10 MacVittie Circle Box 5591

Geneseo, NY 14454-1427

SUMMARY OF QUALIFICATIONS

Communication major in personal and professional track with **Biology minor**.

EDUCATION

State University of New York at Geneseo, Geneseo, NY – B.A. in Communication, Graduating Spring 2016;

- Cumulative GPA: 3.28
- Major GPA: 3.52
- Awards: Dean's List
- I ambda Pi Eta

Taylor University, Selangor, Malaysia in American Degree Program;

PROFESSIONAL EXPERIENCE

Department of Communication – State University of New York at Geneseo, NY January 2016 – Present

Research Assistant

- Assist Dr. Meredith Marko Harrigan on her research on work-life interface on how working parents manage family and full-time work responsibilities.
- Consolidate information from surveys submitted to College and conduct qualitative analysis on the data collection.
- Participate in thoughtful project-based interaction on regular meetings.
- Prepare a professional manuscript and submitting it to The National Communication Association on March 30th 2016.

Walt Disney World – Disney College Program Internship, Lake Buena Vista, FL Cast Member/ Park Operations September 2015 – January 2016

Maintained a safe and enjoyable environment for guests and cast members

- Improvised interesting and entertaining theater performance for guest of all ages
- Delivered exceptional guest services while ensuring the core standards of safety, courtesy, show, and efficiency were upheld at all times
- Interacted and entertained children creating magical moments for families
- Developed problem solving and multitasking skill on a fast pace operation day
- Operated and understood complex machinery

Campus Auxilary Service – Fusion Market, Geneseo, NY

Food Service

- Interacted with customers and improve social communication
- Built confidence in communicating and teamwork with other personnel from different country

Livingston County Historical Society – Rebranding Project, Geneseo, NY August – December 2014 Public Relation Scholar

- Interacted with the client's needs to introduced their new building renovations
- Developed a detail analysis on the client's corporation
- Integrated few public events to create awareness of the client's new image to locals

Euro Café – Promotional Ideas Project, Geneseo Public Relation Scholar

- Communicated with the owners' of the café
- Developed personalized promotional ideas based on the clients' vision and mission

(585) 520-4166

August 2013 – August 2015

August – December 2014

Constructed ideas to built awareness of this new business in the Geneseo society

Novel Travel – Dinosaur Come to Live Exhibition, National Science Museum, Malaysia Education Presenter May – August 2012

- Operated public and private educational tours throughout the exhibition, involving large number of families with children and school visit
- Delivered presentations and conversations that are accurate and entertaining
- Participated in intellectual conversation and discussion with paleontologist

EXTRA-CURRICULAR ACTIVITIES

World Wide Fund for Nature (WWF), Terrenganu, Malaysia Scholar

- Attended seminars about marine wildlife and pollution. Built teams and strategies to clean the local beaches and to spread awareness campaign of the importance of marine wildlife to the public.
- Collected turtle eggs counts and incubated them until released
- Taught elementary Biological science and English to native children in public school

Multimedia Super Corridor Malaysia ICT Camp, University Tenaga Nasional, Malaysia August 2010 Scholar

- Attended Photoshop and computer programming workshop to built an understanding of the computer science major
- Attended a public speaking seminar and workshop to built confidence and communication skills in public speaking
- Managed a 2-people project to create an interesting poster to built awareness of the importance of ICT majors in a poster competition
- Managed to won second place of the poster competition in terms of creativity and public speaking

VOLUNTEER EXPERIENCE

International Student & Scholar Service, State University of New York at Geneseo, NY January 2016

- Participated on a current student panel in the International Student Orientation
- Provided positive feedbacks to new students about life in New York and SUNY Geneseo education system
- Built confidence in public speaking and critical thinking skills in front of large audience

Habitat to Humanity Work Trip, State University of New York at Geneseo, NY 2014 – present

- Developed team work and trust with other students to complete the daily quota
- Participated in a monthly trip to local towns
- Assisted local workers in household renovation

World Food Day, Taylor's University, Selangor, Malaysia

- Organized and packed food to be delivered to Native African
- Built teamwork and strong leadership to lead group members to excel their goals

COMMUNICATION SHADOWING EXPERIENCE

Corporate Communication Department of WCT Holding Berhad, Malaysia

Ms Lo Wei Ting, Assistant Manager

World Wide Education, New York

Ms Rachel Chung, CEO

SKILLS

April 2011

January 2015

March 2015

2011

Illustrator