



Volunteer Voice

SAN FRANCISCO SAN MATEO COUNTIES

November 2016
Newsletter

Hurricane Matthew Assistance Continues

People in the southeast continue to deal with devastation from Hurricane Matthew almost a month after



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the storm made landfall.

A volunteer comforts a two-month-old boy in a Red Cross Shelter on October 27 in Fair Bluff, North Carolina.

As of November 1, more than 18,000 homes had been affected in Florida, Georgia, South Carolina, and North Carolina; almost 300 people in those states remained in more than a dozen Red Cross and community shelters; and the Red Cross had mobilized more than 6,200 disaster workers, hundreds of vehicles, and truckloads of supplies.

The Red Cross workers who had deployed by November 1 included **89 people, mostly volunteers, from our region.**

Thank you one and all!

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Disaster Cycle Services Recap

Disaster Action Team Snapshot for October

San Francisco		San Mateo	
9	Responses	5	Responses
38	Clients	20	Clients

For more information, please contact go.funai@redcross.org.

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October Spirit of the Pacific Recipient

Congratulations to the October Spirit of the Pacific recipient, **Leslie Toy**.

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Disaster Cycle Services Meetings

SM DCS Monthly Meeting
1710 Trousdale Drive.
Monday, November 14, at 7 p.m.

SF DCS Monthly Meeting
1663 Market St. (The Cafe).
Wednesday, November 16, at 6 p.m.

Flickr Albums

Leslie currently serves as the **Volunteer Youth Services San Mateo Recognition Lead** with the Burlingame office and has been a member of the Northern California Coastal Region for over 20 years.

Her involvement in the Red Cross has led to the development of a strong network of volunteers based in Burlingame and beyond.

Leslie says the day to day work is what motivates her. "Recognition is nice, but this is not what we do this for," she says. "My recognition is seeing the volunteers happy in the office; that's the biggest reward."

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Submit a Heroes Nomination



Each year, we present awards to local heroes.

These individuals have saved lives, made a difference in their community by preventing and responding to disasters, or exemplified the Red Cross mission in some other way.

To nominate your local hero, please use our [online form](#).

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Open Volunteer Positions

Check out the chapter photo albums that have been uploaded by our regional photographers:

[Bay Area](#)
[California Northwest](#)
[Central Coast](#)
[Silicon Valley](#)

How to Contact IT Desk

In an effort to simplify support and reduce costs, IT is in the process of consolidating the teams providing field support to all lines of business.

If you need to contact the **IT Service Desk** when using office computer desktop, you may submit a ticket via the Customer Portal, conduct a Chat Session via the Customer Portal, access the [Virtual Workplace](#), or call 888-778-7762.

Volunteer Satisfaction

Let your voice be heard!

Your commitment as a volunteer is what enables the American Red Cross to tend to the needs of our communities.

We want you to have a positive and rewarding volunteer experience. Our **Volunteer Satisfaction Survey** helps the Red Cross understand our strengths, as well as areas in need of improvement.

If you are a volunteer with at least one year of service,

Consider helping where our need is greatest!

Join our **Development Team** in the San Francisco office:

- **Gift Processing & Donor Services Volunteer:** supports the Development Department by assisting donor stewardship fulfillment and database support. The volunteer provides great customer service, accurate data entry, and helps with Disaster fundraising as needed. The work hours are between 9 a.m. and 5 p.m. in our San Francisco office for 8+ hrs/wk. For more details, contact stephanie.willet@redcross.org
- **Grant Writer & Researcher:** provide centralized support for grant and corporate foundation research by finding new grants that the Corporate Development Team can apply for. In addition, this individual will assist with gathering preliminary information to help execute grants. The work is 3-8 hrs/week, weekdays in the San Francisco office. For details, contact tiffany.abuan@redcross.org

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Home Fire Preparedness Campaign

Volunteers Install 115 Smoke Alarms

On Saturday, October 22, the Red Cross partnered with the City of San Mateo, San Mateo Fire Department, San Mateo Homeowners Association and Tzu Chi Foundation to improve the safety of 41

you are eligible to complete the survey. A survey link will be emailed to your inbox from the Red Cross with the subject line "We'd like your feedback." Please help us help you by completing this important survey.

Biomedical Services

Join the Blood Services Advisory Council

If you would like to learn more about blood services and actively participate on a regional council, the **Blood Services Advisory Council** is for you.

For more information, please [click here](#) or send email to [Muhi Khwaja](mailto:Muhi.Khwaja).

Newsletter Submissions?

Do you have a something you would like included in an upcoming newsletter?

Items may include upcoming training or meeting announcements, descriptions of recent incidents or events, or perhaps you have an idea for a volunteer or partner profile.

[Submit your item or idea](#)

Contact Us

If you have any questions, comments, or feedback about this newsletter, we would like to hear from you. [Contact us.](#)

households (182 residents!) by installing 115 smoke alarms and sharing home fire preparedness tips.



Upcoming Installation

The next Home Fire Preparedness Campaign event is on Saturday, December 3, in Belmont. To participate, please email [Allison Biddinger](mailto:Allison.Biddinger).

For more information about this program visit [The Home Fire Campaign FAQ](#).

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RapidPass Success



RapidPass has been utilized more than 1 million times since the option was introduced to blood donors last year.

To learn more about RapidPass, visit redcrossblood.org/RapidPass -- the site streamlines the donation experience by allowing donors to complete reading and answer health history questions online prior to arriving at a blood drive.

Donors can save additional time by using the [Blood Donor App](#), visiting redcrossblood.org, or calling 1-800-RED

CROSS (1-800-733-2767) to schedule a specific time to donate.

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Youth Services Update

There have been a lot of opportunities for **Red Cross Club** members to participate in October. More than 50 youth volunteers attended the annual [San Francisco Fleet Week](#), teaching citizen CPR and home fire safety.



Red Cross Club volunteers teach Citizen CPR at SF Fleet Week on October 9.

Several clubs launched the **Measles and Rubella Initiative** in their schools, with the [Vaccinate a Village](#) activity. Clubs also look forward to fundraising by selling popular food items at school or hosting penny drives.

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Volunteers Take Part in the Facebook Farmers Market

Red Cross volunteers took part in one of the final **Facebook Farmers Markets** of the 2016 season.



The seasonal market takes place on the Menlo Park campus Tuesday afternoons, featuring local farmers, artisans, vendors and various community organizations.

Diane Wilson, Volunteer Engagement Coordinator with San Mateo County, along with volunteers from both San Mateo and San Francisco counties manned the Red Cross booth. "We were there to get people thinking about what to do to be prepared in case of an emergency," Diane continued, "It's a fantastic event, I'm sure we'll go again."

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Your Time Matters

Reminder to Submit Your Volunteer Hours

Please take a few minutes each day, week, or at the end of this month to submit your hours.



To learn why this is important, or for help recording volunteer hours, please view our guide on [how to submit volunteer hours](#). You may also contact your county Volunteer Youth Services Manager with questions. Thank you!

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Disaster Apps Deliver Expert Info

Get instant access to information about the most common first aid emergencies and receive weather alerts, preparedness tips, news, and updates.

We even have a Red Cross app for hospitals and medical professionals.



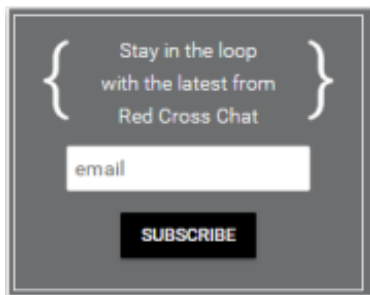
Get the tools and preparedness information you need every day with our [Mobile Apps](#).

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National Blog Redesign Unveiled

The Social Engagement Team is proud to announce a refreshed design for the national blog, [Red Cross Chat](#).



Read the latest posts and subscribe to stay updated.

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