

**Mission:**

At XXXX, we aim to deliver distinctive logistics and inventory services to both small and large businesses around the globe. We provide you with expert information regarding your transit requirements and needs through our team of experts. We have offices around the world to avail us of the opportunity to serve our clients situated in areas that may be considered inaccessible.

We strive to always provide our clients with creative solutions by working amicably to ensure steady growth in their businesses. We give you our undivided attention, as this helps us find innovative solutions to specific challenges.

**Vision:**

Setting industry standards and becoming a benchmark for brands through our innovative logistic ideas and creating an enabling environment by breaking business boundaries all around the globe.

**Our Services:**

**Sea Freight Services (Import – Export – Cross Trade):** At (XXXX), we prioritize the safety of your commodity. We ensure the cargo gets to you in perfect conditions anywhere in the world. Our sea freight team of specialists guarantees swift expedition of shipments, either large or small utilizing the most secure routes. We have the best professionals in this field to ensure the best customer service delivery. We have a team of well-equipped experts who are acquainted with emerging changes in the market and other challenges to prevent any intrusion in our service delivery.

We have an extensive network of service delivery offices around the world to cater to all your needs. Our expert sea freight personnel ensure attention is given to every cargo on board in our bid to guarantee a safe delivery.

A list of the total sea freight services we provide include:

- **Full container load (FCL):** These could either be a container load of industrial equipment, engineering tools, or perishables that could occupy a full container. XXXX works with all sizes which could be a standard twenty or forty-foot container load of your commodity. We also ensure your cargo is delivered to you safely and on time.
- **Less than a container load (LCL):** Clients with commodities less than a container load would also be provided our premium service, we understand the uniqueness of each business and create an enabling environment that caters for every business owner and whatever the size of the commodity they intend shipping.
- **Breakbulk:** Large vehicles, cranes, boats or equipment deemed too large to occupy the standard shipping containers, we have the breakbulk option. This allows our clients the opportunity to individually ship the goods, which might be considered too large to fit into a container. This service is provided to ensure our clients receive their products without blemish or damages.

- **Ro-Ro:** At XXXX, we also provide a roll-on/roll-off method of shipment, which helps move any cargo on wheels such as trailers or trucks. The Ro-Ro, as it is commonly referred to as have ramps, which help roll down the vehicle from the port. We aim to ensure our clients enjoy our variety of shipping options.
- **Door to door services:** As a global brand, XXXX also pick up your goods from the port and deliver to any destination of choice. Your comfort is our priority, and the freight forwarder ensures this by offering you this service. We save our clients the trouble of picking up the commodity and searching for reliable means of land transportation.
- **Dangerous goods handling:** For goods considered harmful, we have our expert team around the globe, specially trained for such situations. Our clients are guaranteed safety on all products under our supervision, and such goods are handled with care without causing damages.
- **Special project:** XXXX as a brand established to deliver a variety of services, clients with special project shipments are also taken into consideration. We take into your requirements and work with your stipulated budget to ensure a premium service delivery from our team of experts.
- **Transport insurance:** Our commitment to top quality service goes beyond logistics but also offering insurance on a shipment made through our sea freight services. This means we take total responsibility for your commodity through our marine insurance policy. The delivery becomes a priority to us just as it is to our esteemed clients.
- **Commercial documentation services:** Certain documentation such as; shipping documents, certificate of origin, export documentation, insurance certificate, bill of lading, commercial invoice, and other transport papers are among many services we provide at XXXX. This is to ensure the smooth delivery of cargo.

XXXX understands the essence of time in the delivery industry and ensures shipment is made possible within the shortest timeframe without jeopardizing the safety of your cargo.

**Air Freight Services (Import – Export – Cross Trade):** You can always rely on XXXX to swiftly deliver shipment to any destination of your choice. Our air service delivery is handled by our proficient team of professionals who help to arrange your air service needs and is not limited to anywhere in the world. Our team also handles special deliveries, which may be time-critical. We have measures put in place to cater for special needs such as a large commodity which would require more space in the aircraft.

We have a variety of aircraft utilized for service delivery, which accommodates all your air freight needs. XXXX takes air freight service delivery to a whole new level by offering insurance on cargo shipment. Our team handles this, so the safety of your cargo is important to you just as it is to us. Our team of experts

is vast in the knowledge of aircraft capacities, as well as the laws that govern every country we operate in.

A list of the total air freight services we provide include:

- **Worldwide cargo shipment:** As a global logistics brand with different units stationed around the world, XXXX strives to satisfy every client by delivering our services through our air freight option of shipment. Large or small shipments, we ensure your cargo gets delivered to your desired destination on time.
- **Dangerous cargo:** We take preventive measures in ensuring hazardous cargos containing; toxic materials, flammable substances, gases, and other harmful materials are monitored closely. This is why we have a dedicated team of experts in charge of such shipments; these professionals are located around the globe where our offices are situated to guarantee the safety of the cargo.
- **Perishable and time-critical cargo handling:** We understand some clients may urgently need their perishable goods delivered to prevent damages. XXXX delivers your time-critical cargos because we aim to help you grow your businesses and meet your customers on time.
- **Special objects:** For clients with extremely large or oversized cargo shipments, we have specific aircraft meant for this. There are also aircraft to convey cargos that needs an urgent delivery; these options are dependent on the client's request. We can individually move this cargo if the client so desires.
- **Transport insurance:** Utilizing our air freight services also have its advantages; we have your shipment covered through our air insurance scheme. This means your shipment is guaranteed, and as our esteemed client, you can relax and allow us to offer you premium service. In cases of unexpected challenges, we have experienced team of professionals to help with possible solutions.
- **Commercial documentation service:** XXXX offers air freight documentation services. This includes flight documents such as inspection certification, bill of lading, destination control statement, and other valuable documents to ensure a swift transit of your cargo without limitations.

Our experienced team of experts also monitor each shipment and ensure every cargo gets to your choice of location on time.

**Land Freight Services:** No matter how harsh the terrain might be, XXXX would ensure your commodity is uncompromisingly delivered. This could either be the full trailer freight services or less than trailer load

services; our team of experts would get it delivered to you on time. We also consider your budget and work in accordance. We offer some of the most competitive prices to accommodate every customer without compromising on our premium service delivery.

Our team also offers services such as acquiring certain commercial documentations. We also ensure rules and regulations about each route we ply are duly followed to prevent any service delivery interruption. Vehicles are supplied according to your needs and budget to accommodate your commodity, and certain steps are taken by our team of experts to ensure the safety of delivery.

A list of the land freight services we provide include:

- **Full trailer freight services:** Our land freight full trailer service aim to help our clients convey heavy or a trailer load commodity to any destination of choice is top-notch. We have skilled drivers who operate using the best routes which guarantee the safety of that large cargo you intend shipping.
- **Less than trailer load services:** This form of service does not require a full trailer before delivery is made to your desired destination. This is because we understand each business comes with its uniqueness, and not all our clients deal with heavy packages and are also cost-effective.
- **Packing and repacking services:** At XXXX, we offer services such as packing and repacking, depending on the client's requirements. This could be done before transporting the goods to your desired destination but is solely on your request. We have highly trained individuals around the globe to deliver affordable packing solutions. For heavy container load equipment, we have the necessary tools required to lift, load, and unload.
- **Commercial documentation services:** Our team can also supply vital logistic documents such as the bill of lading, freight bill, Free On Board (FOB) terms of sale. These documents contain information regarding the cargo being shipped, and at XXXX, we ensure these documents are delivered to you.

Our team of experts understands the importance of time, so we ensure shipment is executed instantly, and we offer our services every day of the week. We at XXXX ensure industry standards are met and offer expert advice to our esteemed clients to help make better decisions.

**Customs Services:** We understand the challenges that come with both importation and exportation of commodities; this is why at XXXX, we offer custom services to help reduce these inconveniences. This is carefully executed by our licensed customs brokers, who ensure adequate measures are taken by our clients to guarantee the safety of the commodity.

There are certain customs regulatory requirements small or large businesses must comply with. XXXX helps you with the procedures by educating clients on custom duties, foreign trade zones, and many other necessary laws.

A list of the customs services we offer include:

- **Customs brokerage:** We offer custom brokerage services that help facilitate quick delivery of cargo by enlightening our clients on custom laws and regulations regarding importation and exportation of commodities. These help our clients understand the custom duties on shipments as well as other charges to avoid breaking state laws. This service is made open to both small and large company owners.
- **Import and export custom procedure:** There are specific procedures to abide by when importing or exporting goods. Our team ensures you are well informed of these procedures. Compliance helps facilitate quick delivery of your commodity — steps to take from the point of origin to your desired destination.
- **Re-exporting procedures:** We offer procedures on entrepot, also known as re-exports, to help clients who have challenges exporting to countries considered non-free trade zones. This means clients can have their products in countries considered unreachable at a reasonable fee.
- **In transit formality:** Our clients can also get useful information about the movement of cargo and delivery dates. We make it possible for you to monitor your supply chain as we understand the importance of this to your business. Necessary steps to take during this period are also communicated to our clients to ensure quick and easy delivery of service.

The safety of your commodity and secure delivery of service is a priority at XXXX. We offer these services to ease our clients the hassles encountered during the importation and exportation of any commodity. Our team of experts also help enlighten clients on different custom regulatory necessities to ensure logistics are executed swiftly without breaching laws and regulations. These services are not restricted to large companies; we offer these services to small and emerging companies. Our firm commitment to securing quick and safe delivery of service at XXXX identifies us as a unique brand you can always trust.

**Warehousing:** We take freight delivery service one step higher, at XXXX, we offer logistics solutions for your commodity. Our team of professional experts ensures not just quick and easy transportation but also safe storage for your commodity. This means your product is protected; harmful materials are also gently packaged to prevent any loss or damage. We have specific safety measures put in place to ensure undivided attention is given to every commodity under our care. This makes us one of the most reliable brands to work with.

A list of our warehousing services include:

- **Bonded warehousing:** To reach our clients located in different parts of the world, at XXXX, we work with reliable logistic brands situated in these destinations. This helps help preserve our client's commodity. These brands work directly with XXXX, so a reasonable discount is offered to our clients. We want our clients only to make orders and allow us to do the rest, optimizing your business capacity is what we hope to achieve at XXXX.
- **Storage:** We at XXXX take into consideration the variety of client's commodities, from small packages to large shipments. We have measures in place to cater for a range of products; this includes harmful, hazardous or poisonous materials with our partners located in countries where we make deliveries for clients.
- **Labeling:** We at XXXX understand certain packages may require labeling to state the content in the shipment as well as the destination of the shipment. We offer this service to clients to help accurately distinguish between cargos. Labeling is also vital in cases of hazardous substances to help protect individuals involved in packing and unpacking these commodities.
- **Packing and repacking:** For expert packing results, we have a well-trained staff that helps repackage your item to fit your requirements. These steps are made possible to relieve our clients the hassle of packing which may be harmful to them due to the nature of the commodity being repackaged.
- **Hazardous material packing:** Certain harmful or dangerous materials that may need packing or repacking require expert hands to prevent explosions or air pollution. That is why XXXX take cautious measures to prevent such occurrence by hiring the best hands available at every destination. Clients are often advised to steer clear of these substances; we also involve experts to avoid penalties or to break state laws.

Products that may require packing or repacking according to your preference are among some of the services we offer our clients to ensure optimal satisfaction. At XXXX, we tell our clients to relax and allow us to provide a premium logistics solution for maximum satisfaction. Our services are cost-effective, and improvements in your supply chain are what we set out to achieve with all our clients.

With our dedicated team of expert professionals, you can be guaranteed tailored solutions that help move your business a step higher in the right direction.

Wouldn't you rather partner with us today?

