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Date / Place of birth 29 August, 1996, Hanoi

Skills

Content Strategy

Content Writing

Editing and Proofreading

Adobe Premiere Pro

Public Speaking

Microsoft Office

Languages

English

Vietnamese

Pham Quynh Anh Product Marketing Executive

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Profile

A competitive and goal-oriented young person seeking a meaningful and challenging position where I can apply my knowledge and skills for continuous improvement. Experienced marketing executive with a demonstrated history of working in software and technology industry. Skilled in PR, Content Writing, Digital Marketing, and Project Planning.

Employment History

Content Strategist, CMC Global Ltd.

November 2019 – Present

Develop Sales & Marketing documentation

- Create service offerings in relation to Software Development, AI, Cloud, IoT and BigData.
- Compose Company Profile and 10+ scripts of successful case studies with unique industry knowledge of Healthcare, Automotive, Security, Logistics, E-commerce.
- Proofread and author 20+ blogs, e-books on technologies for digital marketing activities.
- Work closely with CMC's professionals to create sales documentation for AI-powered and Bigdata solutions (chatbot, facial recognition CIVAMS, social listening, fraud detection, data-lake solutions)

Manage and optimize Wordpress website

- Develop SEO strategy & relevant content for website.
- Measure performance regularly using Google Analytics.
- Gain 3000+ website visits per month with 45% from organic search.

Develop strategies for social media branding

- Develop content strategies for Facebook & LinkedIn.
- Measure & report performance using Facebook Insights & LinkedIn report.

Create Ads copies

- Write Ads copies for PPC campaigns to generate leads.
- Measure & report campaign performance.

Email Marketing

- Deliver valuable content to key audiences using Mailchimp & Sendgrid.
- Track email metrics (open rate, delivery rate, bounce rate, etc.).

Product Marketing Executive, FPT Software Ltd.

June 2019 – November 2019

Developed Sales & Marketing documentation for AI-powered translation tool

- Worked closely with development team to compose 100+ pages of user guide.
- Updated trends on NLP, Machine Learning, Deep Learning technologies to create relevant content for website and blogs.
- Created demo videos and training videos for users.
- Highlighted unique selling points in comparison with other AI-integrated translation product to create proposals, brochure and flyers for sales.

Organized Events

- Successfully organized promotional event "Translator Day 2019" to showcase the product, welcoming 400+ attendees and 200+ new trial registers.
- Regularly attended technology seminars and showcase events to promote the product.

Developed strategies for social media branding

- Developed content strategies for Facebook & LinkedIn.
- Actively communicate within translator community to expand brand awareness.

Marketing Executive, Wyndham Garden Hanoi Hotel

September 2018 – June 2019

Managed Marketing activities

- Managed and Reported digital marketing campaigns (paid ads, GDN, PPC).
- Created marketing marterials (brochure, flyer, hotel cards...)

PR and Event organization

- PR booking for hotel events.
- Created monthly media reports.
- Organized hotel's seasonal marketing campaigns.
- Organized Wyndham loyalty programs.

Education

Bachelor of Arts, Diplomatic Academy of Vietnam, Hanoi 2014 – 2018

Courses

The fundamentals of digital marketing, Certified by Google Garage

Facebook Marketing, Certified by Vinalink Academy

Video Editing, Certified by One Minute Academy, US Embassy