

**Delta Air Lines, Inc.** 1021 N. Outer Loop Rd. Atlanta, GA 30352

March 4, 2020

## Subject: Delta Reduces Japan Flight Schedule Due to COVID-19

Delta will reduce its weekly flying schedule to Japan through April 30 and suspend summer seasonal service between Seattle and Osaka for 2020 in response to ongoing concerns related to COVID-19 (coronavirus).

## Flight Schedule Changes

Beginning March 7 for U.S. departures to Japan and March 8 for Japan departures to the U.S., the airline will operate the following schedule:

Market	Peak Frequency	Frequency March 7th - April 30th	
Tokyo-Detroit-Tokyo	Daily	Daily	
Tokyo-Los Angeles-Tokyo	Daily	Daily	
Tokyo-Honolulu-Tokyo	Daily	Daily	
Tokyo-Seattle-Tokyo	Daily	Daily	
Tokyo-Portland-Tokyo	Daily	3x weekly	
Tokyo-Atlanta-Tokyo	Daily	5x weekly	
Tokyo-Minneapolis-Tokyo	Daily	5x weekly	
Nagoya-Detroit-Nagoya	Daily	3x weekly	
Nagoya-HNL-Nagoya	Daily	3x weekly	
Osaka-Seattle-Osaka	Daily	Suspended	
Osaka-Honolulu-Osaka	Daily	3x weekly	
Tokyo-Manila-Tokyo	Daily	Daily*	

\*ends March 27

Delta's planned consolidation of Tokyo flights <u>at Haneda Airport</u> beginning March 28 will happen as planned. Flights between Seattle, Detroit, Atlanta, Honolulu, and Portland will transition from Narita to Haneda beginning March 28 for departures from the U.S. to Tokyo, and March 29 for departures from Tokyo to the U.S. Delta's Tokyo-bound flights from Minneapolis and Los Angeles already fly into Haneda and will continue to do so. Delta's service between Narita and Manila will continue to operate daily until March 27, after which the flight will be suspended as part of the carrier's previously-announced consolidation at Haneda. The airline's new service from Incheon to Manila, previously scheduled to begin March 29, will now start on May 1.

The airline's seasonal summer service between Seattle and Osaka will be suspended for the Summer 2020 season, with a planned return in Summer 2021. Delta will continue to serve Osaka from Honolulu.

Please contact your Delta Cargo Account Manager or the Delta Cargo Customer Service Center at 1-800-DL-CARGO if you have any questions regarding these adjustments

Best Regards,

Delta Cargo