooms are full.



Anaheim Marriott
700 West Convention Way
Anaheim, CA 92802

Don't wait to enjoy convenience and access to the 2022 National Service Coordinator Conference by staying at the Anaheim Marriott. Book now before rooms are gone!

We're less than a month away from #AASC22 conference, and this four-star hotel will serve as the destination for all our events throughout the week.

Attendees can enjoy popular tourist attractions and restaurants within walking distance of the hotel, along with top-notch amenities you'll find inside.

The hyperlink to reserve your room can be found in your conference confirmation email. If you're having issues locating the email, please reach out to AASC's [Kareena Gibson](#).



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