



# Mitel Unified Communications

Connect & collaborate easily & effectively with unified communications solutions

- Integrated phones, email, voicemail, and video -
- A complete range of advanced features -
- Innovative contact center solutions -
- Enhanced customer relationships -

## Get More Information about Mitel Solutions

<b>First Name</b>	<b>Last Name</b>	<b>Business Name</b>
<input type="text"/>	<input type="text"/>	<input type="text"/>
<b>Phone Number</b>	<b>Email Address</b>	<b>Zip Code</b>
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		<b>SUBMIT</b>

## Frontier offers equipment solutions to fit your business needs

Frontier is your single provider for your telecommunications and IT needs. Since 1980, we have helped businesses maximize their investments with scalable, reliable voice and data solutions that increase efficiencies and control costs. Partnering with leading technology providers like Mitel, we provide specialized customer-premises equipment (CPE) solutions:

- Voice & video equipment & applications -
- Data equipment (routers, servers, storage, LAN/POE switches, security) -
- Unified communications & collaboration (including video) -
- Professional services -
- Wi-Fi hosted & premise equipment -
- Call center equipment & applications -



2014

Partner of the Year Award  
Americas Winner

## Features of Mitel

### MiCollab

MiCollab is a real-time communications solution that keeps your employees connected, allowing them to collaborate anytime, anywhere—from any device. MiCollab can help your organization increase productivity by streamlining processes and reducing communications latency.

- Flexible premise- or cloud-based deployment -
- Integrates easily into your existing IT framework -
- Managed by IT administrators through your web portal -

### MiVoice

MiVoice communications platforms offers your business a complete range of advanced capabilities that can help improve employee productivity and maximize efficiencies. Our scalable solutions provide extensive features, robust call control, and seamless integration of applications.

- Simple to manage and deploy -
- Flexible and future-proof -
- Fits within your existing infrastructure -

### MiCloud

MiCloud is an all-inclusive storage and communications solutions that will help you work smarter, faster, and more economically. You'll get voice, collaboration tools, conferencing, and more—efficiently and conveniently hosted in the cloud.

- Streamline business communications -
- Connect to anyone, anytime, on any device -
- Reduce hardware, maintenance, and IT costs -

### MiContact Center

MiContact Center solutions can help ensure your business runs efficiently. Whether you have one small department or an enterprise-class operation with multiple sites, we have the tools to help you build and maintain strong customer relationships.

- Improve customer experiences -
- Sophisticated routing capabilities -
- Extensive custom reporting -

## CASE STUDIES

### Harley-Davidson Boosts Customer Service with Mitel Phone System

Burlington, WA

The North Cascades Harley Davidson® dealership improved customer service by replacing an antiquated phone system with a state-of-the-art Mitel phone system. They chose Frontier's for its "one-stop shop" approach to service.

Eleven Napa Auto Parts stores in Northern California maximized productivity and reduced overhead costs with a state-of-the-art Mitel 5000 phone system. They were pleased with a local team of Frontier experts who installed it and provided on-site training.

### Auto Parts Retailers Maximize Profitability with New Mitel 5000 System

Susanville, CA

### Real Estate Agents Stay Connected to Clients with New Mitel Phone System

Kingman, AZ

Agents at Century 21 Barbara Ricca Realty in Kingman, Arizona, have become more productive with a new Mitel phone system. Call forwarding, caller ID, and other advanced features are keeping them connected to clients when they are out of the office.

## Resource Center

Advice & information from industry experts

### Podcasts

Keep your tech strategy fresh with insights from "Gain Your Edge," a twice-monthly podcast on all things IT.

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