JON PALMER

COPYWRITING & CONTENT MARKETING PORTFOLIO



My LinkedIn | My Personal Website

2021-2024



JON PALMER

Editor, Copywriter, Content Marketer, and Project Manager

I know the digital media space like the back of my hand. I combine the lessons I've learned from a decade in local online journalism and news editing with strategic, data-driven marketing techniques to create informative, engaging content.

In my most recent role as the sole Content Writer for Magellan Jets, I managed content creation, brand storytelling, copywriting, editing, and SEO for an award-winning aviation company. I've created everything from blogs and landing pages to social and email campaigns to sales collateral and whitepapers. Prior to my pivot to the marketing space, I wrote and edited hundreds of news and entertainment articles in some of Boston's most respected newsrooms.











BLOGGING

Informative Content

I created dozens of blogs designed to establish Magellan's position as an industry leader and trusted source of information about the world of private jets. These pieces covered everything from industry news and travel tips to comparisons of specific aircraft and deep dives into common queries about the private jet experience.

(Click on the blogs to read them)

*Note: All blogs I wrote were published under founder Joshua Marc Hebert's name.



NEW EUROPE TRAVEL REQUIREMENTS: WHAT TO KNOW ABOUT

ETIAS

(🖲 Joshua Marc Hebert 🛛 📋 August 3, 2023

Starting next year, travelers to most European countries will need to apply for authorization from a <u>new system</u> <u>called ETIAS</u>. When the system goes into effect next year, non-European Union residents will have to submit their information to ETIAS prior to their trip to an EU country. Read on for everything you need to know about the new ETIAS system if you're planning on traveling to Europe in 2024.

BOOK PRIVATE JET CHARTER TO EUROPE

WHAT IS ETIAS?

ETIAS stands for European Travel Information and Authorization System, and it's a special travel authorization form—not a visa—that will soon be required for travel to European Union member countries. It's being put into place for security reasons, so the EU can better track who is entering. It <u>has been</u> <u>compared to the ESTA system</u> the United States put into place in 2008.

WHO WILL NEED ETIAS?

Anyone who currently can travel to EU countries without a visa, including American passport holders, will be required to have an ETIAS starting next year.



5 TIPS FOR FLYING PRIVATE IN EUROPE

Your villa is booked, your ; about your private travel? different than in

READ MORE »

Joshua Marc Hebert 🔸 Maj



PETS AND PRIVATE JETS: 5 TIPS FOR EASY TRAVEL WITH YOUR FURRY FRIEND



ving your pets at home ong with you—pets and

23

DE-ICING 101: WINTER PRIVATE JET TRAVEL AND AIRCRAFT DE-ICING

Winter can be a difficult time for private jet travel, especially when increased flight volume around the holidays is met with weather-related delays. When every

READ MORE »

Joshua Marc Hebert + November 21, 2023

BLOGGING

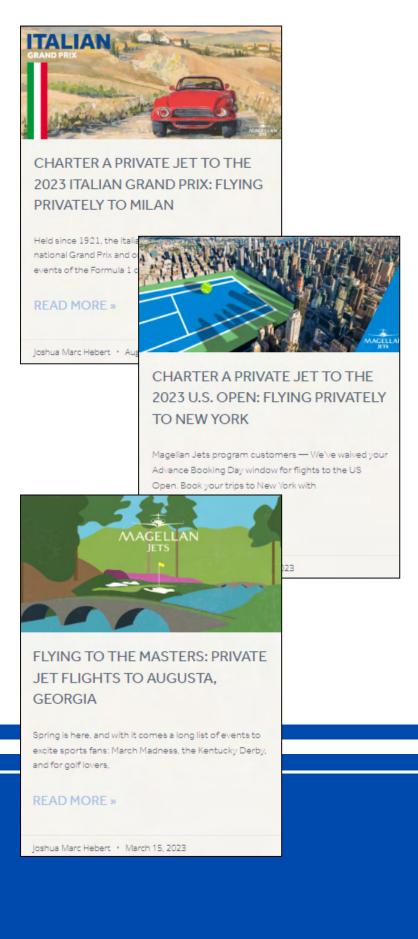
SEO Blogs

Our blog strategy involved writing about sporting and cultural events that attracted high-net-worth individuals who often charter private flights. I maintained a calendar of these events and conducted research into the search terms they use to find flights. I also made sure each "destination" blog had an on-page widget (see below) the reader could use to request a flight, putting them in immediate contact with our sales team.

My approach to SEO blogging involves searching for target keywords, seeing what questions come up in Google's "People also ask," and answering those questions within the blog. Page titles, headers, section heads, and alt text for images (commissioned by me but created by our graphic design team) were all optimized based on my keyword research and SEO best practices.

(Click on blogs to read them)

READY TO FLY PRIVATE TO THE 2023 ITALIAN GRAND PRIX?			
It's not just about getting from Point A to Point 8—When Magellan arranges your European travel, we'll make sure you're flying on a jet that's as memorable and stylish as your destination. We're ready to serve as your personal flight department, travel advisor, and luxury concierge as you explore Milan and other European destinations.			
Use the convenient instant quote tool below to search and book private jet charter flights to the 2023 Italian Grand Prix (or any other destination you choose), or <u>call 877-550-5387</u> to speak with a Private Aviation Consultant today to plan and schedule your trip.			
One way ® Round trip			
O Multi leg			
FROM	то		
From	то		
DATE	DATE		
Jun 12 2024 🛛 🛗	Return 🛗		
TIME	TIME		
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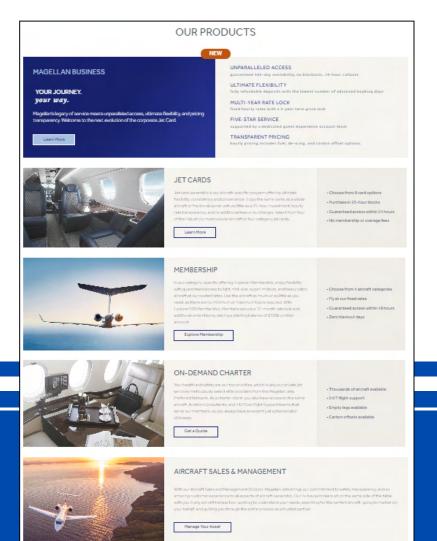


LANDING PAGES

Private Jet Solutions Page



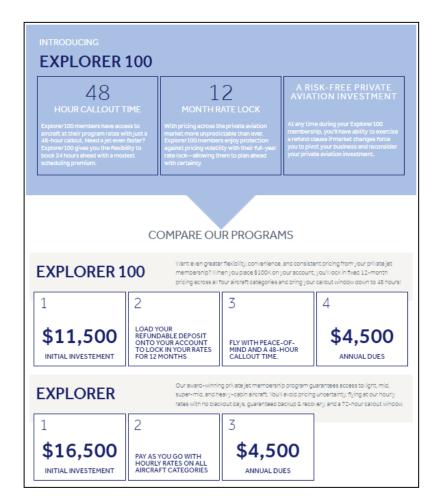
(View The Page Here)



I re-wrote much of the existing copy on the Magellan Jets website and eventually, working together with our UX designer, refreshed the entire site. Working from goals set by our VPs and Marketing Director, I outlined basic mock-ups of new pages. While our designer worked off of those mock-ups, I set to work on copy that explained the differences between our product offerings and the different levels of private jet membership. I also improved page SEO across the site, helping us rank higher for key private jet search terms.

LANDING PAGES

Private Jet Membership Page



(View The Page Here)

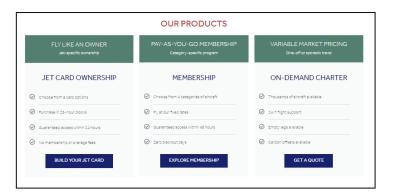
JET MEMBERSHIP BENEFITS			
1	AVOID MARKET UNCERTAINTY	The private aviation market is facing a level of demand never before seen, making pricing and availability extremely volatile. With your Explorer Membership's fixed rates, there's less cost ambiguity—and with our industry-leading network of top-rated aircraft and crews, there will aways be a jet available when you need it.	
2	GUARANTEED BACKUP AND RECOVERY	Pre-flight mechanical issues are a major inconvenience and usually come with a large price tag. Magelian members don't have to worry about lengthy delays or additional fees if their altoraft unexpectedly goes offline—well secure a recovery flight option for you from our Magelian Jets Preferred Network at no additional cost.	
3	SUPPLEMENT YOUR EXISTING FLEET	Membership is an ideal tool for corporations or individuals who already own aircraft and need a supplemental flight option. Utilize our paj-as- you-go memberships when your aircraft is down for maintenance, when you simply require more cabin space, or when your required flight range is more than your existing assets can manage.	
4	YOUR OWN PRIVATE FLIGHT DEPARTMENT	Both membership levels are supported 24/7 by our highly experienced team and backed by FAA-certificated pilots. They'll work with you to find the perfect aircraft for your needs and to ensure a seamless and enjoyable experience—all while making sure every leg of every flight adheres to our stringent safety requirements and protocols.	

LANDING PAGES

Red Sox Partnership Page



(View The Page Here)



OUR CORE VALUES

We believe the foundation of exceptional service begins with the best people in the business that see each interaction as an opportunity to grow a relationship. Our internal culture is feit externally by our customers because of the alignment in thought on the core values that make up our company





READ OUR PARTNERSHIP PRESS RELEASE

EMAIL COPY

I wrote the copy for most Magellan Jets emails, including email drip campaigns to prospects, promotional emails tied to new products or whitepapers, monthly newsletters to our clients, and internal announcements. I worked with our Marketing Director and Email Specialist to target Csuite figures at Fortune 500 companies, corporate flight departments, and wealthy individuals who flew privately with targeted messaging that positioned our products as their safest and smartest option.

(Click emails to view in full)



Need To Get Out Of Florida?

As Hurricane Idalia gains strength in the Caribbean, <u>evacuation orders</u> <u>have been issued for Florida counties</u>. Should you need to evacuate by plane, the entire Magellan Jets team is at your disposal, **but you need to contact us as soon as possible to facilitate your flight. The sooner a decision is made to fly, the greater our ability will be to match you with favorable availability and pricing**.

Several Florida airports, including Tampa International, are under protective shutdowns—our Flight Support Department can assist in finding alternate airports if needed. If you need to leave Florida, contact us immediately via the following channels:





We Take Flying Personally

Our guests enjoy personalized service from aviation professionals who know them by name—a level of attention you won't get anywhere else in the industry. Here's the kind of elevated service Magellan's Jet Card Owners experience and you can expect:

- Ownership, Your Way Customize your program, from your preferred aircraft and annual hours to tailored add-ons.
- Focused On You We take pleasure in getting to know you and your family and anticipating your needs.
- Unlimited Support From expert personalized consultation to our Guest Experience concierge team, our entire operation is at your disposal.
- Risk-Free Investment Our Jet Cards are refundable, giving you increased confidence in the face of economic uncertainty.

BUILD YOUR IDEAL JET CARD PROGRAM

Featured Empty Leg Flight



West Palm Beach, FL → Trenton, NJ

Available December 27-29, 2023

\$10,000

BOOK NOW

EMAIL COPY

Our marketing emails were sent to tens of thousands of recipients. In one particular campaign, the emails we created to push downloads of our free whitepapers led to millions in revenue from clients and corporations who purchased our Jet Cards.

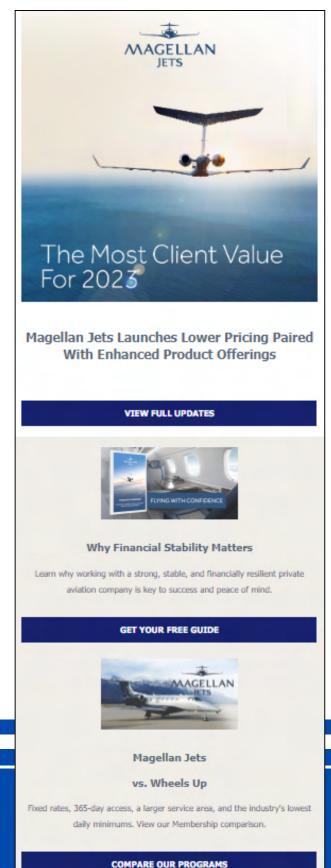


Ready to Take off in 2024?

It's time to secure your 2024 travel—no matter where you're headed, rely on Magellan Jets for all your on-demand private charter needs. You'll enjoy:

- Worldwide Access—A network of thousands of carefully selected aircraft and crew members at your fingertips
- Expert Consultation—Private Aviation Consultants ready to match you with the perfect aircraft for your mission
- Attentive Service—24/7 in-house Flight Support and tracking, Guest Experience concierge, and more

GET AN INSTANT CHARTER QUOTE NOW



SALES COLLATERAL

"The Magellan Way" e-Book/Brochure

I wrote all of the copy included in "The Magellan Way," a document used in both digital and printed form by our VPs, consultants, and sales reps when pitching clients.



(View "The Magellan Way" on Issuu)



Pricing Guide & Program Comparison Campaign

Our most successful campaign revolved around our most popular piece of collateral, which compared our programs side by side with those offered by our competitors. I conducted industry research and competitor analysis in order to update this guide and run new campaigns for it on a quarterly basis. I wrote the copy and gave the design team mock-ups with which to create the final product.

(View The Guide)



MAGELLAN

In the world of business aviation, there are many private jet providers and programs for individual and organizations to choose from. However, finding one that's safe, secure, and a true fit for your specific travel needs requires a bit of research and due diligence. Explore the facts behind today's to private aviation companies, and discover the right program for you and your business.

JET CARD OWNERSHIP

One of the more popular programs available tooks, Jet Card Ownership quarantees a significant level of aircraft evalability. Typically these programs are category - or aircraft-specific, and require a block purchase of flight hours at the time of signing—with houry rates and scheduling parameters guaranteed. Additionaly, most. L4 cards don't involve long-term commitments, with terms lasting 12-24 months depending on the program.

MEMBERSHIP

With an initiation fee, memberships typically grant access to a variety of aircraft on a pay-as-you-go basis at a fixed hourly rate. Membership terms usually last 12 months, with on limit on how often you can fly as a member. Some programs require additional monthly fees and overhead costs on top of the initiation or renewal fee, and may also limit availability to the renge of aircraft to which members are guaranteed access.

FRACTIONAL

Fractional programs involve a much higher level of commitment, as you are acquiring a piece of an asset that's hared across a vorterly of user. These programs require substantial asset acquisition fees that can run sit to seven figures, as well as recurring monthly management. fees regardless of whether or not your (b), Bospit that their of Investment, you silling not necessarily fly on the aircraft in which you've invested—rather, you have access to a fleet of aircraft along with other fractional onwers like yourset.

Additionally, fractional programs have occupied hourly rates and variable fuel rates which, in conjunction with monthly management fees and an allocation of your initial asset acquisition fees, should be incorporated to estabilia - "true" hourly rate. Fractional programs involve a commitment of three to five years.

www.MAGELLANJETS.com | 877-550-JETS 2/9

Rates as of December 2023



PROGRAM BENEFITS COMPARISON

COMPANY	FLIGHT TIME CALCULATIONS	BLACK OUT DATES	PEAK DAY SURCHARGES	GUARANTEED INTERCHANGE TO LARGER JETS
Magellan Jets	Point to Point	None	None	Yes*
NetJets	Actual	Yes	None	No
Sentient Jet	Actual	None	Yes	Yes
Wheels Up	Point to Point	Yes	Yes	Yes
Flexjet	Actual	Yes	None	No
* At no additional cost				

MAGELLAN

Vs. NETJETS

NetJets does not offer a Heavy Jet option for their 25-hour Jet Card program; for larger aircraft, they require a multi-year lease agreement. It's also worth noting that NetJets has 10 no-fly days and 45 peak days; Magellan has zero blackout days or peak days, offering 365-day aircraft access. NetJets hours expire after the term, while Magellan hours do not. Additionally, Magellan guarantees the ability to upgrade your aircraft at no additional cost, while NetJets only allows upgrades based on availability.

COMPANY	PRODUCT	LIGHT	MID	SUPER MID	HEAVY
Magellan Jets	Jet Card	\$8,049	\$9,936	\$12,306	\$15,241
NetJets	25-Hour Jet Card	\$11,156	\$12,596	\$15,996*	Not Offered
*This rate is for a Cita	tion Sovereign. NetJets also offers a (Challenger 350 card for	an all-in rate of \$20		s include fuel and FET

while Magellan offers a Challenger 300/ 350 card for an all-in rate of \$13,596.

Vs. FLEXJET

Flexjet has 10 blackout days and 30 peak days, while Magellan Jets guarantees 365day access with zero blackout or peak days. Magellan also offers a much wider range of Jet Card options than the Flexjet 25 program, including both non-jet-specific and premium jet cards in each cabin class. Premium offerings by class are: Gulfstream G450/550 (Heavy Jet), Challenger 300/350 (Super-Mid), Hawker 800XP(Midsize), and the popular Phenom 300 (Light Jet). In addition, Flexjet's hours expire after the end of the term, and the company does not guarantee upgrades or allow renewals in a 12-month period.

COMPANY	PRODUCT	PHENOM 300	CHALLENGER 300
Magellan Jets	Jet Card	\$8,687	\$12,647
FlexJet	Jet Card	\$9,981	\$17,243
			Rates include fuel, but not FET

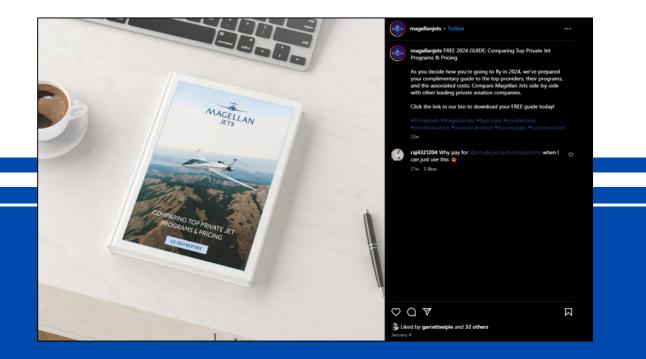
Pricing Guide & Program Comparison Campaign

LinkedIn Ads

Emails



Instagram Posts



"Where Smart Money Flies" Campaign

When news broke that several of our competitors in the private aviation space were folding or experiencing financial trouble, my team created the "Where Smart Money Flies" campaign to project Magellan as a strong and financially stable private jet company. This campaign included a landing page, a whitepaper, a blog, several videos, an email marketing drip, and social posts.

Landing Page

PECERSION-PROOF YOUR PRIVATE

 Working with a strong, stable, and financially healthy private jet provider is a must. Magellan is dedicated to responsible stewardship of your investment

 DUR BUSINESS MODEL Magelian. Jets is privately owned, assert-light, and completely debt-files. We dont use client funds to run out burness. so your money istays untouched until its time for you to fly. Wire 100% soil ent and spie to meet al of our operational costs, so your can rest assured your investment goes directly toward your time in the as.

+ A PROVEN TRACK RECORD

+ A FULL SUITE OF SOLUTIONS

+ GROWTH AND PROFITABILITY

+ INVEST IN YOUR TRAVEL—NOT IN AN AIRLINE

(View The Landing Page)

Blog



WHY SMART MONEY FLIES WITH MAGELLAN JETS

🕲 Joshua Marc Hebert 🛛 📋 May 26, 2023

Not all private jet companies are created equal—and with the financial troubles of multiple jet companies making the news recently, it's more important than ever for discerning filers to seek out a private aviation provider that is strong, stable, and financially healthy. There is no provider better suited to putting customers at ease than Magellan Jets.

As a privately owned, asset-light, and completely debt-free company, Magellan's innovative, customer-focused business model is built for stability. Magellan is dedicated to the responsible stewardship of clients' investments, shepherding them through economic uncertainty and recessionary fears as a trusted partner. Here's how Magellan gives its guests the peace of mind to fly with confidence.

PROTECTING YOUR INVESTMENT

Many companies have been criticized over the years for recklessly spending client deposits or for not protecting client funds in the event of an economic downturn. Not so with Magellan Jets, where client funds are completely segregated from operational funds. Magellan NEVER uses client funds to run their business, so clients' money stays untouched until it's time for them to fly. Magellan is 100% solvent and able to meet all its operational costs, so guests can rest assured their investment goes directly toward their time in the air.

(Read The Blog)

"Where Smart Money Flies" Campaign

"Flying With Confidence: Whitepaper

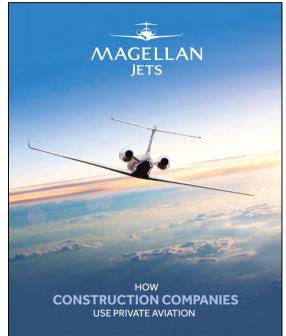


(Read The Whitepaper Here)



WHITEPAPERS

I wrote several whitepapers detailing how specific industries used private aviation. To better understand these clients' needs, I conducted research and spoke with consultants at Magellan who worked with customers in each of these target industries. Working together with our Email Specialist, I then sent these whitepapers to very targeted lists of business leaders and corporate flight/travel department heads in a campaign that resulted in millions in revenue from charter and Jet Card sales.



LEVERAGING PRIVATE AVIATION FOR A COMPETITIVE EDGE IN THE CONSTRUCTION INDUSTRY



(Read The Whitepaper)

etitive





RETAIL BUSINESSES USE PRIVATE AVIATION

LEVERAGING PRIVATE AVIATION FOR A COMPETITIVE EDGE IN THE RETAIL MARKET

(Read The Whitepaper)

A More Direct Route, No Matter Where The Job Takes You





SOCIAL MEDIA

I maintained a social media posting calendar for Magellan's Instagram and LinkedIn accounts, as well as the accounts of our CEO and our President. I regularly posted blogs, announcements, videos, client testimonials, event photos, and aircraft features across these accounts using HootSuite.



Magellan Jets 9,037 followers 4mo • 🕥

What exactly does an aircraft management company do—and why is it essential to work with one if you own a jet? Read our blog to learn more:



What Does An Aircraft Management Company Do? magellanjets.com

-



Such a great experience with Magellan Members and legends legends Carlton Fisk, Jim Rice, and David Ortiz. Their unwavering dedication to the sport and the profound

stories they shared left an indelible mark. We discus overcame, their leadership strategies, and the invalu diamond. Grateful for this opportunity to connect a historic Fenway Park.

#MagellanJets



magellanjets

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On this Jun

9,037 followers 11mo • 🔇

On this Juneteenth, as we commemorate the emancipation of enslaved Black Americans, we want to continue to pay homage to the trailblazers who broke racial boundaries in the world of aviation and ignited a flame of hope and possibility for future generations. May their legacy continue to inspire us as we strive for a future knows no limits.





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nteed availability jet cards

- Forb

Subject the second seco

magellanjets Looking for private jet charter to the 2023 Ryder Cup in Rome? Click the "Magellan Jets Blog" link in our profile to learn everything you need to know—and to search flights with our instant charter quote tool.

September 15, 2023

V Q V

THOUGHT LEADERSHIP PIECES

I worked with company leaders to ghostwrite social media posts and articles that sought to establish their stature in the business community.

(Click each article to read)

9,036 followers

A message from our President and Co-Founder, Anthony Tivnan

"Today, we honor the life, legacy, and enduring mission of Dr. Martin Luther King,

people. In standing at the forefront of Civil Rights and equality, Dr. King challenged

the status guo and the very notion of what people believed was possible. Because

simply accept living with the guardrails of "the way things have always been done.

Jr. As a person of color and business owner. I've been inspired by Dr. King's

trailblazing spirit my entire life-and I know that his message resonates for all

of him, generations have been inspired to dream outside the box rather than

That mentality has shaped our culture and Core Values at Magellan Jets; it

influences how we interact with our colleagues and customers every day; it will

inspire us still as we continue to grow and innovate. I truly believe anything is

possible, and as I look at where Magellan is today. I see that none of our success

lyr • 🕲



Inside Magellan Jets' new corporate headquarters in Quincy, Massachuset

In Returning To The Office, Leadership Must Set The Example



Joshua Marc Hebert Surround yourself with people whose eyes light up when they see you

February 8, 2023

(Den Immersive Reader)

As we close in on the three-year mark since the start of the pandemic, many organizations are still struggling with brin back to the office—or at least getting them to something a resembling their pre-COVID office presence. In some place cities like New York, the return to the workplace has rece

Much of the conversation around the return to office work a "battle" between bosses and their employees, but as the that successfully returned to the workplace over *two years* have to be this contentious. If you're a leader struggling to come back to a physical workplace, you may need to start mirror.



INVESTING IN A SUSTAINABLE FUTURE

🙁 Joshua Marc Hebert 🛛 🗯 April 2, 2021

nd future generations is one of my greatest passions. In my last letter, I <u>anity</u>—one of those opportunities is for us to work toward a citing new developments in science and technology and creating best-

rian and environmentalist David Attenborough in <u>RealLeaders</u> ness leaders to lead the fight against climate change. He believes to prevent the catastrophic existential threats of climate change by nanity has got this far by being the smartest species that has ever need more than intelligence; we need wisdom."

ing that wisdom by creating and maintaining a legacy that makes the o plan green initiatives that will fit our je<u>t card owners</u>, <u>pay-as-you-go</u> avel needs, making it simple and easy for them to travel sustainably and ng green private aviation solutions.





PRESS RELEASES

I've written releases and worked on press campaigns around product launches, new executive hires, the grand opening of a new private business terminal at Hanscom Field, and even a "Fly With David Ortiz" contest in partnership with the Boston Red Sox. I capitalize on my years of newsroom experience to author releases that capture the attention of both local reporters and trade publication editors.

I routinely worked with company leaders and subject matter experts to develop hardhitting quotes, rehearse talking points, and hone brand narratives.

(Click on the releases to read them)



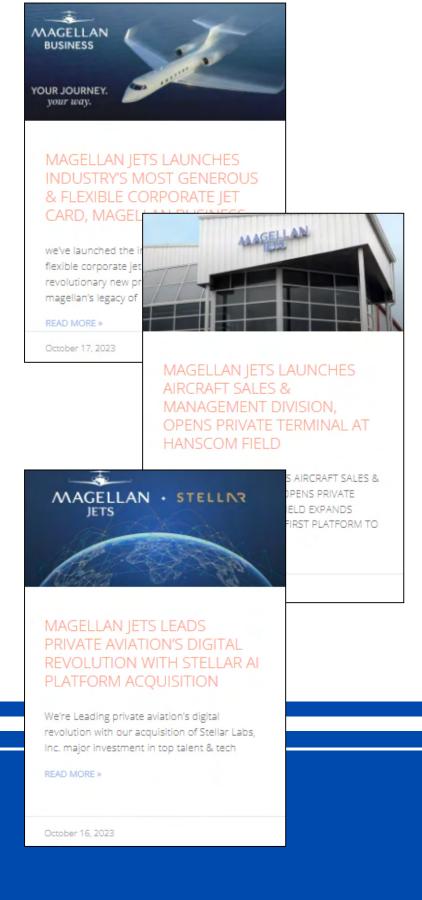
FLY WITH ORTIZ SWEEPSTAKES FEATURED ON MLB.COM

Magellan Jets, the David Ortiz Children's Fund, and The Red Sox Foundation have partnered to bring a lucky winner and guest the chance to fly on a private jet with Big Papi himself as he travels to his Baseball Hall of Fame induction ceremony later this month! The <u>Ely With Ortiz Sweepstakes</u> is an exciting opportunity for baseball fans to get a oncein-a-lifetime experience with the legendary Red Sox slugger and, with net proceeds benefitting the David Ortiz Children's Fund and The Red Sox Foundation, to support great causes. Now, the sweepstakes <u>has been highlighted</u> <u>by Maljor League Baseball on MLB.com</u>

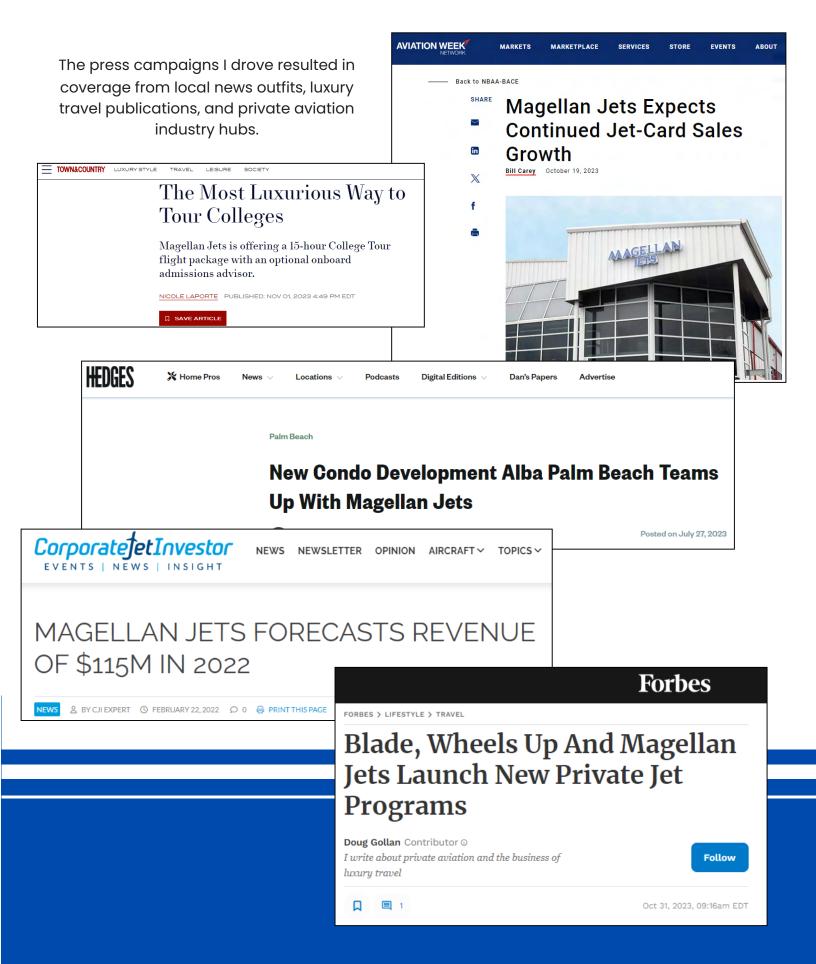
Fans can enter the contest by clicking here until Friday. July 8, 2022 at 8:59:59 p.m. Fans located in the U.S. and who are 18 years of age are eligible to participate—see <u>Official Rules</u> for full details.

The grand prize winner in the Fly With Ortiz Sweepstakes will fly to Cooperstown, New York with David Ortiz on a private jet provided by Magellan Jets. The grand prize also includes hotel accommodations for two, two tickets to the Hall of Fame ceremony, and airfare back to Boston after the ceremony.

Other prizes throughout the sweepstakes' run included a pair of baseballs signed by David Ortiz, as well as tickets to the Red Sox home game at Ferway Park Tuesday, July 26, 2022, where David will be honored in a pregame ceremony



PRESS COVERAGE



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