



About AASC

The American Association of Service Coordinators (AASC) is a national not-for-profit membership association representing the resident service coordinator profession. Our more than 3,900 members serve seniors, people with disabilities, and low-income families living within affordable rental housing and the surrounding community.

AASC members consist of individual service coordinators, public housing authorities, state housing finance agencies, community action agencies, housing providers, owners, developers, property management companies as well as for-profit and not-for-profit organizations and companies who provide supportive products or services to residents and clients.

Our mission is to uplift and advance the service coordinator profession through:

- education led by experts in the affordable housing industry on trending topics and inclusive practices;
- exceptional networking opportunities particularly during our nationally recognized annual conference;
- advocacy on the federal level for additional funding for service coordinators and programs;
- and best practices and ethical standards to succeed in everyday work.





Membership Benefits

Professional Development – AASC is committed to giving our members every opportunity to grow and improve professionally through highly-ranked education, training and leadership opportunities. Join us in person for our annual conference, attend weekly webinars, and access on demand training through AASC University.

Best Practice Resources – AASC members have access to our Service Coordinator Program Manual with recommended standards of practice and our Forms Pack with more than 40 customizable service coordination forms.

Public Policy and Advocacy – AASC works closely with members of Congress and federal agencies to provide input on legislation and policies affecting service coordinators. Plus, members have access to our Public Policy and Advocacy Toolkit.

Communications – Members receive timely and relevant news and industry information through our weekly eBulletin newsletter and regular Action Alerts.

Exclusive Member Discounts – AASC members enjoy substantial discounts on training registration fees, online tools such as AASC Online, the Professional Service Coordinator program, on demand training, and much more.

Professional Service Coordinator Designation –

In partnership with The Ohio State University Office of Geriatrics and Interprofessional Aging Studies, AASC offers a professional designation program. The required courses are web-based and may be completed on your schedule.

AASC Online – This web-based documentation software for service coordinators created through our partnership with Pangea Foundation, lets service coordinators build resident files, record assessments, track the services delivered, and complete Semi-Annual Performance Reporting to HUD.

Use of AASC Online is purchased separately from AASC membership. AASC members receive a \$300 discount on the set-up fee and yearly subscription.

Networking and Engagement Opportunities – We provide our members with the opportunity to expand their network of peers through AASC events, state chapter meetings, the AASC member directory, or social networking outlets.

My Community Directory – This virtual resource guide, powered by findhelp, was custom-made for service coordinators to connect residents to free and low-cost resources in every U.S. zip code.

Visit ServiceCoordinator.org and Join AASC Today!


As an AASC member, you will gain access to a host of networking and professional development opportunities to make your job simpler. AASC meets the needs of professionals who are new to the field, as well as veterans and everyone in between. Join today and discover why 99% of our surveyed members would recommend membership to a colleague!

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