

# The Importance of Upgrading to USB 3.1

If you still use a ScanPro model with FireWire, you'll soon be unable to benefit from critical support features that keep your scanner running efficiently. To continue working with up-to-date and high-performing tools, you'll need to upgrade to one of e-ImageData's ScanPro-500 Series microfilm scanners and leverage USB 3.1 technology and other improvements.

## ScanPro FireWire Support expires in December 2023

Microsoft plans to stop supporting [Windows 10 Home and Pro](#) in favor of Windows 11 by 2025. Because Windows 11 isn't compatible with most laptops and computers using FireWire technology, they will lose critical access to bug fixes and security updates.

Due to this change, as of December 2023, e-ImageData will no longer support FireWire ScanPro models, such as the ScanPro 700, 800, 1000, 1100, 2000 or 3000 FireWire models. Without support, your scanners will not operate at peak performance and you'll risk major impacts on your workflows.

To assist with upgrading, e-ImageData is proud to offer its loyal customers [an upgrade opportunity](#). You can enjoy a new 500-Series scanner, complete with USB 3.1 capabilities. Beyond USB 3.1 compatibility, our 500-Series scanners include:

- 35mmx48mm image capture for oversized and large-format images
- A new high-resolution camera
- PRECISION-Guide film rollers to prevent scratches and scrapes on your microfilm
- FOCUS-Lock™ technology to ensure continuous image focus, even during optical zoom

## Are You Eligible?

If you're a US customer currently using a ScanPro 700, 800, 1000, 1100, 2000, or 3000 FireWire model, you are eligible for an upgrade at a discounted price. Reach out to our team to get started on your upgrade to the latest ScanPro technology.

## Upgrade to the 500-Series Today!

You need the best in microfilm scanning technology and e-ImageData is committed to providing that to you. e-ImageData's new [ScanPro 500-Series](#) comes with the latest USB 3.1 capabilities and multiple improvements to ensure that your product is working as efficiently as it can, while making any research or digital conversion project easy.

Ready to update? [Contact](#) our team today!

